

Evidian

SafeKit User's Guide

**High Availability Software
for Critical Applications**

Overview

Subject	This document covers all the phases of the SafeKit implementation: architecture, installation, tests, administration & troubleshooting, support, and command line interface.	
Intended Readers	Architectures	Technical overview
	Installation	Installation
	Console	The SafeKit web console Securing the SafeKit web service
	Advanced configuration	Cluster.xml for the SafeKit cluster configuration Userconfig.xml for a module configuration Scripts for a module configuration Examples of module configurations
	Administration	Mirror module administration Farm module administration Command line interface Advanced administration
	Support	Tests Troubleshooting Access to Evidian support Log Messages Index
	Other	Table of Contents Third-Party Software
Release	SafeKit 8.2	
Supported OS	Windows and Linux; for a detailed list of supported OS, see here	
Web Sites	Evidian marketing site: http://www.evidian.com/safekit Evidian support site: https://support.evidian.com/safekit	
Ref	39 A2 38MC 04	

If you have any comments or questions related to this documentation, please contact us at <https://www.evidian.com/company/contact-evidian/>

Copyright © Evidian, 2024

The trademarks mentioned in this document are the propriety of their respective owners.

No part of this publication may be reproduced, stored in a retrieval system or transmitted in any form or by any means, electronic, mechanical or otherwise without the prior written permission of the publisher.













Evidian disclaims the implied warranties of merchantability and fitness for a particular purpose and makes no express warranties except as may be stated in its written agreement with and for its customer. In no event is Evidian liable to anyone for any indirect, special, or consequential damages.


















The information and specifications in this document are subject to change without notice. Consult your Evidian Marketing Representative for product or service availability.





Table of Contents

Overview	3
Table of Contents	5
1. Technical overview	15
1.1 Generalities, solutions, architectures	15
1.1.1 Introduction to SafeKit	15
1.1.2 SafeKit solutions	15
1.1.3 SafeKit architectures.....	16
1.1.4 SafeKit cluster definition.....	16
1.1.5 SafeKit module definition.....	17
1.1.6 SafeKit limitations	17
1.2 The SafeKit mirror cluster	18
1.2.1 Real time file replication and application failover	18
1.2.2 Step 1. Normal operation	19
1.2.3 Step 2. Failover.....	19
1.2.4 Step 3. Failback and automatic resynchronization.....	19
1.2.5 Step 4. Return to normal operation.....	20
1.2.6 Synchronous replication versus asynchronous replication	20
1.2.7 Behavior in case of network isolation	20
1.2.8 3-node replication	21
1.2.9 SafeKit on a single node to protect against software failures	21
1.3 The SafeKit farm cluster	22
1.3.1 Network load balancing and application failover.....	22
1.3.2 Principle of a virtual IP address with network load balancing	22
1.3.3 Load balancing for stateful or stateless web services.....	22
1.3.4 Chain high availability solution in a farm	23
1.4 Clusters running several modules	23
1.4.1 The SafeKit farm+mirror cluster.....	23
1.4.2 The SafeKit active/active cluster with replication	23
1.4.3 The SafeKit N-1 cluster	24
1.5 The SafeKit Hyper-V or KVM cluster	25
1.5.1 Load balancing, replication, failover of entire virtual machines	25
1.6 SafeKit clusters in the cloud	25
1.6.1 Mirror cluster in Azure, AWS and GCP	25
1.6.2 Farm cluster in Azure, AWS and GCP	26
2. Installation.....	29
2.1 SafeKit install	29

2.1.1	Download the package	29
2.1.2	Installation directories and disk space provisioning	29
2.1.3	SafeKit install procedure.....	30
2.1.4	Use the SafeKit web console or command line interface.....	32
2.1.5	SafeKit license keys	33
2.1.6	System specific procedures and characteristics	34
2.2	Mirror installation recommendation	35
2.2.1	Hardware prerequisites	35
2.2.2	Network prerequisites	35
2.2.3	Application prerequisites	35
2.2.4	File replication prerequisites	35
2.3	Farm installation recommendation	35
2.3.1	Hardware prerequisites	36
2.3.2	Network prerequisites	36
2.3.3	Application prerequisites	36
2.4	SafeKit upgrade.....	36
2.4.1	Prepare the upgrade	36
2.4.2	Uninstall procedure.....	36
2.4.3	Reinstall and postinstall procedure.....	37
2.5	SafeKit full uninstall	39
2.5.1	Uninstall on Windows as administrator	39
2.5.2	Uninstall on Linux as root	39
2.6	SafeKit documentation	39
3.	The SafeKit web console	41
3.1	Start the web console.....	41
3.1.1	Start a web browser	41
3.1.2	Connect to a SafeKit server	42
3.2	Configure the cluster	43
3.2.1	Cluster configuration wizard.....	43
3.2.2	Cluster configuration home page	46
3.3	Configure a module.....	47
3.3.1	Select the new module to configure	48
3.3.2	Module configuration wizard.....	49
3.3.3	Modules configuration home page.....	54
3.3.4	Edit the module configuration locally and then apply it	56
3.4	Monitor a module.....	57
3.4.1	Monitoring home page	57
3.4.2	Module state	58
3.4.3	Module control menus	60
3.4.4	Module details.....	63
3.4.5	Module states timeline	68

3.5	Snapshots or logs of module for debug and support	69
3.6	Secure access to the web console	70
4.	Tests.....	73
4.1	Installation and tests after boot	73
4.1.1	Test package installation	73
4.1.2	Test license and version	74
4.1.3	Test SafeKit services and modules after boot	74
4.1.4	Test start of SafeKit web console	76
4.2	Tests of a mirror module	77
4.2.1	Test first start of a mirror module on 2 servers  STOP (NotReady)	77
4.2.2	Test start of a mirror module on 2 servers  STOP (NotReady)	77
4.2.3	Test stop of a mirror module on the server  PRIM (Ready)	77
4.2.4	Test start of a mirror module on the server  STOP (NotReady)	78
4.2.5	Test restart of a mirror module on the server  PRIM (Ready)	78
4.2.6	Test virtual IP address of a mirror module	78
4.2.7	Test file replication of a mirror module	79
4.2.8	Test shutdown of the server  PRIM (Ready)	80
4.2.9	Test power-off of the server  PRIM (Ready)	81
4.2.10	Test split-brain with a mirror module	81
4.2.11	Continue your mirror module tests with checkers	82
4.3	Tests of a farm module.....	83
4.3.1	Test start of a farm module on all servers  STOP (NotReady)	83
4.3.2	Test stop of a farm module on one server  UP (Ready)	83
4.3.3	Test restart of a farm module on one server  UP (Ready)	83
4.3.4	Test virtual IP address of a farm module	83
4.3.5	Test TCP load balancing on a virtual IP address.....	85
4.3.6	Test split-brain with a farm module	86
4.3.7	Test compatibility of the network with invisible MAC address (vmac_invisible).....	87
4.3.8	Test shutdown of a server  UP (Ready)	88
4.3.9	Test power-off of a server  UP (Ready)	88
4.3.10	Continue your farm module tests with checkers.....	89
4.4	Tests of checkers common to mirror and farm	89
4.4.1	Test <errd> checker with action restart or stopstart	89
4.4.2	Test <tcp> checker with action restart or stopstart	90
4.4.3	Test <tcp> checker with action wait	91
4.4.4	Test <interface check="on"> with action wait.....	91
4.4.5	Test <ping> checker with action wait.....	92
4.4.6	Test <module> checker with action wait	93
4.4.7	Test <custom> checker with action wait	94

4.4.8	Test <custom> checker with action restart or stopstart.....	95
5.	Mirror module administration	99
5.1	Operating mode of a mirror module	99
5.2	State automaton of a mirror module (STOP, WAIT, ALONE, PRIM, SECOND - NotReady, Transient, Ready).....	101
5.3	First start-up of a mirror module (safekit prim command)	102
5.4	Different reintegration cases (use of bitmaps)	103
5.5	Start-up of a mirror module with the up-to-date data  STOP (NotReady) -  WAIT (NotReady)	104
5.6	Degraded replication mode ( ALONE (Ready) degraded)	105
5.7	Automatic or manual failover	106
5.8	Default primary server (automatic swap after reintegration)	108
5.9	Prim command fails: why? (safekit primforce command).....	109
6.	Farm module administration.....	111
6.1	Operating mode of a farm module	111
6.2	State automaton of a farm module (STOP, WAIT, UP - NotReady, Transient, Ready)	112
6.3	Start-up of a farm module	113
7.	Troubleshooting	115
7.1	Connection issues with the web console.....	115
7.1.1	Browser check.....	115
7.1.2	Browser state clear.....	116
7.1.3	Server check.....	116
7.2	Connection issues with the HTTPS web console.....	116
7.2.1	Check server certificates	117
7.2.2	Check certificates installed in SafeKit	118
7.2.3	Revert to HTTP configuration	118
7.3	How to read logs and resources of the module?	119
7.4	How to read the commands log of the server?	119
7.5	Stable module  (Ready) and  (Ready)	120
7.6	Degraded module  (Ready) and  /  (NotReady)	120
7.7	Out of service module  /  (NotReady) and  /  (NotReady)	120
7.8	Module  STOP (NotReady) : start the module	120
7.9	Module  WAIT (NotReady): repair the resource="down"	121
7.10	Module oscillating from  (Ready) to  (Transient)	121
7.11	Message on stop after maxloop	122
7.12	Module  (Ready) but non-operational application	123

7.13	Mirror module  ALONE (Ready) -  WAIT/  STOP (NotReady)	124
7.14	Farm module  UP (Ready) but problem of load balancing in a farm.....	125
7.14.1	Reported network load share are not coherent	125
7.14.2	virtual IP address does not respond properly	125
7.15	Problem after Boot.....	125
7.16	Analysis from snapshots of the module.....	126
7.16.1	Module configuration files	126
7.16.2	Module dump files	127
7.17	Problem with the size of SafeKit databases	129
7.18	Problem for retrieving the certification authority certificate from an external PKI	130
7.18.1	Export CA certificate(s) from public certificates	130
7.19	Still in Trouble	133
8.	Access to Evidian support	135
8.1	Home page of support site	135
8.2	Permanent license keys	136
8.3	Create an account.....	137
8.4	Access to your account	137
8.5	Call desk to open a trouble ticket.....	138
8.5.1	Call desk operations.....	138
8.5.2	Create a call	138
8.5.3	Attach the snapshots	139
8.5.4	Answers to a call and exchange with support	140
8.6	Download and upload area	141
8.6.1	Two areas of download and upload	141
8.6.2	Product download area.....	141
8.6.3	Private upload area.....	142
8.7	Knowledge base	142
9.	Command line interface	143
9.1	Commands to control SafeKit services	143
9.1.1	safeadmin service.....	143
9.1.2	safewebserver service.....	144
9.1.3	SNMP service	144
9.2	Command lines to configure and monitor the cluster	145
9.3	Command lines to control modules	147
9.4	Command lines to monitor modules	149
9.5	Command lines to configure modules	150
9.6	Command lines for support	152
9.7	Command lines distributed across multiple SafeKit servers	153

9.8	Examples.....	155
9.8.1	Local and distributed command	155
9.8.2	Cluster configuration with command line	155
9.8.3	Module configuration with command line	156
9.8.4	Module snapshot with command line	156
10.	Advanced administration	157
10.1	SafeKit environment variables and directories	157
10.1.1	Global	157
10.1.2	Module.....	157
10.2	SafeKit services and daemons	159
10.2.1	SafeKit services.....	159
10.2.2	SafeKit daemons per module	160
10.3	Firewall settings	160
10.3.1	Firewall settings in Linux	161
10.3.2	Firewall settings in Windows	161
10.3.3	Other firewalls	162
10.4	Boot and shutdown setup in Windows.....	165
10.4.1	Automatic procedure.....	165
10.4.2	Manual procedure.....	165
10.5	Antivirus settings	166
10.6	Securing module internal communications	166
10.6.1	Configuration with the SafeKit Web console	167
10.6.2	Configuration with the Command Line Interface	167
10.6.3	Advanced configuration	168
10.7	SafeKit web service configuration	169
10.7.1	Configuration files	169
10.7.2	Connection ports configuration	171
10.7.3	HTTP/HTTPS and user authentication configuration	171
10.7.4	SafeKit API	171
10.8	Mail notification	171
10.9	SNMP monitoring	172
10.9.1	SNMP monitoring in Windows.....	172
10.9.2	SNMP monitoring in Linux.....	173
10.9.3	The SafeKit MIB	173
10.10	Commands log of the SafeKit server	174
10.11	SafeKit log messages in system journal	174
11.	Securing the SafeKit web service.....	177
11.1	Overview	177
11.1.1	Default setup	178
11.1.2	Predefined setups	178

11.2	HTTP setup	179
11.2.1	Default setup	179
11.2.2	Unsecure setup based on identical role for all.....	181
11.3	HTTPS setup	182
11.3.1	HTTPS setup using the SafeKit PKI	183
11.3.2	HTTPS setup using an external PKI	190
11.4	User authentication setup	194
11.4.1	File-based authentication setup	194
11.4.2	LDAP/AD authentication setup.....	197
11.4.3	OpenID authentication setup.....	199
12.	Cluster.xml for the SafeKit cluster configuration	203
12.1	Cluster.xml file	203
12.1.1	Cluster.xml example	203
12.1.2	Cluster.xml syntax.....	204
12.1.3	<lans>, <lan>, <node> attributes	204
12.2	SafeKit cluster Configuration	206
12.2.1	Configuration with the SafeKit web console.....	206
12.2.2	Configuration with command line.....	207
12.2.3	Configuration changes.....	207
13.	Userconfig.xml for a module configuration	209
13.1	Macro definition - <macro>	210
13.1.1	<macro> example.....	210
13.1.2	<macro> syntax	210
13.1.3	<macro> attributes	210
13.2	Farm or mirror module - <service>.....	211
13.2.1	<service> example.....	211
13.2.2	<service> syntax	211
13.2.3	<service> attributes	211
13.3	Heartbeats - <heart>, <heartbeat >	214
13.3.1	<heart> example	214
13.3.2	<heart> syntax.....	214
13.3.3	<heart>, <heartbeat > attributes	215
13.4	Farm topology - <farm>, <lan>	216
13.4.1	<farm> example.....	216
13.4.2	<farm> syntax	216
13.4.3	<farm>, <lan> attributes.....	217
13.5	Virtual IP address - <vip>	217
13.5.1	<vip> example in a mirror module	217
13.5.2	<vip> example in a farm module	218
13.5.3	Alternative to <vip> for servers in different networks	218
13.5.4	<vip> syntax	219

13.5.5	<vip><interface_list>, <interface>, <virtual_interface>, <real_interface>, <virtual_addr> attributes	220
13.5.6	<loadbalancing_list>, <group>, <cluster>, <host> attributes	223
13.5.7	<vip> Load balancing description	225
13.6	File replication - <rfs>, <replicated>	226
13.6.1	<rfs> example	226
13.6.2	<rfs> syntax	227
13.6.3	<rfs>, <replicated> attributes	227
13.6.4	<rfs> description	235
13.7	Enable module scripts - <user>, <var>	244
13.7.1	<user> example	244
13.7.2	<user> syntax	244
13.7.3	<user>, <var> attributes	244
13.8	Virtual hostname - <vhost>, <virtualhostname>	245
13.8.1	<vhost> example	245
13.8.2	<vhost> syntax	245
13.8.3	<vhost>, <virtualhostname> attributes	245
13.8.4	<vhost> description	246
13.9	Process or service monitoring - <errd>, <proc>	246
13.9.1	<errd> example	246
13.9.2	<errd> syntax	247
13.9.3	<errd>, <proc> attributes	247
13.9.4	<errd> commands	251
13.10	Checkers - <check>	253
13.10.1	<check> example	253
13.10.2	<check> syntax	253
13.10.3	<checker> description	254
13.11	TCP checker - <tcp>	257
13.11.1	<tcp> example	257
13.11.2	<tcp> syntax	257
13.11.3	<tcp> attributes	258
13.12	Ping checker - <ping>	259
13.12.1	<ping> example	259
13.12.2	<ping> syntax	260
13.12.3	<ping> attributes	260
13.13	Interface checker - <intf>	262
13.13.1	<intf> example	262
13.13.2	<intf> syntax	262
13.13.3	<intf> attributes	262
13.14	IP checker - <ip>	263
13.14.1	<ip> example	263
13.14.2	<ip> syntax	263

13.14.3	<ip> attributes	264
13.15	Custom checker - <custom>	264
13.15.1	<custom> example	264
13.15.2	<custom> syntax	265
13.15.3	<custom> attributes	265
13.16	Module checker - <module>	267
13.16.1	<module> example	267
13.16.2	<module> syntax	268
13.16.3	<module> attributes	268
13.17	Splitbrain checker - <splitbrain>	269
13.17.1	<splitbrain> example	270
13.17.2	<splitbrain> syntax	270
13.17.3	<splitbrain> attributes	270
13.18	Failover machine - <failover>	271
13.18.1	<failover> example	271
13.18.2	<failover> syntax	272
13.18.3	<failover> attributes	272
13.18.4	<failover> description	273
14.	Scripts for a module configuration	277
14.1	List of scripts	277
14.1.1	Start/stop scripts	277
14.1.2	Other scripts	278
14.2	Variables and arguments passed to scripts	278
14.3	Scripts output	279
14.3.1	Output into script log	279
14.3.2	Output into module log	279
14.4	Scripts execution automaton	280
14.5	SafeKit special commands for scripts	281
14.5.1	Commands for Windows	282
14.5.2	Commands for Linux	282
14.5.3	Commands for Windows and Linux	283
15.	Examples of module configurations	285
15.1	Mirror module example with <code>mirror.safe</code>	285
15.1.1	Cluster configuration with two networks	286
15.1.2	Mirror module configurations	287
15.1.3	Mirror Module scripts	288
15.2	Farm module example with <code>farm.safe</code>	290
15.2.1	Cluster configuration with three nodes	290
15.2.2	Farm module configurations	291
15.2.3	Farm module scripts	295

15.3	Macro and script variables example with <code>hyperv.safe</code>	296
15.3.1	Module configuration with macros and var	296
15.3.2	Module scripts with var	297
15.4	Process monitoring example with <code>softerrd.safe</code>	298
15.4.1	Module configuration with process monitoring	298
15.4.2	Advanced configuration of module scripts	299
15.5	TCP checker example	301
15.6	Ping checker example.....	302
15.7	Custom checker example with <code>customchecker.safe</code>	304
15.7.1	Module configuration with custom checker	304
15.7.2	Advanced configuration of module checker script.....	306
15.8	Split-brain checker example	307
15.9	Module checker examples	308
15.9.1	Example of a farm module depending on a mirror module	308
15.9.2	Example with <code>leader.safe</code> and <code>follower.safe</code>	310
15.10	Interface checker example	310
15.11	IP checker example.....	311
15.12	Mail notification example with <code>notification.safe</code>	312
15.12.1	Notification on the start of the module	312
15.12.2	Notification on the stop of the module.....	313
15.12.3	Notification on module state changes	314
15.13	Virtual hostname example with <code>vhost.safe</code>	316
15.13.1	Module configuration with a virtual hostname	316
15.13.2	Module scripts with a virtual hostname.....	317
16.	SafeKit cluster in the cloud	321
16.1	SafeKit cluster in Amazon AWS.....	321
16.1.1	Mirror cluster in AWS	322
16.1.2	Farm cluster in AWS	323
16.2	SafeKit cluster in Microsoft Azure.....	324
16.2.1	Mirror cluster in Azure.....	325
16.2.2	Farm cluster in Azure.....	327
16.3	SafeKit cluster in Google GCP	328
16.3.1	Mirror cluster in GCP.....	329
16.3.2	Farm cluster in GCP	330
17.	Third-Party Software	333
	Log Messages Index	337
	Index.....	341

1. Technical overview

- ⇒ [Section 1.1 "Generalities, solutions, architectures"](#)
- ⇒ [Section 1.2 "The SafeKit mirror cluster"](#)
- ⇒ [Section 1.3 "The SafeKit farm cluster"](#)
- ⇒ [Section 1.4 "Clusters running several modules"](#)
- ⇒ [Section 1.5 "The SafeKit Hyper-V or KVM cluster"](#)
- ⇒ [Section 1.6 "SafeKit clusters in the cloud"](#)

1.1 Generalities, solutions, architectures

1.1.1 Introduction to SafeKit

SafeKit, developed by Evidian, is a high availability software solution designed to ensure 24/7 uptime for business-critical applications. It supports both Windows and Linux platforms and eliminates the need for shared disks, enterprise editions of databases, or advanced technical skills, making it a cost-effective alternative to traditional clustering solutions.

Key Features:

- Real-Time Synchronous Replication: Continuous data replication across nodes to prevent data loss.
- Automatic Failover and Failback: Seamless switch to a secondary system during failures and reversion once the original system is operational.
- Load Balancing: Optimizes resource use by distributing workloads across multiple servers.
- Platform Agnostic: Compatible with physical machines, virtual machines, and public cloud infrastructures.

Key Advantages:

- Zero Specific Skills: No specialized IT skills required for deployment.
- Zero Hardware Overhead: No need for specific hardware like shared disks or load balancers.
- Zero Software Overhead: Works with standard editions of Windows and Linux.

Key Solutions:

- Application Level: High availability with restart scripts per application.
- Hypervisor Level: High availability without restart scripts per application.
- Container or Pod Level: High availability without restart scripts per application.

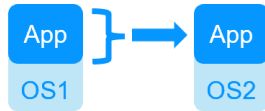
SafeKit is ideal for software publishers, resellers, and distributors looking to enhance their products with high availability features. It also offers an OEM opportunity for partners to integrate SafeKit into their own applications.

1.1.2 SafeKit solutions

[See here for a list of SafeKit solutions.](#)

Application-level HA

In this type of solution, only application data is replicated. And only the application is restarted in case of a failure.

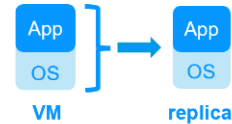


Integration tasks must be implemented: write restart scripts for the application, define folders for replication, configure software checkers, define a virtual IP address.

This solution is platform-independent and works with applications inside physical machines, virtual machines, in the cloud. Any hypervisor is supported (e.g., VMware, Hyper-V, etc.).

Virtual machine-level HA

In this type of solution, the entire virtual machine (VM) is replicated, including the application and OS. The complete virtual machine is restarted in case of a failure.



The advantage is that there are no restart scripts to write per application, and no virtual IP address to set. If you don't know how an application works, this is the simplest solution.

This solution works with Windows/Hyper-V and Linux/KVM but not with VMware. This is an active/active solution with multiple virtual machines replicated and restarted between the two nodes.

Note: Applications running in containers or pods also do not require dedicated restart scripts. SafeKit provides generic restarts and real-time replication of persistent data for these environments ([see the list of SafeKit solutions](#)).

1.1.3 SafeKit architectures

SafeKit offers two basic high availability clusters for Windows and Linux:

- the [mirror cluster](#), with real-time file replication and failover, built by deploying a mirror module on 2 servers,
- the [farm cluster](#), with network load balancing and failover, built by deploying a farm module on 2 servers or more.

Several modules can be deployed on the same cluster. Thus, advanced clustering architectures can be implemented:

- the [farm+mirror cluster](#) built by deploying a farm module and a mirror module on the same cluster,
- the [active/active cluster](#) built by deploying several mirror modules on 2 servers,
- the [N-1 cluster](#) built by deploying N mirror module on N+1 servers.

Specific clusters are also interesting to consider with SafeKit:

- the [Hyper-V or KVM cluster](#) with real-time replication and failover of entire virtual machines between 2 active hypervisors,
- mirror or farm [clusters in the Cloud](#).

1.1.4 SafeKit cluster definition

A SafeKit cluster is a set of servers where SafeKit is installed and running.

All servers within a given SafeKit cluster share the same cluster configuration, which includes the list of servers and networks used. These servers communicate with each other to maintain a global view of the configurations of the [SafeKit modules](#). A server cannot belong to multiple SafeKit clusters simultaneously.

Configuring the cluster is a prerequisite before the installation and configuration of SafeKit modules. This can be done using the SafeKit web console or through online commands.

1.1.5 SafeKit module definition

A module is a customization of SafeKit for a specific application or hypervisor. [See here for a list of modules and their quick installation guides.](#)

Types of Modules

- Generic farm and mirror modules for new applications,
- Preconfigured application modules for databases, web servers...,
- Hypervisors modules (hyperv.safe, kvm.safe) for real-time replication and restart of entire virtual machines.

Module Contents

In practice, a module is a ".safe" file (zip type) that includes:

- The configuration file userconfig.xml, which contains:
 - The virtual IP address (not necessary for a hypervisor module),
 - File directories to replicate in real time (for a mirror module),
 - Network load balancing criteria (for a farm module),
 - Configuration of software and hardware failures detectors,
- The scripts to start and stop an application or a virtual machine.

Deployment Steps

Once a module is configured and tested, deployment requires no specific IT skills:

- Install the application or the hypervisor on 2 standard servers,
- Install the SafeKit software on both servers,
- Install the module on both servers.

Configuring, deploying, and monitoring modules can be done using the SafeKit web console or through online commands.

1.1.6 SafeKit limitations

Typical usage with SafeKit			
Replication of a few Tera-bytes	Replication < 1 million files	Replication <= 32 virtual machines	1 or 10 G/s LAN or extended LAN
Limitation			

<p>Resynchronization after a failure takes too long.</p> <p>On a 1 Gb/s network, 3 Hours for 1 Tera-bytes.</p> <p>On a 10 Gb/s network, 1 hour or less for 1 Tera-bytes (depends on write disk IO performances).</p>	<p>Resynchronization after a failure takes too long.</p> <p>Time to check each file between both nodes.</p>	<p>In full virtual machine replication mode, and with one virtual machine in a mirror module, the limit is 32 modules per cluster.</p>	<p>Failover of the virtual IP address is built-in when in the same subnet.</p> <p>A LAN provides adequate bandwidth for resynchronization.</p> <p>A LAN provides adequate latency (typically a round-trip of less than 2ms) for synchronous replication.</p>
Alternative			
<p>Use shared storage.</p>	<p>Put files in a virtual hard disk replicated by SafeKit.</p>	<p>Use another HA solution with shared storage.</p>	<p>Use backup solutions with asynchronous replication.</p>

1.2 The SafeKit mirror cluster

1.2.1 Real time file replication and application failover

The mirror cluster is an active-passive high-availability solution, built by deploying a mirror module within a two-node cluster. The application runs on a primary server and is restarted automatically on a secondary server if the primary server fails.

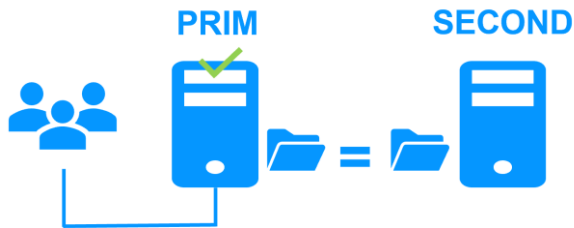
With its real-time file replication function, this architecture is particularly suited to providing high availability for back-end applications with critical data to protect against failure.

Microsoft SQL Server, PostgreSQL, MariaDB, Oracle, Milestone, Nedap, Docker, Podman, Hyper-V, and KVM solutions are examples of mirror modules. You can create your own mirror module for your application based on the generic mirror.safe module. [See here for a list of modules.](#)

Note that Hyper-V and KVM mirror modules replicate entire virtual machines, including applications and operating systems. They do not require a virtual IP, as the VM restart handles the failover of the VM physical IP address.

The mirror cluster works as follows.

1.2.2 Step 1. Normal operation



Server 1 (PRIM) runs the application.

SafeKit replicates files opened by the application. Only changes made by the application in the files are replicated in real time across the network, thus limiting traffic.

For replication, only names of file directories to replicate are configured in SafeKit. There are no pre-requisites on disk organization for the two servers. Directories to replicate may be located in the system disk.

1.2.3 Step 2. Failover



When Server 1 fails, Server 2 takes over. SafeKit switches the virtual IP address and restarts the application automatically on Server 2. The application finds the files replicated by SafeKit up-to-date on Server 2, thanks to the synchronous replication between Server 1 and Server 2. The application continues to run on Server 2 by locally modifying its files that are no longer replicated to Server 1.

The switch-over time is equal to the fault-detection time (set to 30 seconds by default) plus the application start-up time. Unlike disk replication solutions, there is no delay for remounting file systems and running recovery procedures.

1.2.4 Step 3. Failback and automatic resynchronization



Failback involves restarting Server 1 after fixing the problem that caused it to fail. SafeKit automatically resynchronizes the files, updating only the files modified on Server 2 while Server 1 was halted.

This automatic reintegration takes place without stopping the application, which can continue running on Server 2. This is a major feature that differentiates SafeKit from other solutions, which require manual operations to reintegrate Server 1 in the cluster.

1.2.5 Step 4. Return to normal operation



After reintegration, the files are once again in mirror mode, as in step 1. The system is back in high-availability mode, with the application running on Server 2 and SafeKit replicating file updates to Server 1.

If administrators want the application to run on Server 1, they can execute a 'Stop/Start' command on the PRIM server either through the console at the appropriate time or automatically by configuring a default primary server.

1.2.6 Synchronous replication versus asynchronous replication

There is a significant difference between synchronous replication, as offered by the SafeKit mirror solution, and asynchronous replication traditionally offered by other file replication solutions.

With synchronous replication, when a disk IO is performed by the application on the primary server inside a replicated file, SafeKit waits for the IO acknowledgement from the local disk and from the secondary server, before sending the IO acknowledgement to the application. This mechanism is essential for recovery of transactional applications.

The latency of a LAN (typically a round-trip of less than 2ms) between the servers is required to implement synchronous data replication, possibly with an extended LAN in two geographically remote computer rooms.

With asynchronous replication implemented by other solutions, the IOs are placed in a log on the primary server but the primary server does not wait for the IO acknowledgments of the secondary server. Thus, all data that has not been copied over the network to the second server is lost in the event of a failure of the first server.

In particular, a transactional application may lose committed data in the event of a failure. Asynchronous replication can be used for data replication over a low-speed WAN to back up data remotely, but it is not suitable for high availability with automatic failover.

SafeKit provides a semi-synchronous solution, implementing the asynchrony not on the primary server but on the secondary one. In this solution, SafeKit always waits for the acknowledgement of the two servers before sending the acknowledgement to the application. But on the secondary, there are 2 options asynchronous or synchronous. In the asynchronous case, the secondary sends the acknowledgement to the primary upon receipt of the IO and writes to disk after. In the synchronous case, the secondary writes the IO to disk and then sends the acknowledgement to the primary. The synchronous mode is required if we consider a simultaneous double power outage of two servers, with inability to restart the former primary server and requirement to re-start on the secondary.

1.2.7 Behavior in case of network isolation

A **heartbeat** is a mechanism for synchronizing two servers and detecting failures by exchanging data over a shared network. If one server loses all heartbeats, it assumes the other is down and runs the application ALONE.

SafeKit supports multiple heartbeats across shared networks. A dedicated network with a second heartbeat can prevent network isolation and also be used as the replication network.

Network Isolation:

- Upon losing all heartbeats, both servers transition to the ALONE state, running the application independently.
- After the isolation, one server stops and resynchronizes data from the other server.
- The cluster returns to PRIM-SECOND state.

Splitbrain Checker:

- Uses a witness IP (usually a router) to avoid double execution during isolation.
- Only the server with witness access goes ALONE, the other waits.
- After isolation, the WAIT server resynchronizes and becomes SECOND.

1.2.8 3-node replication

SafeKit only supports replication between two nodes. However, it is possible to implement 3-node replication by combining SafeKit with a backup solution.

An application is made highly available between 2 nodes thanks to SafeKit with its synchronous real-time replication (no data loss) and automatic failover. Additionally, a backup solution is implemented for asynchronous replication to a third node in a disaster recovery site. Since there is data loss with an asynchronous backup solution, the failover to the third node is manual and decided by an administrator.

Note that the real-time replication of SafeKit does not eliminate the need for a backup solution. For example, a ransomware attack encrypting replicated data on the primary server will also encrypt data on the secondary server in real-time with SafeKit. Only a backup solution with a retention policy can resolve a ransomware attack. The administrator must restore the backup from before the ransomware attack.

1.2.9 SafeKit on a single node to protect against software failures

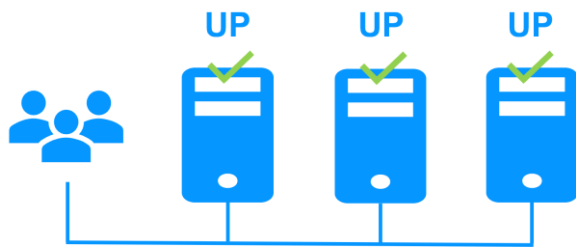
You can configure a module in "light" mode, which corresponds to a module running on a single node without synchronizing with other nodes (unlike mirror or farm modules). A light module includes the start and stop of an application, as well as SafeKit checkers that detect software errors and perform automatic restarts on a single node.

The light module interfaces with the SafeKit console, allowing an administrator to view the status of the application module and manually trigger application restarts using a button-click interface.

There is no need to define a virtual IP address or replicated directories in a light module. Note that this can also serve as a first step before transitioning to a mirror module or a farm module.

1.3 The SafeKit farm cluster

1.3.1 Network load balancing and application failover



The farm cluster is an active-active high-availability solution, built by deploying a farm module within a cluster of two or more nodes. The farm cluster provides both network load balancing, through transparent distribution of network traffic, and software and hardware failover. This architecture offers a simple solution to support the increase in system load.

The same application runs on each server, and the load is balanced by the distribution of network activity on the different servers of the farm.

Farm clusters are suited to front-end applications like web services.

Apache, Microsoft IIS, NGINX solutions are examples of farm modules. You can write your own farm module for your application, based on the generic farm.safe module. [See here for a list of modules.](#)

1.3.2 Principle of a virtual IP address with network load balancing

The virtual IP address is configured locally on each server in the farm. Input traffic for this address is distributed among all servers by a filter within each server's kernel.

The load balancing algorithm inside the filter is based on the identity of the client packets (client IP address, client TCP port). Depending on the identity of the client packet, only one filter on a server accepts the packet. Once a packet is accepted by the filter on a server, only the CPU and memory of that server are used by the application responding to the client's request. The output messages are sent directly from the application server to the client.

If a server fails, the SafeKit heartbeat protocol in a farm reconfigures the filters to re-balance the traffic among the remaining available servers.

1.3.3 Load balancing for stateful or stateless web services

With a stateful server, session affinity is required. The same client must connect to the same server across multiple TCP sessions to retrieve its context. In this scenario, the SafeKit load balancing rule is configured on the client IP address. This ensures that the same client always connects to the same server for multiple TCP sessions, while different clients are distributed across various servers in the farm. This configuration is used when session affinity is required.

With a stateless server, there is no session affinity. The same client can connect to different servers in the farm across multiple TCP sessions, as no context is stored locally on a server from one session to another. In this case, the SafeKit load balancing rule is configured on the TCP client session identity. This configuration is optimal for distributing sessions between servers but requires a TCP service without session affinity.

1.3.4 Chain high availability solution in a farm

What is a chain HA solution (also known as a cascading HA solution)?

- Multiple servers are linked in a sequence: If one server fails, the next one in the chain takes over.
- Priority-based management: A single server, the one with the highest priority in the chain and which is available, manages all requests from clients.
- Failover process: If the server with the highest priority fails, the next available server with the highest priority takes over.
- Reintegration: When a server comes back online and has the highest priority, it resumes handling all client requests.
- Quick recovery time: This solution has a quick recovery time, as the application is pre-started on all servers. The recovery time is essentially the time needed to reconfigure the priorities among the servers in the farm (a few seconds).
- Replication limitations: This solution does not support real-time replication, which is limited to mirror architecture. However, a combined [farm+mirror architecture](#) is available.

To implement a chain high availability solution, SafeKit offers a "power" variable in the load balancing rules, which is set at the level of each server in the cluster. The power variable allows you to allocate more or less traffic to a server. When the power variable is set as a multiple of 64 between servers (e.g., 1, 64, 64*64, 64*64*64, ...), the chain high availability solution is implemented.

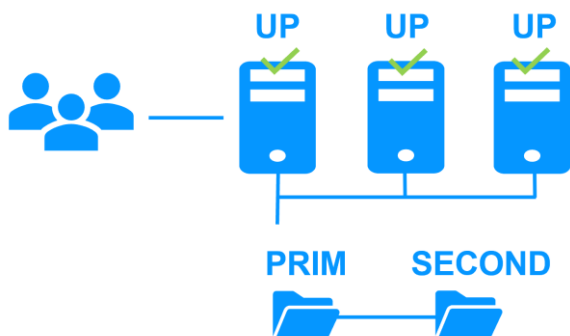
1.4 Clusters running several modules

1.4.1 The SafeKit farm+mirror cluster

Network load balancing, file replication and application failover

You can mix farm and mirror modules on the same cluster.

This option allows you to implement a multi-tier application architecture, such as `apache_farm.safe` (farm architecture with load balancing and failover) and `postgresql.safe` (mirror architecture with file replication and failover) on the same servers.

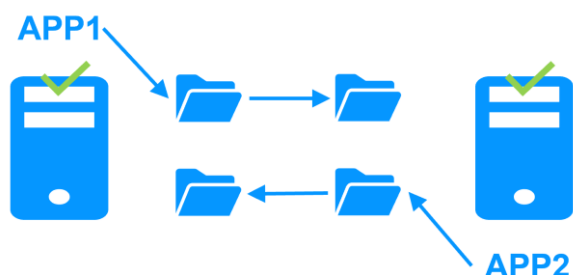


As a result, load balancing, file replication and failover are managed coherently on the same servers.

1.4.2 The SafeKit active/active cluster with replication

Crossed replication and mutual failover

In an active / active cluster with replication, there are two servers and two mirror modules in mutual failover (appli1.safe and appli2.safe). Each application server is backup of the other server.



If one application server fails, both applications will run on the same physical server. Once the failed server is restarted, its application will return to its default primary server.

A mutual failover cluster is more cost-effective than two separate mirror clusters, as it eliminates the need for backup servers that remain idle most of the time, waiting for a primary server to fail. However, in the event of a server failure, the remaining server must be capable of handling the combined workload of both applications.

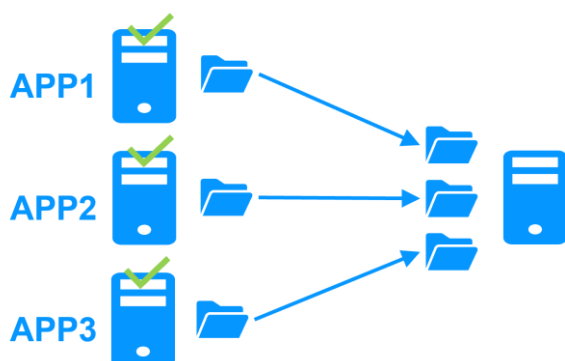
Note that:

- Both applications, Appli1 and Appli2, must be installed on each server to enable application failover.
- This architecture is not limited to just two applications; N application modules can be deployed across two servers.
- Each mirror module will have its own virtual IP address, its own replicated file directories, and its own restart scripts.

1.4.3 The SafeKit N-1 cluster

Replication and application failover from N servers to 1

In an N-1 cluster, N mirror application modules are deployed across N primary servers and a single backup server.



In the event of a failure, unlike in an active/active cluster, the backup server does not need to manage a double workload when a primary server fails. This assumes only one failure occurs at a time. While the solution can support multiple primary server failures simultaneously, in such cases, the single backup server will need to handle the combined workload of all the failed servers. In a N-1 cluster, there are N mirror application modules installed between N primary servers and one backup server.

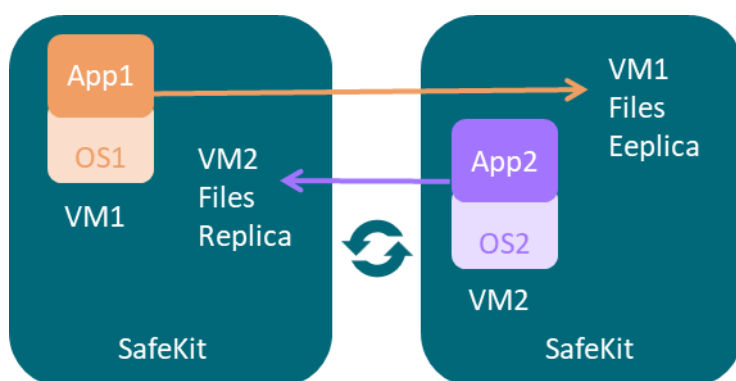
Note that:

- All applications (Appli1, Appli2, Appli3) must be installed on the single backup server to enable application failover.
- Each mirror module will have its own virtual IP address, its own replicated file directories, and its own restart scripts.

1.5 The SafeKit Hyper-V or KVM cluster

1.5.1 Load balancing, replication, failover of entire virtual machines

The Hyper-V or KVM cluster is an example of an active-active cluster. Multiple applications can be hosted in various virtual machines, which are replicated and restarted by SafeKit. Each virtual machine is managed by SafeKit within its own mirror module.



The solution has the following features:

- Real-time synchronous replication of entire virtual machines with failover capabilities.
- A centralized, user-friendly SafeKit console for managing all VMs, including the ability to migrate VMs between servers to optimize load distribution.
- A checker for each VM to detect if it has locked up, crashed, or ceased to function, and to restart the VM if necessary.
- An attractive solution that requires no application integration.
- A robust architecture suitable for high-availability solutions that cannot be integrated at the application level.

[A free trial of the Hyper-V cluster with SafeKit is available here.](#)

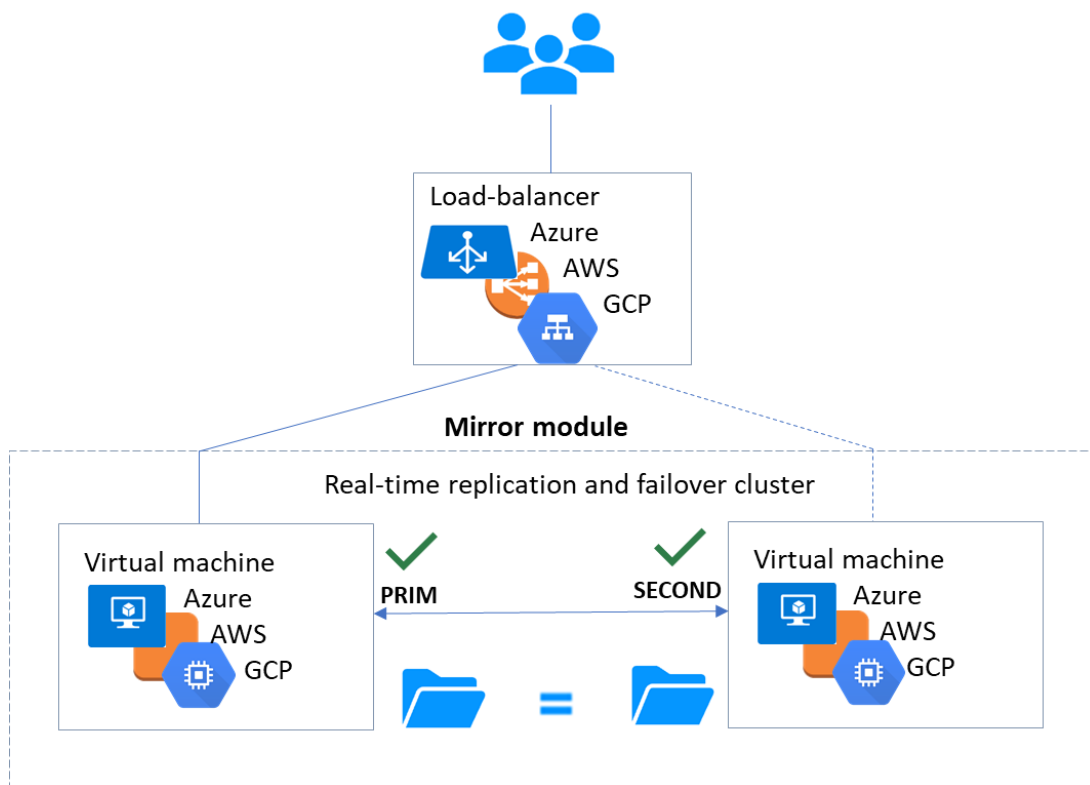
[A free trial of the KVM cluster with SafeKit is available here.](#)

1.6 SafeKit clusters in the cloud

For a full description, refer to [section 16](#).

1.6.1 Mirror cluster in Azure, AWS and GCP

SafeKit delivers high-availability clusters with real-time replication and failover in Azure, AWS, and GCP through the deployment of a mirror module.



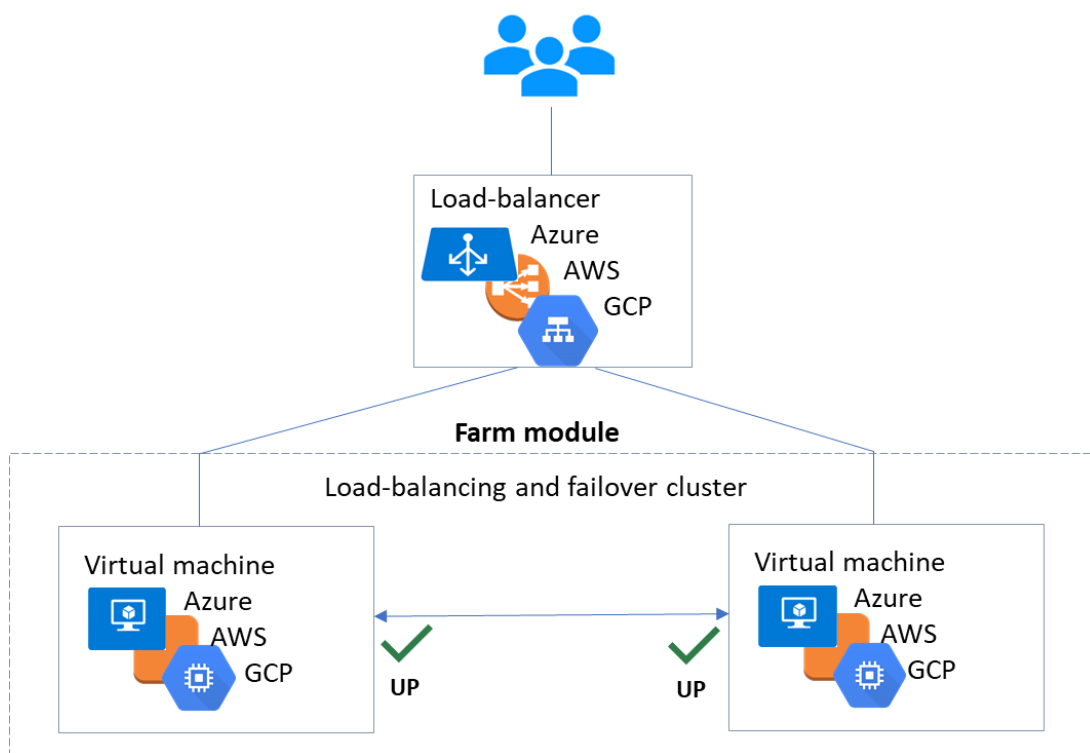
The mirror solution in the cloud is similar to the on-premise one, except that the virtual IP address must be configured at the load balancer level:

- Virtual machines are placed in different availability zones, which are in different subnets.
- The critical application runs on the primary server.
- Users connect to a primary/secondary virtual IP address managed by the cloud load balancer.
- SafeKit provides a health check configured in the load balancer. On the primary server, the health check returns OK to the load balancer, while it returns nothing on the secondary server. Thus, all requests to the virtual IP address are routed to the primary server.
- If the primary server fails or is stopped, the secondary server automatically becomes the primary one and returns OK to the health check. Thus, all requests to the virtual IP address are rerouted to the new primary server.
- SafeKit monitors the critical application on the primary server using SafeKit checkers.
- SafeKit automatically restarts the critical application in the event of software or hardware failure, thanks to restart scripts.
- SafeKit performs synchronous real-time replication of files containing critical data.

For more information, refer to [mirror cluster in Azure](#), [mirror cluster in AWS](#) or [mirror cluster in GCP](#).

1.6.2 Farm cluster in Azure, AWS and GCP

SafeKit delivers high-availability clusters with network load balancing and failover in Azure, AWS, and GCP through the deployment of a farm module.



The farm solution in the cloud is similar to the on-premise one, except that the virtual IP address must be configured at the load balancer level:

- Virtual machines are placed in different availability zones, which are in different subnets.
- The critical application runs on all servers.
- Users are connected to a virtual IP address managed by the cloud load balancer.
- SafeKit provides a health check configured in the load balancer. The health check returns OK on all servers running the application.
- If a server fails or is stopped, the checker returns nothing to the load balancer, which then stops routing requests to that server.
- SafeKit monitors the critical application on all servers using SafeKit checkers.
- SafeKit automatically restarts the critical application on a server when there is a software failure, thanks to restart scripts.

For more information, refer to [farm cluster in Azure](#), [farm cluster in AWS](#) or [farm cluster in GCP](#).

2.Installation

- ⇒ [Section 2.1 "SafeKit install"](#)
- ⇒ [Section 2.2 "Mirror installation recommendation"](#)
- ⇒ [Section 2.3 "Farm installation recommendation"](#)
- ⇒ [Section 2.4 "SafeKit upgrade"](#)
- ⇒ [Section 2.5 "SafeKit full uninstall"](#)
- ⇒ [Section 2.6 "SafeKit documentation"](#)

2.1 SafeKit install

2.1.1 Download the package

1. Connect to <https://support.evidian.com/safekit>
2. Go to <Version 8.2>/Platforms/<Your platform>/Current versions
3. Download the package
In Windows, two packages are available:
 - A Windows Installer package (`safekit_windows_x86_64_8_2_x_y.msi`). It depends on the VS2022 C runtime which must be previously installed
 - A standalone executable bundle (`safekit_windows_x86_64_8_2_x_y.exe`), which includes the SafeKit installation and the VS2022 C runtime

Choose one or the other package depending on whether the VS2022 C runtime is installed or not.

2.1.2 Installation directories and disk space provisioning

SafeKit is installed in:

SAFE	<ul style="list-style-type: none">• in Windows SAFE=C:\safekit if %SYSTEMDRIVE%=C:• in Linux SAFE=/opt/safekit	Minimum free disk space: 97MB
SAFEVAR	<ul style="list-style-type: none">• in Windows SAFEVAR=C:\safekit\var if %SYSTEMDRIVE%=C:• in Linux SAFEVAR=/var/safekit	Minimum free disk space: 20MB + at least 20MB (up to 3 GB) per module for dumps

2.1.3 SafeKit install procedure

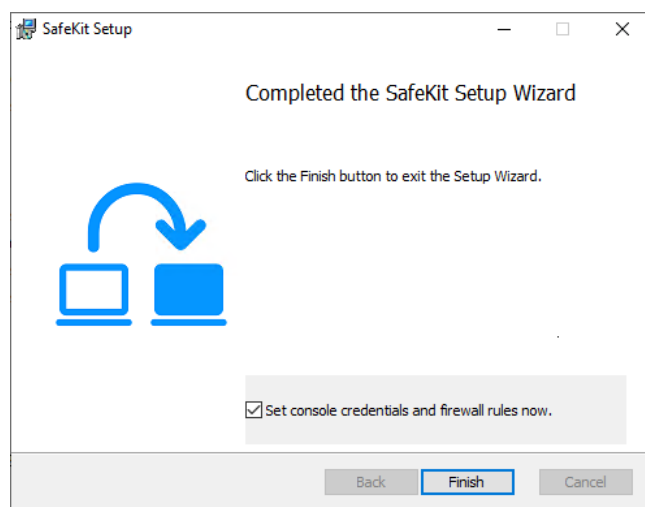
2.1.3.1 Install on Windows as administrator

2.1.3.1.1 SafeKit package install

1. Log-in as administrator on Windows server
2. Locate the downloaded file `safekit_windows_x86_64_8_2_x_y.msi` (or `safekit_windows_x86_64_8_2_x_y.exe`)
3. Install in interactive mode by double-clicking it and go through the installer wizard

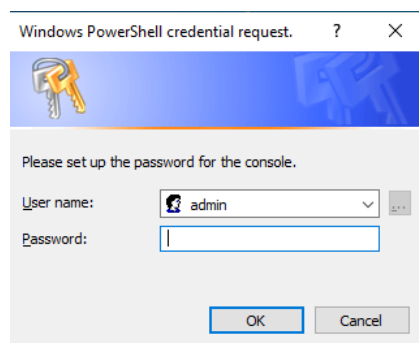
Before SafeKit 8.2.3, after installation, you need to run the firewall configuration scripts (see [section 10.3](#)) and initialize the SafeKit web service (see [section 11.2.1.2](#)).

Since SafeKit 8.2.3, at the end of the SafeKit Setup, you will be asked to check or uncheck "Set console credentials and firewall rules now".



If the box is checked, when clicking the "Finish" button:

- it configures Microsoft Windows Firewall for SafeKit. For details or other firewalls, see [section 10.3](#).
- it opens a window to enter the password for the `admin` user of the SafeKit web console.



This step is mandatory to initialize the default configuration of the web service that requires authentication. It is initialized with the `admin` user and the given password `pwd`, for instance. It then allows to access to all the web console's features, by logging in with `admin/pwd`, and run distributed commands. For details, see [section 11.2.1](#).



The password must be identical on all nodes that belong to the same SafeKit cluster. Otherwise, web console and distributed commands will fail with authentication errors.

or

3. Install in non-interactive mode, by executing:

```
msiexec /qn /i safekitwindows_8_2_x_y.msi
```

Then, the firewall setup and web service initialization must be done.

2.1.3.1.2 Firewall setup

This step is mandatory to enable communication between the nodes of the SafeKit cluster and with the web console.

No action required when firewall automatic configuration has been performed during the package install. Otherwise see [section 10.3](#).

2.1.3.1.3 Web service initialization

This step is mandatory to initialize the default configuration of the web service, which is accessed by the web console and the global safekit command. The web service requires authentication to access the service. No action required when the web service initialization has been performed during the package install. Otherwise, see [section 11.2.1.2](#).

2.1.3.1.4 Antivirus setup

This step is only necessary if the server's antivirus interferes with the operation of SafeKit. See [section 10.5](#) for the list of legitimate SafeKit directories and processes that should not be affected by the antivirus.

2.1.3.2 Install on Linux as root

2.1.3.2.1 SafeKit package install

1. Open a Shell console as root on Linux server
2. Go to the directory that contains the downloaded file
safekitlinux_x86_64_8_2_x_y.bin
auto extractible zip file
3. Run `chmod +x safekitlinux_x86_64_8_2_x_y.bin`
4. Run `./safekitlinux_8_2_x86_64_x_y.bin`
it extracts the package and the `safekitinstall` script
5. Install in interactive mode by executing `./safekitinstall`

During the installation:

- reply to "Do you accept that SafeKit automatically configure the local firewall to open these ports (yes|no)?"
If you answer `yes`, it configures `firewalld` or `iptables` Linux firewall for SafeKit. For details or other firewalls, see [section 10.3](#).
- reply to "Please enter a password or "no" if you want to set it later"

This step is mandatory to initialize the default configuration of the web service. The web service requires authentication to access the service.

It initializes it with the `admin` user and the given password `pwd`, for instance. It then allows to access to all the web console's features, by logging in with `admin/pwd`, and run distributed commands. For details, see [section 11.2.1](#).



The password must be identical on all nodes that belong to the same SafeKit cluster. Otherwise, web console and distributed commands will fail with authentication errors.

or

5. Install in non-interactive mode, by executing:

```
./safekitinstall -q
```

Use the option `-nofirewall` for disabling the firewall automatic setup.

Use the option `-passwd pwd` for initializing the web service authentication (where `pwd` is the password set for the `admin` user).

The install log is `/tmp/safekitinstall_log`.

2.1.3.2.2 Firewall setup

This step is mandatory to enable communication between the nodes of the SafeKit cluster and with the web console.

No action required when firewall automatic configuration has been performed during the package install. Otherwise see [section 10.3](#).

2.1.3.2.3 Web service initialization

This step is mandatory to initialize the default configuration of the web service, which is accessed by the web console and the global `safekit` command. The web service requires authentication to access the service. No action required when the web service initialization has been performed during the package install. Otherwise, see [section 11.2.1.2](#).

2.1.3.2.4 Antivirus setup



This step is only necessary if the server's antivirus interferes with the operation of SafeKit. See [section 10.5](#) for the list of legitimate SafeKit directories and processes that should not be affected by the antivirus.

2.1.4 Use the SafeKit web console or command line interface

Once installed, the SafeKit cluster must be defined. Then modules can be installed, configured, and administered. All these actions can be done with the SafeKit console or the command line interface.

2.1.4.1 The SafeKit web console

1. Start a web browser (Microsoft Edge, Firefox, or Chrome)
2. Connect it to the URL `http://host:9010` (where `host` is the name or IP address of one of the SafeKit nodes)
3. In the login page, enter `admin` as user's name and the password you gave on initialization (e.g., `pwd`)

4. Once the console is loaded, the `admin` user can access to  Monitoring and  Configuration in the navigation sidebar, as he has the default `Admin` role

For details see [section 3](#).

2.1.4.2 The SafeKit command line interface

It is based on the single `safekit` command located at the root of the SafeKit installation directory. Almost all `safekit` commands can be applied locally or on a list of nodes in the SafeKit cluster. This is called global or distributed command.

For details on the `safekit` command, see [section 9](#).

To use the `safekit` command:

In Windows	<ol style="list-style-type: none"> 1. Open a PowerShell console as administrator 2. Go to the root of the SafeKit installation directory <code>SAFE</code> (by default <code>SAFE=C:\safekit</code> if <code>%SYSTEMDRIVE%=C:</code>) <code>cd c:\safekit</code> 3. Run <code>.\safekit.exe <arguments></code> for the local command 4. Run <code>.\safekit.exe -H "<hosts>" <arguments></code> for the command distributed across multiple nodes
In Linux	<ol style="list-style-type: none"> 1. Open a Shell console as root 2. Go to the root of the SafeKit installation directory <code>SAFE</code> (by default <code>SAFE=/opt/safekit</code>) <code>cd /opt/safekit</code> 3. Run <code>./safekit <arguments></code> for the local command 4. Run <code>./safekit -H "<hosts>" <arguments></code> for the command distributed across multiple nodes

For instance, to display the levels (SafeKit, OS...):

- for the local host

```
safekit level
```

- for all hosts configured in the SafeKit cluster

```
safekit -H "*" level
```

2.1.5 SafeKit license keys

License keys are determined and verified based on the Operating System (Windows or Linux) and the hostnames of machines (not the FQDN), as returned by the `hostname` command in a Windows command prompt or a Linux shell. They are delivered in a text file. Once the license key file is installed, there is no need for a connection to a license server.

- If you do not install any license key file, the product will stop functioning every 3 days. However, it can be restarted for another 3 days.

- You can download a one-month trial key file from the following address:
<https://www.evidian.com/products/high-availability-software-for-application-clustering/high-availability-and-load-balancing-cluster-key/>
- When a license key expires or is incorrect (e.g., wrong OS or hostname), the system falls into the 3-day behavior.
- After placing a purchase order, you obtain a permanent key file (see [section 8.2](#)). The permanent key file can be installed without reinstalling or stopping the product.
- The key file can contain keys for multiple hostnames. SafeKit will detect the appropriate license for the correct OS/hostname on each server.
- Save the key file into the `SAFE/conf/license.txt` file (or any other file in `SAFE/conf`) on each server.
- If files in `SAFE/conf` contain more than one key file, the most favorable key will be chosen.
- Check the key conformance on each server with the command `SAFE/safekit level` or with the SafeKit web console.

2.1.6 System specific procedures and characteristics

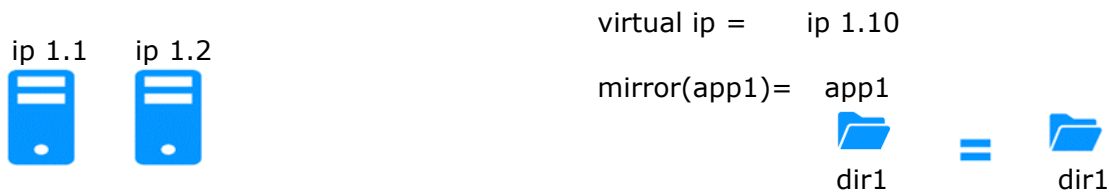
2.1.6.1 Windows

- Apply a special procedure to properly stop SafeKit modules at machine shutdown and to start `safeadmin` service at boot: see [section 10.4](#).
- For network interfaces with teaming and with SafeKit load balancing, it is necessary to uncheck "Vip" on physical network interfaces of teaming and keep it checked only on teaming virtual interface.

2.1.6.2 Linux

- In Linux, the SafeKit package depends on other system packages. Most of them are installed automatically, except those specific to the implementation of load balancing in a farm and file replication in a mirror.
- For an updated list of required packages, see the [SafeKit Release Notes](#).
- The user `safekit` and a group `safekit` are created: all users belonging to the `safekit` group, and the user `root` can execute SafeKit commands
- In a farm module with load balancing on a virtual IP address, the vip kernel module is compiled when the module is configured. To compile successfully, Linux packages must be installed. See the [SafeKit Release Notes](#) for an up-to-date list of the packages.
- For a farm with SafeKit load balancing on a bonding interface, no ARP should be set in the bonding configuration. Otherwise, the association <virtual IP address, invisible virtual MAC address> is broken in client ARP caches with physical MAC address of the bonding interface.

2.2 Mirror installation recommendation



2.2.1 Hardware prerequisites

- 2 servers with the same Operating System
- Supported OS: https://support.evidian.com/supported_versions/#safekit
- Disk drive with write-back cache recommended for the performance of the IOs

2.2.2 Network prerequisites

- 1 physical IP address per server (ip 1.1 and ip 1.2)
- If you need to set a virtual IP address (ip 1.10), both servers must be in the same IP network with the standard SafeKit configuration (LAN or extended LAN between two remote computer rooms). For setting a virtual IP address with servers in different IP networks, see [section 13.5.3](#).

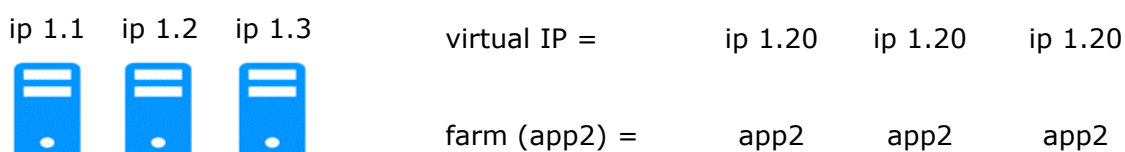
2.2.3 Application prerequisites

- The application is installed and starts on both servers
- Application can be started and stopped using command lines
- On Linux, command lines like `service "service" start|stop` or `su -user "appli-cmd"`
- On Windows, command lines like `net start|stop "service"`
- If necessary, application with a procedure to recover after crash
- Remove automatic application start at boot and configure the boot start of the module instead

2.2.4 File replication prerequisites

- File directories that will be replicated are created on both servers
- They are located at the same place on both servers in the file tree
- It is better to synchronize clocks of both server for file replication (NTP protocol)
- On Linux, align uids/gids on both servers for owners of replicated directories/files
- See also system specific procedures and characteristics in [section 2.1.6](#)

2.3 Farm installation recommendation



2.3.1 Hardware prerequisites

- At least 2 servers with the same Operating System
- Supported OS: https://support.evidian.com/supported_versions/#safekit
- Linux: kernel compilation tools installed for vip kernel module

2.3.2 Network prerequisites

- 1 physical IP address per server (ip 1.1, ip 1.2, ip 1.3)
- If you need to set a virtual IP address (ip 1.20), servers must be in the same IP network with the standard SafeKit configuration (same LAN or extended LAN between remote computer rooms). For setting a virtual IP address with servers in different IP networks, see [section 13.5.3](#).
- See also system specific procedures and characteristics in [section 2.1.6](#)

2.3.3 Application prerequisites

The same prerequisites as for a mirror module described in [section 2.2.3](#)

2.4 SafeKit upgrade

If you encounter a problem with SafeKit, see the [Software Release Bulletin](#) containing the list of fixes on the product.

If you want to take advantage of some new features, see the [SafeKit Release Notes](#). This document also tells you if you are in the case of a major upgrade (ex. 7.5 to 8.2) which requires a different procedure from the one presented here.

The upgrade procedure consists in uninstalling the old package and then installing the new package. All nodes in the same cluster must be upgraded.

2.4.1 Prepare the upgrade

1. Note the state "on" or "off" of SafeKit services and modules started automatically at boot `safekit boot webstatus; safekit boot status -m AM` (where *AM* is the name of the module) and in Windows: `safekit boot snmpstatus;`



The start at boot of the module can be defined in its configuration file. If so, the use of the `safekit boot` command becomes unnecessary.

2. for a mirror module

note the server in the `ALONE` or `PRIM` status to know which server holds the up-to-date replicated files

3. optionally, take snapshots of modules

Uninstalling/reinstalling will reset logs and dumps of each module. If you want to keep this information (logs and last 3 dumps and configurations), run the command `safekit snapshot -m AM /path/snapshot_xx.zip` (replace *AM* by the module name)

2.4.2 Uninstall procedure

On Windows as administrator and on Linux as root:

1. stop all modules using the command `safekit shutdown`

For a mirror in the PRIM-SECOND status, stop first the SECOND server to avoid an unnecessary failover

2. close all editors, file explorers, shells, or terminal under SAFE and SAFEVAR (to avoid package uninstallation error)
3. uninstall SafeKit package

In Windows	Use the Control Panel-Add/Remove Programs applet
In Linux	Use the command <code>safekit uninstall</code>

4. undo all configurations that you have done manually for the firewall setup (see [section 10.3](#))

Uninstalling SafeKit includes creating a backup of the installed modules in `SAFE/Application_Modules/backup`, then unconfiguring them.



2.4.3 Reinstall and postinstall procedure

1. Install the new package as described in [section 2.1](#)
2. Check with the command `safekit level` the installed SafeKit version and the validity of the license (which has not been uninstalled)

If you have a problem with the new package and the old key, take a temporary license: see [section 2.1.5](#)

3. If you use the web console, clear the browser cache and refresh pages in the web browser
4. Since SafeKit 8.2.1, previously configured modules are automatically reconfigured on upgrade.

However, you may still need to reconfigure module to apply any configuration changes coming with the new version (see the [SafeKit Release Notes](#)). Reconfigure the module either with:





- the web console by navigating to  "Configuration/Modules configuration/
 Configure the module/"
- the web console by directly entering the URL
<http://host:9010/console/en/configuration/modules/AM/config/>
- the command `safekit config -m AM`

where *AM* is the module name

5. If necessary, reconfigure the automatic start of modules at boot

The start at boot of the module can be defined in its configuration file. If so, skip this step. Otherwise, run the command `safekit boot -m AM on` (replace *AM* by the module name)

6. Restart the modules

Mirror module	<p>The module must be started as primary on the node with the updated replicated files (former <code>PRIM</code> or <code>ALONE</code>) either with:</p> <ul style="list-style-type: none"> the web console by navigating to  Monitoring/... of the node/Force start/As primary the command <code>safekit prim -m AM</code> (replace <code>AM</code> by the module name) <p>Check that the application is working properly once the module is in <code>ALONE</code> state, before starting the other node.</p> <p>On the other node (former <code>SECOND</code>), the module must be started in secondary mode either with:</p> <ul style="list-style-type: none"> the web console by navigating to  Monitoring/... of the node/Force start/As secondary the command <code>safekit second -m AM</code> (replace <code>AM</code> by the module name) <p>Once this initial start has been performed by selecting the primary and secondary nodes, subsequent starts can be performed with:</p> <ul style="list-style-type: none"> the web console by navigating to  Monitoring/... of the node/▶ Start/ the command <code>safekit start -m AM</code> (replace <code>AM</code> by the module name)
Farm module	<p>Start the module either with:</p> <ul style="list-style-type: none"> the web console by navigating to  Monitoring/... of the module/▶ Start/ the command <code>safekit start -m AM</code> (replace <code>AM</code> by the module name)

Furthermore, in exceptional cases where you have modified the default setup of the SafeKit web service or SNMP monitoring :

1. the SafeKit web service `safewebserver`

- If its automatic start at boot had been disabled, disable it again with the command `safekit boot weboff`
- If you had modified configuration files and these have evolved in the new version, your modifications are saved into `SAFE/web/conf` before being overwritten by the new version. Carrying over your old configuration to the new version may require some adaptations. For details on the default setup and all predefined setups, see [section 11](#).
- For HTTPS and login/password configurations, certificates, and `user.conf` / `group.conf` generated for the previous release should be compatible.

2. The SafeKit SNMP monitoring

- In Windows, if its automatic start at boot had been enabled, enable it again with the command `safekit boot snmpon`

- If you had modified configuration files and these have evolved in the new version, your modifications are saved into `SAFE/snmp/conf` before being overwritten by the new version. Carrying over your old configuration to the new version may require some adaptations. For details, see [section 10.9](#).

2.5 SafeKit full uninstall

For completely removing the SafeKit package, follow the procedure described below.

2.5.1 Uninstall on Windows as administrator

1. Log-in as administrator on Windows server
2. stop all modules using the command `safekit shutdown`
3. close all editors, file explorers, shells, or cmd under `SAFE` and `SAFEVAR` (to avoid package uninstallation error)


```
(SAFE=C:\safekit if %SYSTEMDRIVE%=C: ; SAFEVAR=C:\safekit\var if %SYSTEMDRIVE%=C:)
```
4. uninstall SafeKit using the Control Panel-Add/Remove Programs applet
5. reboot the server
6. delete the folder `SAFE` that is the installation directory of the previous install of SafeKit
7. undo all configurations that you have done for SafeKit boot/shutdown (see [section 10.4](#))
8. undo all configurations that you have done for firewalls rules setting (see [section 10.3](#))

2.5.2 Uninstall on Linux as root

1. Open a Shell console as root on Linux server
2. stop all modules using the command `safekit shutdown`
3. close all editors, file explorers, shells, or terminal under `SAFE` and `SAFEVAR`

```
(SAFE=/opt/safekit ; SAFEVAR=/var/safekit)
```
4. uninstall SafeKit using the `safekit uninstall -all` command and answer `yes` when prompted to delete all SafeKit folders
5. reboot the server
6. undo all configurations that you have done for firewalls rules setting
See [section 10.3](#)
7. delete the user/group created by the previous install (default is `safekit/safekit`) with the commands:

```
userdel safekit
groupdel safekit
```

2.6 SafeKit documentation

SafeKit Training	Refer to this online training for a quick start in using SafeKit.
SafeKit Release Notes	<p>It presents:</p> <ul style="list-style-type: none">• latest install instructions• major changes• restrictions and known problems• migration instructions
Software Release Bulletin	Bulletin listing SafeKit 8.2 packages, with descriptions of changes and fixed issues.
SafeKit Knowledge Base	<p>List of known SafeKit issues and restrictions.</p> <p>Other KBs are available on the Evidian support site, but are only accessible to registered users. For more details on the support site, see section 8.</p>
SafeKit user's guide	<p>This is the guide. Please refer to the guide corresponding to your SafeKit version number. It is delivered with the SafeKit package and can be accessed via the web console under :/? User's guide.</p> <p>The link opposite takes you to the latest version of this guide.</p>

3.The SafeKit web console

- ⇒ [Section 3.1](#) "Start the web console"
- ⇒ [Section 3.2](#) "Configure the cluster"
- ⇒ [Section 3.3](#) "Configure a module"
- ⇒ [Section 3.4](#) "Monitor a module"
- ⇒ [Section 3.5](#) "Snapshots or logs of module for debug and support"
- ⇒ [Section 3.6](#) "Secure access to the web console"

The SafeKit 8 web console and API have evolved from earlier versions. As a result, the console delivered with SafeKit 8 can only administer SafeKit 8 servers, which cannot be administered with an older console.

3.1 Start the web console

The web console permits to administer one SafeKit cluster. A SafeKit cluster is a set of servers where SafeKit is installed and running. All servers belonging to a given SafeKit cluster share the same cluster configuration (list of servers and networks used) and communicate with each other's to have a global view of SafeKit modules configurations. The same server can not belong to many SafeKit clusters.


3.1.1 Start a web browser

- The web browser runs on any allowed SafeKit nodes or workstation that can reach the SafeKit servers over the network.
- Network, firewall and proxy configuration must allow access to all the servers that are administered with the web console
- JavaScript must be available and enabled in the web browser
- Tested browsers are Microsoft Edge, Firefox, and Google Chrome
- To avoid security popups in Microsoft Edge, you may add the SafeKit servers addresses into the Intranet or Trusted zone
- The messages in the web console are displayed in French or English languages, according to the selected language into the console
- After SafeKit upgrade, you must clear the browser's cache to get the new web console pages. A quick way to do this is a keyboard shortcut:
 1. Open the browser to any web page and hold `CTRL` and `SHIFT` while tapping the `DELETE` key
 2. A dialog box will open to clear the browser. Set it to clear everything and click `Clear Now` or `Delete` at the bottom
 3. Close the browser, stop all background processes that may be still running and re-open it fresh to reload the web console

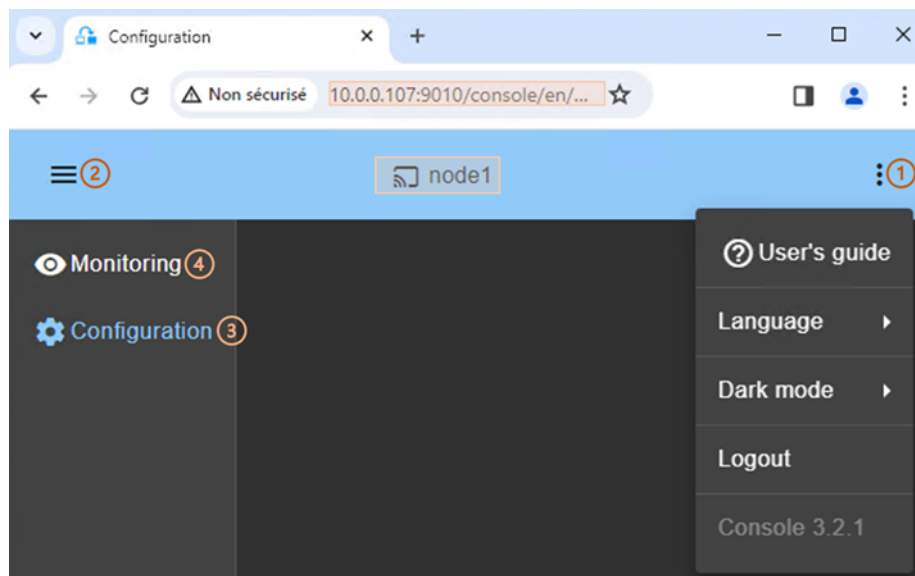
3.1.2 Connect to a SafeKit server




By default, access to the web console requires the user to authenticate himself with a name and password. On SafeKit install, you had to initialize it with the user `admin` and assign a password. This `admin` name and password are sufficient to access all the console's features. For more details on this configuration, see [section 11.2.1](#).


1. Start a web browser (Microsoft Edge, Firefox, or Chrome)
2. Connect it to the URL <http://host:9010> (where `host` is the name or IP address of one of the SafeKit servers). If HTTPS is configured, there is an automatic redirection to <https://host:9453>.
3. The SafeKit server to which the console is connected (`host` in the URL) is called the **connection node**. This node acts as a proxy to communicate on behalf of the console with all other SafeKit servers.

 You can connect to any node of the cluster since the console offer global view and actions. On connection error with one node, connect to another node.


4. In the login page, enter `admin` as user's name and the password you gave on initialization (e.g., `pwd`).
5. The SafeKit web console is loaded



- When the console is connected to a SafeKit server on which the cluster is configured, the name of the node corresponding to the server (as defined in the cluster configuration) is displayed in the header. This is the **connection node** (`node1` in the example). If the cluster is not yet configured, no name is displayed.
- Click on  to open the menu to read the SafeKit User's Guide, select the language, enable/disable the dark mode and logout.
- Click on  to collapse or expand the navigation sidebar.
- Click on  "Configuration" to configure the cluster and the modules. Configuration is only authorized to users that have Admin role. By default, the `admin` user has the Admin role.

- (4) Click on  "Monitoring" to monitor and control the configured modules. Monitoring is authorized to users that have Admin, Control and Monitor roles. With Monitor role, actions on modules (start, stop...) are prohibited.



The web console offers contextual help by clicking on the  icon.

3.2 Configure the cluster

The SafeKit cluster must be defined before installing, configuring, or starting a SafeKit module. A SafeKit cluster is defined by a set of networks and the addresses, on these networks, of a group of SafeKit servers, named nodes. These nodes implement one or more modules. Each server is not necessarily connected to all the networks, but at least one.

The cluster configuration is saved on the servers' side into the `cluster.xml` file (see [section 12](#)). For a correct behavior, it is required to apply the same cluster configuration on all the nodes.




You must fully define the cluster configuration before installing and configuring modules since the modification of the cluster can affect the configuration or the execution of installed modules.

The cluster configuration home page is available :

- Directly via the URL <http://host:9010/console/en/configuration/cluster>

Or

- By navigating the console via  "Configuration/Cluster configuration"


If the cluster is not yet configured, the cluster configuration wizard is automatically opened.

3.2.1 Cluster configuration wizard

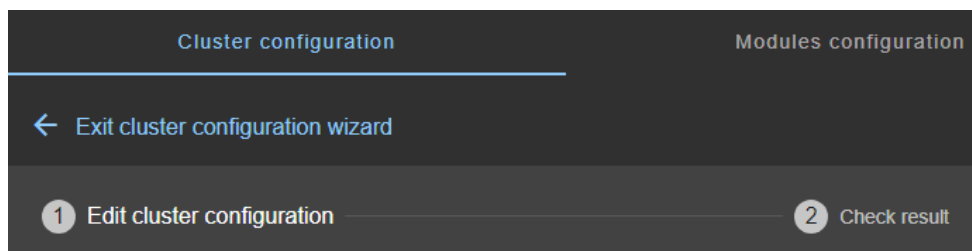
Open the configuration wizard:

- Directly via the URL <http://host:9010/console/en/configuration/cluster/config>

Or

- Navigate in the console via  "Configuration/Cluster configuration/
 Configure the cluster/"

The cluster configuration wizard is a step-by-step guided form:



1. "Edit cluster configuration" described in [section 3.2.1.1](#)
2. "Check result" described in [section 3.2.1.2](#)
3. ← to "Exit cluster configuration wizard"

3.2.1.1 Edit cluster configuration

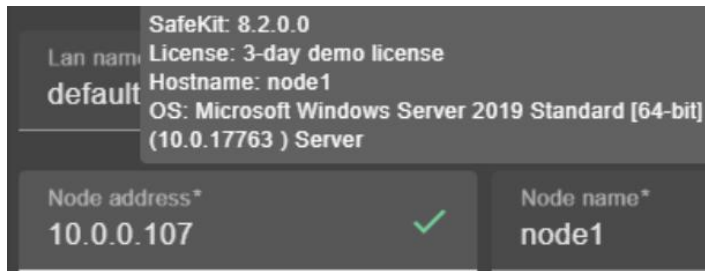
- (1) Fill in the form to first assign a user-friendly name for the network. This name is used for configuring heartbeat networks used by a module.
Click on ⊕ to add another node/lan or on 🗑 to remove the node/lan from the cluster.



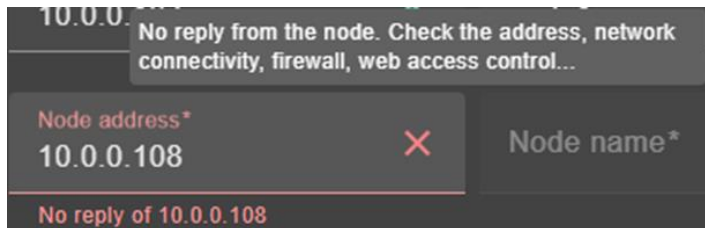
When a node/lan is removed from the cluster, all modules using it in its configuration may become unusable.

- (2) Fill in the IP address of the node and then press the Tab key to check the server connectivity and automatically insert the server hostname.

The icon next to the address reflects the reachability of the node.



✓ means that the SafeKit server is available. The tooltip gives information on the server.



✗ means that there was no reply from the server within the timeout delay. Fix the problem to be able to administer this node. It may be a bad address, a network or host failure, a bad configuration of the web browser or the firewall, the stop of the SafeKit web service on the node. For solving the problem, refer to the [section 7.1](#).

- Change the node name if necessary. This name is the one that will be used by the SafeKit administration service for uniquely identifying a SafeKit node. It is also the one displayed into the SafeKit web console.
- (3) If you prefer, click on “Advanced configuration” to switch to XML cluster editing. Click on ⓘ to open the SafeKit User’s Guide on the configuration description in the `cluster.xml` file.
- Click on “Reload” to discard your current modifications and reload the original configuration.
- (4) Once the edition is completed, click on “Save and Apply” to save and apply the edited configuration to all nodes in the cluster.

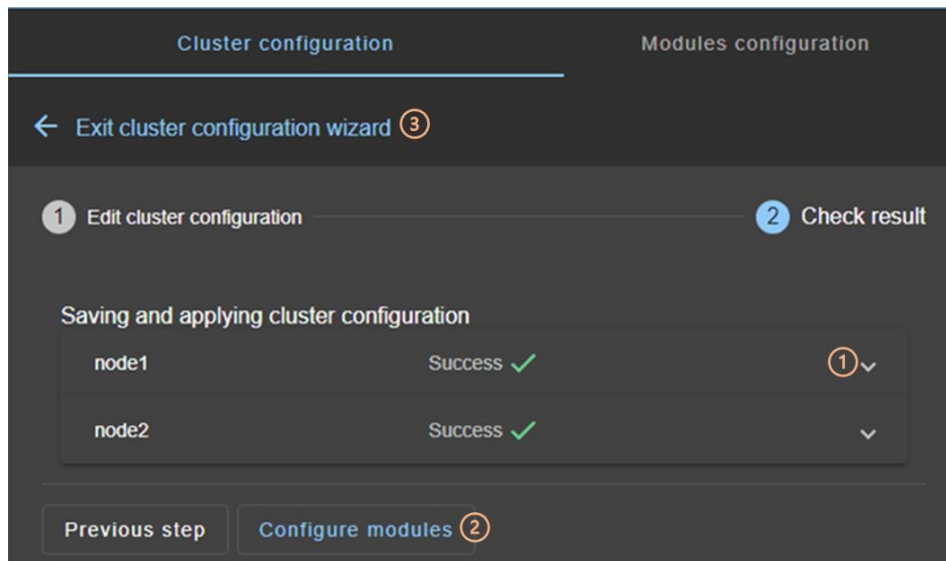


If required, you can reapply the configuration to all nodes without modifying it.



For examples of cluster configurations with two networks refer to [section 15.1.1](#); with three nodes refer to [section 15.2.1](#).

3.2.1.2 Check result



- (1) Read the result of the operation on each node:
 - "Success" ✓ means the configuration was successful.
 - "Failure" ✗ means the configuration has failed. Click to read the output of commands executed on the node and search for the error. You may need to modify the parameters entered or connect to the node to correct the problem. Once the error has been corrected, "Save and apply" again.
- (2) Click on "Configure modules" to exit the cluster configuration wizard and navigate to modules configuration.

Or

- (3) Click on ← to "Exit the cluster configuration wizard" and navigate to the cluster configuration home page

3.2.2 Cluster configuration home page

When the cluster is configured, the cluster configuration home page is available.

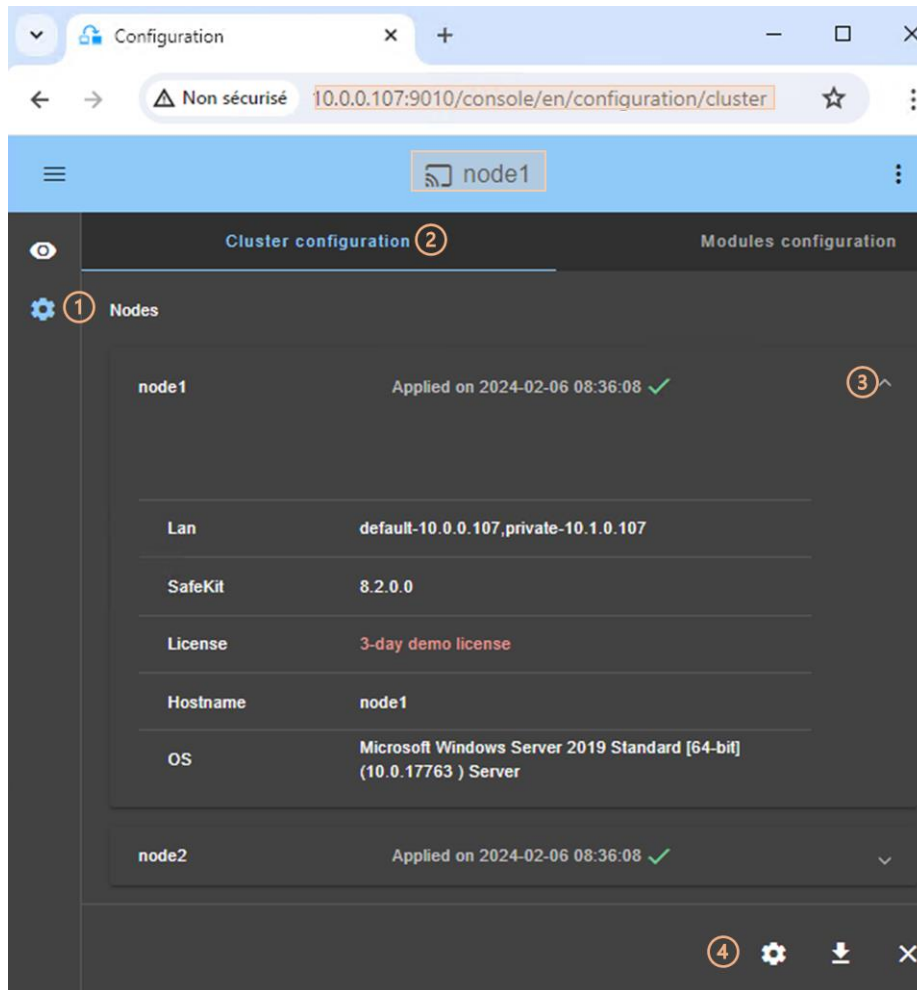
Open it:

- Directly via the URL <http://host:9010/console/en/configuration/cluster>

Or

- By navigating the console via ⚙️ "Configuration/Cluster configuration"

In this example, the console is loaded from 10.0.0.107, which corresponds to `node1` in the existing cluster. This is the connection node.



- (1) Click on "Configuration" in the navigation sidebar
- (2) Click on "Cluster configuration" tab
Nodes configured in the cluster are listed with their configuration date.
- (3) Click on to display details about the node: networks name and addresses defined in the cluster configuration, SafeKit version, license key, hostname, OS.
- (4) Click on one of the buttons:
 - to modify the cluster configuration and/or re-apply it. This opens the cluster configuration wizard and loads the cluster configuration from the connection node.
 - to download the cluster configuration in XML format from the connection node.
 - to unconfigure the cluster on one or more nodes

3.3 Configure a module

Once the cluster has been set up, you can configure a new module on the cluster. The module configuration home page is accessible :

- Directly via the URL <http://host:9010/console/en/configuration/modules>

Or

- By navigating the console via "Configuration/Modules configuration"

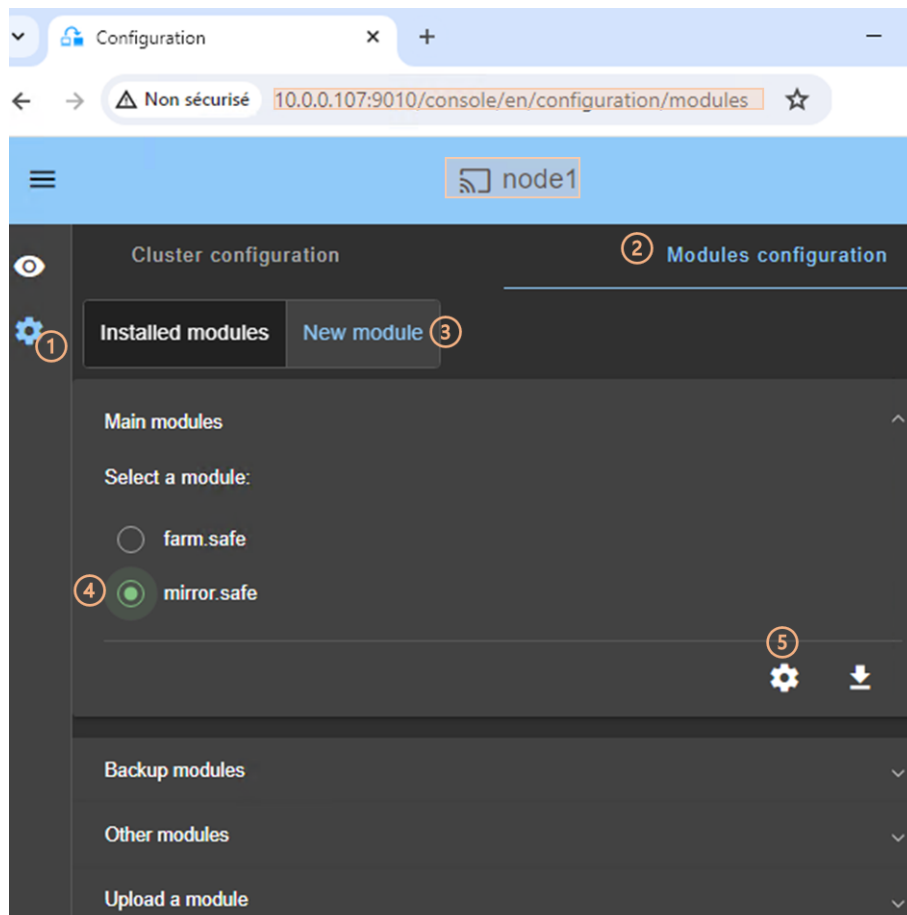
If no module has been configured, the console automatically presents the page for configuring a “New module”.



For module configuration examples refer to [section 15](#).

3.3.1 Select the new module to configure

In this example, the console is loaded from 10.0.0.107, which corresponds to `node1` in the existing cluster. This is the connection node.




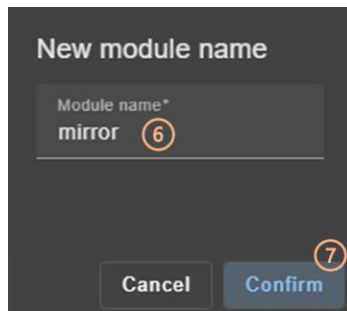
- (1) Click on “Configuration” in the navigation sidebar
- (2) Click on “Modules configuration” tab
- (3) Click on “New Module”

The page proposes to select a new module among several proposals visible by clicking on :

- the “Main modules”, including the generic `mirror.safe` (refer to [section 15.1.2](#)) and `farm.safe` (refer to [section 15.2.2](#)) modules for integrating a new application into a mirror or farm architecture.

Here are the modules stored on the connection node, `node1`, under `SAFE/Application_Modules/generic`, `SAFE/Application_Modules/demo` and `SAFE/Application_Modules/published`.

- "Backup modules" archived on the connection node, which are saved when a module is uninstalled on this node.
They are loaded from `node1` under `SAFE/Application_Modules/backup`.
- "Other modules" which are examples of SafeKit features used in modules supplied for testing purposes only. Refer to [section 15](#) for the description some of them.
They are loaded from `node1` under `SAFE/Application_Modules/other`.
- A locally stored module accessible from "Upload module".
This feature can be used to configure a module for a given application (e.g., Microsoft SQL Server, PostgreSQL...) downloaded from one of the [SafeKit quick installation guides](#).
- (4) Select a module to configure from those listed above. In the example, `mirror.safe`.
- (5) Click on the button  Configure the new module.
- A dialog opens to give the new module name



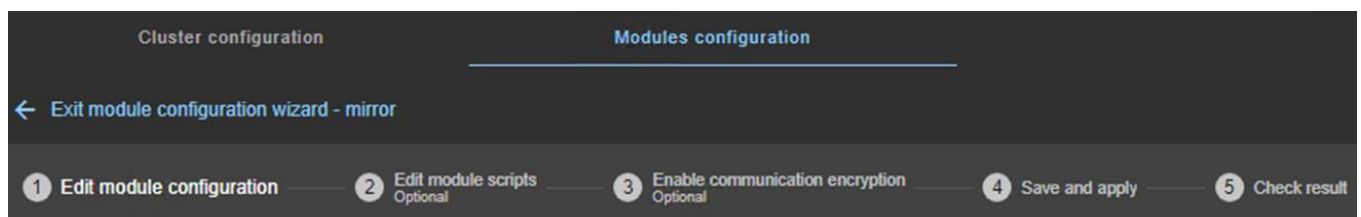
A dialog box titled "New module name" with a text input field containing "mirror" and a "Confirm" button. The input field is labeled "Module name*" and has a circled "6" next to it. The "Confirm" button has a circled "7" next to it.

- (6) Enter the name of the new module.
- (7) Click on "Confirm"

The module configuration wizard is opened. This is described below.

3.3.2 Module configuration wizard

The module configuration wizard is a step-by-step guided form.:



The interface shows a progress bar with five steps: 1. Edit module configuration, 2. Edit module scripts (Optional), 3. Enable communication encryption (Optional), 4. Save and apply, and 5. Check result. The first step is selected. A button "Exit module configuration wizard - mirror" is visible at the top left.

1. "Edit module configuration" described in [section 3.3.2.1](#)
2. "Edit module scripts (Optional)" described in [section 3.3.2.2](#)
3. "Enable communication encryption (Optional) " described in [section 3.3.2.3](#)
4. "Save and apply" described in [section 3.3.2.4](#)
5. "Check result" described in [section 3.3.2.5](#)
6. ← to "Exit module configuration wizard"

Note that module reconfiguration can only be applied to nodes on which the module in question is not started. Therefore, stop the module before starting the configuration wizard.



If needed, you can reapply the module configuration on all nodes without modifying it.

3.3.2.1 Edit module configuration

Below is an example of editing the `mirror.safe` module configuration.


- (1) Fill in the form to assign values to the various components, add or remove them. Click on to open the detailed panel for each component.

This form is used to enter only the main module configuration parameters.



The names of the "Heartbeat networks" proposed are the names of the lans entered during cluster configuration.

- (2) For advanced module configuration, exhaustive compared to the form, click on "Advanced configuration". This switches to editing the module configuration file in XML format, `userconfig.xml`.

Click on  to open the SafeKit User's Guide describing the configuration of the various components in the `userconfig.xml` file.

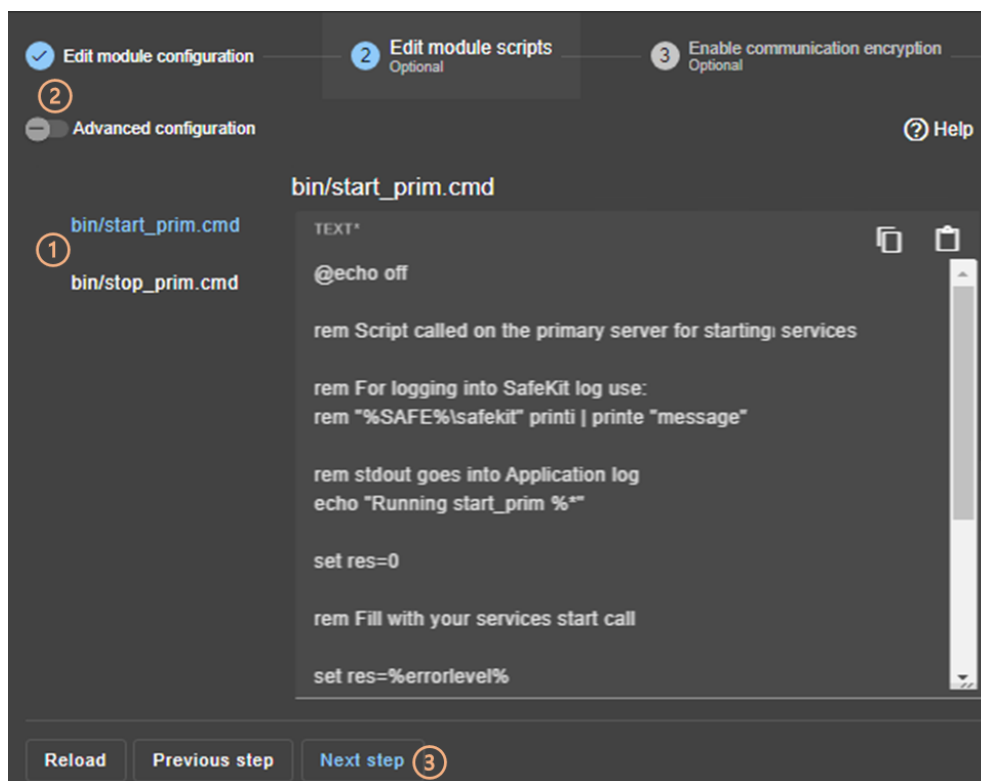
- If necessary, click on "Reload" to discard your modifications and reload the complete original configuration (including scripts if these were modified in the next step).
- (3) Once you have finished editing the module configuration, click on "Next step".






For examples of mirror module configuration, refer to [section 15.1.2](#) ; of farm module configuration, refer to [section 15.2.2](#).

3.3.2.2 Edit module scripts

Below is an example of editing the `mirror.safe` module scripts.



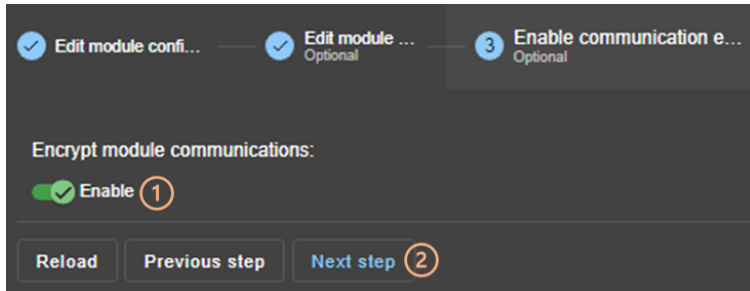
- (1) Click on "start_prim" or "stop_prim" to edit it and insert your application start/stop.
Click on  to copy the content and edit it with your favorite syntax editor. Once done, paste the modified content into the input field with .
- (2) If necessary, click on "Advanced configuration" to list the other module's scripts and edit them (`prestart`, `poststop`, scripts for checkers...).
- Click on  to open the SafeKit User's Guide describing the module scripts.
- If necessary, click on "Reload" to discard your modifications and reload the complete original configuration (including the module configuration if it was modified in the previous step).
- (3) Once you have finished editing the module scripts, click on "Next step".



For examples of mirror module scripts, refer to [section 15.1.3](#) ; of farm module scripts, refer to [section 15.2.3](#).

3.3.2.3 Enable communication encryption

Encryption of internal module communications between cluster nodes is enabled by default. For details, see [section 10.6](#).



- (1) Click "Enable" to enable or disable encryption of module communications.



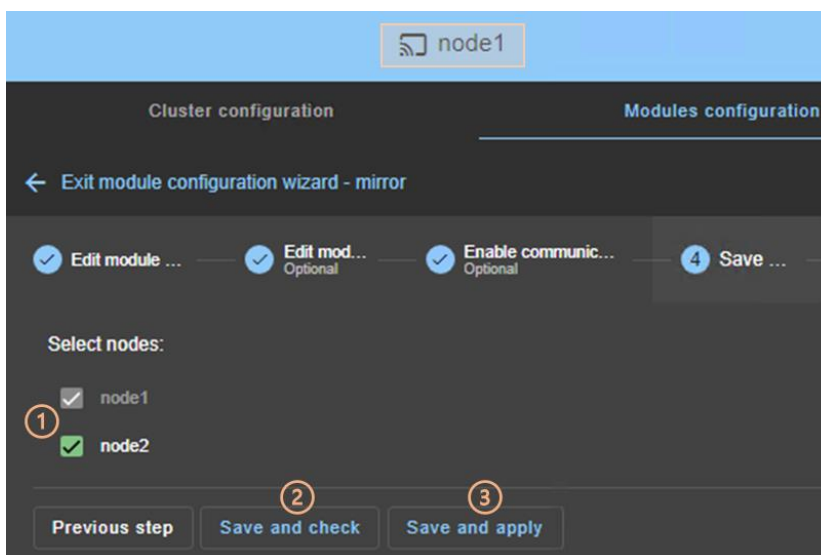
When the module's encryption key is not identical on all nodes, internal communication is impossible. The configuration must be reapplied to all nodes to propagate the same key.

To generate new encryption keys, you need to:

1. disable encryption, then "Save and apply" configuration to all nodes
 2. enable encryption, then "Save and apply" configuration to all nodes
- If necessary, click on "Reload" to discard your modifications and reload the complete original configuration (including the module configuration and scripts if these were modified in the previous steps).
 - (2) Once this step is complete, click on "Next step".

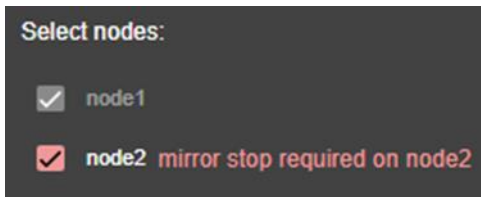
3.3.2.4 Save and apply

Step to select the nodes affected by the configuration.

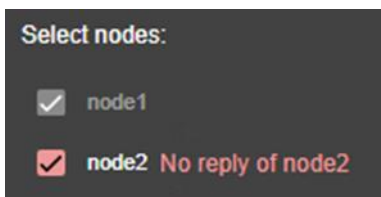


- (1) Check/uncheck to select/unselect nodes. Please note that the connection node (node1 in the example) is mandatory.

There are 2 cases where "Save and Apply" is disabled:



The module on the selected node is started and, in a state, other than **✗_{STOP}** (NotReady).



There was no reply from the node within the timeout delay. It may be a bad address, a network or host failure, a bad configuration of the web browser or the firewall, the stop of the SafeKit web service on the node. For solving the problem, refer to the [section 7.1](#).

In both cases, uncheck the node or click on "Save and check" to apply it later, after stopping the module or solving the communication problem.

- (2) Click on "Save and check" to save the edited configuration on the connection node and check its consistency. It then proceeds to the next step to display the result of this operation.

Once this operation has been completed, any changes are saved on the connection node. The configuration wizard can be exited and relaunched later to apply the saved configuration. Until the saved configuration is applied, the last applied configuration of the module remains active.

- (3) Click on "Save and apply" to save and apply the edited configuration on selected nodes. It then proceeds to the next step to display the result of this operation.

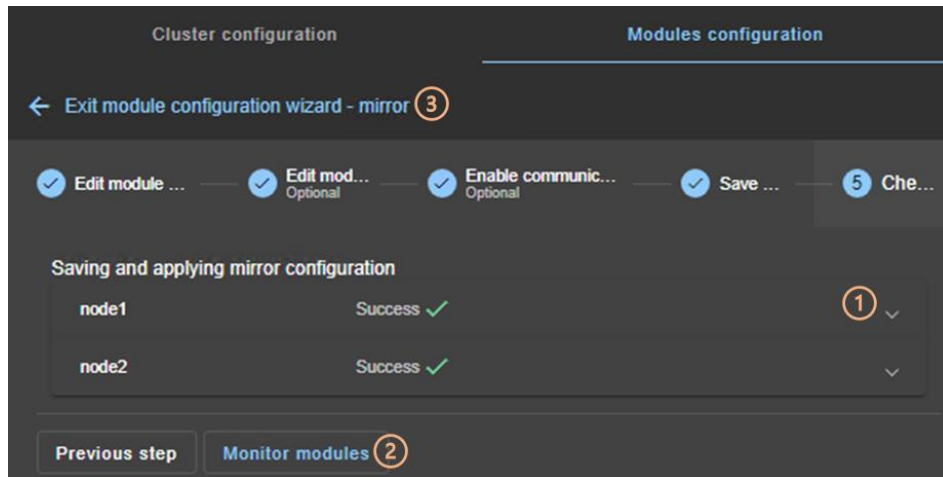
If this operation is successful, the applied configuration becomes the active one for the module.



On the server side, the module configuration is saved under `SAFE/modules/AM` (where `AM` is the module name). When reconfiguring a module, this directory is deleted and overwritten with the changes made in the console. Thus, on the servers' side, you must close all editors, file explorers, shells or cmd under `SAFE/modules/AM` before applying the configuration (otherwise there is a risk that the apply fails).

3.3.2.5 Check result

The example below shows the result of the "Save and Apply" operation. The layout for "Save and Verify" is similar.



- (1) Read the result of the operation on each node:
 - "Success" ✓ means the operation was successful.
 - "Failure" ✗ means the operation has failed.

Click to read the output of commands executed on the node and search for the error. You may need to modify the parameters entered or connect to the node to correct the problem. Once the error has been corrected, repeat the operation from the previous step.
- (2) Click on "Monitor modules" to exit the module configuration wizard and navigate to modules monitoring.

Or

- (3) Click on ← to "Exit the module configuration wizard" and navigate to the modules configuration home page.

3.3.3 Modules configuration home page

Once the first module has been configured, the module configuration home page is available. It allows you to view the modules installed on the cluster and to access the configuration of a new module.

Open it:

- Directly via the URL <http://host:9010/console/en/configuration/modules>

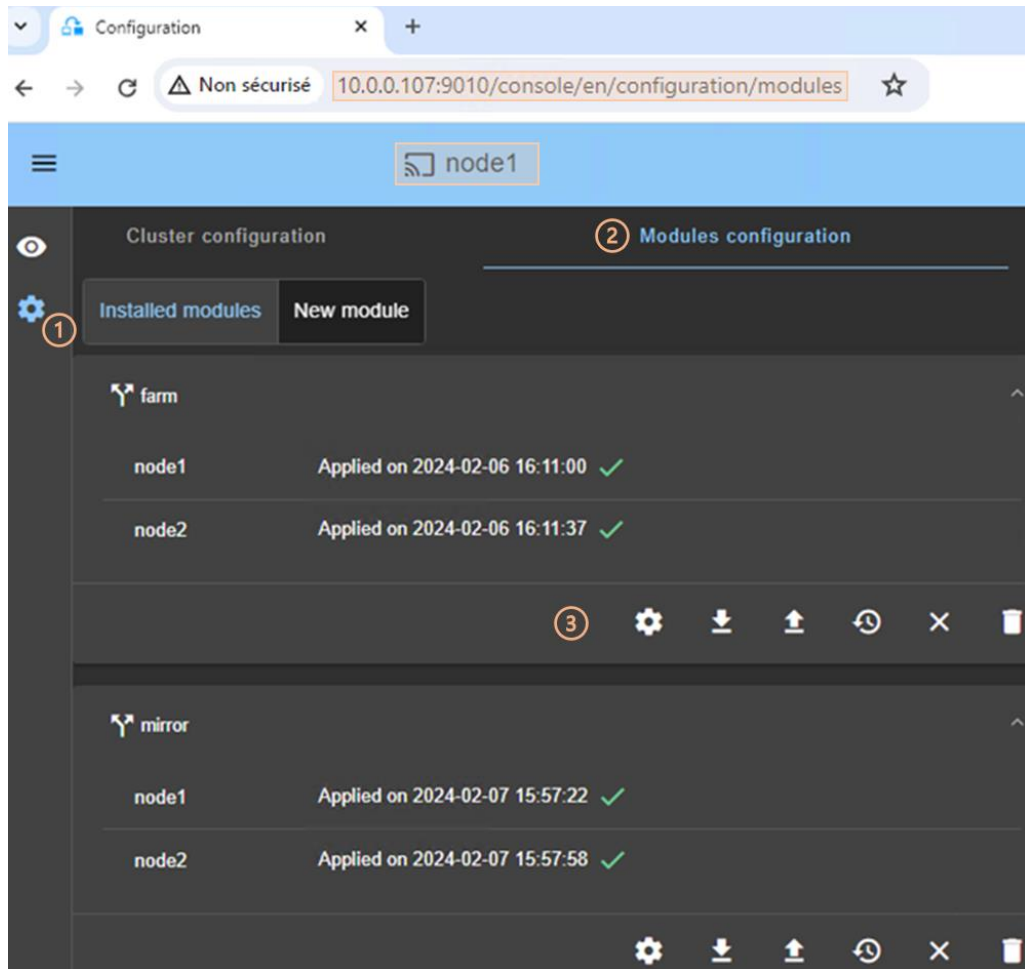
Or

- By navigating the console via ⚙️ "Configuration/Modules configuration"



Before each reconfiguration, deconfiguration and uninstallation, on each node, close all editors, file explorer, shells or cmd under `SAFE/modules/AM` (or risk the operation failing).

In the following example, the console is loaded from `10.0.0.107`, which corresponds to `node1` in the existing cluster. This is the connection node.



- (1) Click on "Configuration" in the navigation sidebar.
- (2) Click on "Modules configuration" tab.
- Modules installed on the cluster are listed with the date the configuration was applied and, if applicable, the date the configuration was saved but not yet applied.
- (3) Click on one of the buttons associated with the module:
 - to modify its configuration or reapply its current configuration. This opens the module configuration wizard and loads its current configuration from the connection node.
 - to download the `.safe`, consisting of all module files (`userconfig.xml`, scripts) from the connection node.
 - to reconfigure the module from the contents of a locally stored `.safe`.
 - to restore a previous module configuration.
 - SafeKit keeps a copy of the last three successful configurations (stored under `SAFE/modules/lastconfig` on the server side). All module configuration files are packaged in a `.safe` file, whose name is of the type of `AM_<date>_<time>` (where `AM` is the module name).
 - to remove internal files for the module on one or more nodes, without uninstalling it. The user configuration files are kept for later re-application.
 - to completely uninstall the module on one or more nodes.

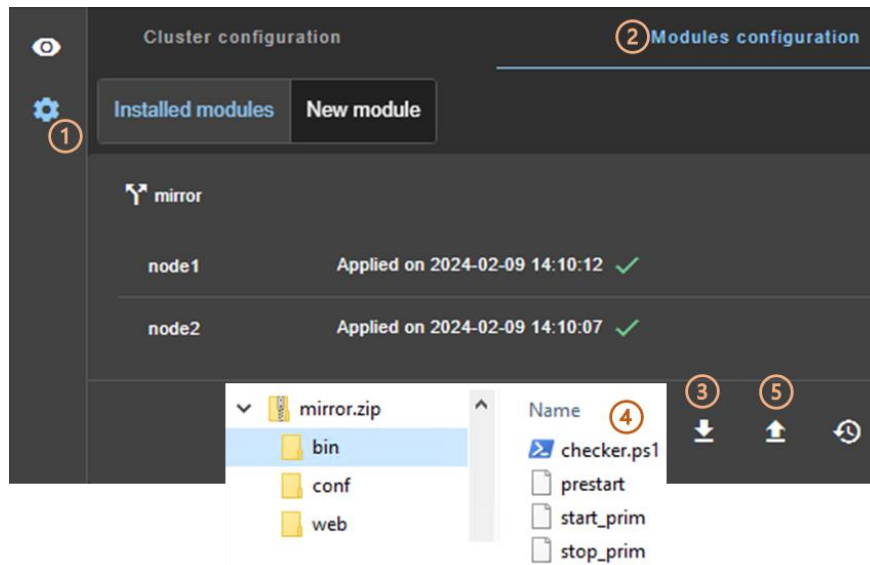
All module configuration files are packaged in a `.safe` file, which is archived on the server side under `SAFE/Application_Modules/backup`.




- To configure a new module, click on "New module"

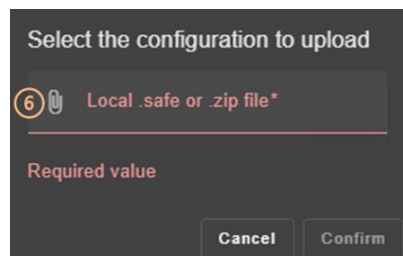
3.3.4 Edit the module configuration locally and then apply it

You may prefer to use your favorite editor to modify the module's configuration file and scripts or may need to add module scripts, such as custom checkers.

Follow the procedure below to modify the module's configuration on your workstation and then apply it.



- (1) Click on  "Configuration" in the navigation sidebar.
- (2) Click on "Modules configuration" tab.
- (3) Click on  to download the `mirror.safe` on your workstation.
- (4) Extract the content of `mirror.safe`, that is a zip file, to edit `userconfig.xml`, add/delete/edit module scripts into the `bin` directory (add a custom checker for instance).
- (5) Compress the modified directory into `xx.safe` (or `xx.zip`) then upload it with  (.safe and .zip extension are accepted).



- (6) Click on  to select the file to be uploaded then "Confirm".

The module configuration wizard is launched with the contents of this file. The new contents are visible into the wizard. Got to step 4 to "Save and apply" this new configuration.


3.4 Monitor a module

Once a module is configured, you can monitor its state and run actions on it (start, stop...).

The modules monitoring home page is accessible :

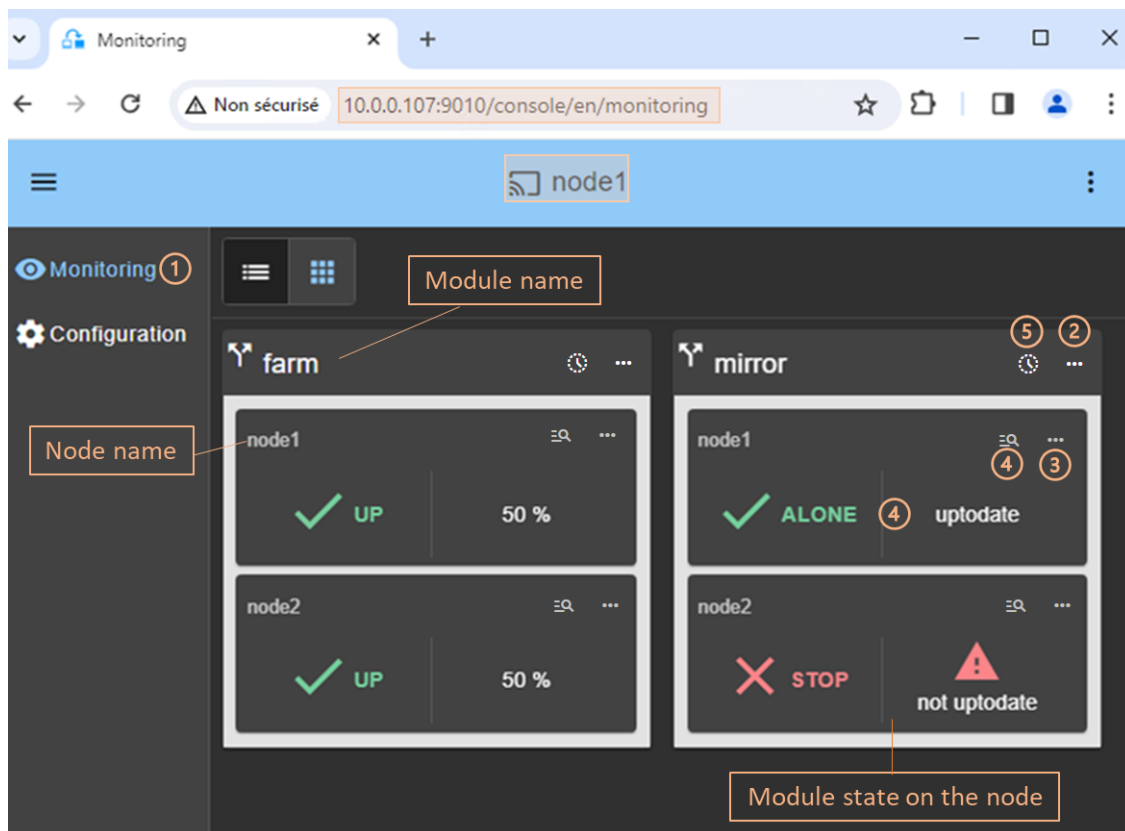
- Directly via <http://host:9010/console/en/monitoring>

Or

- By navigating the console via  "Monitoring"

3.4.1 Monitoring home page

In this example, the console is loaded from 10.0.0.107, which corresponds to `node1` in the existing cluster. This is the connection node. Two modules are configured: `farm` and `mirror`.




- (1) Click on  "Monitoring" in the navigation sidebar

For each installed module, it displays:

- the module name and nodes name on which it is installed
- the module state on the node
- a notification on state change if the user has allowed them, and the URL is https or http://localhost

For a description, see [section 3.4.2](#).

- (2) Click on  to open the menu of global actions (start, stop...) on the module that apply on all nodes (`node1`, `node2` in the example).

For a description, see [section 3.4.3.1](#).

- (3) Click on **⋮** to open menu of actions (start, stop...) on the module that applies only to the node (`node1` in the example).

For a description, see [section 3.4.3.2](#).

- (4) Click on the node panel (`mirror>node1` in the example) to open details for the module on this node (logs, resources...). Since SafeKit 8.2.2, Click instead on **≡Q** to open/close the details.

For a description, see [section 3.4.4](#).

- (5) Click on **🕒** to open/close the module states timeline on all nodes where it is installed. Available since SafeKit 8.2.2.










For a description, see [section 3.4.5](#).




3.4.2 Module state

The module is represented real-time display of its synthetic and detailed states on the left and right panels.

3.4.2.1 Synthetic state

The console displays one of the following synthetic states for the module on the node:

 STOP (NotReady) (red)	Module stopped (ready for starting)
 WAIT (Transient) (orange)	Transient state of the module
 ALONE (Transient) (orange)	Transient state of a mirror module, primary without secondary
 ALONE (Ready) (green)	Stable state of a mirror module, primary without secondary
 PRIM (Transient) (orange)	Transient state of a mirror module, primary with secondary
 PRIM (Ready) (green)	Stable state of a mirror module, primary with secondary
 SECOND (Transient) (orange)	Transient state of a mirror module, secondary with primary, during the synchronization of replicated directories
 SECOND (Ready) (green)	Stable state of a mirror module, secondary with primary
 UP (Transient) (orange)	Transient state of a farm module





 UP (Ready) (green)	Stable state of a farm module
 WAIT (NotReady) (red)	Blocked state of the module, waiting for one or more resources
NOT CONFIGURED (grey)	Installed module but not configured
 ERROR (red)	The node did not respond within the given time limit.
<p>This may be due to an incorrect address, a network or server failure, a misconfigured web browser or firewall, or the SafeKit web service being stopped on the node (see section 7.1). It may also be due to the temporary unavailability of the connection node. In this case, reload the console from another SafeKit node.</p>	

For details on state changes of a mirror module, see [section 5.2](#).

For details on state changes of a farm module, see [section 6.2](#).

3.4.2.2 Detailed state

It is the state of the main resources or failover rules.

uptodate	Replicated directories of the mirror module are uptodate
 not uptodate	Replicated directories of the mirror module are not uptodate
 degraded	The mirror module is in degraded mode described in section 7.6
50%, 100%	The network load share of the farm module (e.g. 50% or 100% with 2 nodes)
 0%	No load share taken by the farm module
 c_checkfile	The module applied the failover rule (e.g., the rule named c_checkfile) which triggers the actions <code>restart</code> , <code>stop</code> , <code>stopstart</code> , or <code>wait</code> on the module due to a resource going down. View section 13.18.4.2 for details on failover rules. To analyze the issue, read the logs and resource statuses as described below.

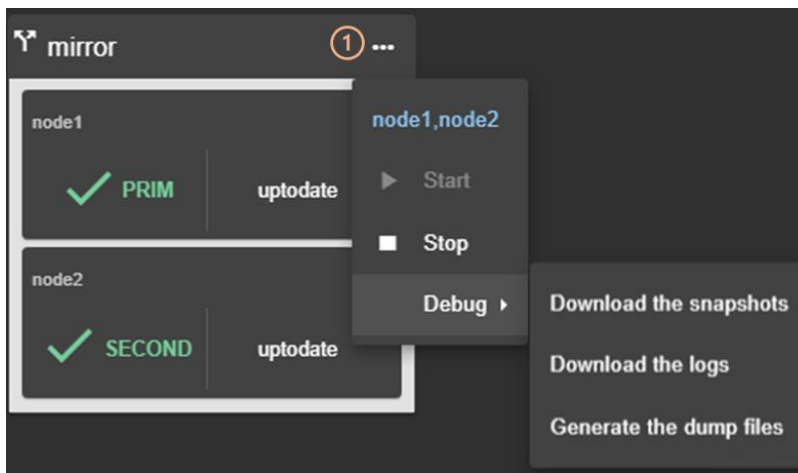
HTTP	The module is in state !ERROR (red)
connection	The node did not respond within the given time limit
error	

3.4.3 Module control menus

3.4.3.1 Global menu

The actions of global menu apply to all nodes where the module is configured.

In the example below, actions apply to the module `mirror` on `node1` and `node2`.



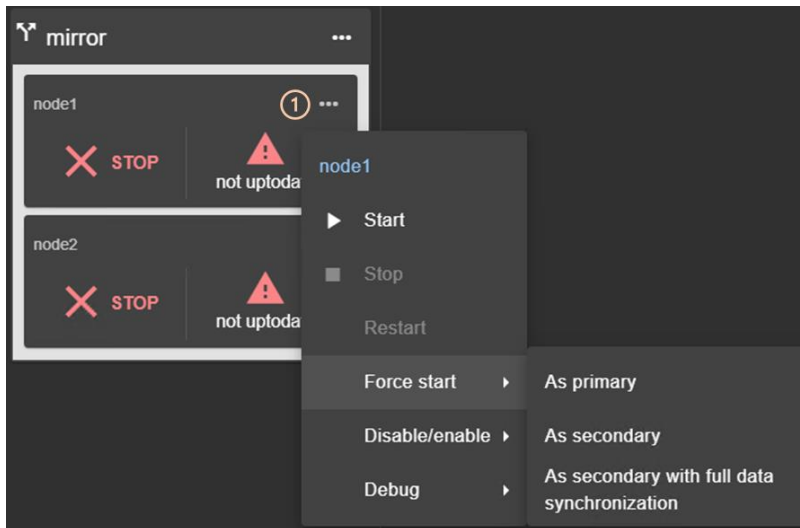
- (1) Click on `...` to open the module's global actions menu.
- Click on "Start" to start the module on all nodes.
For mirror module, the node with the up-to-date replicated data is started as primary.
- Click on "Stop" to stop the module on all nodes.
For mirror module, the node that is secondary is stopped first to avoid unnecessary failover.
- Click on "Debug" for debug and support as described in [section 3.5](#).

3.4.3.2 Local menu

The actions of local menu apply only to the selected node.

3.4.3.2.1 Control a mirror module

In the example below, actions apply to the module `mirror` on `node1`.

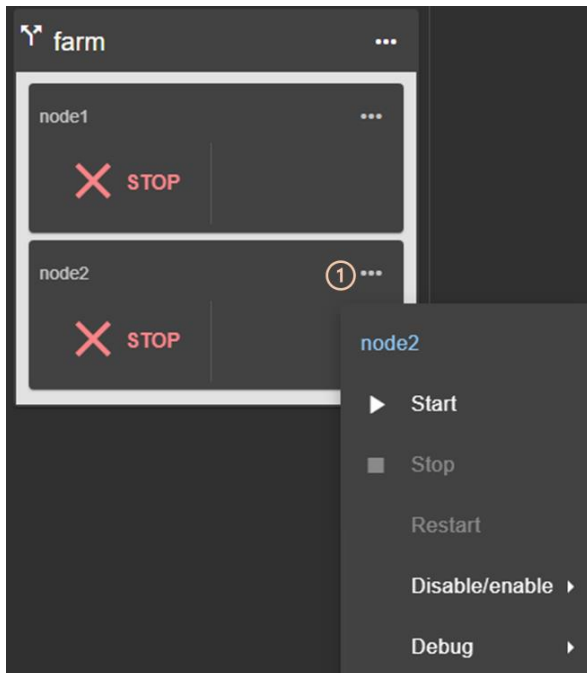


- (1) Click on **...** to open module's local actions menu on the desired node (e.g. `node1`).
- Click on "Start" to start the module on the node.
For mirror module, the node is started as primary when replicated data are up-to-date. Otherwise, it is started as secondary. For details, see [section 5.5](#).
- Click on "Stop" to stop the module on the node.
- Click on "Restart" to restart the module on the node.
It only executes only stop then start scripts to locally restart the application without leading to a failover.
- Use "Force start" submenu when you need to decide if the node should start primary or secondary:
 - Select "Force start As Primary" to force the module to start as primary on this node.
For instance, on the 1st start of a mirror module as described in [section 5.3](#), you must "Force start As primary" the node which has the up-to-date replicated folders.
 - Select "Force Start As secondary" to force the module to start as secondary on this node.
Data synchronization can be optimized based on the module's last internal state.
 - Select "Force Start As secondary with full data synchronization" to start the module on this node as a secondary and to force a complete copy of the replicated data.
- Click on "Disable/enable" to control error detection as described in [section 3.4.3.2.3](#).
- Click on "Debug" to download module logs or snapshots from this node rather than from all nodes as described in [section 3.5](#).

To understand and check the correct behavior of a mirror module, see [section 5](#). To test it, see [section 4](#).

3.4.3.2.2 Control farm module

In the example below, actions apply to the module `farm` on `node2`.



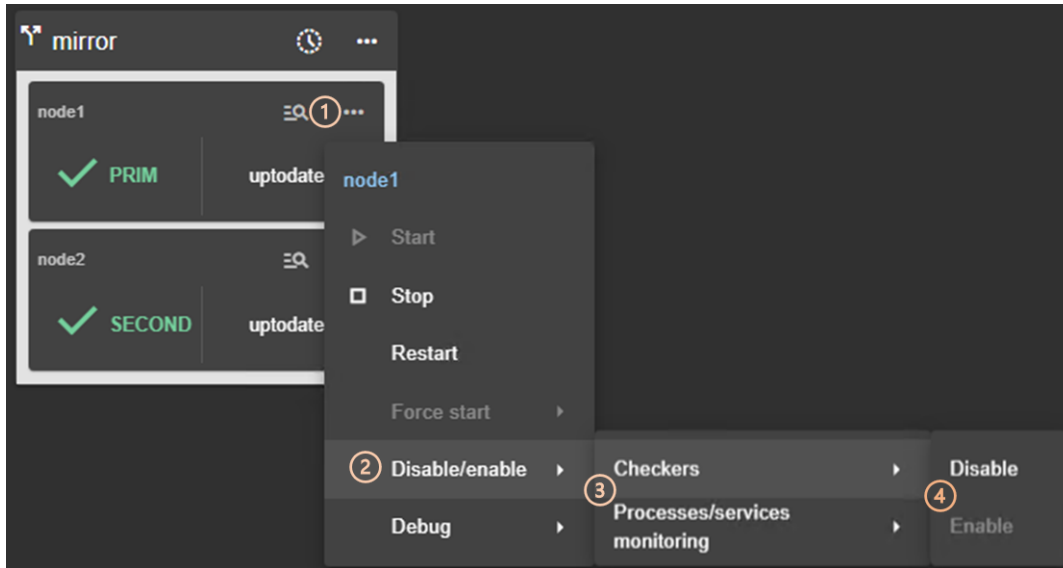
- (1) Click on **...** to open module's local actions menu on the desired node (e.g. `node2`).
- Click on "Start" to start the module on the node.
- Click on "Stop" to stop the module on the node.
- Click on "Restart" to restart the module on the node.
It only executes only stop then start scripts to restart the application without leading to a failover.
- Click on "Disable/enable" to control error detection as described in [section 3.4.3.2.3](#).
- Click on "Debug" to download module logs or snapshots from this node rather than from all nodes as described in [section 3.5](#).

To understand and check the correct behavior of a farm module, see [section 6](#). To continue the tests, see [section 4](#).

3.4.3.2.3 Control checkers or processes/services monitoring

To avoid false error detection and automatic failover on application maintenance, you can disable configured checkers (TCP, ping, custom....) or processes/services monitoring. Once the maintenance is completed, they can be safely re-enabled. These actions can be applied while the module is started/stopped and are not reset when the module stops-starts.

In the example below, actions apply to the module `mirror` on `node1`.



- (1) Click on **...** to open the module's local actions menu on the desired node (e.g. `node1`).
- (2) Click on "Disable/enable" to open the submenu.
- (3) Click on "Checkers" or "Processes/services monitoring" to open the submenu.
- (4) Click on "Disable" to disable the error detection
This disables all checkers (TCP, ping, custom....) or processes/services monitoring configured for the module.
- (4) Click on "Enable" to re-enable error detection by checkers or processes/services monitoring.

3.4.4 Module details

You can display details for a module on one node:

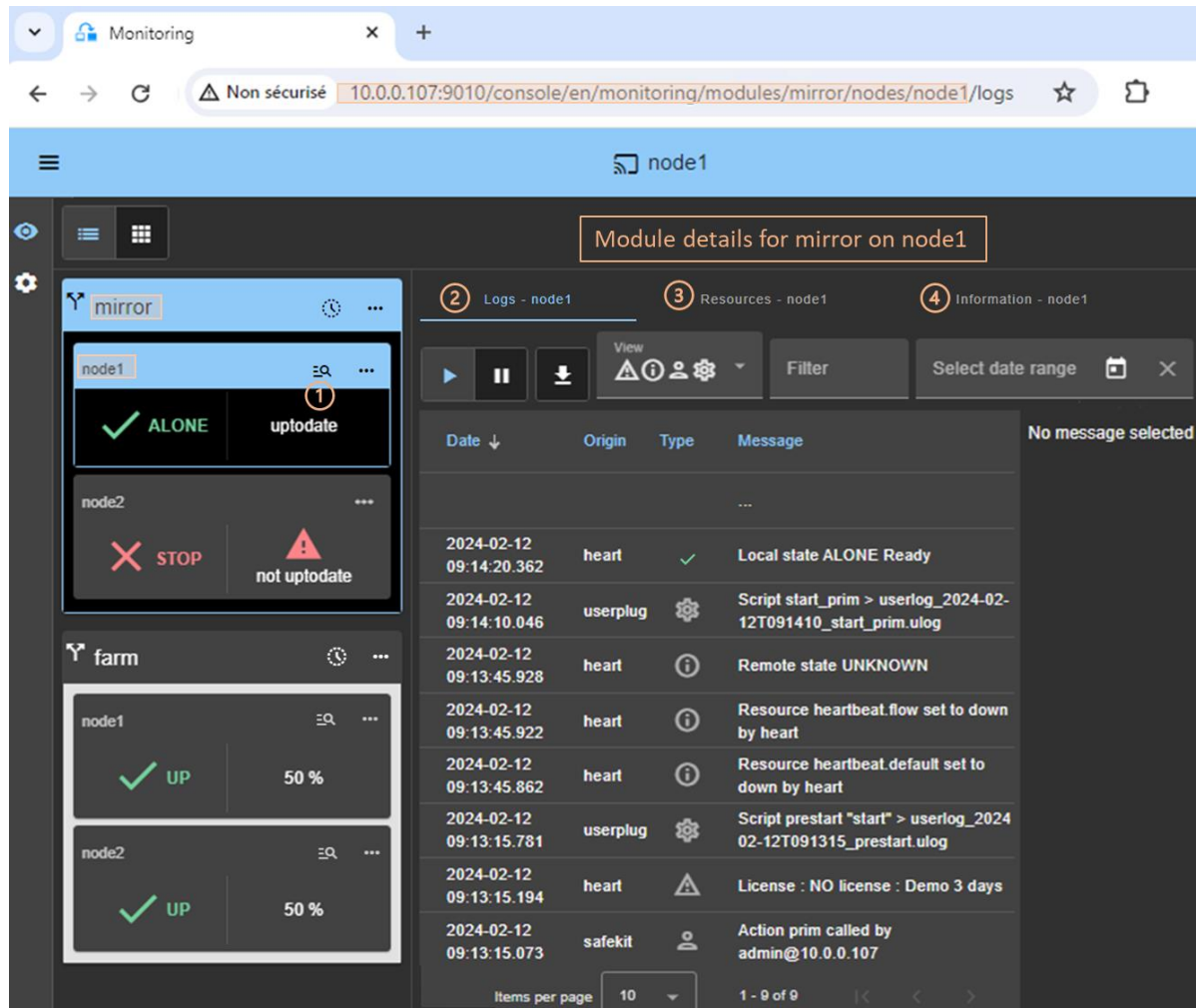
- Directly via the URL <http://host:9010/console/en/monitoring/modules/AM/nodes/node> (replace `AM` by the module name and `node` by the node name)

Or

- By navigating the console via "Monitoring/Click on for the module>node"

The selected module>node is highlighted with a blue color.

In the example, the detail for the module `mirror` on `node1` is displayed.



- Click on to open/close details for the module on this node (logs, resources...).
- Click on "Logs" tab to visualize the module logs.
- Click on "Resources" tab to visualize the module resources.
- Click on "Information" tab to visualize information on the node: networks name and addresses defined in the cluster configuration, SafeKit version, license key, hostname, OS.

3.4.4.1 Module logs

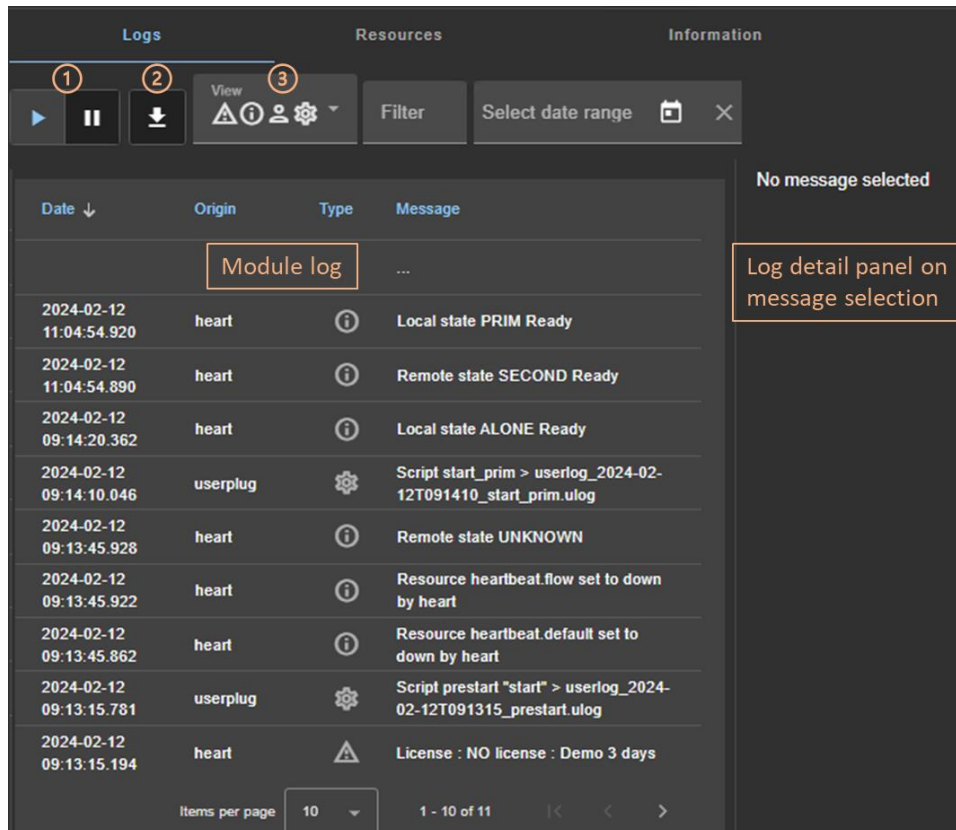
You can display logs of a module on one node:

- Directly via the URL <http://host:9010/console/en/monitoring/modules/AM/nodes/node/logs> (replace *AM* by the module name and *node* by the node name)

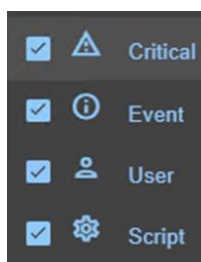
Or

- By navigating the console via "Monitoring/Click on the module>node/Logs tab"

The left panel displays in real-time the non verbose module log for the selected module>node.



- Click on ►|| to resume/suspend the view in real time of the module log. Refer to [section 7](#) for an explanation of main messages.
- Click on ⬇ to download the module log (verbose or not verbose).
- Select the message type to view:



- C(ritical) messages such as error detection
- E(vent) messages such as local and remote states
- U(ser) messages when the user run action on the module
- S(cript) messages when module scripts are executed

- Click on a message to display the verbose module log or the script log (output of scripts) into the log detail into the right panel.

3.4.4.1.1 Script log

To display the script log, click on the ⚙S(cript) message whose output you want to view.

Date ↓	Origin	Type	Message
2024-02-12 11:04:54.920	heart	ⓘ	Local state PRIM Ready
2024-02-12 11:04:54.890	heart	ⓘ	Remote state SECOND Ready
2024-02-12 09:14:20.362	heart	ⓘ	Local state ALONE Ready
2024-02-12 09:14:10.046	userplug	⚙️	Script start_prim > userlog_2024-02-12T091410_start_prim.ulo
2024-02-12 09:13:45.928	heart	ⓘ	Remote state UNKNOWN
2024-02-12 09:13:45.922	heart	ⓘ	Resource heartbeat.flow set to down by heart
2024-02-12 09:13:45.862	heart	ⓘ	Resource heartbeat.default set to down by heart
2024-02-12 09:13:15.781	userplug	⚙️	Script prestart "start" > userlog_2024-02-12T091315_prestart.ulo
2024-02-12 09:13:15.194	heart	⚠️	License : NO license : Demo 3 days

Script log

```

----- 2024-02-12T09:14:10 start_prim

"Running start_prim WAIT ALONE"

"Running start_prim WAIT ALONE"

[SC] ChangeServiceConfig SUCCESS

The World Wide Web Publishing Service service is starting.

The World Wide Web Publishing Service service was started successfully.

The SQL Server (MSSQLSERVER) service is starting..

The SQL Server (MSSQLSERVER) service was started successfully.

The Milestone XProtect Management Server service is starting.

The Milestone XProtect Management Server service was started successfully
  
```

- (1) Click the ⚙️S(crypt) message consisting of:
 - the date and time of the execution of the script
 - the name of the script executed
 - the name of the name of the corresponding userlog file

The userlog file content is displayed into the right panel. In the example, it is the content of the file `SAFEVAR/modules/AM/userlog_2024-02-12T091410_start_prim.ulo` (where `AM` is the module name)

3.4.4.1.2 Verbose log

To display the verbose module log, click on a message other than ⚙️S(crypt).

Date ↓	Origin	Type	Message
2024-02-12 11:04:54.920	heart	ⓘ	Local state PRIM Ready
2024-02-12 11:04:54.890	heart	ⓘ	Remote state SECOND Ready
2024-02-12 09:14:20.362	heart	ⓘ	Local state ALONE Ready
2024-02-12 09:14:10.046	userplug	⚙️	Script start_prim > userlog_2024-02-12T091410_start_prim.ulo
2024-02-12 09:13:45.928	heart	ⓘ	Remote state UNKNOWN
2024-02-12 09:13:45.922	heart	ⓘ	Resource heartbeat.flow set to down by heart
2024-02-12 09:13:45.862	heart	ⓘ	Resource heartbeat.default set to down by heart
2024-02-12 09:13:15.781	userplug	⚙️	Script prestart "start" > userlog_2024-02-12T091315_prestart.ulo
2024-02-12 09:13:15.194	heart	⚠️	License : NO license : Demo 3 days

Date	Origin	Type	Message
2024-02-12 11:04:54.920	heart	ⓘ	Local state PRIM Ready
2024-02-12 11:04:54.918	heart	W	Local internal state ALONE_TO_PRI_2
2024-02-12 11:04:54.918	heart	W	Action alone_to_pri_2a terminated (-> CMD_OK)
2024-02-12 11:04:54.900	rfsplug	W	Resource rfs.rfssync set to up by set_rfssync
2024-02-12 11:04:54.890	heart	ⓘ	Remote state SECOND Ready

- (1) Click the message consisting of:
 - the date and time of the event
 - the module message
- All verbose messages between the selected message and the previous one in the table are displayed in the right-hand panel.

3.4.4.2 Module resources

You can display resources of a module on one node:

- Directly via the URL <http://host:9010/console/en/monitoring/modules/AM/nodes/node/resources> (replace *AM* by the module name and *node* by the node name)

Or

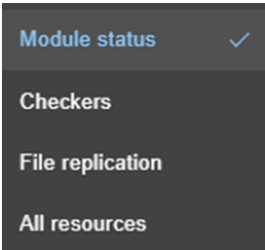
- By navigating the console via  "Monitoring/Click on the module>node/Resources tab"

3.4.4.2.1 Ressources state

The left panel displays in real-time the current state of the resources for the selected module>node.

Logs		Resources			Information
View 1		Filter			
Module status		Current value of module resources			No resource selected
Name	Value	Label	Category ↑	Date	Value history panel on resource selection
degraded	down	Degraded mode for replication	rfs	2024-02-13 09:03:12	
reintegre_failed	false	Last synchronization status	rfs	2024-02-13 09:03:12	
uptodate	up	Uptodate replicated data	rfs	2024-02-13 09:06:08	
local	PRIM Ready	Local state	state	2024-02-13 09:06:08	
boot	on	Module start at boot	usersetting	2024-02-13 09:02:39	
checker	on	Monitoring by checkers	usersetting	2024-02-13 09:02:40	
encryption	on	Encrypted communication	usersetting	2024-02-13 09:03:12	
errd	on	Processes/Services monitoring	usersetting	2024-02-13 09:02:39	
failover	on	Automatic failover	usersetting	2024-02-13 09:03:12	
Items per page		10	1 - 9 of 9		

- (1) Select the group of resources to view:



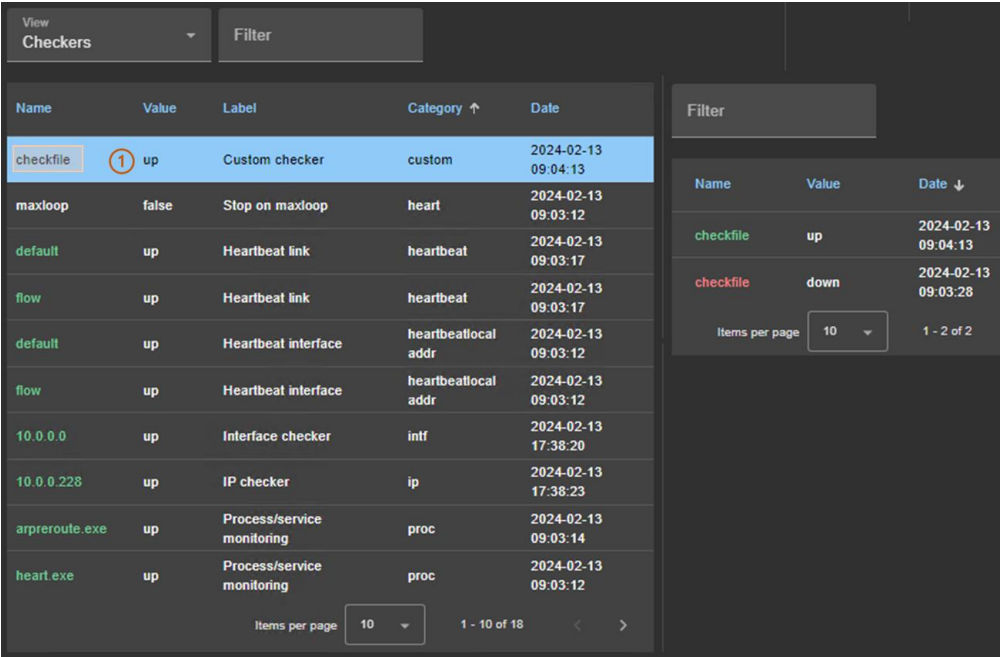
- Module status
Main resources, especially the ones of files replication for a mirror module
- Checkers
Ressources set by checkers
- File replication
File replication-specific resources that demonstrate synchronization progress
- All resources

- Click on a resource to display its value over time in the right panel. This history may be empty for some resources (unassigned or cleaned).

Resource’s state is controlled by the failover machine to trigger a failover on failures (see [section 13.18](#)).

3.4.4.2 Resource’s state value history

To display a resource's value history, click on the resource you're interested in.



- (1) Click on the line consisting of:
 - the last date the resource was assigned
 - the name and category of the resource. The full resource name is like `category.name` (`custom.checkfile` in the example).

The history of resource values is displayed in the right panel. In the example, this is the `custom.checkfile` resource corresponding to a resource assigned by a custom checker.

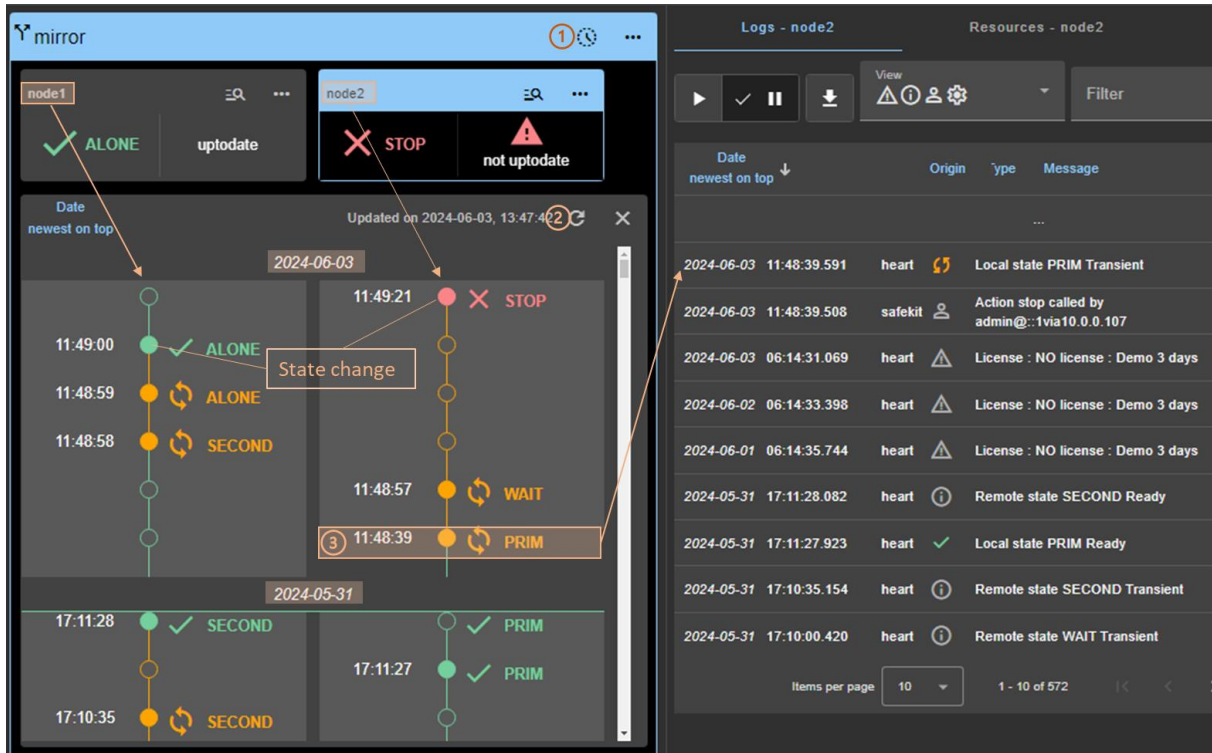
3.4.5 Module states timeline

Since SafeKit 8.2.2, you can display the module states timeline:

- By navigating the console via “Monitoring/Click on for the module”

This provides a global view of the module's state on the cluster. Be aware:

- that the clocks of the two nodes must be synchronized for the mapping of state changes to be meaningful
- it displays a reverse timeline of the module states on all nodes over time, by starting by the newest date.

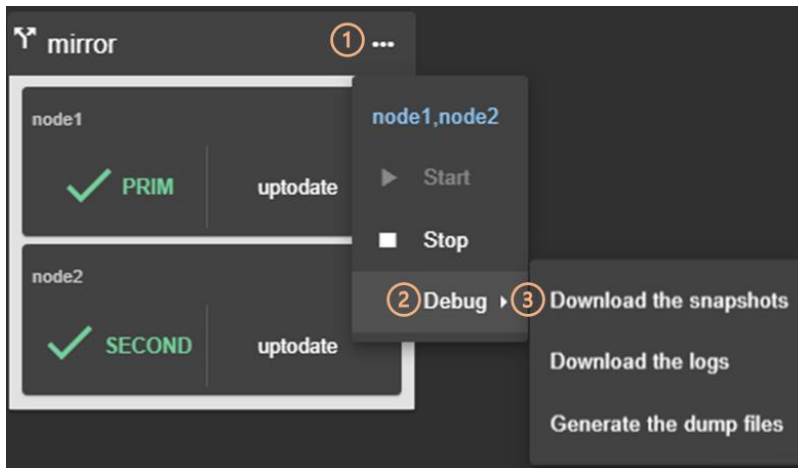


- Click on to open/close the timeline. The timeline displayed is the one available at the time of loading.
- Click on to refresh the timeline with the latest state changes.
- Click on a state change event to display the module log for the node starting at this date

3.5 Snapshots or logs of module for debug and support

When the problem is not easily identifiable, it is recommended to download logs or snapshots of the module on all nodes as described below. Snapshots allows an offline and in-depth analysis of the module and node status as described in [section 7.16](#). If this analysis fails, send snapshots to support as described in [section 8](#).

In the following example, the module `mirror` is configured on `node1` and `node2`. Note that a snapshot can be downloaded in any state of the module.



- (1) Click on **...** to open the global menu of the module.
- (2) Click on **"Debug"** to open the debug submenu.
- (3) Click on **"Download the snapshots"** to create and download the snapshot of the module for each node.

The web console relies on the web browser's download settings to save the snapshot on the workstation. Some browsers may ask confirmation to download many files and zip files.

The snapshot generation command generates a new dump and creates a .zip file containing the last 3 dumps and the last 3 module configurations.

In this example, it downloads 2 snapshots : `snapshot_node1_mirror.zip` and `snapshot_node2_mirror.zip`.

- Click on **"Download the logs"** to download the module log (verbose or not) for each node.
- In case of file replication issues, click on **"Generate the dump files"** at the time the problem occurs.

The dump contains the module logs and information on the system and SafeKit state at the time of the dump. It is generated on the server side into `SAFEVAR/snapshot/modules/AM/dump_AAAA_MM_DD_hh_mm_ss`.

3.6 Secure access to the web console

SafeKit offers different security policies for the web console that are implemented by modifying the SafeKit web service configuration. These configurations also offer role management:

Admin role 	This role grants all administrative rights by allowing access to Configuration and Monitoring in the navigation sidebar
Control role 	This role grants monitoring and control rights by allowing access only to Monitoring in the navigation sidebar
Monitor role 	This role grants only monitoring rights, prohibiting actions on modules (start, stop...) in Monitoring in the navigation sidebar.

SafeKit provides different setups for the web service to enhance the security of the SafeKit web console. The predefined setups are listed below from least secure to most secure:

- HTTP. Same role for all users without authentication

This solution can only be implemented only in HTTP and is not compatible with user authentication methods. It is intended to be used for troubleshooting only.

- HTTP/HTTPS with user authentication based on Apache files and optional role management

It relies on Apache files to store username/password for authenticating users and, optionally, to store the associated role for restricting their access. To connect to the console, the user must enter the username and password as configured with the Apache mechanisms.

This is the default active configuration, applied for HTTP and initialized with a single `admin` user with the Admin role. The default setup can be extended to add users or to switch to HTTPS.

- HTTP/HTTPS with user authentication based on LDAP/AD authentication. Optional role management

It relies on LDAP/AD authentication server to authenticate users and, optionally, restricts their access based on roles. To connect to the console, the user must enter the username and password as configured into the LDAP/AD server. It supports HTTP or HTTPS.

- HTTPS with user authentication based on OpenId Connect authentication. Optional role management

It relies on OpenID Identity Provider server to authenticate users and, optionally, restricts their access based on roles. To connect to the console, the user must enter the username and password as configured into the Identity Provider server. Since SafeKit 8.2.3, it supports only HTTPS.

To implement them, refer to the [section 11](#).

4. Tests

- ⇒ [Section 4.1](#) "Installation and tests after boot"
- ⇒ [Section 4.2](#) "Tests of a mirror module"
- ⇒ [Section 4.3](#) "Tests of a farm module"
- ⇒ [Section 4.4](#) "Tests of checkers common to mirror and farm"

The following tests help to better understand how SafeKit works and ensure that the deployed solution returns the expected results. They can be used as a basis for the acceptance testing at a client's site.

Subsequently, analysis of test results may require consulting the module log, the scripts log (which contains the output of module scripts) and the state of module resources. To read these logs and resources, see [section 7.3](#).

4.1 Installation and tests after boot

4.1.1 Test package installation

Replace below `node1` by the node name and `AM` by the module name.

- `safekit -p` executed on the nodes returns among other values, the value of `SAFE`, the SafeKit root installation path, and `SAFEVAR`, the SafeKit working directory:
 - in Windows

```
SAFE=C:\safekit if %SYSTEMDRIVE%=C:
SAFEVAR=C:\safekit\var
```
 - in Linux

```
SAFE="/opt/safekit"
SAFEVAR="/var/safekit"
```

For details, see [section 10.1](#).

- Editing `userconfig.xml` of a mirror(/farm) module and its scripts `start_prim/start_both`, `stop_prim/stop_both` is made with:
 - the web console at [/console/en/configuration/modules/AM/config](#)
 - under the directory `SAFE/modules/AM` on the `node1`
- Module log and scripts log (that contains module scripts output) for the module on one node may be analyzed with :
 - the web console at [/console/en/monitoring/nodes/node1/modules/AM/logs](#)
 - the command executed on `node1`

```
safekit logview -m AM
```

 for the module log
 - on `node1`, into files
`SAFEVAR/modules/AM/userlog_<year>_<month>_<day>T<time>_<script name>.ulog` for the scripts logs (output messages of the scripts)

4.1.2 Test license and version

safekit level returns:

```
Host : <hostname>
OS : <OS version>
SafeKit : <SafeKit version>
License : Demo (No license)| Invalid Product | Invalid Host | ... Expiration... | <license id> for
<hostname>...
or License : Expired license
```

- "Demo (No license)"
means no license into `SAFE/conf/` ; the product stops every 3 days
- "Invalid Product"
means an expired license in `SAFE/conf/license.txt`
- "Invalid Host"
means no valid hostname in `SAFE/conf/license.txt`
- " ...Expiration..."
means a temporary key
- "<license id> for <hostname>"
means a permanent license

Go to <http://www.evidian.com/safekit/requestevalkey.php> to get a temporary key of one month for any OS or any hostname.

Go to <https://support.evidian.com> to get a permanent key based on the hostname and OS.

4.1.3 Test SafeKit services and modules after boot

In Windows, see also [section 10.4](#).

Test safeadmin service

safeadmin service must be automatically started at boot. To check its state:

In Windows	<div>1. Open a PowerShell console as administrator</div> <div>2. Run <code>Get-Service -name safeadmin</code></div> <div><table><tr><th>Status</th><th>Name</th><th>DisplayName</th></tr><tr><td>-----</td><td>----</td><td>-----</td></tr><tr><td>Running</td><td>safeadmin</td><td>safeadmin</td></tr></table></div>	Status	Name	DisplayName	-----	----	-----	Running	safeadmin	safeadmin
Status	Name	DisplayName								
-----	----	-----								
Running	safeadmin	safeadmin								
In Linux	<div>1. Open a Shell console as root</div> <div>2. Run <code>systemctl status safeadmin</code></div> <div><div>Redirecting to /bin/systemctl status safeadmin.service</div><div><ul style="list-style-type: none">● safeadmin.service - The SafeKit Administration Daemon</div><div>Loaded: loaded (/usr/lib/systemd/system/safeadmin.service; enabled; vendor preset: disabled)</div><div>Active: active (running) since Tue 2024-11-12 17:30:56 CET; 20h ago</div><div>...</div></div>									

When `safeadmin` service is not running, all `safekit` commands fail and return for example:

```
safekit level
```

```
Waiting for safeadmin .....
```

```
Error: safeadmin administrator daemon not running
```

Refer to [section 9.1.1](#), for starting `safeadmin` service.

Test safewebserver service

By default, `safewebserver` service must be automatically started at boot. To check its state:

In Windows	<ol style="list-style-type: none"> 1. Open a PowerShell console as administrator 2. Run <code>Get-Service -name safewebserver</code> <pre>Status Name DisplayName ----- Running safewebserver safewebserver</pre>
In Linux	<ol style="list-style-type: none"> 1. Open a Shell console as root 2. Run <code>systemctl status safewebserver</code> <pre>systemctl status safewebserver Redirecting to /bin/systemctl status safewebserver.service ● safewebserver.service - SafeKit Apache Server Loaded: loaded (/usr/lib/systemd/system/safewebserver.service; enabled; vendor preset: disabled) Active: active (running) since Wed 2024-11-13 11:01:31 CET; 2h 58min ago ...</pre>

When `safewebserver` service is not running, the following features are unavailable:

- the SafeKit web console that displays:



This site can't be reached

`example.com` refused to connect.

Try:

- Checking the connection
- Checking the proxy, firewall, and DNS configuration

ERR_CONNECTION_REFUSED

Reload

Details

- the module checker
- the distributed command line interface that returns for example:

```
safekit -H "*" level
```

```
----- Server=https://10.0.0.107:9453 -----
```

```
curl: (7) Failed to connect to 10.0.0.107 port 9453 after 1022 ms: Couldn't connect to server
```

```
----- Server=https://10.0.0.108:9453 -----  
curl: (28) Failed to connect to 10.0.0.108 port 9453 after 21024 ms: Couldn't connect to server
```

Refer to [section 9.1.2](#), for starting `safewebserver` service.

Test SNMP service

SNMP monitoring is not enabled by default. Refer to [section 10.9](#), to enable it.
In Windows, it relies on `Net-SNMP Agent` service. In Linux, it relies on the standard `snmpd` service. To check its state:

In Windows	<div><div>1. Open a PowerShell console as administrator</div><div>2. Run <code>Get-Service -name "Net-SNMP Agent"</code></div><table><tr><th>Status</th><th>Name</th><th>DisplayName</th></tr><tr><td>-----</td><td>----</td><td>-----</td></tr><tr><td>Running</td><td>Net-SNMP Agent</td><td>Net-SNMP Agent</td></tr></table></div>	Status	Name	DisplayName	-----	----	-----	Running	Net-SNMP Agent	Net-SNMP Agent
Status	Name	DisplayName								
-----	----	-----								
Running	Net-SNMP Agent	Net-SNMP Agent								
In Linux	<div><div>1. Open a Shell console as root</div><div>2. Run <code>systemctl status snmpd</code></div><pre>systemctl status snmpd Redirecting to /bin/systemctl status snmpd.service ● snmpd.service - ... Active: active (running) since Wed 2024-11-13 11:01:31 CET; 2h 58min ago ...</pre></div>									

When the service is not running, the SNMP monitoring is unavailable.

Refer to [section 9.1.3](#), for starting the service.

Test modules

- `safekit boot status` displays start-up ("on") or not ("off") of modules at boot
- `safekit state` displays state of all configured modules: `STOP` (mirror or farm), `WAIT` (mirror or farm), `ALONE` (mirror), `PRIM` (mirror), `SECOND` (mirror), `UP` (farm)
- check processes of a module: see [section 10.2](#).
To list the processes of the AM module, execute:
`safekit -r processtree list all AM`
This command returns all processes with `AM` in arguments.
- `safekit module listid` displays name of installed modules with their ids: id of a module must be the same on all servers

4.1.4 Test start of SafeKit web console



For details on the web console, refer to [section 3](#).

- connect a web browser to `http://<server IP>:9010`
- the web console home page is displayed

4.2 Tests of a mirror module

4.2.1 Test first start of a mirror module on 2 servers STOP (NotReady)



On the first start of the module after its configuration:

- message in the logs of both servers (to read logs, see [section 7.3](#))
"Action start called by admin@<IP>via<IP>/SYSTEM/root"
- the module goes to state  WAIT (NotReady) and  WAIT (NotReady) on both servers with in the log
"Action wait from failover rule rfs_notuptodate_server"
"Data may be not uptodate for replicated directories (wait for the start of the remote server)"
"If you are sure that this server has valid data, run safekit stop, then safekit prim to force start as primary"

For the first start of a mirror module with replicated directories, the user must force the start as primary the node with the uptodate data. Refer to [section 5.3](#).


4.2.2 Test start of a mirror module on 2 servers STOP (NotReady)

For subsequent starts:

- message in the logs of both servers (to read logs, see [section 7.3](#))
"Action start called by admin@<IP>via<IP>/SYSTEM/root"
- the module goes to the stable state  PRIM (Ready) and  SECOND (Ready) on both servers with in the first log
"Remote state SECOND Ready"
"Local state PRIM Ready "
- and in the other log
"Local state SECOND Ready "
"Remote state PRIM Ready "
- application is started in the `start_prim` script of the module on the PRIM server with message in the log
"Script start_prim"

4.2.3 Test stop of a mirror module on the server PRIM (Ready)

On the stopping node:

- message in the log of the stopped node (to read logs, see [section 7.3](#))
"Action stop called by admin@<IP>/SYSTEM/root"
- the stopped node runs the `stop_prim` script of the module which stops the application on the server with message in the log:
"Script stop_prim"
- the module becomes  STOP (NotReady) with messages in the log:
"Local state STOP NotReady"

On the other node:

- the node runs a failover with the message in the log:
"Action alone called by heart : remote stop"
- the application is started with the `start_prim` script with the message in the log:
"Script start_prim"
- the module becomes ALONE (Ready) with the message in the log:
"Local state ALONE Ready"

4.2.4 Test start of a mirror module on the server STOP (NotReady)

Start the module on a node while the other node is ALONE (Ready) .

- message in the log of the starting module (to read logs, see [section 7.3](#))
"Action start called by admin@<IP>/SYSTEM/root"
- the STOP (NotReady) module becomes SECOND (Ready)
- the module ALONE (Ready) becomes PRIM (Ready) and continues to execute the application

4.2.5 Test restart of a mirror module on the server PRIM (Ready)

- message in the log of the server where the restart command is passed (to read logs, see [section 7.3](#))

"Action restart called by admin@<IP>/SYSTEM/root"

- the PRIM module becomes PRIM (Transient) and then becomes PRIM (Ready)
- the scripts of the module `stop_prim/start_prim` are executed on the PRIM and restarts locally the application on the server with messages in the log:

"Script stop_prim"
"Script start_prim"

- the other module on the other server stays SECOND (Ready)

4.2.6 Test virtual IP address of a mirror module

Mirror module in the state PRIM (Ready) on node1 and SECOND(Ready) on node2.

userconfig.xml:



```
<vip>
  <interface_list>
    <interface check="on">
      <real_interface>
        <virtual_addr addr="virtip"
          where="one_side_alias"
          check="on"/>
      </real_interface>
    </interface>
  </interface_list>
</vip>
```

- On node1, `ipconfig /all` (Windows) or `ip addr show` (Linux) returns `virtip` as an alias on the network interface.









On the external workstation (or server), the 3 pings respond.







On the external workstation (or server) in the same LAN, `virtip` is mapped to the same MAC address as `node1_ip_address`

```
arp -a
node1_ip_address    00-0c-29-0a-5c-fc
node2_ip_address    00-0c-29-26-44-93
```



<ol style="list-style-type: none"> 1. On an external workstation (or server) in the same LAN, ping both physical IP addresses + virtual IP address: <pre>ping node1_ip_address ping node2_ip_address ping virtip arp -a</pre> 2. <code>safekit stopstart -m AM</code> on the primary server (where <i>AM</i> is the module name) 3. On the external workstation (or server) <pre>ping node1_ip_address ping node2_ip_address ping virtip arp -a</pre> <p>Note: redo the ping to <code>virtip</code> before looking at the ARP table because the entry may be marked obsolete and refreshes only after ping</p> 	<pre>virtip 00-0c-29-0a-5c-fc</pre> <ol style="list-style-type: none"> 2. After the <code>stopstart</code>,  <code>SECOND</code> (Ready) on node1 server and  <code>PRIM</code> (Ready) on node2 server In the verbose log of new primary, message: <pre>"Virtual IP <virtip of mirror> set"</pre> 3. On node2, <code>ipconfig /all</code> (Windows) or <code>ip addr show</code> (Linux) returns <code>virtip</code> as an alias on the network interface On the external workstation (or server), the 3 pings respond. On the external workstation (or server), <code>virtip</code> is mapped to the same MAC address as <code>node2_ip_address</code> <pre>arp -a node1_ip_address 00-0c-29-0a-5c-fc node2_ip_address 00-0c-29-26-44-93 virtip 00-0c-29-26-44-93</pre>
---	--



4.2.7 Test file replication of a mirror module



<p>Mirror module in the state  <code>PRIM</code> (Ready) on node1 server and  <code>SECOND</code> (Ready) on node2 server.</p> <p><code>userconfig.xml</code> in Windows:</p> <pre><rfs> <replicated dir="c:\replicated" mode="read_only" /> </rfs></pre> <p><code>userconfig.xml</code> in Linux:</p> <pre><rfs> <replicated dir="/replicated" mode="read_only" /> </rfs></pre> <ol style="list-style-type: none"> 1. On the server  <code>PRIM</code> (Ready), go to <code>/replicated</code> and create a file <code>file1.txt</code> 2. On the server  <code>SECOND</code> (Ready), go to <code>/replicated</code> and try to delete <code>file1.txt</code> 	<ol style="list-style-type: none"> 1. <code>file1.txt</code> has been replicated on  <code>SECOND</code> (Ready) under <code>/replicated</code> 2. Failure because the <code>/replicated</code> directory is read-only on the server  <code>SECOND</code> (Ready) 3. <code>file2.txt</code> is not replicated in <code>/replicated</code> of the server  <code>STOP</code> (NotReady) 4. <code>file2.txt</code> is reintegrated on the restarted server. During the phase of reintegration, the server is  <code>SECOND</code> (Transient) <p>In the log of reintegrated Linux server, message:</p> <pre>"Updating directory tree from /replicated_For_SafeKit_Replication"</pre> <p>In the log of reintegrated Windows server, message:</p> <pre>"Updating directory tree from c:\replicated"</pre>
---	--

<p>3. Stop the server  PRIM (Ready) and wait for  STOP (NotReady). Then go to the other server which is  ALONE (Ready) and create a new file file2.txt</p> <p>4. Restart the server  STOP (NotReady) and wait for  SECOND (Ready).</p>	<p>And at the end of /replicated reintegration, if at least 1 file with modified data has been reintegrated from primary server to secondary server, message</p> <pre>"Copied <reintegration statistics>" "Reintegration ended (synchronize)"</pre> <p>This message gives statistics for the reintegrated directory: reintegrated size, number of files, time, and throughput on the network in KB/sec.</p> <p>Note: reintegrate a file larger than 100 MB to have reliable statistics</p> <p>At the end of reintegration, the server is  SECOND (Ready) .</p>
---	---

4.2.8 Test shutdown of the server PRIM (Ready)

- on Windows, check that the special procedure to stop modules at shutdown has been applied. Refer to [section 10.4](#).
- make a shutdown of the server  PRIM (Ready)
- check in the log of server  SECOND (Ready), message




```
"Action alone called by heart : remote stop"
```
- the server  SECOND (Ready) becomes  ALONE (Ready); application in the start_prim script of the module is started on the ALONE server with the message in the log


```
"Script start_prim"
```
- on timeout in the SafeKit console, the old server  PRIM (Ready) becomes  ERROR (connection error)
- after reboot of the stopped server, check that the OS shutdown has really called a shutdown of the module


```
"Action shutdown called by SYSTEM/root"
```
- Check that the application stop_prim script has been executed with the message


```
"Script stop_prim"
```
- And check that the module has been completely stopped before shutting down the server with the last message


```
"Local state STOP NotReady"
```
- after reboot of stopped server, if the module is started automatically at boot (safekit boot status), message in the log


```
"Action start called at boot time"
```
- after a start of the module on the stopped server, the module becomes  SECOND (Ready) on this server and  PRIM (Ready) on the other server

4.2.9 Test power-off of the server ✓ PRIM (Ready)

In the event of a power outage, the module is not stopped properly as it would be during a server shutdown. Failover is triggered by the loss of heartbeats rather than by detecting the module stop.

userconfig.xml with 2 heartbeats:

```
<heart>
  <heartbeat name="default" />
  <heartbeat name="private"
    ident="flow" />
</heart>
```

Note: If you want to make a test with double simultaneous electrical fault on both servers, check that `<rfs async="none">` is set in userconfig.xml. For more information, see [section 13.6.3](#).

- in the log of the server
✓ SECOND (Ready), message
"Resource heartbeat.default set to down by heart"
"Resource heartbeat.flow set to down by heart"
"Remote state UNKNOWN"
"Action alone called by heart : no heartbeat"
- messages appear within 30 seconds after the power-off (if no specified timeout configured for <heart>)
- the server ✓ SECOND (Ready) becomes ✓ ALONE (Ready); the application in the start_prim script of the module is restarted on the ALONE server with the message in its log
"Script start_prim"
- on SafeKit console timeout, the former server ✓ PRIM (Ready) becomes ! ERROR (connection error)
- after reboot of stopped server, if the module is started automatically at boot (safekit boot status), message in the log
"Action start called at boot time"
- after restart of the module on the stopped server, the module becomes ✓ SECOND (Ready) on this server and ✓ PRIM (Ready) on the other server

4.2.10 Test split-brain with a mirror module

Split-brain occurs in situation of network isolation between two SafeKit servers. Each server becomes primary ALONE and runs the application. At return of split-brain, a sacrifice must be made by shutting down the application on one of the two servers.

Mirror module in the state ✓ PRIM (Ready) and ✓ SECOND (Ready)

userconfig.xml:

```
<heart>
  <heartbeat name="default" />
  <heartbeat name="repli" ident="flow">
```

- After network isolation of both servers, all heartbeats are lost. In the logs of both servers,
"Resource heartbeat.default set to down by heart"
"Resource heartbeat.flow set to down by heart"

```
/>
</heart>
```

+


on Windows to manage the IP conflict on the virtual IP address virtip

```
<vip>
  <interface_list>
    <interface check="on"
arpreroute="on">
      <real_interface>
        <virtual_addr addr="192.168.1.10"
          where="one_side_alias"/>
      </real_interface>
    </interface>
  </interface_list>
</vip>
```

To obtain the split-brain, check that there are no checkers in `userconfig.xml` that can detect the network isolation: no `<interface check="on">`, no `<ping>` checker

1. disconnect at the same time, networks default and repli
2. reconnect networks

```
"Remote state UNKNOWN"
"Local state ALONE Ready "
```

Split-brain case: both servers are  ALONE (Ready) and run the application.

2. When reconnecting networks, sacrifice of one ALONE server: the former SECOND server

Log of the former PRIM not sacrificed:



```
"Remote state ALONE Ready"
"Split brain recovery: staying alone"
```

Log of the former SECOND sacrificed:

```
"Remote state ALONE Ready"
"Split brain recovery: exiting alone"
"Script stop_prim"
```

The server performs a `stopstart`: stop of the application with `stop_prim` then reintegration of replicated files from the other server.

In Windows, upon reconnection, a conflict may occur with the virtual IP address, leading to the stop-start of the module.

3. Come back to the stable state  PRIM (Ready) and  SECOND (Ready) on both servers as it was before split-brain

Note: situation of split-brain in a mirror module with file replication is not good. Indeed, the sacrifice of the former secondary server causes file reintegration of this server from the primary one and the loss of data stored on the secondary during the split-brain situation.


For this reason, 2 heartbeats on two physically separate networks are recommended. Typically, a cable between the two servers will allow (1) to avoid split-brain with an additional heartbeat network and (2) set the replication flow on a separate network

4.2.11 Continue your mirror module tests with checkers




Go to [section 4.4](#) for tests of checkers.

4.3 Tests of a farm module



4.3.1 Test start of a farm module on all servers STOP (NotReady)

- message in the logs of all servers (to read logs, see [section 7.3](#))
"Action start called by admin@<IP>/SYSTEM/root"
- the module goes to  UP (Ready) on all servers
- the application is started in the `start_both` script of the module on all servers with the message in the log
"Script start_both"

4.3.2 Test stop of a farm module on one server UP (Ready)

- message in the log of the stopped server (to read logs, see [section 7.3](#))
"Action stop called by admin@<IP>/SYSTEM/root"
- the stopped module runs the `stop_both` script which stops the application on this server and with message in the log
"Script stop_both"
- the stopped module becomes  STOP (NotReady) with messages in the log:
"Local state STOP NotReady"
- the other servers stay  UP (Ready) and continue to run the application
- restart the module  STOP (NotReady) with the start command

4.3.3 Test restart of a farm module on one server UP (Ready)

- message in the log of the module where the restart command is passed (to read logs, see [section 7.3](#))
"Action restart called by admin@<IP>/SYSTEM/root"
- the restarted module becomes  UP (Transient) then becomes  UP (Ready)
- the module scripts `stop_both/start_both` are executed on the server to locally restart the application with messages in the log
"Script stop_both"
"Script start_both"

4.3.4 Test virtual IP address of a farm module

4.3.4.1 Configuration with `vmac_directed`

Farm module in the  UP (Ready) state on 2 servers node1 and node2


`userconfig.xml` with load balancing on the `safewebserver` service (TCP port 9010):

```
<farm>
<lan name="default" />
</farm>
```

- In the verbose log of all servers:
"Virtual IP <virtip of farm> set"
- On the 2 servers, `ipconfig /all` (Windows) or `ip addr show` (Linux) returns `virtip` as an alias on the network interface.
- On a remote workstation (or server), the pings respond, and

<pre><vip> <interface_list> <interface check="on"> <virtual_interface type="vmac_directed"> <virtual_addr addr="virtip" where="alias" check="on"/> </virtual_interface> </interface> </interface_list> <loadbalancing_list> <group name="FarmProto"> <rule port="9010" proto="tcp" filter="on_port"/> </group> </loadbalancing_list> </vip></pre> <p>On a remote workstation (or server) in the same LAN, ping of the 2 physical IP addresses + virtual IP + arp -a</p>	<p>ip1.20 is mapped with the MAC address of one of the 2 servers:</p> <pre>ping node1_ip_address ping node2_ip_address ping virtip arp -a node1_ip_address 00-0c-29-0a-5c-fc node2_ip_address 00-0c-29-26-44-93 virtip 00-0c-29-26-44-93</pre>
--	--

4.3.4.2 Configuration with vmac_invisible

<p>Farm module in the  UP (Ready) state on 2 servers node1 and node2</p> <p>userconfig.xml with load balancing on the safewebserver service (TCP port 9010):</p> <pre><farm> <lan name="default" /> </farm> <vip> <interface_list> <interface check="on"> <virtual_interface type="vmac_invisible" > <virtual_addr addr="virtip" where="alias" check="on"/> </virtual_interface> </interface> </interface_list> <loadbalancing_list> <group name="FarmProto"> <rule port="9010" proto="tcp" filter="on_port"/> </group> </loadbalancing_list> </vip></pre> <p>On a remote workstation (or server) in the same LAN, ping of the 2 physical IP addresses + virtual IP + arp -a</p>	<ul style="list-style-type: none"> In the verbose log of all servers: "Virtual IP <virtip of farm> set" On the 2 servers, ipconfig /all (Windows) or ip addr show (Linux) returns virtip as an alias on the network interface. On a remote workstation (or server), the pings respond. And virtip is mapped with the invisible virtual MAC address: <pre>ping node1_ip_address ping node2_ip_address ping virtip arp -a node1_ip_address 00-0c-29-0a-5c-fc node2_ip_address 00-0c-29-26-44-93 virtip 5a-fe-c0-a8-38-14</pre> <ul style="list-style-type: none"> Note: by default, the virtual MAC address is a unicast Ethernet address built with 5A:FE (SAFE) and the virtual IP address in hexadecimal
--	---

4.3.5 Test TCP load balancing on a virtual IP address

Farm module in the state

✓ UP (Ready) on the 2 servers
node1, node2.

Same load balancing configuration
in `userconfig.xml` as the previous
test.

On a remote workstation:

1. Connect a browser to
<http://virtip:9010/safekit/mosaic.html>, then fill the module
name and on Mosaic Test.
node1, node2 respond



2. `safekit stop -m AM` on node2
(where `AM` is the module name).
Reload the URL: node1
responds



Special command to check the load
balancing bitmap for port 9010 on
each node ✓ UP (Ready):

```
safekit -r vip_if_ctrl -l
```

An entry in the bitmap of 256 bits
must be 1 on a single server.

Furthermore, the 256 bits are fairly
distributed in the bitmaps of all
servers ✓ UP (Ready) (if no
definition of `power` inside
`userconfig.xml`)

1. ✓ UP (Ready) on the 2 servers: load
balancing of TCP sessions between node1,
node2 when loading the URL
 - In the resources of the module, for node1
and node2: `FarmProto_0 50%`
 - In the verbose logs of node1 and node2:

```
"farm membership: node1 node2 (group
FarmProto_0)"
"farm load: 128/256 (group FarmProto_0)"
```

128/256: 128 bits on 256 are managed by
each server

- `safekit -r vip_if_ctrl -l` on node1
and node2.

With `type="vmac_directed"`

```
Bitmap node1:
01010101:01010101:01010101:01010101:ffffff:ffffff
:ffffff:ffffff
Bitmap node2:
ffffff:ffffff:ffffff:ffffff:02020202:02020202:02020202
2:02020202
```

01 and 02 corresponds to the node
numbers that reply.

With `type="vmac_invisible"`

```
Bitmap node1:
00000000:00000000:00000000:00000000:ffffff:ffffff
:ffffff:ffffff
Bitmap node2:
ffffff:ffffff:ffffff:ffffff:00000000:00000000:00000000
0:00000000
```

Bits are fairly distributed between both
servers

2. ✗ STOP (NotReady) on node2: TCP sessions
served only by node1 when loading the URL

- In the resources of the module, for
node1: `FarmProto_0 100%`

- In the verbose log of node1:

```
"farm membership: node1 (group
FarmProto_0)"
"farm load: 256/256 (group FarmProto_0)"
```

256/256: all the bits are managed by
node1


- `safekit -r vip_if_ctrl -l` on node1:

```
Bitmap:
ffffff:ffffff:ffffff:ffffff:ffffff:ffffff:ffffff:ffffff
```

All the bits are managed by node 1

4.3.6 Test split-brain with a farm module

Split-brain occurs in case of network isolation between SafeKit servers.

Farm module is  UP (Ready) on the servers node1 and node2.

Same configuration of load balancing in `userconfig.xml` as the previous test. To get the split-brain, check in `userconfig.xml` that there are no checkers that can detect isolation: no `<interface check="on">` or `<ping>` checker

On the external workstation:

1. Connect a browser to <http://virtip:9010/safekit/mosaic.html>, then click on Mosaic Test. node1 and node2 respond



2. disconnect the network between node1 and node2. Depending on the location where the external console is, node 1 responds or node 2





or



3. reconnect the network and connect to URL



Same special command as in the previous test to check the load balancing bitmap for port 9010 on each node  UP (Ready)

1. before split-brain, state  UP (Ready) on node1 and node2:

- o In the resources of the module, for node1 and node2: FarmProto_0 50%
- o In the verbose logs of node1 and node2:

```
"farm membership: node1 node2 (group FarmProto_0)"
"farm load: 128/256 (group FarmProto_0)"
```

128/256: 128 bits on 256 are managed by each server.

- o `safekit -r vip_if_ctrl -l` on node1 and node2:

With `type="vmac_directed"`

```
Bitmap node1:
01010101:01010101:01010101:01010101:ffffff:ffffff:fff
ffff:ffffff
Bitmap node2:
ffffff:ffffff:ffffff:ffffff:02020202:02020202:02020202:0
2020202
```

01 and 02 corresponds to the node numbers that reply.

With `type="vmac_invisible"`

```
Bitmap node1:
00000000:00000000:00000000:00000000:ffffff:ffffff:fff
ffff:ffffff
Bitmap node2:
ffffff:ffffff:ffffff:ffffff:00000000:00000000:00000000:0
000000
```

Bits are fairly distributed between both servers

2. after isolation of servers, split-brain:

- o In the resources of the module, for node1 and node2: FarmProto_0 100%
- o In the verbose log of node1:

```
"farm membership: node1 (group FarmProto_0)"
"farm load: 256/256 (group FarmProto_0)"
```

256/256: all the bits are managed by node1

- o In the verbose log of node2:

```
"farm membership: node2 (group FarmProto_0)"
"farm load: 256/256 (group FarmProto_0)"
```

	<p>256/256: all the bits are managed by node2</p> <ul style="list-style-type: none"> o <code>safekit -r vip_if_ctrl -l</code> on node1 and node2: <p>Bitmap: <code>ffffffff.ffffffff.ffffffff.ffffffff.ffffffff.ffffffff.ffffffff.ffffffff</code></p> <p>3. after split-brain when network is reconnected, the same messages can be found in the log and the same bitmaps as those before split-brain.</p> <p>Note: the default behavior of farm in situation of split-brain is good. The recommendation is to put in <code>userconfig.xml</code> a monitoring network <code><lan></lan></code> where the virtual IP address is.</p> <p>The messages in the log and the result of <code>vip_if_ctrl</code> are slightly different depending on the type <code>vmac_directed</code> or <code>vmac_invisible</code>.</p>
--	--

4.3.7 Test compatibility of the network with invisible MAC address (vmac_invisible)

<p>Network prerequisite</p> <p>A unicast MAC Ethernet address <code>5a-fe-xx-xx-xx-xx</code> is associated with the virtual IP address <code>virtip</code> of a farm module. It is never presented by SafeKit servers as source Ethernet address (invisible MAC). Switches cannot locate this address. When they follow a packet to the destination MAC address <code>5a-fe-xx-xx-xx-xx</code>, they must broadcast the packet on all ports of the LAN or VLAN where the virtual IP address is (flooding). All servers in the farm therefore receive packets destined to the virtual MAC address <code>5a-fe-xx-xx-xx-xx</code>.</p> <p>Note that this prerequisite does not exist for a mirror module (see section 4.2.6)</p> <p>Server prerequisite</p> <p>The packets are captured by Ethernet cards set in promiscuous mode by SafeKit. And the packets are filtered by the module kernel <code><vip></code> according to the load balancing bitmap. To make a test, you need network monitor tool.</p>	<ol style="list-style-type: none"> 1. all servers are UP (Ready) 2. the network monitoring is started on each server with a filter on <code>virtip</code> 3. an external workstation sends a single ping to the virtual IP address with <code>ping -n (or -c) 1 virtip</code> <ul style="list-style-type: none"> o 1 packet sent and received by all servers "ICMP: Echo: From extip To virtip" o there must be as many packets "ICMP: Echo Reply: To extip From virtip" as there are servers UP (Ready) 4. if it is not the case, check if options restrict the "port flooding" in switches and prevent the broadcast of "ICMP: Echo" to all servers 5. be careful: the "port flooding" restriction in switches can occur after a certain number of flooding (time, number of KB flooded): the ping test must be repeated during several hours by creating flooding to the virtual IP address 6. Note: to avoid network monitoring tools, an external Linux console can be used. The Linux ping prints duplicate packets coming from the 2 servers UP (Ready) : <pre>ping virtip 64 bytes from ip1.20 icmp_seq=1</pre>
---	---





<p>Network monitoring on Windows 2003 (CD2):</p> <ol style="list-style-type: none"> 1. install "Network Monitor Tools" in "Management and Monitoring Tools" (capture only packets in source or destination of the server) 2. Start / Network Monitor then Capture Filter / Address Pairs / virtip then Capture / Start then "Stop and View" at the end of capture <p>Network monitoring on Linux:</p> <ol style="list-style-type: none"> 1. <code>tcpdump host virtip</code> capture all network packets 	<pre>64 bytes from ip1.20 icmp_seq=1 (DUP!) 64 bytes from ip1.20 icmp_seq=2 64 bytes from ip1.20 icmp_seq=2 (DUP!)...</pre> <p>This test may be carried out for several minutes by storing the output of the ping in a file and then ensuring that there was (DUP!) all the time: <code>date > /tmp/ping.txt ; ping virtip >> /tmp/ping.txt</code></p>
---	---

4.3.8 Test shutdown of a server ✓UP (Ready)

- on Windows, check that the special procedure to stop modules at shutdown has been performed. Refer to [section 10.4](#).
- make a shutdown of a ✓UP (Ready) server
- the other servers stay ✓UP (Ready) and continue to run the application
- on timeout in the SafeKit console, the old server ✓UP (Ready) becomes !ERROR (connection error)
- after reboot, check that shutdown of the OS has called a shutdown of the module
"Action shutdown called by SYSTEM"
- Check that the `stop_both` script which stops the application has been executed with the message
"Script stop_both"
- And check that the module has been completely stopped before stopping the server with the last message
"Local state STOP NotReady"
- after reboot of the stopped server, if the module is started automatically at boot (`safekit boot status`), message in the log
"Action start called at boot time"
- after start-up of the module on the stopped server, the module becomes ✓UP (Ready) and it executes the `start_both` script which restarts the application on this server with the message in the log
"Script start_both"

4.3.9 Test power-off of a server ✓UP (Ready)

In the event of a power outage, the module is not stopped properly as it would be during a server shutdown. Failover is triggered by the loss of heartbeats rather than by detecting the module stop.

- the other servers stay  UP (Ready) and continue to run the application
- on timeout in the SafeKit console, the old server  UP (Ready) becomes  ERROR (connection error)
- after reboot of the stopped server, if the module is started automatically at boot (safekit boot status), message in the log
"Action start called at boot time"
- after start-up of the module on the stopped server, the module becomes  UP (Ready) and it executes the `start_both` script which restarts the application on this server with the message in the log
"Script start_both"

4.3.10 Continue your farm module tests with checkers

Go to [section 4.4](#) for tests of checkers.

4.4 Tests of checkers common to mirror and farm



4.4.1 Test <errd> checker with action restart or stopstart







For a description of process/service monitoring, refer to [section 13.9](#).

In `userconfig.xml`:

```
<errd>
  <proc name="appli.exe" atleast="1"
  action="restart" class="prim"/>
</errd>
```

The checker monitors the process named `appli.exe`.

- `name="appli.exe" atleast="1"`: at least one process `appli.exe` must run
- `class`
 - `class="prim"` for mirror module
checker started/stopped on the server in state  PRIM or ALONE (Ready), after/before the application (`start_prim/stop_prim`)
 - `class="both"` for farm module
checker started/stopped on all servers  UP (Ready) after after/before the application (`start_both/stop_both`)
- `action`
If `appli.exe` is not running, the checker set the resource

- Kill of process `appli.exe` on the server in  (Ready) state. That is in states PRIM or ALONE for a mirror module, UP for a farm module.
 - messages in the log:
"Process appli.exe not running"
"Action restart|stopstart called by errd"
 - the module becomes  (Transient), respectively in state PRIM, ALONE or UP
 - in the restart case, the module becomes  (Ready), respectively in state PRIM, ALONE or UP
 - in the stopstart case, the module becomes  (Ready), respectively in state SECOND, ALONE or UP
message in the log:
"Action start called automatically"
Note: a stopstart on  PRIM (Ready) causes a failover
- Repeat the test on the same server if it still runs the application (i.e.,  (Ready) in state ALONE, PRIM or UP).
By default, on the 4th error detection within 24 hours (see `maxloop` and

<p>proc.appli.exe to down. Then, it executes a restart or stopstart.</p> <ul style="list-style-type: none"> o action="restart" <p>it restarts locally the application (stop_xx; start_xx)</p> o action="stopstart" <p>it stops the module, as well as the application, and then automatically starts it</p> 	<p>loop_interval described in section 13.2.3), the module becomes ✗STOP (NotReady) . In the log, message before stopping:</p> <p>"Action stop called by maxloop"</p>
---	---

4.4.2 Test <tcp> checker with action restart or stopstart







For a description of TCP checker, refer to [section 13.11](#).

<p>In userconfig.xml:</p> <pre><check> <tcp ident="id" when="prim" action="restart" > <to addr="addr" port="port"/> </tcp> </chek></pre> <p>The checker checks that the application responds to connection requests.</p> <ul style="list-style-type: none"> • addr="addr" port="port" <p>test TCP connections on addr:port</p> • when <ul style="list-style-type: none"> o when="prim" for mirror module <p>checker started/stopped on the server in state ✓ PRIM or ALONE (Ready) , after/before the application (start_prim/stop_prim)</p> o when="both" for farm module <p>checker started/stopped on all servers ✓ UP (Ready) after after/before the application (start_both/stop_both)</p> • action <p>If the connection fails, the checker sets the resource tcp.id to down. The associated failover rule, named t_id, executes a restart or stopstart.</p> <ul style="list-style-type: none"> o action="restart" <p>It restarts locally the application (stop_xx; start_xx)</p> 	<ol style="list-style-type: none"> 1. Stop the application listening addr:port on the server in state ✓ (Ready) . That is in states PRIM or ALONE for a mirror module, UP for a farm module: <ul style="list-style-type: none"> o messages in the log: <p>"Resource tcp.id set to down by tcpcheck"</p> <p>"Action restart stopstart from failover rule t_id"</p> o the module becomes ↻ (Transient) o in case of restart, the module becomes ✓ (Ready) , respectively in state PRIM, ALONE or UP o in case of stopstart, the module becomes ✓ (Ready) , respectively in state SECOND, ALONE or UP <p>Message in the log:</p> <p>"Action start called automatically"</p> <p>Note: a stopstart on ✓ PRIM (Ready) causes a failover.</p> 2. Repeat the test on the same server if it still runs the application (i.e., ✓ (Ready) in state ALONE, PRIM or UP). <p>By default, on the 4th error detection within 24 hours (see maxloop and loop_interval in section 13.2.3), the module becomes ✗STOP (NotReady) . In the log, message before stopping:</p> <p>"Action stop called by maxloop"</p>
--	--

<ul style="list-style-type: none"> o action="stopstart" <p>It stops completely the module and then automatically starts it.</p>	
--	--

4.4.3 Test <tcp> checker with action wait

For a description of TCP checker, refer to [section 13.11](#).

<p>In userconfig.xml:</p> <pre><check> <tcp ident="id" when="pre" action="wait" > <to addr="addr" port="port"/> </tcp> </check></pre> <p>The checker checks that an application, external to the module, responds to connection requests.</p> <ul style="list-style-type: none"> • addr="addr" port="port" <p>It checks TCP connections on addr:port</p> <ul style="list-style-type: none"> • when="pre" <p>The checker starts before, stops after, the application integrated into the module (in start_xx /stop_xx).</p> <ul style="list-style-type: none"> • action="wait" <p>If the connection fails, the checker sets the resource tcp.id to down. The associated failover rule, named t_id, executes a wait.</p> <p>It stops the module, and its application, then puts it in the state WAIT, waiting for tcp.id reset to up by the checker.</p>	<ol style="list-style-type: none"> 1. Stop the external application listening on addr:port, when the server is in  (Ready) state. <ul style="list-style-type: none"> o messages in the log: <pre>"Resource tcp.id set to down by tcpcheck" "Action wait from failover rule t_id"</pre> o the module becomes  WAIT (NotReady) on all nodes <p>Note: a wait on  PRIM (Ready) causes a failover</p> 2. Restart the application listening on addr:port. <ul style="list-style-type: none"> o messages in the verbose log <pre>"Resource tcp.id set to up by tcpcheck" " Action wakeup from failover rule Implicit_wakeup "</pre> o the module becomes  (Ready), respectively in state SECOND, ALONE, or UP 3. Repeat the test. <p>By default, on the 4th error detection within 24 hours (see maxloop and loop_interval in section 13.2.3), the module becomes  STOP (NotReady) . In the log, message before stopping:</p> <pre>"Action stop called by maxloop"</pre> <p>Note: This test allows testing of connectivity to an external service. But if the external service is down or is unreachable on all servers, all servers are in state  WAIT (NotReady) and the application is unavailable.</p>
---	--

4.4.4 Test <interface check="on"> with action wait

For a description of interface checker, refer to [section 13.13](#). For its automatic configuration with <interface check="on">, see [section 13.5.5](#).

In userconfig.xml:


```
<vip>
  <interface_list>
    <interface check="on">
      <real_interface>
        <virtual_addr addr="172.17.0.20"
          where="one_side_alias"
          check="on"/>
      </real_interface>
    </interface>
  </interface_list>
</vip>
```

The checker checks that the Ethernet cable is connected in the interface where the virtual IP address is set.

- If the cable is disconnected, the checker set the associated resource `intf.172.17.0.0` to down. The prefix is `intf` and the suffix is the network corresponding to the virtual IP.
- The default failover rule, named `interface_failure`, executes a `wait`.


It stops the module, and its application, then puts it in the state `WAIT`, waiting for `intf.172.17.0.0` reset to up by the checker.

Note: do not use `check="on"` on bonding or teaming interface because these interfaces bring their own failover mechanisms from interface to interface

1. Remove the Ethernet cable from the network card (on which the virtual IP is configured) on the server in  (Ready) state. That is in state `PRIM` or `ALONE` for a mirror module, `UP` for a farm module.

- o messages in the log:

```
"Resource intf.172.17.0.0 set to down by
intfcheck"
"Action wait from failover rule
interface_failure"
```


- o the module becomes  `WAIT` (NotReady)

Note: a wait on  `PRIM` (Ready) causes a failover


2. Plug the cable again

- o messages in the log


```
"Resource intf.172.17.0.0 set to up by
intfcheck"
"Action wakeup from failover rule
Implicit_wakeup"
```

- o the module becomes  (Ready), respectively in state `SECOND`, `ALONE` or `UP`

3. Repeat the test on the same server

By default, on the 4th error detection within 24 hours (see `maxloop` and `loop_interval` in [section 13.2.3](#)), the module becomes  `STOP` (NotReady). In the log, message before stopping:

```
"Action stop called by maxloop"
```

Note: disabling the interface (instead of unplugging the ethernet cable) leads to  `STOP` (NotReady) if this network is also used for heartbeat. The reason is that the module cannot start (or restart) without local IP address.

4.4.5 Test <ping> checker with action wait

For a description of ping checker, refer to [section 13.12](#).

In userconfig.xml:

```
<check>
  <ping ident="id" when="pre"
  action="wait">
    <to addr="extip"/>
  </ping>
</check>
```

The checker checks that the external device (ex.: a router) with address `extip` responds to ping.


- `when="pre"`

The checker starts before, stops after, the application integrated into the module (in `start_xx/stop_xx`).

- `action="wait"`


If the ping fails, the checker sets the resource `ping.id` to down. The associated failover rule, named `p_id`, executes a `wait`.

It stops the module, and its application, then puts it in the state `WAIT`, waiting for `ping.id` reset to up by the checker.

1. Break the link between the pinged external device and the server the server in  (Ready) state. That is in state `PRIM`, `ALONE` or `SECOND` for a mirror module, `UP` for a farm module

- o messages in the log:

```
"Resource ping.id set to down by
pingcheck"
"Action wait from failover rule p_id"
```


- o the module becomes  `WAIT` (NotReady) on all nodes

Note: a wait on  `PRIM` (Ready) causes a failover


2. Restore the network connection

- o messages in the verbose log


```
"Resource ping.id set to up by
pingcheck"
" Action wakeup from failover rule
Implicit_wakeup "
```

- o the module becomes  (Ready), respectively in state `SECOND`, `ALONE`, `PRIM` or `UP`

4. Repeat the test

By default, on the 4th error detection within 24 hours (see `maxloop` and `loop_interval` in [section 13.2.3](#)), the module becomes  `STOP` (NotReady). In the log, message before stopping:

```
"Action stop called by maxloop"
```

Note: This test allows testing of connectivity to an external device. But if this one is down or is unreachable on all servers, all servers are in state  `WAIT` (NotReady) and the application is unavailable.

4.4.6 Test <module> checker with action wait

For a description of module checker, refer to [section 13.16](#).

In userconfig.xml of AM module:

```
<check>
  <module name="othermodule">
    <to addr="ip" addr="9010"/>
  </module>
</check>
```

1. Stop the module `othermodule`. And start the module `AM` on all servers.

- o messages in the log of module `AM`

```
"Resource module.othermodule_ip set to
down by modulecheck"
```

The checker in `AM` checks the module `othermodule` on its virtual IP address `ip`.


- If the module `othermodule` is not started, the checker set the associated resource `module.othermodule_ip` to down. The prefix is `module`, and the suffix is the other module name and address.
- The default failover rule, named `module_failure`, executes a wait.

It stops the module `AM`, and its application, then puts it in the state `WAIT`, waiting for `module.othermodule_addr` reset to up by the checker.

- If the module `othermodule` is restarted, the checker executes a stopstart on `AM`.

Note: if the module `AM` is a mirror module using file replication and because of rule `notuptodate_server`, you may experience a wrong behavior with module `AM` blocked in a `WAIT` state, if the stopstart action happens when `AM` in the transition `SECOND` to `ALONE`


"Action wait from failover rule `module_failure`"

- the module `AM` becomes  `WAIT` (`NotReady`) on all servers

2. Start the module `othermodule`

- messages in the verbose log of module `AM`

"Resource `module.othermodule_ip` set to up by modulecheck"
"Action wakeup from failover rule `Implicit_wakeup`"

- the module `AM` goes  (`Ready`) on all nodes


3. Run a restart on `othermodule`

- messages in the log of module `AM`

"Action stopstart called by modulecheck"

- the module `AM` stops and then automatically starts

4. Repeat the test on the same server

By default, on the 4th error detection within 24 hours (see `maxloop` and `loop_interval` in [section 13.2.3](#)), the module becomes  `STOP` (`NotReady`). In the log, message before stopping:

"Action stop called by maxloop"

4.4.7 Test <custom> checker with action wait

For a description of custom checker, refer to [section 13.15](#).


In `userconfig.xml`:

```
<check>
  <custom ident="id" when="pre"
  exec="customscript" action="wait" />
</custom>
</check>
```

The custom checker is an infinite loop that performs a test and assigns the associated resource as up or down based on the test result.


- `when="pre"`


The checker starts before, stops after, the application integrated into the module (in `start_xx/stop_xx`).



1. Cause the failure of the custom checker test when the server is in state  (`Ready`). That is in state `PRIM`, `ALONE` or `SECOND` for a mirror module, `UP` for a farm module:

- messages in the log:

"Resource `custom.id` set to down by customscript"
"Action wait from failover rule `c_id`"

- the module becomes  `WAIT` (`NotReady`) on all nodes

Note: a wait on  `PRIM` (`Ready`) causes a failover

<ul style="list-style-type: none"> • <code>exec="customscript"</code> Script located under <code>AM/bin/customscript</code> that sets the resource <code>custom.id</code>: <ul style="list-style-type: none"> ◦ on error <code>SAFE/safekit set -r custom.id -v down -i customscript</code> ◦ on success <code>SAFE/safekit set -r custom.id -v up -i customscript</code> • <code>action="wait"</code> When the <code>custom.id</code> is down, the associated failover rule, named <code>c_id</code>, executes a <code>wait</code>. It stops the module, its application, and the checker, then puts it in the state <code>WAIT</code>, waiting for <code>custom.id</code> reset to <code>up</code> by the checker. 	<ol style="list-style-type: none"> 2. Fix the error tested by the custom checker <ul style="list-style-type: none"> ◦ messages in the verbose log "Resource custom.id set to up by customscript" "Action wakeup from failover rule Implicit_wakeup" ◦ the module becomes  (Ready), respectively in state <code>SECOND</code>, <code>ALONE</code>, <code>PRIM</code> or <code>UP</code> 3. Repeat the test on the same server. By default, on the 4th error detection within 24 hours (see <code>maxloop</code> and <code>loop_interval</code> in section 13.2.3), the module becomes  <code>STOP</code> (<code>NotReady</code>). In the log, message before stopping: "Action stop called by maxloop"
--	--

The action associated with the custom checker can be defined through an explicit failover rule instead of the `action` attribute, which in this case is set to `noaction`. The following example is equivalent to the previous one, except for the name of the failover rule, which is `customid_failure`:


```
<check>
  <custom ident="id" when="pre" exec="customscript" action="noaction" />
</custom>
</check>
<failover>
  <![CDATA[
    customid_failure: if (custom.id == down) then wait();
  ]]>
</failover>
```

This syntax is the one supported before SafeKit 8.



4.4.8 Test <custom> checker with action restart or stopstart

For a description of custom checker, refer to [section 13.15](#).

4.4.8.1 Action through a failover rule

<p>In <code>userconfig.xml</code>:</p> <pre><check> <custom ident="id" when="prim" exec="customscript" action="restart" /> </custom> </check></pre>	<ol style="list-style-type: none"> 1. Cause the failure of the custom checker test when the server is in state  (Ready). That is in state <code>PRIM</code>, <code>ALONE</code> or <code>SECOND</code> for a mirror module, <code>UP</code> for a farm module: <ul style="list-style-type: none"> ◦ messages in the verbose log: "Resource custom.id set to down by customscript"
---	---

The custom checker is an infinite loop that performs a test and assigns the associated resource as `up` or `down` based on the test result.




- `when`
 - `when="prim"` for mirror module
checker started/stopped on the server in state  `PRIM` or `ALONE (Ready)`, after/before the application (`start_prim/stop_prim`)
 - `when="both"` for farm module
checker started/stopped on all servers  `UP (Ready)` after after/before the application (`start_both/stop_both`)
- `exec="customscript"`
Script located under `AM/bin/customscript` that sets the resource `custom.id`:
 - on error
`SAFE/safekit set -r custom.id -v down -i customscript`
 - on success
`SAFE/safekit set -r custom.id -v up -i customscript`
- `action`
When the `custom.id` is down, the associated failover rule, named `c_id`, executes a `restart` or `stopstart`.
 - `action="restart"`
It restarts locally the application (`stop_xx; start_xx`).
 - `action="stopstart"`
It stops completely the module, its application, and the checker, and then automatically starts it.

and

"Action restart from failover rule `c_id` "


or

"Action stopstart from failover rule `c_id` "


- the module becomes  (`Transient`).
- in case of `restart`, the module becomes  (`Ready`), respectively in state `PRIM`, `ALONE` or `UP`
- in case of `stopstart`, the module becomes  (`Ready`), respectively in state `SECOND`, `ALONE` or `UP`

Message in the log:

"Action start called automatically"

Note: a `stopstart` on  `PRIM (Ready)` causes a failover.

2. Repeat the test on the same server.

By default, on the 4th error detection within 24 hours (see `maxloop` and `loop_interval` in [section 13.2.3](#)), the module becomes  `STOP (NotReady)`. In the log, message before stopping:

"Action stop called by maxloop"

The action associated with the custom checker can be defined through an explicit failover rule instead of the `action` attribute, which in this case is set to `noaction`. The following example is equivalent to the previous one, except for the name of the failover rule, which is `customid_failure`:

```
<check>
  <custom ident="id" when="pre" exec="customscript" action="noaction" />
</custom>
</check>
<failover>
  <![CDATA[
    customid_failure: if (custom.id == down) then restart();
  ]]>
</failover>
```



This syntax is the one supported before SafeKit 8.

4.4.8.2 Action through a command in the custom checker

In userconfig.xml:

```
<check>
  <custom ident="id" when="prim"
  exec="customscript" action="noaction"
  />
</custom>
</check>
```

The custom checker is an infinite loop that performs a test and execute a restart or stopstart based on the test result.


- when
 - when="prim" for mirror module checker started/stopped on the server in state  PRIM or ALONE (Ready), after/before the application (start_prim/stop_prim)
 - when="both" for farm module checker started/stopped on all servers  UP (Ready) after after/before the application (start_both/stop_both)
- action="noaction"

No failover rule generated.
- exec="customscript"

Script located under AM/bin/customscript that sets the resource custom.id:

 - on error


```
SAFE/safekit restart -i customscript
```




1. Cause the failure of the custom checker test when the server is in state  (Ready). That is in state PRIM, ALONE or SECOND for a mirror module, UP for a farm module:

- messages in the verbose log:

```
"Action restart called by customscript"
```


ou

```
"Action stopstart called by customscript"
```


- the module becomes  (Transient).
- in case of restart, the module becomes  (Ready), respectively in state PRIM, ALONE or UP
- in case of stopstart, the module becomes  (Ready), respectively in state SECOND, ALONE or UP

Message in the log:

```
"Action start called automatically"
```

Note: a stopstart on  PRIM (Ready) causes a failover.

2. Repeat the test on the same server.

By default, on the 4th error detection within 24 hours (see maxloop and loop_interval in [section 13.2.3](#)), the module becomes  STOP (NotReady). In the log, message before stopping:

```
"Action stop called by maxloop"
```

Note: on a direct action in the custom checker, the maxloop counter is incremented only if -i identity is passed to the command restart or stopstart. Without identity, SafeKit considers the command is as an administrative

<p>It restarts locally the application (stop_xx; start_xx).</p> <p>or</p> <ul style="list-style-type: none">o on error <pre>SAFE/safekit stopstart -i customscript</pre> <p>It stops completely the module, its application, and the checker, and then automatically starts it.</p>	<p>operation. The counter is reset and there is no stop after 4 restarts.</p>
---	---

5. Mirror module administration

- ⇒ [Section 5.1](#) "Operating mode of a mirror module"
- ⇒ [Section 5.2](#) "State automaton of a mirror module (STOP, WAIT, ALONE, PRIM, SECOND - NotReady, Transient, Ready)"
- ⇒ [Section 5.3](#) "First start-up of a mirror module (`safekit prim` command)"
- ⇒ [Section 5.4](#) "Different reintegration cases (use of bitmaps)"
- ⇒ [Section 5.5](#) "Start-up of a mirror module with the up-to-date data
✗ STOP (NotReady) - ○ WAIT (NotReady)"
- ⇒ [Section 5.6](#) "Degraded replication mode (✓ ALONE (Ready) degraded)"
- ⇒ [Section 5.7](#) "Automatic or manual failover"
- ⇒ [Section 5.8](#) "Default primary server (automatic swap after reintegration)"
- ⇒ [Section 5.9](#) "Prim command fails: why? (`safekit primforce` command)"

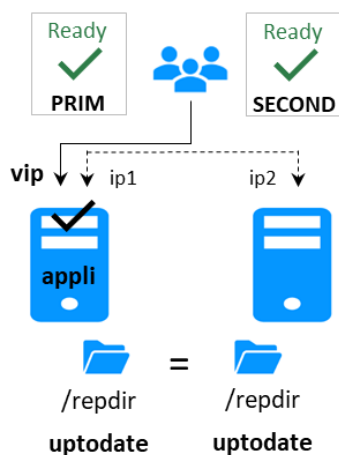
To test a mirror module, see [section 4.2](#).

To analyze a problem, see [section 7](#).

5.1 Operating mode of a mirror module

1. Normal operation

Stable state: primary with secondary.



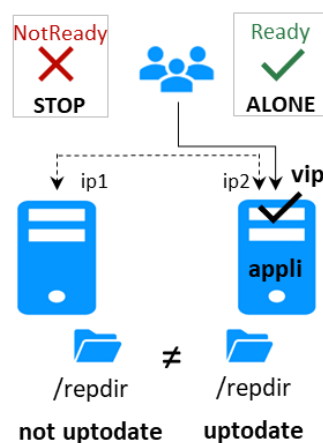
On the primary:

- Virtual IP is set
- Application is running
- Real-time file replication

The secondary is ready to run a failover and become primary.

2. Automatic failover

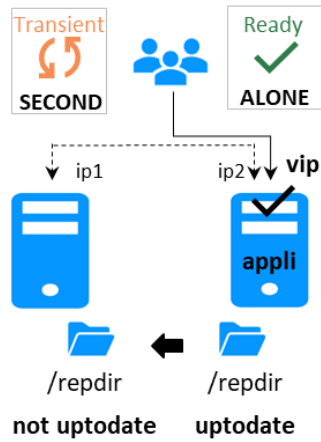
Stable state: primary without secondary.



On primary stop, automatic failover of the virtual IP and application.

3. Failback and reintegration

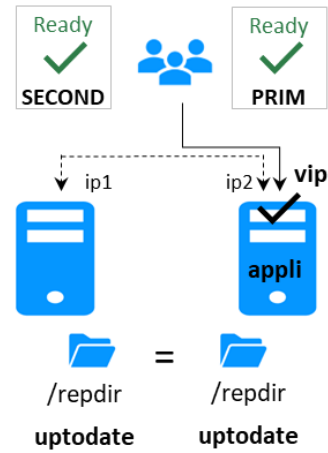
Transient state: secondary reintegrating.



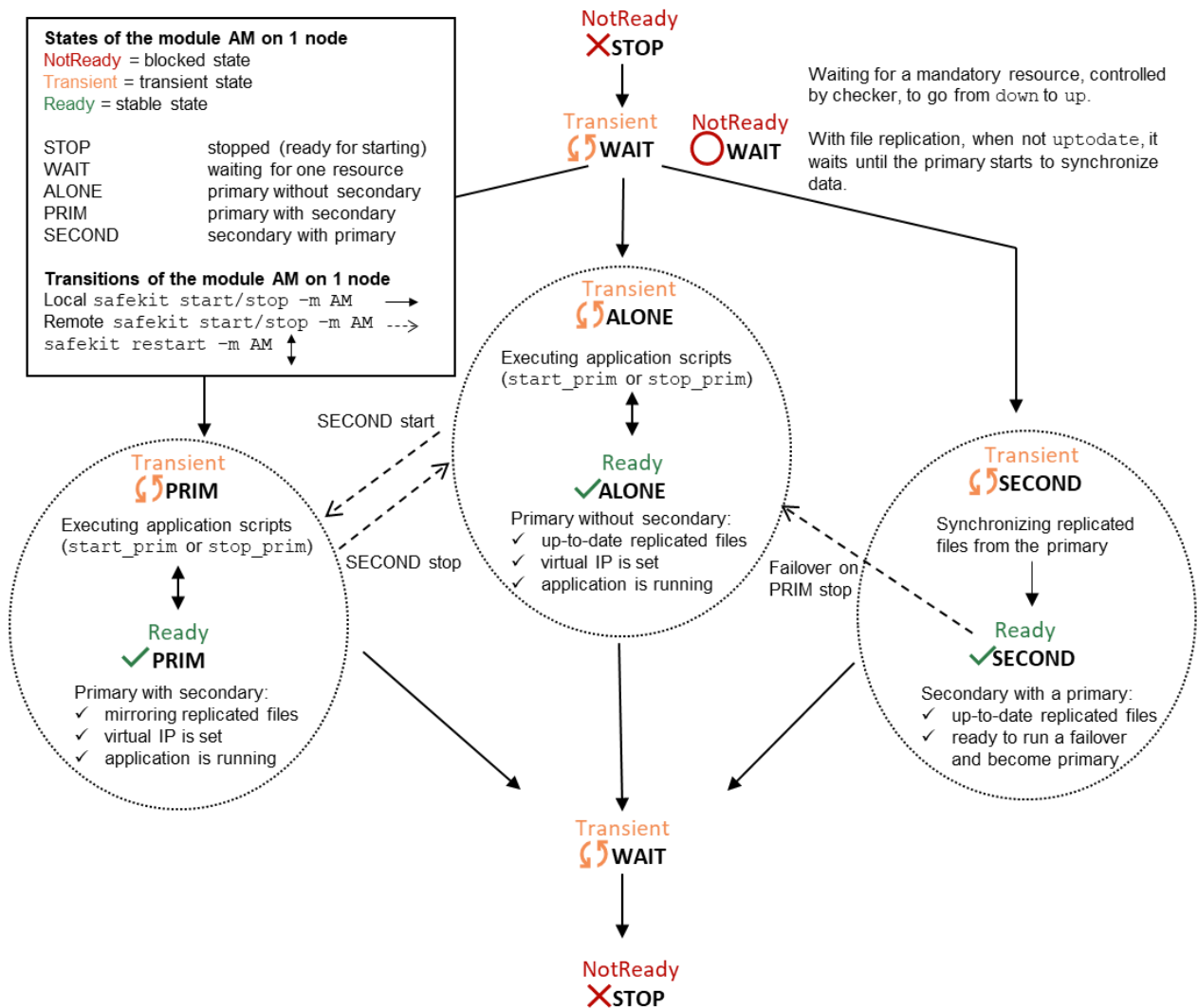
Automatic file synchronization without application shutdown and updating only the files that were modified on the primary while the other node was stopped.

4. Back to normal operation


Stable state: primary with secondary.



5.2 State automaton of a mirror module (STOP, WAIT, ALONE, PRIM, SECOND - NotReady, Transient, Ready)















5.3 First start-up of a mirror module (`safekit prim` command)

At first start-up of a mirror module, if both servers are started with the `start` command, both go into  `WAIT (NotReady)` state with the message "Data may be not uptodate for replicated directories (wait for the start of the remote server)" in the log.

At first start-up of a mirror module, use the special `prim` command on the server with the up-to-date directory, and the second command on the other one. Data is synchronized from the primary server to the secondary one.







For next start-up, use the `start` command on both servers.



<p>1. initial state</p> <ul style="list-style-type: none"> the mirror module has just been configured with a new directory to replicate between node1 and node2 node1 has the up-to-date directory node2 has an empty directory 	<div> <div>  STOP (NotReady) </div> <div>  /repdir uptodate </div> </div> <div> <div>  STOP (NotReady) </div> <div>  /repdir not uptodate </div> </div> <div>≠</div>
<p>2. command <code>prim</code> on node1</p> <ul style="list-style-type: none"> use the special <code>prim</code> command to force node1 to become primary for following start-ups, always prefer <code>start</code>: see section 5.5 message in the log: "Action prim called by admin@<IP>/SYSTEM/root" 	<div> <div>  ALONE (Ready) </div> <div>  /repdir uptodate </div> </div> <div> <div>  STOP (NotReady) </div> <div>  /repdir not uptodate </div> </div> <div>≠</div>
<p>3. command <code>second</code> on node2</p> <ul style="list-style-type: none"> start the other server as secondary the secondary reintegrates replicated directory from primary message in the log: "Action second called by admin@<IP>/SYSTEM/root" 	<div> <div>  PRIM (Ready) </div> <div>  /repdir uptodate </div> </div> <div> <div>  SECOND (Ready) </div> <div>  /repdir uptodate </div> </div> <div>=</div>

5.4 Different reintegration cases (use of bitmaps)

To optimize file reintegration, different cases are considered:

1. The module must have completed the reintegration (on the first start of the module, it runs a full reintegration) before enabling the tracking of modification into bitmaps
2. If the module was cleanly stopped on the server, then at restart of the secondary, only the modified zones of modified files are reintegrated, according to a set of modification tracking bitmaps.
3. If the server crashed (power off) or was incorrectly stopped (exception in nfsbox replication process), or if files have been modified while SafeKit was stopped, the modification bitmaps are not reliable, and are therefore discarded. All the files bearing a modification timestamp more recent than the last known synchronization point minus a grace delay (typically one hour) are reintegrated.
4. A call to the special `second fullsync` command triggers a full reintegration of all replicated directories on the secondary when it is restarted.

<p>1. secondary server2 has been stopped</p> <ul style="list-style-type: none"> • data is desynchronized 	<div> <div> ✓ ALONE (Ready)  /readdir uptodate </div> <div> ✗ STOP (NotReady)  /readdir not uptodate </div> </div> <p>≠</p>
<p>2. start command on node2</p> <ul style="list-style-type: none"> • data is reintegrated with bitmap optimization (see above) 	<div> <div> ✓ ALONE (Ready)  /readdir uptodate </div> <div> → </div> <div> ↻ SECOND (Transient)  /readdir not uptodate </div> </div>
<p>3. end of reintegration</p> <ul style="list-style-type: none"> • data is the same on both servers • only modifications inside files are replicated with a real-time synchronous replication 	<div> <div> ✓ PRIM (Ready)  /readdir uptodate </div> <div> = </div> <div> ✓ SECOND (Ready)  /readdir uptodate </div> </div>

The replication system also keeps track of the last date on which data was synchronized on each node. This synchronization date, named `synctimestamp`, is assigned at the end of the reintegration and changes in the  `PRIM (Ready)` and  `SECOND (Ready)` states. When the module is stopped on the secondary node and then restarted, the `synctimestamp` is one of the reintegration criteria: all files modified around this date are potentially out of date on the secondary and must be reintegrated. Since SafeKit 7.4.0.50, the synchronization date is also used to implement an additional security. When the difference between the synchronization date stored on the primary and on the secondary is greater than 90 seconds, the replicated data is considered unsynchronized in its entirety. The reintegration is interrupted with the following message in the module log:

```
"| 2021-08-06 08:40:20.909224 | reintegre | E | Automatic synchronization cannot be applied due to an abnormal delta between the dates of the last synchronization"
```

If the administrator considers that the server is valid, he can force the start in secondary with full synchronization of the data, by executing the command: `safekit second fullsync -m AM`.

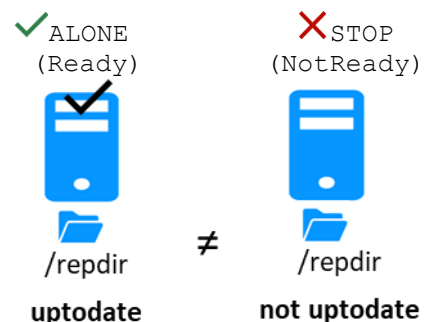
5.5 Start-up of a mirror module with the up-to-date data

 `STOP (NotReady)` -  `WAIT (NotReady)`

SafeKit determines which server must start as primary or not. SafeKit retains the information on the server with the up-to-date replicated directories. To take advantage of this feature, use the command `start` and NOT the command `prim`

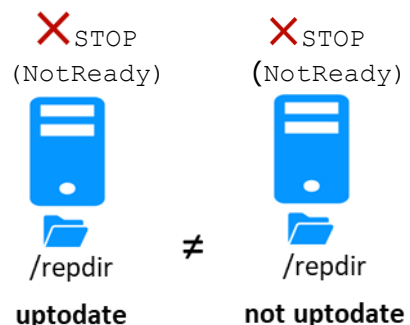
1. initial state

- server1 is primary `ALONE`
- directories are up-to-date on this server
- the module is stopped on node2
- node2 has desynchronized replicated directories



2. command `stop` on node1

- stop of the server with the up-to-date directories

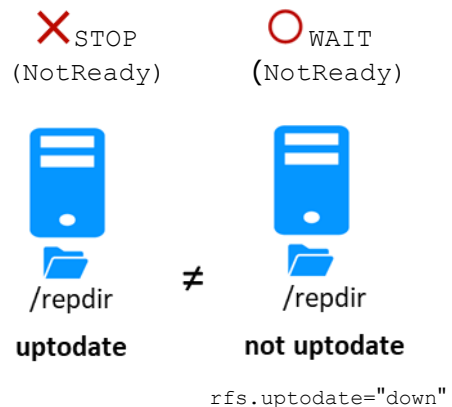


3. command start on node2

- the module is put in the `WAIT` state waiting for the start of the other server and within its log of messages:

```
"Data may be not uptodate for replicated
directories (wait for the start of the remote
server)"
"Action wait from failover rule
notuptodate_server"
"If you are sure that this server has valid data,
run safekit prim to force start as primary"
```

- in this case, you must start server1 to resynchronize data of server2
- if you really want to sacrifice the up-to-date data and start node2 as primary with the data not up-to-date: issue a stop command then a prim command on node2



See also [section 5.9](#).

5.6 Degraded replication mode (✓ `ALONE` (Ready) degraded)

If the replication process `nfsbox` fails on the primary server (for instance because of an unrecoverable replication problem), the application is not swapped on the secondary server

The primary server goes to the `ALONE` state in a degraded replication mode.

Degraded is displayed in the web console. A message is emitted in the log:

```
"Resource rfs.degraded set to up by nfsadmin"
```

```
safekit state -v -m AM returns resource rfs.degraded up (replace AM by the
module name)
```

The primary server continues in `ALONE` state with a `nfsbox` process which does not replicate anymore.

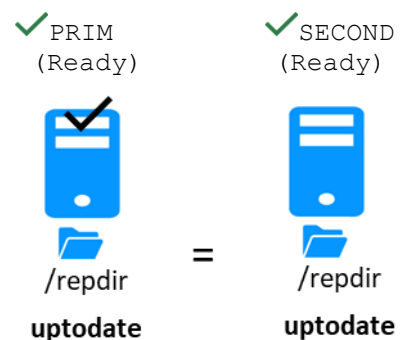
You must stop and start the `ALONE` server to come back to a `PRIM - SECOND` state with replication

1. initial state



the mirror is in a stable state:

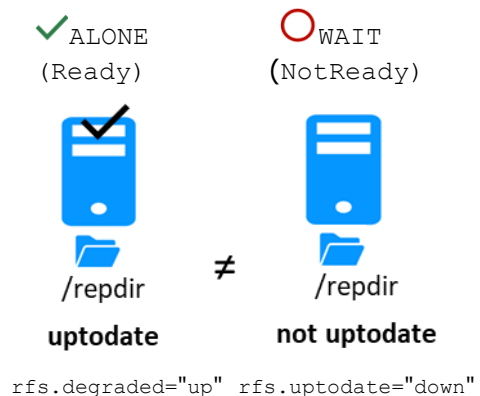
node1 ✓ `PRIM` (Ready)

node2 ✓ `SECOND` (Ready)





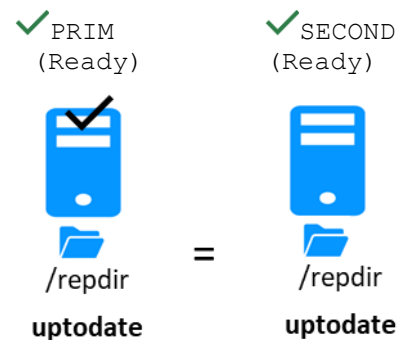
2. failure of replication process nfsbox on node1

- node1 becomes  ALONE (Ready) degraded with the message in its log
"Resource rfs.degraded set to up by nfsadmin".
- `safekit state -v AM` returns resource `rfs.degraded=up` (where `AM` is the module name)
- node1 ALONE continues to execute the application without replication
- node2 is in  WAIT (NotReady) waiting for the replication process with the message in its log
"Action wait from failover rule degraded_server"
and with `rfs.uptodate="down"`



3. come back to replication

- administrator makes stop command and start command on node1 ALONE
- the nfsbox replication process is restarted on node1
- node2 reintegrates replicated directories before becoming  SECOND (Ready)
- node1 becomes  PRIM (Ready)




5.7 Automatic or manual failover

Automatic or manual failover on the secondary server is defined in `userconfig.xml` by `<service mode="mirror" failover="on"|"off">`. By default, if the parameter is not defined, `failover="on"`

The `failover="off"` mode is useful when the failover must be controlled by an administrator. This mode ensures that an application runs always on the same primary server whatever operations are made on the server (reboot, temporary stop of the module for maintenance...). Only an explicit administrative action (`prim` command) may promote the other server as primary.

Note: Failover mode could be set dynamically on a running cluster with the `safekit failover on|off -v AM` (replace `AM` by the module name).

<p>1. initial state</p> <p>the mirror is in a stable state:</p> <p>node1 ✓ PRIM (Ready)</p> <p>node2 ✓ SECOND (Ready)</p>	<div> <div> ✓ PRIM (Ready)  /replib uptodate </div> <div>=</div> <div> ✓ SECOND (Ready)  /replib uptodate </div> </div>
<p>2. restart with failover="on"</p> <ul style="list-style-type: none"> if node1 former PRIM fails and stops, node2 becomes automatically ✓ ALONE (Ready) (default mode) 	<div> <div> ✗ STOP (NotReady)  /replib not uptodate </div> <div>≠</div> <div> ✓ ALONE (Ready)  /replib uptodate </div> </div>
<p>3. behavior with failover="off"</p> <ul style="list-style-type: none"> if node1 former PRIM fails and stops, node2 goes to ○ WAIT (NotReady) state with message in its log <div data-bbox="311 1191 906 1317" style="background-color: #e6f2ff; padding: 5px;"> "Failover-off configured" "Action stopstart called by failover-off" "Transition STOPSTART from failover-off" "Local state WAIT NotReady " </div> the administrator in this situation can restart node1: the mirror restarts in its former stable state <p>node1 ✓ PRIM (Ready)</p> <p>node2 ✓ SECOND (Ready)</p> the administrator can decide to force node2 to become primary with the command: <code>stop then prim</code> on node2 	<div> <div> ✗ STOP (NotReady)  /replib not uptodate </div> <div>=</div> <div> ○ WAIT (NotReady)  /replib not uptodate </div> </div>

See also [section 5.9](#)

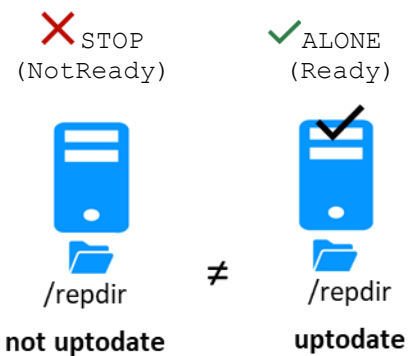
5.8 Default primary server (automatic swap after reintegration)

After reintegration at failback, a server becomes by default secondary. The administrator may choose to swap the application back to the reintegrated server at an appropriate time with the `swap` command. This is the default behavior when `userconfig.xml <service>` is defined without the `defaultprim` variable

If the application must automatically swap back to a preferred server after reintegration, specify a `defaultprim` server in `userconfig.xml`: `<service mode="mirror" defaultprim="hostname node1">`

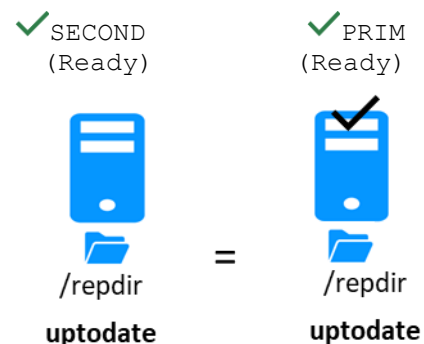
1. initial state

- node1 (former `PRIM`) fails and stops
- node2 secondary becomes automatically `ALONE`



2. failback without `defaultprim`

- node1 is restarted with command `start`
- it reintegrates replicated directories and then becomes secondary
- an administrator can swap the primary to node1 with the command `swap` in a timely manner
- `swap` stops the application on node2 and restarts it on node1

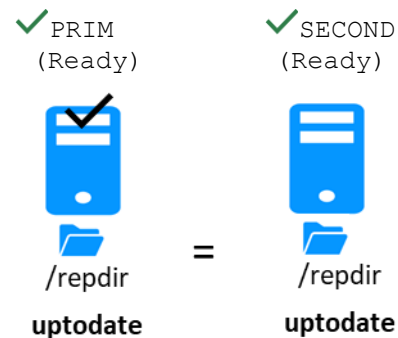


3. failback with defaultprim="hostname node1"

- node1 in **STOP** (NotReady) at step 1 (initial state) is restarted by command start
- it reintegrates replicated directories
- just after reintegration, an automatic swap is made on node1 with the message in its log:

"Transition SWAP from defaultprim"
"Begin of Swap"

- the application is then automatically stopped on node2 and restarted on node1
- at the end, node1 is **PRIM**

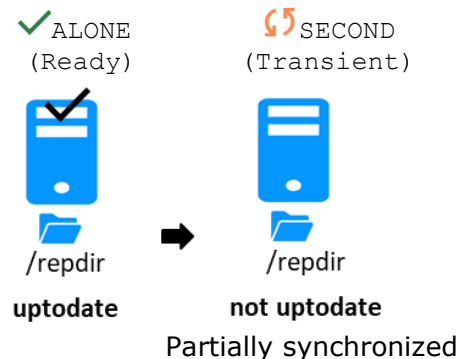


5.9 Prim command fails: why? (safekit primforce command)

A prim command may fail to start a server as primary: after trying a start-up, the server goes back to **STOP** (NotReady) .

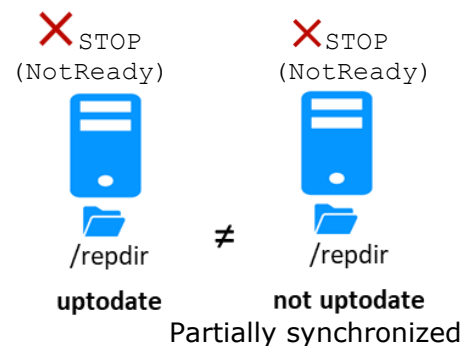
1. initial state

- node1 **ALONE** has the up-to-date directory
- node2 is in the process of reintegrating files from node1




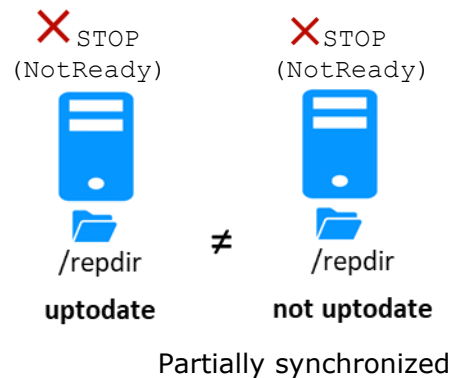
2. command stop on node2 then on node1

- stop of node2 during its reintegration: stop of node2 can be made while a file that is half copied (corrupted file)
- node1 is also stopped



3. command prim on node2

- fails with messages in the log described above
 "Data may be inconsistent for replicated directories (stopped during reintegration)"
 "If you are sure that this server has valid data, run safekit primforce to force start as primary"
- in this case, you must start node1 with start command or prim command. And to restart node2 with start command to finish reintegration of files. While node2 is not in the state  SECOND (Ready), its data may be corrupted
- if you absolutely want to start as primary on node2 partially reintegrated and with data potentially corrupted, use the command `safekit primforce -m AM` on node2 (command line only, where *AM* is the module name). Message in the log:
 "Action primforce called by SYSTEM/root"



The command prim fails since the data may be corrupted

Note: The `safekit primforce -m AM` command forces a full reintegration of replicated directories on the secondary when it is restarted.

6. Farm module administration

- ⇒ [Section 6.1](#) "Operating mode of a farm module"
- ⇒ [Section 6.2](#) "State automaton of a farm module (STOP, WAIT, UP - NotReady, Transient, Ready)"
- ⇒ [Section 6.3](#) "Start-up of a farm module"

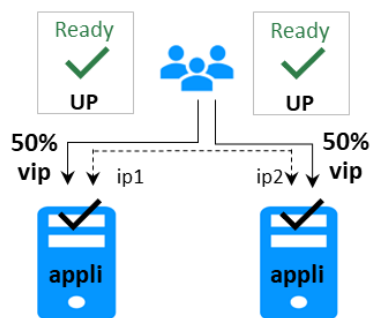
To test a farm module, see [section 4.3](#).

To analyze a problem, see [section 7](#).

6.1 Operating mode of a farm module

1. Normal operation

Stable state: 2 active nodes.



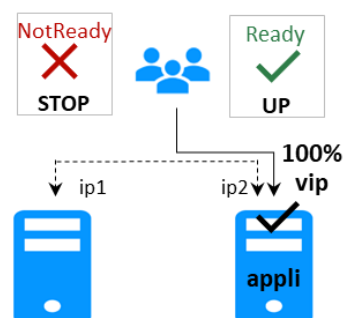
On all nodes:

- Virtual IP is set
- Application is running
- Network load sharing is distributed among all nodes

Each node is ready to run a failover and take 100% of the load.

2. Automatic failover

Stable state: 1 active node.

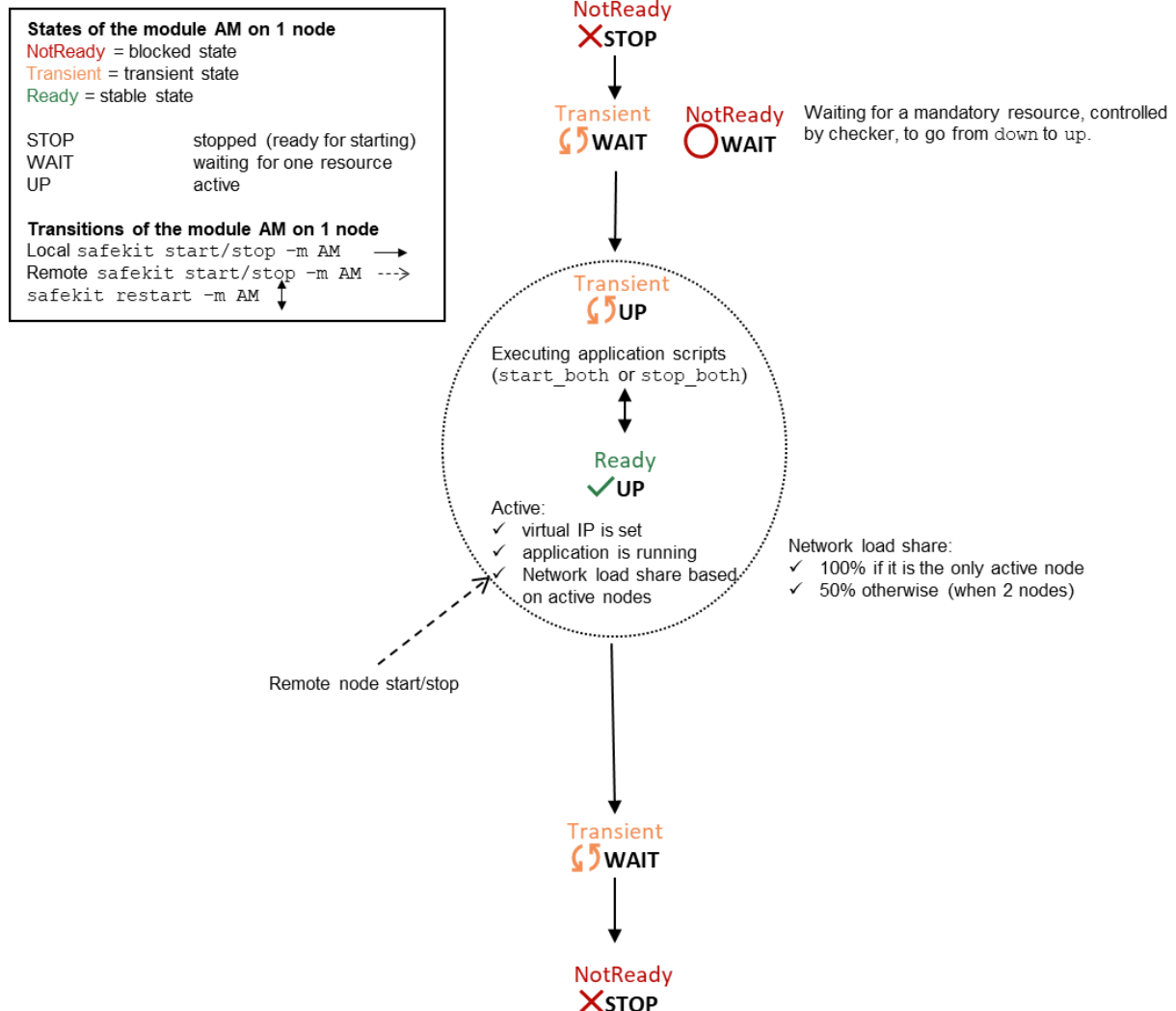


On remote node stop, automatic failover of the network load sharing.

3. Back to normal operation

Stable state: 2 active nodes.





6.2 State automaton of a farm module (STOP, WAIT, UP - NotReady, Transient, Ready)





















Note: This is also the state automation of a light module. A light module is identified by `<service mode="light">` in `userconfig.xml` file under `SAFE/modules/AM/conf` (where `AM` is the module name). The light type corresponds to a module that runs on one node without synchronizing with other nodes (as can-do mirror or farm modules). A light module includes the start and stop of an application as well as the SafeKit checkers that can detect errors.

6.3 Start-up of a farm module

Use the start command on each node running the module. An example with a farm of 2 servers is presented below.

<div><div>1. initial state</div><div><div>the farm module has just been configured on node1 and node2</div></div></div>	<div><div><div><div>✗STOP</div><div>(NotReady)</div><div></div><div>0%</div></div><div><div>✗STOP</div><div>(NotReady)</div><div></div><div>0%</div></div></div></div>
<div><div>2. command start on node1 and node2</div><div><div>message in the log of both servers:<div>"farm membership: node1 node2 (group FarmProto_0)" "farm load: 128/256 (group FarmProto_0)" "Local state UP Ready"</div></div><div>resource of the module instance on both nodes: FarmProto_0 50%</div></div></div>	<div><div><div><div>✓UP</div><div>(Ready)</div><div></div><div>50%</div></div><div><div>✓UP</div><div>(Ready)</div><div></div><div>50%</div></div></div></div>

7.Troubleshooting

- ⇒ [Section 7.1](#) "Connection issues with the web console"
- ⇒ [Section 7.2](#) "Connection issues with the HTTPS web console"
- ⇒ [Section 7.3](#) "How to read logs and resources of the module?"
- ⇒ [Section 7.4](#) "How to read the commands log of the server?"
- ⇒ [Section 7.5](#) "Stable module  (Ready) and  (Ready) "
- ⇒ [Section 7.6](#) "Degraded module  (Ready) and  /  (NotReady)"
- ⇒ [Section 7.7](#) "Out of service module  /  (NotReady) and  /  (NotReady) "
- ⇒ [Section 7.8](#) "Module  STOP (NotReady): start the module"
- ⇒ [Section 7.9](#) "Module  WAIT (NotReady): repair the resource="down""
- ⇒ [Section 7.10](#) "Module oscillating from  (Ready) to  (Transient)"
- ⇒ [Section 7.11](#) "Message on stop after maxloop"
- ⇒ [Section 7.12](#) "Module  (Ready) but non-operational application"
- ⇒ [Section 7.13](#) "Mirror module  ALONE (Ready) -  WAIT /  STOP (NotReady)"
- ⇒ [Section 7.14](#) "Farm module  UP(Ready)but problem of load balancing in a farm"
- ⇒ [Section 7.15](#) "Problem after Boot"
- ⇒ [Section 7.16](#) "Analysis from snapshots of the module"
- ⇒ [Section 7.17](#) "Problem with the size of SafeKit databases"
- ⇒ [Section 7.18](#) "Problem for retrieving the certification authority certificate from an external PKI"
- ⇒ [Section 7.19](#) "Still in Trouble"

7.1 Connection issues with the web console

If you encounter problems for connecting to the SafeKit web console to SafeKit node, such as no reply or connection error, run the following checks and procedures:

- ⇒ [section 7.1.1](#) "Browser check"
- ⇒ [section 7.1.2](#) "Browser state clear"
- ⇒ [section 7.1.3](#) "Server check"

Then, it may be necessary to reload the console into the browser.

7.1.1 Browser check

For the web browser:

1. check that it is a supported browser and its level
2. change the proxy settings for direct or indirect connection to the server
3. with Microsoft Edge, change the security settings (add the URL into the trusted zones)

4. clear the browser's state on upgrade as described below
5. check that the web console and the server are at the same level (backward compatibility may not be fully preserved)

7.1.2 Browser state clear

1. Clear the browser cache

A quick way to do this is a keyboard shortcut that works on IE, Firefox, and Chrome. Open the browser to any web page and hold CTRL and SHIFT while tapping the DELETE key. (This is NOT CTRL, ALT, DEL). The dialog box will open to clear the browser. Set it to clear everything and click Clear Now or Delete at the bottom

2. Clear the browser SSL cache if HTTPS is used

Look at advanced settings for the browser and search for SSL cache.

Finally close all windows for the browser, stop the browser process still running in the background if necessary, and re-open it fresh to test what wasn't working for you previously.

7.1.3 Server check

On each SafeKit cluster node check:

1. the firewall

If this has not yet been done, run the `SAFE/private/bin/firewallcfg add` command which configures the operating system firewall. For other firewalls, add an exception to allow connections between the web browser and the server. For details, see [section 10.3](#).

2. the web server configuration

HTTP access to the web console requires authentication. If it has not yet been done, run the `SAFE/private/bin/webservercfg -passwd pwd` to initialize (or reinitialize) this configuration with the password of the user `admin`. For details, see [section 11.2.1](#).

3. the network and the server availability

4. the `safeadmin` and `safewebserver` services

They must be started.

5. the SafeKit cluster configuration

Run the command `safekit cluster confinfo` (see [section 9.2](#)). This command must return on all nodes, the same list of nodes and the same value for the configuration signature. If not, reapply the cluster configuration on all nodes (see [section 12.2](#)).

7.2 Connection issues with the HTTPS web console

If you encounter problems for connecting the secure SafeKit web console to SafeKit nodes, you can run the following checks and procedures:

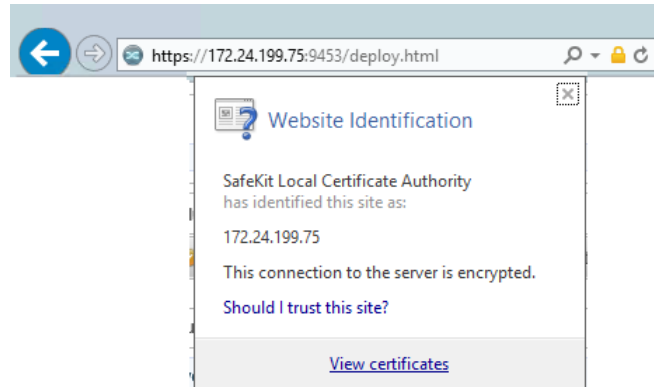
- ⇒ [section 7.1](#) "Connection issues with the web console"
- ⇒ [section 7.2.1](#) "Check server certificate"
- ⇒ [section 7.2.2](#) "Check certificates installed in SafeKit"

⇒ [section 7.2.3](#) "Revert to HTTP configuration"

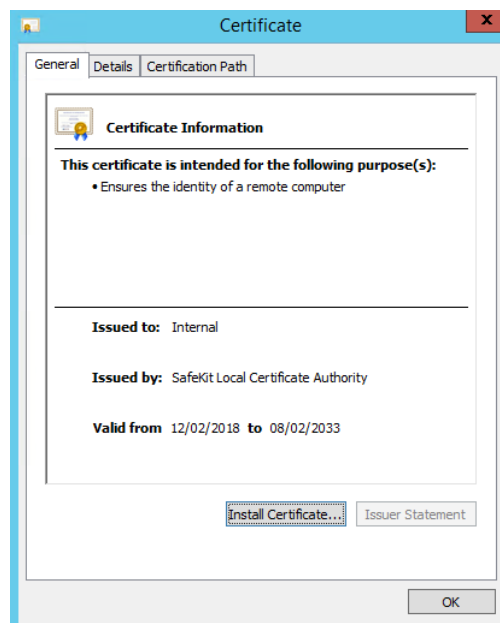
7.2.1 Check server certificates

The SafeKit web console connects to a SafeKit node that is identified by a certificate. To get the SafeKit node certificate content with Internet Explorer or Chrome, run the following:

1. Click on the lock next to the URL to open the security report
2. Click on the [View certificates](#) link. It opens a window that displays the certificate content



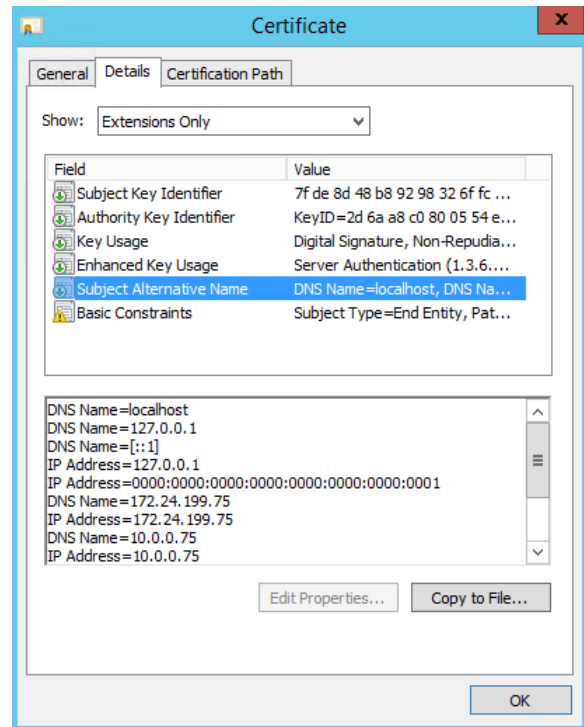
3. Check the issuer that must be the appropriate certification authority
4. Check the validity date and the workstation date. If necessary, change the workstation date
5. Check the validity date. If the certificate is expired, you must renew. For certificate generated with the SafeKit PKI, see [section 11.3.1.9.1](#)



- Click on Details tab
- Select Subject Alternate Name field. Its content is displayed into the bottom panel. The location set into the URL for connecting the SafeKit web console must be included into this list. Change the URL if necessary
- The address value for the node, set into the SafeKit cluster configuration, must be one of the values listed. If it is not, change the cluster configuration as described in [section 12.2](#).

When using DNS name, you must use lower case.

! With SafeKit <= 7.5.2.9, the server's name must be included.



7.2.2 Check certificates installed in SafeKit

You can use the `checkcert` command for checking all the certificates.

On each SafeKit nodes:

- Log as administrator/root and open a command shell window
- Change directory to `SAFE/web/bin`
- Run `checkcert -t all`

It checks all installed certificates and returns a failure if an error is detected

- You can check that the server certificate contains some DNS name or IP address with:

```
checkcert -h "DNS name value"
checkcert -i "Numeric IP address value"
```

! The server certificate must contain all DNS names and/or IP addresses used for HTTPS connection. These ones must also be included into the SafeKit cluster configuration file.

7.2.3 Revert to HTTP configuration

If the problem cannot be solved, you can revert to the HTTP configuration (where `SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux).

On S1 and S2:

- remove the file `SAFE/web/conf/ssl/httpd.webconsolessl.conf`
- run `safekit webserver restart`
- clear the browser cache as described in [section 7.1.2](#)

7.3 How to read logs and resources of the module?

Module log and **Scripts log** for the module on one node may be analyzed with (replace below `node1` by the node name and `AM` by the module name):

- the web console at URI </console/en/monitoring/modules/AM/nodes/node1/logs>
- the command executed on `node1`
`safekit logview -m AM` for the module log
- on `node1`, into files
`SAFEVAR/modules/AM/userlog_<year>_<month>_<day>T<time>_<script name>.u.log`
for the scripts log

With the module log, you can understand why the module is no longer in its stable state

✓ (Ready).

With the scripts log, you can see the output messages of module scripts (`start_XXX` and `stop_XXX`).

Note that a module can leave its stable

✓ (Ready) because of an administrator

command: `safekit stop | restart | swap | stopstart | forcestop... -m AM`

- You will find a list of SafeKit log messages in [Log Messages Index](#).
- Messages in the log after an administrator command are:

```
"Action start called by
admin@<IP>/SYSTEM/root"
"Action stop called by
admin@<IP>/SYSTEM/root"
"Action restart called by
admin@<IP>/SYSTEM/root"
"Action swap called by
admin@<IP>/SYSTEM/root"
"Action stopstart called by
admin@<IP>/SYSTEM/root"
"Action forcestop called by
admin@<IP>/SYSTEM/root"
```

admin@<ip>: via the SafeKit console
SYSTEM: command on Windows
root: command on Linux

- If "Action stop called by maxloop" appears in the module log, see [section 7.11](#)

Resources state of the module on one node may be analyzed with (replace below `node1` by the node name and `AM` by the module name):

- the web console at URI </console/en/monitoring/modules/AM/nodes/node1/resources>
- the command executed on `node1`
`safekit state -m AM -v`

- Module status

```
state.local, state.remote
usersetting.errd, usersetting.checker,
usersetting.encryption
```

- Checkers

```
proc.xxx, intf.xxx, custom.xxx
```

- File replication

```
rfs.uptodate, rfs.degraded,
rfs.reintegre_failed
```

7.4 How to read the commands log of the server?

There is a log of the `safekit` commands ran on the server.

Commands log may be displayed using the command `safekit cmdlog`

See [section 10.10](#) for more details

7.5 Stable module ✓ (Ready) and ✓ (Ready)

- A stable mirror module on 2 servers is in the state ✓_{PRIM} (Ready) - ✓_{SECOND} (Ready) : the application is running on the _{PRIM} server; on failure, the _{SECOND} server is ready to resume the application.
- A stable farm module is in the state ✓_{UP} (Ready) on all servers of the farm: the application is running on all servers.

7.6 Degraded module ✓ (Ready) and ✗/○ (NotReady)

A degraded mirror module is in the state ✓_{ALONE} (Ready) - ✗_{STOP}/○_{WAIT} (NotReady) . There is no recovery server, but the application is running on the _{ALONE} server.

A degraded farm module is in the state ✓_{UP} (Ready) on at least one server of the farm, the other servers being in the state ✗_{STOP}/○_{WAIT} (NotReady) . The application is running on the _{UP} server.

In the degraded case, there is no emergency procedure to implement. Analysis of the state ✗_{STOP}/○_{WAIT} (NotReady) can be done later. However, you can attempt to restart the module in a stable state:

- ⇒ See [section 7.8](#) "Module ✗_{STOP} (NotReady) : start the module"
- ⇒ See [section 7.9](#) "Module ○_{WAIT} (NotReady) : repair the resource="down"'"

7.7 Out of service module ✗/○ (NotReady) and ✗/○ (NotReady)

An out of service mirror or farm module is in the state ✗_{STOP}/○_{WAIT} (NotReady) on all servers. In this case, the application is not operational on any server anymore. You must restore the situation and restart the module in ✓ (Ready) on at least one server:


- ⇒ See [section 7.8](#) "Module ✗_{STOP} (NotReady) : start the module"
- ⇒ See [section 7.9](#) "Module ○_{WAIT} (NotReady) : repair the resource="down"'"

7.8 Module ✗_{STOP} (NotReady) : start the module

1. Start the stopped module (replace below *AM* by the module name) with:
 - the web console via Monitoring/... on the node/ ▶ Start/
 - the command `safekit start -m AM` executed on the node
2. Check that the module becomes ✓ (Ready) .
3. Analyze results of start in the module and scripts logs (replace below *node1* by the node name and *AM* by the module name) with:
 - the web console at URI [/console/en/monitoring/modules/AM/nodes/node1/logs](#)
 - the command `safekit logview -m AM` on *node1*, for the module log

- the files
SAFEVAR/modules/AM/userlog_<year>_<month>_<day>T<time>_<script name>.u.log on node1, for the scripts log

7.9 Module WAIT (NotReady): repair the resource="down"

If the module is in the state  WAIT (NotReady), it waits for the state of a resource to become up.

You must identify and fix the problem that caused the resource state to go down.

To determine the resource involved, analyze the module log and resources (see [section 7.3](#)).


Notes:


A wait checker is started after the prestart script and stopped before poststop.

The checker is active on all servers
 ALONE/PRIM/SECOND/UP (Ready).

The action of the checker upon detecting an error is to set a resource to down.

A failover rule referencing the resource performs the wait action.

The module is locally in state  WAIT (NotReady) while the resource stays down.

The module exits the  WAIT (NotReady) state as soon as the checker sets the resource back to up.

Messages from wait checkers:

- files not up-to-date locally: see [section 5](#)

"Data may be not uptodate for replicated directories (wait for the start of the remote server)"
"Action wait from failover rule notuptodate_server"
"If you are sure that this server has valid data, run safekit prim to force start as primary"

- <interface check="on"> checker of a local network interface

"Resource intf.ip.0 set to down by intfcheck"
"Action wait from failover rule interface_failure"

- <ping> checker of an external IP

"Resource ping.id set to down by pingcheck"
"Action wait from failover rule ping_failure"

- <module> checker of another module

"Resource module.othermodule_ip set to down by modulecheck"
"Action wait from failover rule module_failure"

- <tcp ident="id" when="pre"> checker of an external TCP service

"Resource tcp.id set to down by tcpcheck"
"Action wait from failover rule t_id"

- <custom ident="id" when="pre"> customized checker

"Resource custom.id set to down by customscript"
"Action wait from failover rule customid_failure"
<splitbrain> checker
"Resource splitbrain.uptodate set to down by splitbraincheck"
...
"Action wait from failover rule splitbrain_failure"

- Files not up-to-date locally due to split-brain: see [section 13.17](#)

7.10 Module oscillating from (Ready) to (Transient)

If a module oscillates from state (Ready) to state  (Transient), it is

Messages from restart or stopstart checkers:

probably a victim of a `restart` or `stopstart` checker which detects a constant error.

By default, after the 4th unsuccessful restart on a server, the module stops, and the server stabilizes in **✗STOP** (NotReady).

Use the module log to determine which checker is the source of the logs (to read logs, see [section 7.3](#)).

Notes:

A `restart` or `stopstart` checker is defined in `userconfig.xml` by:

- `when="prim"` for a mirror module
The checker is started on the node **✓** PRIM/ALONE (Ready) after script `start_prim` (stopped before `stop_prim`). It checks the application started in `start_prim`.
- `when="both"` for a farm module
The checker is started on all nodes **✓** UP (Ready) after script `start_both` (stopped before `stop_both`). It checks the application started in `start_both`.

The action of a checker on an error is to restart or stopstart the module. stopstart on **✓** PRIM (Ready) leads to a failover of the primary on the other node.

The module is in the state **↻** PRIM/UP (Transient) during the application restart.

After several oscillations, the module stops with "Action stop called by maxloop" in the module log: see [section 7.11](#).

- `<errd>` in `userconfig.xml`

checker of processes

"Process appli.exe not running"
"Action restart|stopstart called by errd"

- `<tcp ident="id" when="prim"|"both">` in `userconfig.xml`

TCP checker of the application

"Resource tcp.id set to down by tcpcheck"
"Action restart|stopstart from failover rule tcp_failure"

- `<custom ident="id" when="prim"|"both">` in `userconfig.xml`

custom checker

"Resource custom.id set to down by customscript"
"Action restart|stopstart from failover rule customid_failure"

or

"Action restart|stopstart called by customscript"

7.11 Message on stop after maxloop


If an error detected by a checker repeats itself several times and successively, the module is stopped on the server in **✗STOP** (NotReady) : because the error is permanent, and the action of the checker cannot correct it

If in `userconfig.xml`, there is no parameter `maxloop` / `loop_interval` in

Message on stop after maxloop




"Action stop called by maxloop"

<service>, by default, maxloop="3"
loop_interval="24"






if the checkers generate more than 3 unsuccessful restarts (restart, stopstart, wait) in less than 24H, then stop of module:  STOP (NotReady).

The counter is reset to 0 if an administrator executes an action on the module such as `safekit start -m AM` (replace *AM* by the module name) or `safekit stop -m AM` (without the option `-i <identity>`)





7.12 Module (Ready) but non-operational application

If a server has a status of  PRIM (Ready) or  ALONE (Ready) or  UP (Ready), the application can be non-operational because of undetected errors on start-up. In the following, replace *node1* by the node name and *AM* by the module name.

- Check the output messages of application scripts coming from `start_prim/start_both` and `stop_prim/stop_both`. They are visible in (replace below *node1* by the node name and *AM* by the module name) with:
 - the web console at URI </console/en/monitoring/modules/AM/nodes/node1/logs>
 - the files `SAFEVAR/modules/AM/userlog_<year>_<month>_<day>T<time>_<script name>.u.log`, on *node1*, for the scripts log

Check if there are errors during start or stop of the application. Be careful, sometimes the userlog is disabled because it is too large with `<user logging="none">` in `userconfig.xml` of the module.
- Check application scripts `start_prim(/both)` and `stop_prim(/both)` of a mirror(/farm) and `userconfig.xml` with:
 - the web console at URI </console/en/configuration/modules/AM/config>
 - under the directory `SAFE/modules/AM` on the *node1*
- Execute a restart of the  PRIM/ALONE/UP (Ready) node to stop and restart locally the application (without failover) with:
 - the web console via  Monitoring/... on the node/Restart/
 - the command `safekit restart -m AM` executed on the node (replace *AM* by the module name)
- If the application is still non-operational, apply a stop  PRIM/ ALONE / UP (Ready) node to stop and the application (stopstart makes a failover if the other node is Ready) with:
 - the web console via  Monitoring/... on the node/  Stop/
 - the command `safekit stop -m AM` executed on the node

7.13 Mirror module ALONE (Ready) - WAIT / STOP (NotReady)

If a mirror module stays in state  ALONE (Ready) -  WAIT (NotReady), check the resource `state.remote` on each node (to read resources, see [section 7.3](#)). If this state is UNKNOWN on the two nodes, there is probably a communication problem between the nodes. This problem may also lead to  ALONE (Ready) -  STOP (NotReady).

Possible root causes are:

1. Real network problem

Check your network configurations on the two nodes.

2. Firewall rules on one or the two nodes

For details, see [section 10.3](#)

3. Not the same SafeKit cluster configuration or cluster cryptographic keys

To communicate, cluster nodes must belong to the same cluster and have the same configuration (see [section 12](#)):

- The web console warns if nodes in the cluster nodes list have not an identical configuration
- The command: `safekit cluster confinfo` on any nodes of the cluster must report an identical configuration signature for all nodes of the cluster (see [section 9.2](#))

If the cluster configuration is not identical, re-apply the cluster configuration on all cluster nodes as described in [section 3.2.2](#).

4. Not the same module cryptographic keys

When cryptographic has been enabled for the module, the resource `usersetting.encryption` is "on" (to read resources, see [section 7.3](#)). If the nodes do not have the same keys for the module, the nodes will not be able to communicate for the internal module communications.

To distribute the same module cryptographic keys, re-apply the module configuration on all nodes.

See [section 10.6](#) for details.

5. Expired cryptographic keys

In SafeKit <= 7.4.0.31, the key for encrypting the module communication has a validity period of 1 year. When it expires in a mirror module with file replication, the secondary fails to reintegrate and the module stops with an error message into the log:

```
reintegre | D | XXX clnttcp_create: socket=7 TLS handshake failed
```

In SafeKit > 7.4.0.31, the message is:

```
reintegre | D | XXX clnttcp_create: socket=7 TLS handshake failed. Check server time and module certificate (expiration date, hash)
```

To solve this problem, see [section 10.6.3.1](#)

7.14 Farm module ✓UP (Ready) but problem of load balancing in a farm

Even though all servers in the farm are ✓UP (Ready), load balancing is not working.

7.14.1 Reported network load share are not coherent



In a farm module, the sum of the network load share of all ✓UP (Ready), module nodes must be equal to 100%.

If it's not the case, there is probably a communication problem between module nodes. Possible root causes are the same as for a mirror module. See [section 7.12](#) for possible solutions.

See also [section 4.3.6](#).

7.14.2 virtual IP address does not respond properly

If the virtual IP does not respond properly to all requests for connections:

1. choose a node in the farm that receives and processes connections on the virtual IP address (established TCP connections):
 - in Windows, use the command `netstat -an | findstr <virtual IP address>`
 - in Linux, use the command `netstat -an | grep <virtual IP address>`
2. stop the farm module on all nodes except the one that receives connections and that remains ✓UP (Ready) with:
 - the web console via  Monitoring/... on the node/  Stop/
 - the command `safekit stop -m AM` (replace *AM* by the module name)
3. check that all connections to the virtual IP address are handled by the single server ✓UP (Ready)

For a more detailed analysis on this topic, see:

⇒ [section 4.3.4](#) "Test virtual IP address of a farm module"

⇒ [section 4.3.5](#) "Test TCP load balancing on a virtual IP address"

⇒ [section 4.3.7](#) "Test compatibility of the network with invisible MAC address"

7.15 Problem after Boot

If you encounter a problem after boot, see [section 4.1](#).


Note that by default, modules are not automatically started at boot. For this, you must setup the boot start into the module's configuration with:

- the web console at [/console/en/configuration/modules/AM/config](#)
- in file `SAFE/modules/AM/conf/userconfig.xml` on the node1, with the `boot` attribute of the `service` tag (see [section 13.2.3](#))












Then apply the new configuration on all nodes.

7.16 Analysis from snapshots of the module

When the problem is not easily identifiable, it is recommended to take a snapshot of the module on all nodes as described in [section 3.5](#). A snapshot is a zip file that collects, for one module, the configuration files, dumps... Its content allows an offline and in-depth analysis of the module and node status.









 The structure and content of the snapshot varies depending on the version of SafeKit.

Since SafeKit 8.1, the structure of the snapshot is as follows:

  snapshot_centos7-test3_mirror	snapshot_nodename_ <i>AM</i> Snapshot for the module <i>AM</i> get from the node named <i>nodename</i>
  mirror	<i>AM</i> Application module name
>  config_2021_05_05_14_15_42 >  config_2021_07_08_16_34_05 >  config_2021_08_05_16_35_08	config_year_month_day_hour_mn_sec Last 3 configurations for the module, including the current one
>  dump_2021_05_06_09_10_40 >  dump_2021_07_16_19_18_03 >  dump_2021_08_06_09_18_46	dump_year_month_day_hour_mn_sec Last 3 dumps for the module, including the last one
 tmp	for the level 3 support

7.16.1 Module configuration files








The module configuration files are saved as follows:

  config_2021_08_05_16_35_08   module  bin  conf  web >  private	module directory contains the user configuration files <ul style="list-style-type: none"> bin directory scripts start_xx, stop_xx, ... conf directory XML configuration userconfig.xml
---	--

Check the user configuration file and scripts for troubleshooting with the application integration into SafeKit.

7.16.2 Module dump files

The dump contains the state of the module and the SafeKit node as it was at the time of the dump.

 <ul style="list-style-type: none"> csv licenses userlog var web 	<ul style="list-style-type: none"> csv directory: logs and status in csv format licenses directory: SafeKit licenses get from SAFE/conf directory userlog directory: module scripts logs var directory: extract of the SAFEVAR directory web directory: web server configuration gets from SAFE/web/conf directory
 <ul style="list-style-type: none"> log.txt logverbose.txt 	Module logs (not verbose and verbose)
 <ul style="list-style-type: none"> heartplug 	<p>Information file</p> <p>Various information about the node (list and status of installed modules, OS version, disk, and network configuration...)</p>
 <ul style="list-style-type: none"> last.txt systemevt.txt <p>Or</p>  <ul style="list-style-type: none"> systemevt.txt applicationevt.txt 	<p>System logs</p> <ul style="list-style-type: none"> last.txt and systemevt.txt in Linux <p>Or</p> <ul style="list-style-type: none"> applicationevt.txt and systemevt.txt in Windows
 <ul style="list-style-type: none"> commandlog.txt 	Commands log for the node
 <ul style="list-style-type: none"> heart heart.trc nfsbox nfsbox.trc 	Trace files for level 3 support

- Check the license file(s) into `licenses` directory for troubleshooting with the SafeKit license check
- Check the Apache configuration files into `web` directory for troubleshooting with the SafeKit web service
- Check the module logs, in `log.txt` and `logverbose.txt`, for troubleshooting with the module behavior
- Check the module scripts logs
`userlog/userlog_<year>_<month>_<day>T<time>_<script name>.ulog` for troubleshooting with application start/stop
- If necessary, look at `heartplug` file for some information on the node and search the system logs for events that occurred at the same time as the problem being analyzed

- Check the commands log `commandlog.txt` for troubleshooting with cluster management or distributed commands

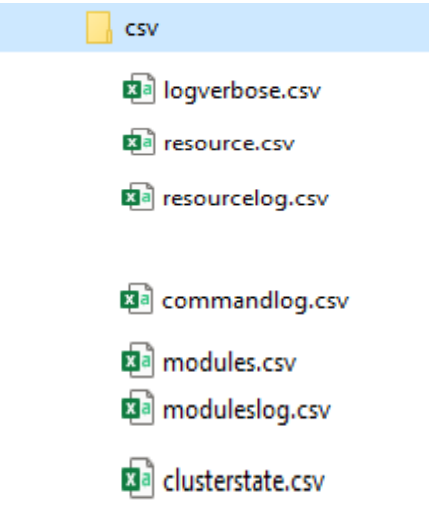
7.16.2.1 `var` directory

The `var` directory is mainly for the level 3 support. It is a copy of some part of the `SAFEVAR` directory. In the `var/cluster` directory:

- look at the `cluster.xml` file for checking the cluster configuration
- look at the `cluster_ip.xml` file for checking the DNS name resolution of names into the cluster configuration

7.16.2.2 `csv` directory

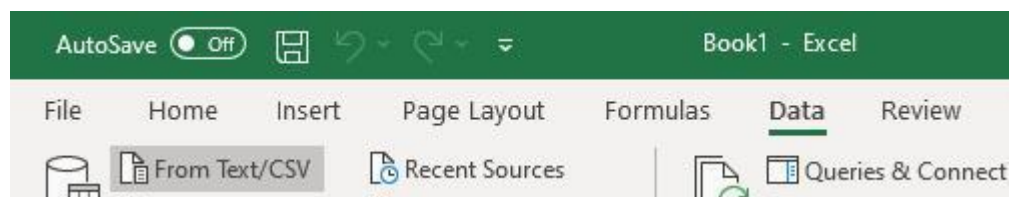
The logs and reports are also exported into csv format in the `csv` directory:

	<ul style="list-style-type: none">• Logs and status of the module<ul style="list-style-type: none">Verbose logResources statusResources status history• Logs and status of the node<ul style="list-style-type: none">Commands logList of installed modulesFor the level 3 support
--	--

Import the csv files into an Excel sheet to facilitate their analysis

To import a file:

1. Create a new sheet
2. From the **Data** tab, import From Text/CSV



3. In the dialog box, locate and double-click the csv file to import, then click **Import**
4. Then click on **Load**

logverbose.csv

File Origin: 1252: Western European (Windows) | Delimiter: Comma | Data Type Detection: Based on first 200 rows

date	origin	event	args
06/08/2021 09:48:54	heartplug	D	Lua script: Added 7 builtin rules
06/08/2021 09:48:54	heartplug	D	Lua script: added 16 builtin rules for rfs
06/08/2021 09:48:54	heartplug	D	Injected lua CDATA block
06/08/2021 09:48:55	heartplug	D	Lua script: Added 7 builtin rules
06/08/2021 09:48:55	heartplug	D	Lua script: added 16 builtin rules for rfs
06/08/2021 09:48:55	heartplug	D	Injected lua CDATA block
06/08/2021 09:49:10	safekit	E	Action start called by web@10.89.70.141
06/08/2021 09:49:10	heart	I	→ Begin session for mirror module
06/08/2021 09:49:10	heart	D	Lua script: Added 7 builtin rules
06/08/2021 09:49:10	heart	D	Lua script: added 16 builtin rules for rfs
06/08/2021 09:49:10	heart	D	Injected lua CDATA block
06/08/2021 09:49:10	heart	D	Lua rules evaluation activated
06/08/2021 09:49:10	heart	D	Use cluster conf for heartbeat falbala flow
06/08/2021 09:49:10	heart	I	heartbeat flow: 172.24.199.67->172.24.199.68
06/08/2021 09:49:10	heart	I	License : NO license : Demo 3 days
06/08/2021 09:49:10	heart	I	Local state WAIT magenta
06/08/2021 09:49:10	heart	I	Resource heartbeatlocaladdr.flow set to up by heart
06/08/2021 09:49:10	heartplug	W	Loading
06/08/2021 09:49:10	heartplug	W	Host: falbala ; OS: Linux 3.10.0-1160.36.2.el7.x86_64
06/08/2021 09:49:10	errdplug	W	Resource usersetting.errd set to on by errdplug

The data in the preview has been truncated due to size limits.

Load Transform

You can use the Excel features to filter rows according to the level of the messages, ... and load in different sheets the csv of each node.

For the exact date, format cells with Number/Custom jj/mm/aaaa hh:mm:ss,000.

7.17 Problem with the size of SafeKit databases

SafeKit uses SQLite3 storage to save:

1. The log and the status of the node

- SAFEVAR/log.db contains the commands log
- SAFEVAR/resource.db contains the list of installed modules and its history

These are referred to as node databases.

2. The log and the resources of the module

- SAFEUSERVAR/log.db contains the module log
- SAFEUSERVAR/resource.db contains the state of the module resources and its history

These are referred to as module databases.

The size of the logs and histories increases as events occur on the SafeKit node and modules. Therefore, they should be purged regularly by deleting the oldest entries. This is automatically done thanks to a periodic job (task scheduler in Windows; crontab in Linux) that is controlled by the `safeadmin` service. The clean of the node databases is always active. The clean of the module databases is active only when the module is running.

To check that the jobs are ready:

1. Job for cleaning node databases

- In Windows, run `schtasks /QUERY /TN safelog_clean`
- In Linux, run `crontab -u safekit -l`

The output of this command must contain the `safelog_clean` entry

2. Job for cleaning *AM* module databases (where *AM* is the module name)

- In Windows, run `schtasks /QUERY /TN safelog_AM`
- In Linux, run `crontab -u safekit -l`

The output of this command must contain the `safelog_clean_AM` entry

The clean-up is implemented by a script located into `SAFEBIN` (in Linux, `SAFEBIN=/opt/safekit/private/bin`; in Windows, `SAFE=C:\safekit\private\bin` - if `%SYSTEMDRIVE%=C:`):

<code>dbclean.ps1</code> in Windows and <code>dbclean.sh</code> in Linux	Clean the log and history in the node databases
<code>dbclean.ps1</code> <i>AM</i> in Windows and <code>dbclean.sh</code> <i>AM</i> in Linux	Clean the log and history in the databases of the module named <i>AM</i>

If necessary, you can run this script outside the scheduled period to force the databases clean-up.

7.18 Problem for retrieving the certification authority certificate from an external PKI

When using an external PKI, you must provide the certificate of the certification authority CA used to issue server certificates (`cacert.crt` file containing the chain of certificates for the root and intermediates Certification Authorities)

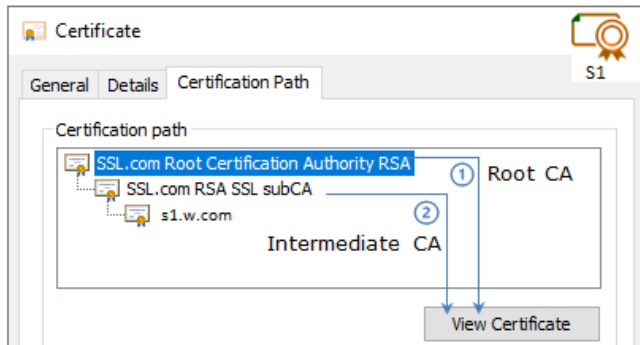
If you have trouble retrieving these files from an external PKI, you can build them using the procedure described below.

7.18.1 Export CA certificate(s) from public certificates

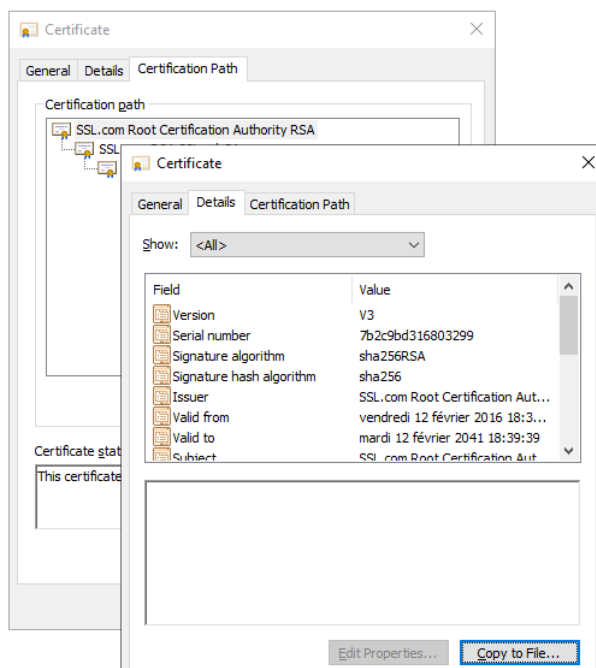
The following procedure explains how to build from a public certificate, the chain of certificates for the root and intermediates Certification Authorities, into the file `combined.cer`.

When you have the public certificate (`.crt` or `.cer` file in Base-64 encoded X.509 format) generated by the PKI:

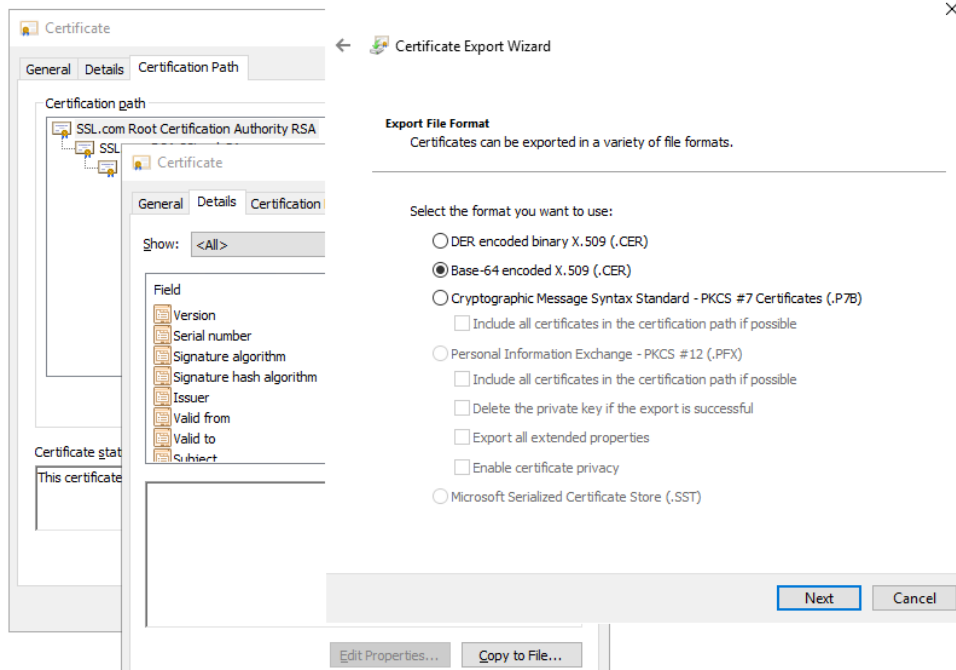
1. Copy the `.crt` (or `.cer`) file on a Windows workstation
2. Double click on this file to open it with "Crypto Shell Extensions"
3. Select the "Certification Path" tab to view the tree of certification authorities
4. Select an entry (from top to down except the leaf)



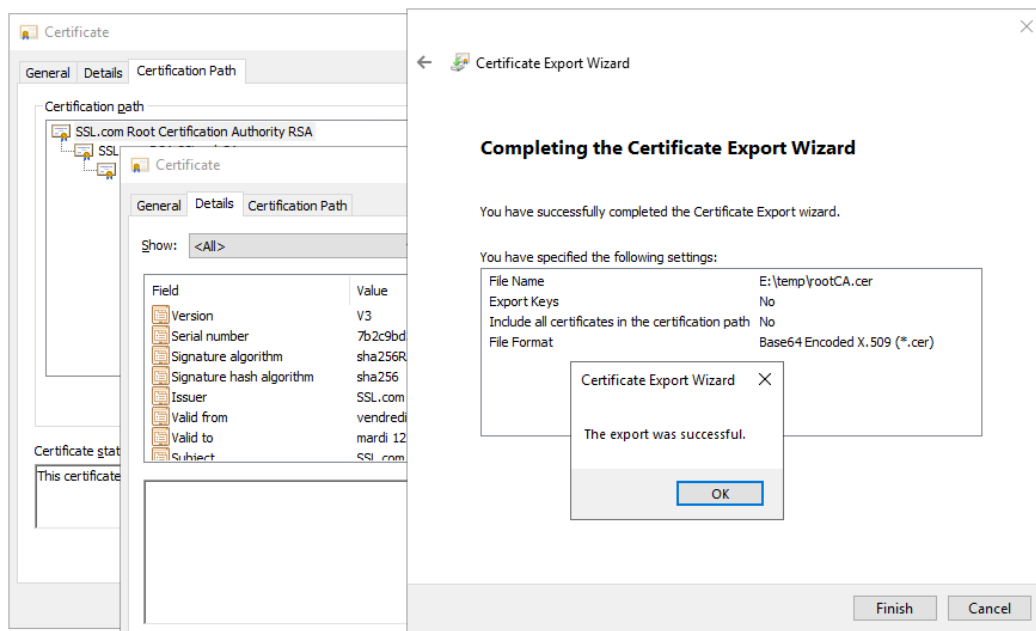
5. Click on "View Certificate". A new window is opened with details for the selected certificate
6. In this new window, select the "Details" tab and click "Copy to File"



7. It opens the Certificate Export Wizard:
 - a. Click on "Next" to continue
 - b. On the "Export File Format" page, select "Base-64 encoded X.509 (.CER).", and then click "Next"



- c. For "File to Export", "Browse" to the location to which you want to export the certificate. Fill "File name" with the name of the certificate file. Then, click "Next"
- d. Click "Finish" to export the certificate
- e. Your certificate is successfully exported



8. Now repeat steps 4-7 for all entries (except the last one) to export all intermediate CA certificates in the Base-64 encoded X.509(.CER) format. For the example, you would repeat steps 4-7 on SSSL.com RSA subCA intermediate CA to extract it as its own certificate.
9. Concatenate all your CA certificates into one file `combined.cer`
Run the following command with all the CA certificates you extracted earlier:

- In Windows
type `intermediateCA.cer rootCA.cer > combined.cer`
- In Linux
type `cat intermediateCA.cer rootCA.cer >> combined.cer`

The resulting combined certificate should look something like the following:

```
-----BEGIN CERTIFICATE-----
MIIGbzCCBFegAwIBAgIICZftEJ0fB/wwDQYJKoZIhvcNAQELBQAwdELMAkGA1UE
BhMCVVMxMjQAMBgNVBAgMBVRleGFzMRAdDgYDVQQHDAdIb3VzdG9uMRgwFgYDVQQK
bRbjaT7JD6MBIdAWRCJWC1R/SetTZwWwRRCrzvIHC7WO6rCzWu69a+17ofCK1Ws
y702dmPTKEdEfwhgLx0LxJr/Aw==
-----END CERTIFICATE-----
-----BEGIN CERTIFICATE-----
MIIF3TCCA8WgAwIBAgIIeyyb0xaAMpkwDQYJKoZIhvcNAQELBQAwdELMAkGA1UE
BhMCVVMxMjQAMBgNVBAgMBVRleGFzMRAdDgYDVQQHDAdIb3VzdG9uMRgwFgYDVQQK
oYYitmUnDuy2n0Jg5GfCtdpBC8TTi2EbvPofkSvXRadeuims2cXp71NIWuuA8ShY
Ic2wB1X7Jz9TkHCpBB5XJ7k=
-----END CERTIFICATE-----
```

This file can be used as the `SAFE/web/conf/cacert.crt`

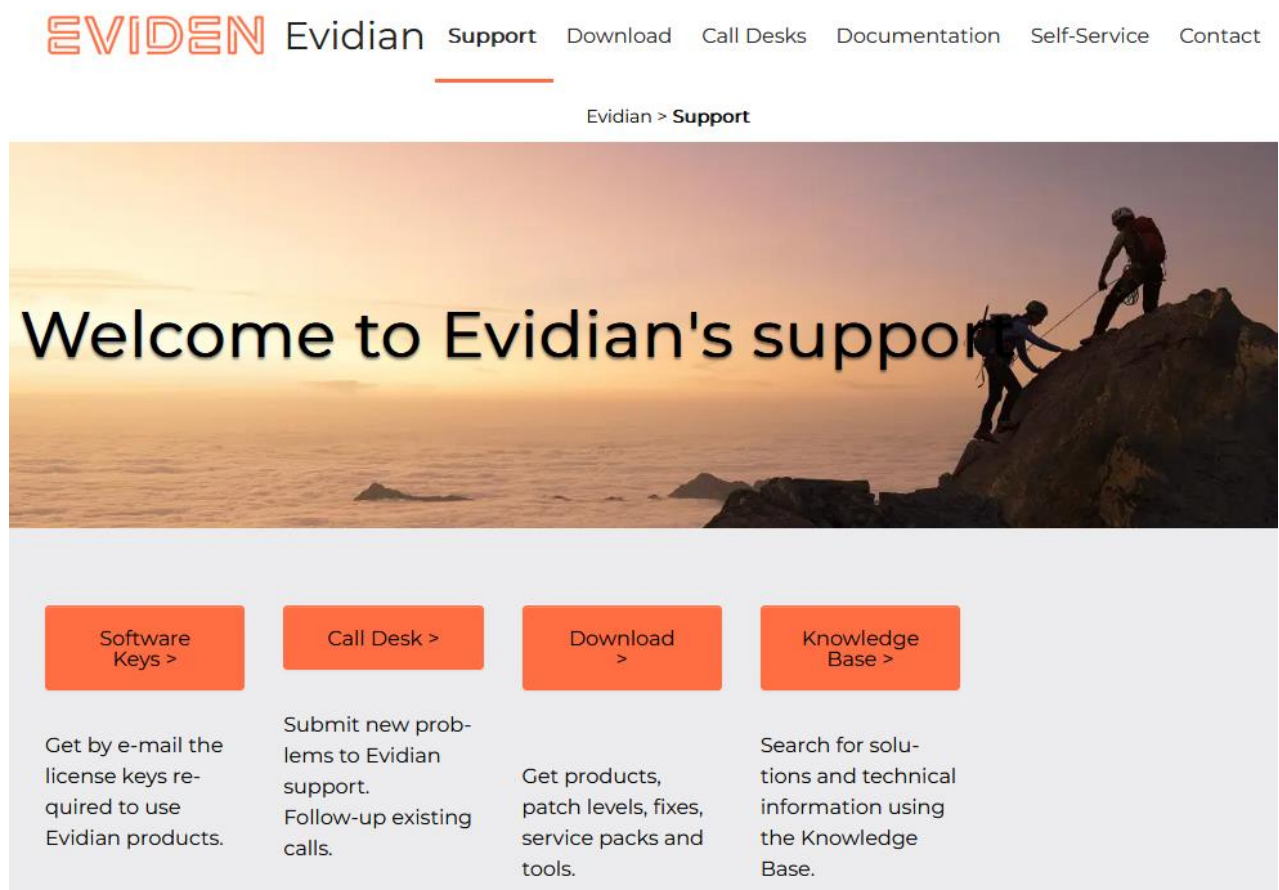
7.19 Still in Trouble

- ⇒ See [Messages Index](#)
- ⇒ See [section 8.5](#) for opening a ticket at the call desk

8. Access to Evidian support

- ⇒ [Section 8.1](#) Home page of support site"
- ⇒ [Section 8.2](#) "Permanent license keys"
- ⇒ [Section 8.3](#) "Create an account"
- ⇒ [Section 8.4](#) "Access to your account"
- ⇒ [Section 8.5](#) "Call desk to open a trouble ticket"
- ⇒ [Section 8.6](#) "Download and upload area"
- ⇒ [Section 8.7](#) "Knowledge base"

8.1 Home page of support site



- <https://www.evidian.com/support>
- Software Keys: get permanent keys
- Subscription Request: create an account
- Download: download product or upload snapshots
- Call desk: tool for opening a call on problem
- Knowledge Base: base of KB

8.2 Permanent license keys

- <https://www.evidian.com/support/software-keys/>
- Software Keys: get permanent keys
- Fill-in the form with the delivery note sent after a purchase order
- Take "hostname" and OS of your servers
- To obtain a temporary key for any hostname and any OS, for details see [section 2.1.5](#)

EVIDEN

Evidian > Support > **Software Keys**

Software Keys



Welcome to the Evidian Software Keys service.

This interface will allow you to obtain your purchased licenses keys.

To fill the form below you need information present on the document of your purchase order sent by electronic mail.

At the end of the procedure the license keys are sent to the specified email address.

The DELIVERY NOTE Nr and OFE Nr are written in the tab "Delivery note / proof of licenses".

First name:	<input type="text"/>
Last name:	<input type="text"/>
Company/Organization:	<input type="text"/>
Mail reply address:	<input type="text"/>
DELIVERY NOTE Nr / BON DE LIVRAISON N°:	<input type="text"/>
OFE Nr / N° COMMANDE:	<input type="text"/>
<input type="button" value="Continue"/>	

8.3 Create an account

- <https://www.evidian.com/support/registration/>
- Subscription Request: create an account
- The procedure must be executed once with:
 - Your client identity
 - Your confidential identity
 - A unique e-mail address
- Note: your identities are sent by mail if you take an Evidian support contract
- What you will obtain: a user account and a private password on the site

EVIDIAN

Evidian Support Download Call D

Evidian > Support > **Regist**

Registration

Thank you for choosing to subscribe to Evidian Support.

To register you need a valid support contract. The registration process allows you to create your personal portal. Once you have registered you do not need to register again.

Fill in this form to complete your request.

To fill in the below registration form, you have to provide the codes, Customer ID and Registration code. Welcome letter which confirms your purchase of support services. If do not have these codes you can [support](#).

Gender :	<input type="text" value="Choose one"/>
Preferred language :	<input type="text" value="English"/> (will be used for mail exchange)
Your first name :	<input type="text"/>
Your last name :	<input type="text"/>
Your e-mail :	<input type="text"/> and is expected to be a professional e-mail address (ie having your name, eg: xxx@Company.com)
Your phone number :	<input type="text"/>
Your customer ID :	<input type="text"/> This is the reference under which your company support contract.
Your customer registration code :	<input type="text"/> This is a 6 character length code that is assigned to your support contract.
<input type="button" value="Submit"/>	

8.4 Access to your account

- <https://www.evidian.com/support/call-desk/>
- Login on top at right with your identity and password
- Then you have access to all services of support site

Evidian Support Download **Call Desks** Documentation Self-Service

Welcome to Evidian's support



User ID:	<input type="text"/>
Password:	<input type="password"/>
<input type="button" value="Log on"/> <input type="button" value="Reset password"/>	
Please enter your User ID and Password	

8.5 Call desk to open a trouble ticket

8.5.1 Call desk operations

- <https://www.evidian.com/support/call-desk/>
- Call desk: tool to open a trouble ticket on problem with 2 main operations
- Create a call
- Search for a Call and exchange with support on a Call

Call Desk
Submit new problems to Evidian support.
Follow-up existing calls.

Opened Calls

0 entries returned

Call #	Status	Type	Priority	Create Da...	Domain
--------	--------	------	----------	--------------	--------

1. Create a call
2. Search and update
3. Remote access
4. Report on calls

Submit New Call Search Calls Remote control Create report

8.5.2 Create a call

CALL description Your Reference:

Domain: SafeKit Version: 7.2

Application: Type* Problem

Module: sqlserver Priority* Medium

Operating System: Windows 2012

Problem/Question Summary*

How can I restart my sqlserver module which is WAIT (red) on both servers?

Problem/Question Detail

Our problem is on sqlserver module.
Yesterday afternoon, May 19th 2010 at 7:00pm, both servers were PRIM (green) and SECOND (green).
This morning at 8:00 am, both servers are in WAIT (red) and WAIT (red).
How can I restart the sqlserver module in green state?

Attach snapshots Call creation

Add attachment Submit Cancel

General information

Problem summary

Problem detail: scenario date and hour

1. In the header, specify the SafeKit version, problem type and priority as well as the module name and the OS

2. Summarize the problem and then describe with more details the scenario and the date and time of the problem
3. Snapshots of the SafeKit module causing problem are necessary for the analysis. See next page for attaching snapshots
4. Create the call by pressing "Submit"

8.5.3 Attach the snapshots

Call Number ** New CALL **

Remark text

Please find enclosed the snapshots of sqlserver module on both servers

Indicate if you put snapshots here or in your private upload area

File Name	Max Size
snapshot_sqlserverServer1.zip	4473 KB
snapshot_sqlserverServer2.zip	3913 KB

Submit **Cancel**

Add **Snapshots here if < 10 MBytes**

- When there is a problem on a SafeKit module, snapshots of the module on all servers are necessary for analysis
- To get snapshots, see [section 3.5](#)
- If the snapshots size is smaller than 10 MBytes, you can attach them with the opening of the call by clicking on "Add"
- Otherwise, downloading snapshots on the support site may take several minutes. In this case indicate in "Remark text" that you download them into your private upload area: see [section 8.6.3](#)

8.5.4 Answers to a call and exchange with support

Call Number: EVD000000034997 Created: 20/05/2010 10:21:38

Domain: SafeKit Status: Closure requeste

Version: 7.2 Type: Problem

Application: Priority: Medium

Module: sqlserver Support responsible: Dominique Pires

Operating System: Windows 2012

Request for Closure Add Remark Close

Remark Text Hide Remark text

To deconfigure the checker in the module, you must put this checker in commentary in the file userconfig.xml .

For that :

- edit the file userconfig.xml
- retrieve the definition of the checker: it is defined like that :

```
<check>
  <ping
    ident="<checker name> "
  >
    <to
      addr="<IP address>"
    />
  </ping>
</check>
```

Exchange between Evidian support and customer until the call is closed

Add a remark to continue the exchange with support

Remark List

6 entries returned Preferences Refresh

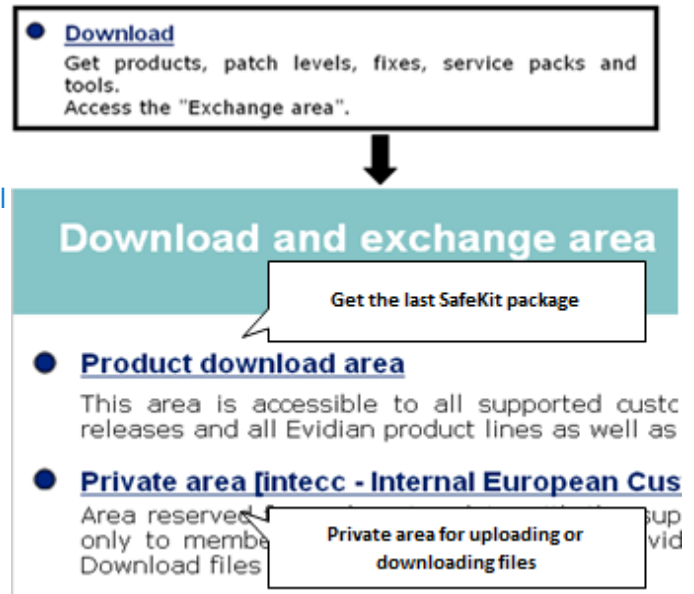
Date	Group	Submitter	Short Description
20/05/2010 15:07:54	CUST	rochat	Closure requested by rochat
20/05/2010 15:07:47	CUST	rochat	Thank you! The sqlserver module is restarted in PRIM (green) - SECOND (green)
20/05/2010 14:59:58	SUP	Dominique Pires	To deconfigure the checker in the module, you must put this checker in commentary in the file userco
20/05/2010 14:22:52	CUST	rochat	The pinged component has been removed last night. How can I deconfigure the checker in the module?
20/05/2010 13:56:13	SUP	Dominique Pires	According the logs, it seems that the 2 servers are in WAIT state, because the ping checkers defined
20/05/2010 10:19:08	CUST	rochat	Please find enclosed the snapshots of sqlserver module on both servers

- All exchanges between the support and the customer are made with "Remarks"
- When support adds a remark on a call, the customer is notified by mail. This is the case for first response of the support after the opening of the call
- After consultation of the last remark of support, the customer can add a new remark in turn
- The exchange takes place until the closure of the call by agreement between the customer and Evidian support

8.6 Download and upload area

8.6.1 Two areas of download and upload

- <https://www.evidian.com/support/download/>
- Product download area: area for downloading SafeKit packages
- Private area [client identity]: private area to upload files



8.6.2 Product download area

- Go to <Version 8.2>/Platforms/<Your platform>/Current versions
- Download the SafeKit package
- For more information on installation, documentation, upgrade, see [section 2](#)

The screenshot shows the 'SafeKit' download page. At the top, it says 'High Availability and Load Balancing packages' and 'SafeKit 24 x 7 availability'. Below this is a 'Welcome to SafeKit page' section with a 'SafeKit 7.4' version indicator. The Evidian logo and 'Customer Care' text are visible. The main heading is 'Current SafeKit Packages for Linux'. Under 'Supported versions', it lists:

- Red Hat Enterprise Linux 7 at least 7.3 (Intel x86 64-bit kernel)
- CentOS 7 at least 7.3 (Intel x86 64-bit kernel)

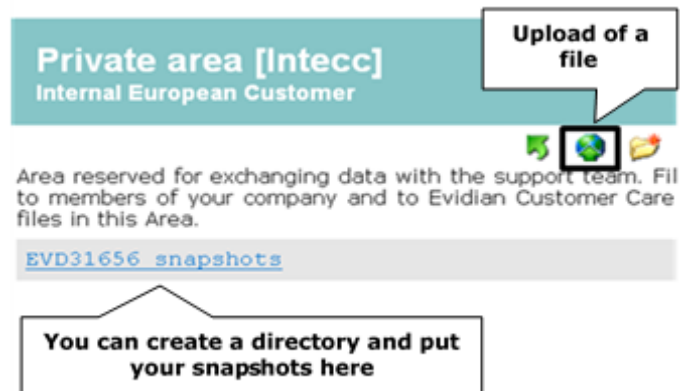
Under 'Go to', it lists:

- [SafeKit Software Release Bulletin](#) for details on this version.
- [Documentation for the SafeKit User's guide, the SafeKit Release Notes, ...](#)

At the bottom, it shows the download link: [safekitlinux_x86_64_7_4_0_19.bin](#) and the file details: safekitlinux_x86_64_7_4_0_19.bin - 32,704KB - 8/9/2019.

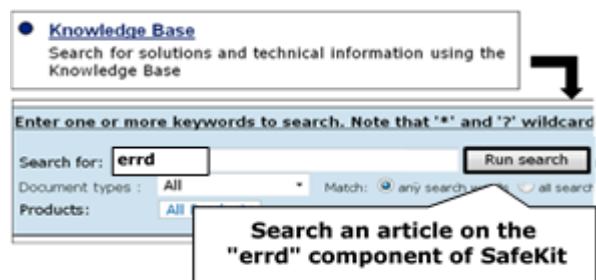
8.6.3 Private upload area

- Create a directory 📁 for a problem
- Upload snapshots in this directory with 🌐
- For building snapshots, see [section 3.5](#)
- For attaching snapshots, see [section 8.5.3](#)



8.7 Knowledge base

- https://support.evidian.com/knowledge_base/
- Knowledge Base: base of KB
- Search for example all articles on the errd component of SafeKit



9. Command line interface

- ⇒ [Section 9.1](#) "Commands to control SafeKit services"
- ⇒ [Section 9.2](#) "Command lines to configure and monitor the cluster"
- ⇒ [Section 9.3](#) "Command lines to control modules"
- ⇒ [Section 9.4](#) "Command lines to monitor modules"
- ⇒ [Section 9.5](#) "Command lines to configure Modules"
- ⇒ [Section 9.6](#) "Command lines for support"
- ⇒ [Section 9.7](#) "Command lines distributed across multiple SafeKit servers"
- ⇒ [Section 9.8](#) "Examples"

The SafeKit command-line interface is provided by the `safekit` command. To use it:

In Windows	<ol style="list-style-type: none">1. Open a PowerShell console as administrator2. Go to the root of the SafeKit installation directory <code>SAFE</code> (by default <code>SAFE=C:\safekit</code> if <code>%SYSTEMDRIVE%=C:</code>) <code>cd c:\safekit</code>3. Run <code>.\safekit.exe <arguments></code> for the local command4. Run <code>.\safekit.exe -H "<hosts>" <arguments></code> for the command distributed across multiple nodes
In Linux	<ol style="list-style-type: none">1. Open a Shell console as root2. Go to the root of the SafeKit installation directory <code>SAFE</code> (by default <code>SAFE=/opt/safekit</code>) <code>cd /opt/safekit</code>3. Run <code>./safekit <arguments></code> for the local command4. Run <code>./safekit -H "<hosts>" <arguments></code> for the command distributed across multiple nodes

9.1 Commands to control SafeKit services

Use the following commands for starting/stopping SafeKit services and their automatic boot start.

9.1.1 safeadmin service

SafeKit main service mandatory and started automatically at boot.

In Windows <code>net start safeadmin</code> <code>net stop safeadmin</code>	<code>safeadmin</code> can also be controlled using the Windows Services Control Panel applet. To check the service status, run: <ul style="list-style-type: none">• In command prompt
--	---

	<pre>sc query safeadmin</pre> <ul style="list-style-type: none">• In PowerShell: <pre>Get-Service -name safeadmin</pre>
In Linux <pre>systemctl start safeadmin systemctl stop safeadmin</pre>	To check the service status, run: <pre>systemctl status safeadmin</pre>

9.1.2 safewebserver service

Service is used by the web console, module checkers and distributed command line interface. By default, it is started automatically at boot. For details, refer to [section 10.7](#).

<pre>safekit webserver start safekit webserver restart safekit webserver stop</pre>	Control the service via the <code>safekit</code> command.
In Windows <pre>net start safewebserver net stop safewebserver</pre>	Control the service via the <code>net</code> command. To check the service status, run: <ul style="list-style-type: none">• In command prompt <pre>sc query safewebserver</pre>• In PowerShell: <pre>Get-Service -name safewebserver</pre>
In Linux <pre>systemctl start safewebserver systemctl restart safewebserver systemctl stop safewebserver</pre>	Control the service via the <code>systemctl</code> command. To check the service status, run: <pre>systemctl status safewebserver</pre>
<pre>safekit boot [webon weboff webstatus]</pre>	Controls the automatic start at boot of the <code>safewebserver</code> service ("on" or "off") By default: "on"

9.1.3 SNMP service

Net-SNMP Agent service in Windows

SNMP monitoring for SafeKit is not enabled by default. To enable and configure it, refer to the [section 10.9](#).

In Windows, SNMP monitoring is provided by `Net-SNMP Agent` service.

<pre>safekit safeagent [start stop restart check]</pre>	Control the service via the <code>safekit</code> command.
---	---

<pre>net start "Net-SNMP Agent" net stop "Net-SNMP Agent"</pre>	<p>Control the service via the <code>net</code> command.</p> <p>To check the service status, run:</p> <ul style="list-style-type: none"> In command prompt <pre>sc query "Net-SNMP Agent"</pre> In PowerShell: <pre>Get-Service -name "Net-SNMP Agent"</pre>
<pre>safekit boot [snmpon snmpoff snmpstatus]</pre>	<p>Controls the automatic start at boot of the Net-SNMP Agent service ("on" or "off")</p> <p>By default: "off"</p>


Standard `snmpd` service in Linux


SNMP monitoring for SafeKit is not enabled by default. To enable and configure it, refer to the [section 10.9](#).

In Linux, SNMP monitoring is provided by the standard `snmpd` Linux agent.

<pre>systemctl start snmpd systemctl stop snmpd</pre>	<p>To check the service status, run:</p> <pre>systemctl status snmpd</pre>
---	--

9.2 Command lines to configure and monitor the cluster

<pre>safekit cluster config [filepath .xml or .zip] [lock unlock]</pre>	<p>Apply the new SafeKit cluster configuration with the content of the file passed as argument, <code>cluster.xml</code> or <code>cluster.zip</code>:</p> <ul style="list-style-type: none"> <code>cluster.xml</code> Configure with new <code>cluster.xml</code> and generate new cryptographic keys <code>cluster.zip</code> Configure with the new <code>cluster.xml</code> and cryptographic keys stored into the zip file <p>When called with no argument, this command keeps the current configuration but generates new cryptographic keys.</p> <p>Ex:</p> <pre>safekit cluster config /tmp/newcluster.xml</pre> <p> Use with great care: the new cluster configuration and cryptographic key must then be copied to all cluster nodes to have the same cluster configuration on all nodes.</p> <p>If the command is called with the parameter <code>lock</code>, future <code>safekit cluster config</code> commands will not</p>
---	--

	be granted until they are called with the <code>unlock</code> parameter.
<code>safekit cluster confcheck filepath</code>	Check the cluster configuration, with the content of the xml file passed as argument, without applying it
<code>safekit cluster confinfo</code>	<p>Return, for each active cluster node:</p> <ul style="list-style-type: none"> the date of last cluster configuration, the digital signature of last cluster configuration the state: locked (1) or unlocked (0) status for the cluster configuration <p>This command allows checking if all node of a cluster have the same configuration.</p> <p>Ex:</p> <pre>safekit cluster conf info Node Signature Date Lock rh6server7 6f1032b11a7b2 ... 33e67c 2016-05- 20T17:06:45 0 rh7server7 6f1032b11a4e0 ... 33e67c 2016-05- 20T17:06:45 0</pre> <p> The SafeKit cluster configuration must be the same on all nodes of a cluster. Asymmetric cluster configurations are not supported.</p>
<code>safekit cluster deconfig</code>	Remove the cluster configuration and the cryptographic key.
<code>safekit cluster state</code>	<p>Return the global SafeKit modules configuration state</p> <p>For each installed module on each cluster node, this commands list:</p> <ul style="list-style-type: none"> the node name, module name, module mode (farm or mirror) internal module id number, date of last module configuration, digital signature of last configuration <p>This command list which modules are installed on which nodes of the cluster. Signature and date of last configuration on each node allow checking that a module has the same configuration on all nodes, and if not, which node has the most recent configuration.</p>
<code>safekit cluster genkey</code>	Create cryptographic key for global SafeKit communication (implemented in the <code>safeadmin</code> process). The cluster configuration must be

	deployed again (with <code>safekit -G</code>) for this command to take effect.
<code>safekit cluster delkey</code>	Suppress cryptographic keys for global SafeKit communication. The cluster configuration must be applied again (with <code>safekit -G</code>) for this command to take effect.
<code>safekit -H "*" -G</code>	<p>Distributes the local cluster configuration and associated cryptographic key if it exists, on all cluster nodes.</p> <p>Redo a name resolution for all names specified in <code>cluster.xml</code> and <code>userconfig.xml</code> of modules, without stopping modules (when possible).</p> <p>See section 9.7 for details on this distributed command.</p>



9.3 Command lines to control modules

The commands apply to the module named *AM*, passed as an argument with the `-m` option.



When the `SAFEMODULE` environment variable is set with the module name, `-m` argument not required. It is set during the execution of the module scripts (see [section 14.2](#)).

<code>safekit start -m AM</code>	Starts the module
<code>safekit waitstart -m AM</code>	Waits for the end of the module start
<code>safekit stop -m AM</code>	Stops the module
<code>safekit shutdown</code>	Stops all running modules
<code>safekit waitstop -m AM</code>	Waits for the end of the module stop
<code>safekit waitstate -m AM STOP ALONE UP PRIM SECOND</code>	Wait for the required stable state (<code>NotReady</code> or <code>Ready</code>).
<code>safekit restart -m AM</code>	<p>Executes only application stop and start scripts</p> <ul style="list-style-type: none"> For a mirror module equivalent to <code>stop_prim ; start_prim</code> For a farm module equivalent to <code>stop_both ; start_both</code>
<code>safekit stopstart -m AM</code>	Unlike the <code>restart</code> , the <code>stopstart</code> causes a complete stop of the module followed by an automatic start. If the module was <code>PRIM</code> , there is a failover of the <code>PRIM</code> module on the other server.

	 Equivalent to <code>safekit stop -m AM; safekit start -m AM</code> .
<code>safekit swap [nosync] -m AM</code>	<p>Mirror modules only</p> <p>Swaps the roles of primary and secondary nodes.</p> <p>Use <code>nosync</code> to swap without synchronizing the replicated directories.</p>
<code>safekit prim -m AM</code>	<p>Mirror modules only</p> <p>Forces the module to start as primary. It fails if the other server is already primary.</p> <p>The main use case of this command is described in section 5.3</p>
<code>safekit second [fullsync] -m AM</code>	<p>Mirror modules only</p> <p>Forces the module to start as secondary. It fails if the other server is not primary.</p> <p>Use <code>fullsync</code> to force the full synchronization of the replicated directories.</p>
<code>safekit forcestop -m AM</code>	<p>Forces the module stop to use when the <code>stop</code> has no effect</p>
<code>safekit errd off -m AM</code> <code>safekit errd on -m AM</code>	<p>Suspends/resumes the error detection of module processes defined in <code><errd></code> section of <code>userconfig.xml</code></p> <p>Useful if you want to stop the application without changing the module state.</p> <p>The resource variable <code>usersetting.errd</code> reflects the current setting.</p> <p>  With SafeKit < 8.2, use <code>safekit errd suspend resume -m AM</code> </p>
<code>safekit checker off -m AM</code> <code>safekit checker on -m AM</code>	<p>Used to stop or start all checkers (interface, TCP, IP, custom, etc.)</p> <p>Useful for maintenance operation, when man knows that some checker will detect a problem because some parts of the IT infrastructure will be stopped, and don't want that Safekit start a failover.</p> <p>Notes:</p> <ul style="list-style-type: none"> could be used only on a live module in a stable state (ALONE, UP, PRIM, SECOND, WAIT) the resource variable <code>usersetting.checker</code> reflects the current setting

	<ul style="list-style-type: none"> if the module is running, a side effect of this command is the execution of the update of the module to apply the new setting
<pre>safekit failover off -m AM safekit failover on -m AM</pre>	<p>Used to dynamically set the failover attribute to on or off (see section 13.2.3).</p> <p>Notes:</p> <ul style="list-style-type: none"> could be used only on a mirror live module in a stable state (<code>ALONE</code>, <code>PRIM</code>, <code>SECOND</code>, <code>WAIT</code>). this command must be issued on all machines belonging to the same cluster to not have unexpected results. the resource variable <code>usersetting.failover</code> reflects the current setting. if the module, a side effect of this command is the execution of the update of the module to apply the new setting
<pre>safekit set -m AM -r resource -v state</pre> <p><code>[-n] [-l]</code></p> <p><code>[-i identity]</code></p>	<p>This command sets the state of one resource:</p> <pre>safekit set -r custom.myresource -v up safekit set -r custom.myresource -v down</pre> <p>Each assignment of the main resources is stored in a log to keep track of their status. Use <code>-n</code> to disable this logging or <code>-l</code> to force it.</p> <p>Use <code>-i</code> to specify the identity of the component, which affects the resource, in the logged message</p>



The commands `restart`, `stop`, `stopstart` and `swap` also accept the argument `-i identity`. This argument is set when the action is called by checkers or the failover machine for logging purpose and to increment the `maxloop` counter. When not set, the `maxloop` counter is reset.

9.4 Command lines to monitor modules

The commands apply to the module named `AM`, passed as an argument with the `-m` option.



When the `SAFEMODULE` environment variable is set with the module name, `-m` argument not required. It is set during the execution of the module scripts (see [section 14.2](#)).

<code>safekit level [-m AM]</code>	Indicates the version of SafeKit and the license With the <code>AM</code> parameter, the module script <code>level</code> is called if exists, and its results displayed
<code>safekit state</code>	Displays the status of all modules

<pre>safekit state -m AM [-v -lq]</pre>	<p>Displays the status of the <i>AM</i> module</p> <p>With the verbose option <i>-v</i>, status of all the module resources are listed: see the usefulness of resources in section 7.9.</p> <p>With the option <i>-lq</i>, the command returns status (and exit code): STOP (0), WAIT (1), ALONE (2), UP (2), PRIM (3), SECOND (4)</p>
<pre>safekit log -m AM [-s nb] [-A] [-l en fr]</pre>	<p>Displays the last <i>nb</i> messages of the <i>AM</i> module log.</p> <p>Use <i>-A</i> for displaying the verbose log (all messages including debug ones).</p> <p>Use <i>-l</i> option for choosing the language, <i>en</i>(glish) or <i>fr</i>(ench).</p> <p>Default: <i>-s 300</i></p>
<pre>safekit logview -m AM [-A] [-l en fr]</pre>	<p>View in real time the last main messages of the <i>AM</i> module log.</p> <p>Use <i>-A</i> for displaying all messages (including debug ones).</p> <p>Use <i>-l</i> option for choosing the language, <i>en</i>(glish) or <i>fr</i>(ench).</p>
<pre>safekit logview -m AM -s 300 [-A] [-l en fr]</pre>	<p>View in real time the <i>AM</i> module log messages starting from the last 300 messages</p>
<pre>safekit logsave -m AM [-l en fr] [-A] /tmp/f.txt</pre>	<p>Save main messages of the <i>AM</i> module log in <i>/tmp/f.txt</i> (absolute path mandatory).</p> <p>Use <i>-A</i> for saving all messages (including debug ones).</p> <p>Use <i>-l</i> option for choosing the language, <i>en</i>(glish) or <i>fr</i>(ench).</p>
<pre>safekit printi printe -m AM "message"</pre>	<p>Application start/stop scripts can write messages in the module log with I or E level.</p>

9.5 Command lines to configure modules

The commands apply to the module named *AM*, passed as an argument with the *-m* option.



When the `SAFEMODULE` environment variable is set with the module name, *-m* argument not required. It is set during the execution of the module scripts (see [section 14.2](#)).

<code>safekit config -m AM</code>	<p>Apply changes made in files under <code>SAFE/modules/AM</code> in such as <code>userconfig.xml</code>, <code>start_prim/both</code> or <code>stop_prim/both</code> (mirror/farm).</p> <p>It is recommended to run this command when the module is stopped.</p> <p>However, it is allowed in stable states <code>ALONE (Ready)</code> or <code>WAIT (NotReady)</code>. But only some configuration parameters can be changed while the module is in these states. This feature is called <i>dynamic configuration</i>. Parameters that could be dynamically changed are reported into section 13 that describes all configuration parameters.</p>
<code>safekit module genkey -m AM</code>	<p>Generates cryptographic keys for the module instances network exchanges encryption. Considered after the next configuration of the module.</p>
<code>safekit module delkey -m AM</code>	<p>Erase cryptographic keys associated with the module. After the next configuration, module instances network exchanges will be performed without encryption.</p>
<code>safekit "*" -E AM</code>	<p>Distributes the local configuration for the module <code>AM</code> and associated cryptographic key if it exists, to all cluster nodes. See section 9.7 for details on this distributed command.</p>
<code>safekit confinfo -m AM</code>	<p>Display information on the active and current configuration of the module <code>AM</code>.</p> <ul style="list-style-type: none"> the active configuration is the last configuration successfully applied. It is in <code>SAFE/private/modules/AM</code> the current configuration is the one located in <code>SAFE/modules/AM</code>. It may be different from the active one when it has been modified and not yet been applied <p>This command is useful for checking the configuration of the module. It displays:</p> <ul style="list-style-type: none"> the signature value and a last modification date (Unix timestamp) for the active configuration the signature value and last modification date (Unix timestamp) for the current configuration <p>When the signature values are different, it means that the configurations are not identical and that you may have to apply the current configuration.</p> <p>You can run this command on all the cluster nodes that implement the module to check that the configuration of the module is identical on all nodes.</p>
<code>safekit confcheck -m AM</code>	<p>Check the module configuration under <code>SAFE/modules/AM</code> without applying</p>


<pre>safekit module install -m AM [-M id] [-r] [AM.safe]</pre>	<p>Installs the <i>AM.safe</i> module file under the <i>AM</i> name</p> <p><code>[-r]</code> force reinstallation of the module</p> <p><code>[-M id]</code> forces the installation of the module with the <i>id</i> specified as module <i>id</i></p> <ul style="list-style-type: none"> • <i>AM.safe</i> default location is <i>SAFE/Application_Modules/</i> and its subdirectories • An absolute path could be used too • If no <i>AM.safe</i> is given, the command search for file <i>AM.safe</i> in <i>/Application_Modules/</i> and its subdirectories
<pre>safekit module package -m AM /.../newAM.safe</pre>	<p>Packages the <i>AM</i> module in <i>/.../newAM.safe</i> (absolute path mandatory)</p> <p>Used by the console to create a backup in <i>SAFE/Application_Modules/backup/</i></p>
<pre>safekit module uninstall -m AM</pre>	<p>Uninstalls the <i>AM</i> module. Deletes the module configuration directory <i>SAFE/modules/AM</i></p>
<pre>safekit module list</pre>	<p>Lists the names of the installed modules</p>
<pre>safekit module listid</pre>	<p>Lists the names and ids of the installed modules</p>
<pre>safekit module getports -m AM (or -i id)</pre>	<p>Lists the communication ports used by the module to communicate between servers</p>
<pre>safekit boot -m AM [on off status]</pre>	<p>Controls whether the <i>AM</i> module starts automatically at boot or not ("on" or "off"; by default, "off").</p> <p>In Windows, you may have to apply the procedure described in section 10.4.</p> <p>Without the option <code>-m AM</code>, lists the boot status of all modules.</p> <p>The boot start of a module can be defined in the module configuration with the <code>boot</code> attribute of the <code>service</code> tag in <code>userconfig.xml</code>. This option makes the <code>safekit boot -m AM on off</code> deprecated. However, this is still supported and replaces the module configuration, provided that the <code>boot</code> attribute is not present or set with the value <code>ignore</code>.</p>

9.6 Command lines for support

The commands apply to the module named *AM*, passed as an argument with the `-m` option.



When the `SAFEMODULE` environment variable is set with the module name, `-m` argument not required. It is set during the execution of the module scripts (see [section 14.2](#)).

<pre>safekit snapshot -m AM /tmp/snapshot_xx.zip</pre>	<p>Saves the snapshot of the <i>AM</i> module in <i>/tmp/snapshot_xx.zip</i> (absolute path mandatory)</p> <p>A snapshot creates a dump and gathers under <i>SAFEVAR/snapshot/modules/AM</i> the last 3 dumps and last 3 configurations to collect them in a .zip file</p> <p>To analyze snapshots, see section 7.16</p> <p>To send snapshots to Evidian support, see section 8</p>
<pre>safekit dump -m AM</pre>	<p>To solve a problem in real time on a server, make a dump of the <i>AM</i> module</p> <p>A dump creates a directory <i>dump_dump_year_month_day_hour_mn_sec</i> on the server side under <i>SAFEVAR/snapshot/modules/AM</i>. The <i>dump</i> directory contains the module log and status, as well as information on the system state and SafeKit processes at the time of the dump</p>
<pre>safekit -r "specialcommand"</pre>	<p>Calls the special command in <i>SAFEBIN</i> with SafeKit environment variables set.</p>
<pre>safekit clean [all log process resource] [-m AM]</pre>	<p>Clean the logs, the resource file, and the main processes of the module <i>AM</i>.</p> <p> This command must be used with caution since it deletes working files and kills processes.</p> <ul style="list-style-type: none"> • <code>safekit clean log -m AM</code> Clean the logs (verbose and not verbose logs) of the module. To be used when these logs are corrupted (e.g.: errors in log view). • <code>safekit clean resource -m AM</code> Reinitialize the resource file of the module. To be used when this file is corrupted (e.g.: errors in resources display) • <code>safekit clean process -m AM</code> Kill the main processes (<i>heart</i>) of the module. To be used when the <i>stop</i> and <i>forcestop</i> of the module did not achieve to kill these processes. • <code>safekit clean all -m AM</code> Default value. Clean log, resource, and process.

9.7 Command lines distributed across multiple SafeKit servers

SafeKit provides a command-line interface for running it on multiple SafeKit servers. Each server must be running the SafeKit web service (see [section 10.7](#)).



The password assigned during the initialization of the SafeKit web service must be the same on all servers, even if they do not belong to the same SafeKit cluster.

The distributed command applies to the servers specified with the `-H "<hosts>"` argument described below.

<pre>-H "*" -H "<cluster node names list>"</pre>	<p>Apply the command on nodes defined into the local cluster configuration (see section 12).</p> <p>The protocol and port are those defined in the local configuration of the SafeKit web service. By default, the protocol is <code>http</code> and the port is <code>9010</code>.</p> <ul style="list-style-type: none"> • <code>-H "*" for all cluster nodes</code> • <code>-H "<cluster node names list>"</code> list of node names as defined in the cluster configuration, separated by coma. For example: <code>-H "node1,node2"</code>
<pre>-H "[[protocol:port],] <servers list>"</pre>	<p>Apply the command to the listed servers, which may not necessarily belong to the local cluster.</p> <ul style="list-style-type: none"> • Optional specification of the protocol (<code>http</code> or <code>https</code>) and the port to use. If not specified, the protocol and port are those defined in the local configuration of the SafeKit web service. By default, the protocol is <code>http</code> and the port is <code>9010</code>. • List of SafeKit servers (IP address or name) with a comma as the separator. <p>Examples:</p> <pre>-H "[http:9500],10.0.0.107,10.0.0.108" -H "[https],S1.company.com,S2.company.com"</pre>
<pre>-H "<urls list>"</pre>	<p>Apply the command to the listed URLs, which may not necessarily belong to the local cluster.</p> <p>Example:</p> <pre>-H "http://192.16.0.2:9010,http://192.16.0.3:9010"</pre>

The distributed commands are as follows.

<pre>safekit -H "<hosts>" <safekit command arguments></pre>	<p>Executes the <code>safekit</code> command on the servers specified by <code>-H</code>.</p> <p>Almost all <code>safekit</code> commands can be applied on a list of cluster nodes.</p> <p>Exceptions are <code>safekit logview</code>, <code>safekit -p</code> and <code>safekit -r</code> commands which can be used only locally.</p>
---	---

	<p>Examples:</p> <pre>safekit -H "http://192.168.0.2:9010,http://192.168.0.3:9010" level safekit -H "*" cluster confinfo safekit -H "node2" module list safekit -H "[http:9500],server1,server2" start -m AM</pre>
<pre>safekit -H "<hosts>" -E AM</pre>	<p>Exports the configuration of the module named <i>AM</i> on the servers specified by <i>-H</i>. The <i>AM</i> module must be installed locally.</p> <p>This command performs the following actions:</p> <ul style="list-style-type: none"> • creates <i>AM.safe</i> from local <i>SAFE/modules/AM</i> • transfers and installs <i>AM.safe</i> on the list of servers • installs the module on remote servers with the local module id • if the module was configured locally, configures it on remote servers <p>See the usage example in section 9.8.3.</p>
<pre>safekit -H "<hosts>" -G</pre>	<p>Exports the local cluster configuration on the servers specified by <i>-H</i>.</p> <p>This command performs the following actions:</p> <ul style="list-style-type: none"> • collect the content of the <i>SAFEVAR/cluster</i> directory • transfer and copy the collected files into the target servers' <i>SAFEVAR/cluster</i> directory • trigger <i>safeadmin</i> configuration reload <p>See the usage example in section 12.2.2</p>

9.8 Examples

9.8.1 Local and distributed command

For instance, to display the levels (SafeKit, OS...):

- for the local host

```
safekit level
```

- for all hosts configured in the SafeKit cluster

```
safekit -H "*" level
```

9.8.2 Cluster configuration with command line

See [section 12.2.2](#).

9.8.3 Module configuration with command line

In the following, replace *AM* by your module name; replace *node1* and *node2* by the name of your cluster nodes set during the SafeKit cluster configuration.

1. Log as administrator/root and open a command shell window on one node
For instance, log-in *node1*
2. Optional
Only during the first configuration, run `safekit module install -m AM SAFE/Application_Modules/generic/mirror.safe`
to install a new module named *AM*, from `mirror.safe` template.
This is not necessary when reconfiguring an already installed module.
3. Edit the module configuration and scripts in `SAFE/modules/AM/conf` and `SAFE/modules/AM/bin`
4. Optional
Run `safekit module genkey -m AM` or `safekit module delkey -m AM`
to create or delete cryptographic key for the module.
You do not have to create new cryptographic key on each reconfiguration of the module.
5. Run `safekit -H "node1,node2" -E AM`
to (re)install the module *AM* and apply its configuration, which is get from the node running the command (*node1* in this example). It applies it on all listed nodes (*node1* and *node2*).

9.8.4 Module snapshot with command line

The command line the module snapshot is described below. Replace *AM* by your module name.

1. Log as administrator/root and open a command shell window on one node
For instance, log-in *node1*
2. Run `safekit snapshot -m AM /tmp/snapshot_node1_AM.zip`
To save the snapshot of the *AM* module in `/tmp/snapshot_node1_AM.zip` (absolute path mandatory) locally (that is on *node1*).

Repeat all these commands on the other nodes in the cluster.

10. Advanced administration

- ⇒ [Section 10.1](#) "SafeKit environment variables and directories"
- ⇒ [Section 10.2](#) "SafeKit services"
- ⇒ [Section 10.3](#) "Firewall settings"
- ⇒ [Section 10.4](#) "Boot and shutdown setup in Windows"
- ⇒ [Section 10.5](#) "Antivirus settings"
- ⇒ [Section 10.6](#) "Securing module internal communications"
- ⇒ [Section 10.7](#) "SafeKit web service"
- ⇒ [Section 10.8](#) "Mail notification"
- ⇒ [Section 10.9](#) "SNMP monitoring"
- ⇒ [Section 10.10](#) "Commands log of the SafeKit server"


10.1 SafeKit environment variables and directories

10.1.1 Global






Variable	Description
<code>SAFE</code> (given by <code>safekit -p</code>)	SafeKit installation directory: <ul style="list-style-type: none">• In Windows <code>C:\safekit</code> on Windows if <code>SystemDrive=C:</code>• In Linux <code>/opt/safekit</code>
<code>SAFEVAR</code> (given by <code>safekit -p</code>)	SafeKit working files directory: <code>SAFEVAR=C:\safekit\var</code> on Windows and <code>SAFEVAR=/var/safekit</code> on Linux
<code>SAFEBIN</code> (given by <code>safekit -p</code>)	SafeKit binary installation directory: <code>C:\safekit\private\bin</code> on Windows and <code>/opt/safekit/private/bin</code> on Linux. Useful to access SafeKit special commands (see section 14.5)
<code>SAFE/Application_Modules</code>	Installable .safe modules directory. Once a module has been installed, the module is located under <code>SAFE/modules</code>
<code>SAFE/conf</code>	Contains the SafeKit license file.









10.1.2 Module

Variable	Description
----------	-------------

SAFEMODULE	The name of the module. The <code>safekit</code> command no longer needs the module name parameter (<code>-m AM = -m SAFEMODULE</code>)
SAFE/modules/ <i>AM</i> and SAFEUSERBIN	<p>Editing a module, named <i>AM</i>, and its scripts is made inside directory <code>SAFE/modules/<i>AM</i></code>. There are <code>userconfig.xml</code> file and application start and stop scripts <code>start_prim</code>, <code>stop_prim</code> for a mirror, <code>start_both</code>, <code>stop_both</code> for a farm (online edition or through the SafeKit console)</p> <p>After a module configuration, scripts are copied to the runtime directory <code>SAFE/private/modules/<i>AM</i>/bin</code>: this is the value of <code>SAFEUSERBIN</code> (do not modify scripts at this place)</p>
SAFEVAR/modules/ <i>AM</i> and SAFEUSERVAR	<p>Module, named <i>AM</i>, working files directory (<code>SAFEUSERVAR=SAFEVAR/modules/<i>AM</i></code>)</p> <p>Output messages of application scripts are in <code>SAFEVAR/modules/<i>AM</i>/userlog_year-month-date_striptname.ulong</code>. To check if there are errors during start or stop of the application.</p> <p> the userlog could disabled with <code><user logging="none"></code> in <code>userconfig.xml</code>.</p>
SAFEVAR/snapshot/modules/ <i>AM</i>	Directory of dumps and configurations put in a snapshot of the module named <i>AM</i> . See section 9.6 that describes command lines for support.

The module tree (packaged into a `.safe` or installed into `SAFE/modules/AM`) is the following:

<i>AM</i>	Application module name
 <code>conf</code>	
 <code>userconfig.xml</code>	User XML configuration file
 <code>userconfig.xml.template</code>	Internal use only
 <code>modulekey.p12</code>	Optional. Internal use only (encryption of the module internal communications)
 <code>modulekey.dat</code>	Optional. Internal use only (encryption of the module internal communications)


 bin	
 prestart	Module script executed on module start
 start_prim or start_both	Module script to start the application in mirror or farm module
 stop_prim or stop_both	Module script to stop the application in mirror or farm module
 poststop	Module script executed on module stop
 web	
 index.html	Obsolete (for the web console < SafeKit 8)
 manifest.xml	Internal use only

Since SafeKit 8, you cannot anymore customize the module quick configuration display (since index.html is obsolete).

10.2 SafeKit services and daemons

See [section 10.3.3.1](#) and [section 10.3.3.2](#) for full details on SafeKit processes name and ports used.


10.2.1 SafeKit services

 In Windows, processes names have the .exe extension.

safeadmin (safeadmin process)	SafeKit main service mandatory and started automatically at boot.
safewebserver (httpd process)	Service used by the web console, module checkers and distributed command line interface.
Net-SNMP Agent (safeagent process)	In Windows Service that implements the SafeKit SNMP agent

For the commands to control SafeKit services, refer to [section 9.1](#).

10.2.2 SafeKit daemons per module

 In Windows, processes names have the .exe extension.

heart	Manages the state automaton of the module and the recovery procedures
errd ipcheck intfcheck tcpcheck pingcheck modulecheck	Checkers that manage error detection
vipd	Synchronizes a farm of servers
arpreroute	Manages arp requests for the virtual IP address (sends ARP packet)
nfsadmin nfsbox reintegre	Manages the real-time replication and data synchronization

10.3 Firewall settings

If a firewall is active on the SafeKit server, you must add rules to allow network traffic:

- between servers for internal communication (global runtime and module specific)
- between servers and workstations running the SafeKit console

See below the command to configure the `Microsoft Windows Firewall` in Windows ; `firewalld/iptables` in Linux. If you opted for automatic firewall configuration during the SafeKit installation, this command has already been executed.

<code>SAFE/private/bin/firewallcfg add</code> <code>where</code> <code>SAFE=C:\safekit (if %SYSTEMDRIVE%=C:) in Windows</code> <code>SAFE=/opt/safekit in Linux</code>	On all SafeKit servers: <ol style="list-style-type: none">1. Open a PowerShell/shell window as administrator/root2. Run <code>SAFE/private/bin/firewallcfg add</code> This configures the operating system firewall for SafeKit.
---	--

For configuring other firewalls, refer to [section 10.3.3](#) that details SafeKit processes name and ports used.


10.3.1 Firewall settings in Linux

If you opted-in for automatic firewall configuration during SafeKit installation, you do not have to apply the following procedure.

If you opted-out for automatic firewall configuration, you must configure the firewall.

When using the operating system firewall (firewalld/iptables), you may use the `firewallcfg` command. It inserts (or remove) the firewall rules required by the SafeKit services and modules.

Administrators should review conflicts with local policy before applying it.

<pre>SAFE/private/bin/firewall cfg add</pre> <pre>SAFE/private/bin/firewall cfg del</pre> <p>where <code>SAFE=/opt/safekit</code></p>	<p>Add (or delete) the firewalld or iptable firewall rules for the SafeKit <code>safeadmin</code> and <code>safewebserver</code> services.</p> <ul style="list-style-type: none"> <code>SAFE/private/bin/firewallcfg add</code> <p>Add firewall rules for <code>safeadmin</code> and <code>safewebserver</code></p> <ul style="list-style-type: none"> <code>SAFE/private/bin/firewallcfg del</code> <p>Delete firewall rules for <code>safeadmin</code> and <code>safewebserver</code></p>
<pre>SAFE/private/bin/firewall cfg add AM</pre> <pre>SAFE/private/bin/firewall cfg del AM</pre> <p>where <code>SAFE=/opt/safekit</code></p>	<p>Add (or delete) the firewalld or iptable firewall rules for the SafeKit modules.</p> <ul style="list-style-type: none"> <code>SAFE/private/bin/firewallcfg add AM</code> <p>Add firewall rules for the module named <code>AM</code></p> <p> This command must be applied after the first configuration of the module, and on next configurations if used ports have changed (check it with the command <code>safekit module getports -m AM</code>).</p> <ul style="list-style-type: none"> <code>SAFE/private/bin/firewallcfg del AM</code> <p>Delete firewall rules for the module named <code>AM</code></p>

10.3.2 Firewall settings in Windows

If you opted-in for automatic firewall configuration during SafeKit installation, you do not have to apply the following procedures.

If you opted-out for automatic firewall configuration, you must configure the firewall.

When using the operating system firewall (Microsoft firewall), you may use the `firewallcfg` command. It inserts (or remove) the firewall rules required by the SafeKit services (`safeadmin`, `safewebserver`, `safeacaserv` and Net-SNMP Agent) and modules.

Administrators should review conflicts with local policy before applying it.

<pre>SAFE/private/bin/firewallcfg add</pre> <pre>SAFE/private/bin/firewallcfg del</pre>	<p>Add (or delete) the Microsoft firewall rules.</p> <ul style="list-style-type: none"> <code>SAFE/private/bin/firewallcfg add</code>
---	--

<code>where SAFE=C:\safekit (if %SYSTEMDRIVE%=C:)</code>	<p>Add firewall rules for SafeKit core and modules processes.</p> <ul style="list-style-type: none">• <code>SAFE/private/bin/firewallcfg del</code> <p>Delete firewall rules for SafeKit core and modules processes.</p>
--	--

10.3.3 Other firewalls

If you use another firewall or want to check rules against local policy, the following lists processes and ports used by SafeKit services and modules that may be useful to configure the firewall.

10.3.3.1 List of processes

10.3.3.1.1 Processes performing local-only network exchanges

Processes for a mirror module

- `errd`: manages detection of process death
- `nfsadmin`, `nfscheck`: manage the file replication

Processes for a farm module

- `errd`: manages detection of process death
- `heart`: manages the recovery procedures

10.3.3.1.2 Processes performing external network exchanges

Processes common to all the SafeKit servers, one process by server, started at boot:

- `safeadmin service` (`safeadmin` process): main and mandatory administration service
- `safewebserver service` (`httpd` process): web service for the console, for <module> checkers and the distributed commands
- `safecaserv` (`httpd` process): web service for securing the web console with the SafeKit PKI (optional)
- In Windows, `Net-SNMP Agent service` (`safeagent` process): SafeKit SNMP v2 agent (optional)

Processes for a mirror module (depending on its configuration):

- `heart`: manages the recovery procedures
- `arpreroute`: manages arp requests (sends ARP packet)
- `nfsadmin`, `nfsbox`, `reintegre`: manage the file replication and reintegration
- `splitbraincheck`: manage the split-brain detection (sends ICMP ping packets)

Processes for a farm module (depending on its configuration):

- `vipd`: synchronizes a farm of servers
- `arpreroute`: manages arp requests (sends ARP packet)

Processes for a mirror or a farm module depending on checkers configuration:

- `intfcheck`: for checking interface (interface checker configuration automatically generated when `<interface check=on>`)
- `pingcheck`: for pinging an address (`<ping>` configuration)
- `ipcheck`: for checking a locally defined ip address (virtual ip checker automatically generated when `<virtual_addr check=on>`)
- `modulecheck`: for checking a SafeKit module (`<module>` configuration)
- `tcpcheck`: for checking a TCP connection (`<tcp>` configuration)

10.3.3.2 List of ports

The following list ports used by SafeKit services and modules.

10.3.3.2.1 Ports used by services

- `safeadmin`
By default, remote access on UDP port 4800 (to communicate with `safeadmin` instances on other SafeKit servers)
For changing this value , see [section 12.1.3](#).
- `safewebserver`
Local and remote TCP access, by default, on port 9010 for HTTP or port 9453 for HTTPS. For the ports value definition, see [section 10.7](#).
This service is accessed locally and from remote SafeKit servers and remote workstation running the SafeKit console.
- `safecaserv` (optional)
Local and remote access on TCP port 9001 by default. For the port value definition, see [section 11.3.1.9.4](#).
This service is accessed locally, and from remote SafeKit servers and remote workstation running the HTTPS [configuration wizard](#) with the SafeKit PKI.
- Net-SNMP Agent (Windows only, optional)
Local and remote access on UDP port 3600 by default. For the port value definition, see [section 10.9](#).

10.3.3.2.2 Ports used by modules

When a module is configured on a SafeKit server, you can run the command `safekit module getports -m AM` to list the external ports used by the module `AM`. For firewall configuration, you must configure all SafeKit servers to enable communications targeted at these ports.

The ports values for one module are automatically computed depending on its module id. Run the command `safekit module listid` to list all the installed modules with their name and id.

The following gives rules for computing ports values depending on the module id. When checkers are configured for the module, you may also need to change the firewall configuration according to the checkers configuration. You must enable all communications on localhost between SafeKit processes.

For a mirror module

- Port used by heart
UDP port used for sending heartbeats between SafeKit servers
 $\text{port} = 8888 + (\text{id} - 1)$
- Ports used by rfs (file replication)
TCP port used for replications requests between SafeKit servers
 $\text{safenfs_port} = 5600 + (\text{id} - 1) \times 4$

To list ports used by the mirror module with id 1, run `safekit module getports -m mirror`. It returns:

List of the ports used by SafeKit

Process	Ports
safeadmin	
port	UDP 4800
webconsole	
port	TCP 9010
heart	
port	UDP 8888
rfs	
safenfs_port	TCP 5600

For a farm module

- Port used by farm: UDP port used for communications between all SafeKit nodes
 $\text{port} = 4803 + (\text{id} - 1) \times 3$

To list ports used by the farm module with id 2, run `safekit module getports -m farm`. It returns:

List of the ports used by SafeKit

Process	Ports
safeadmin	
port	UDP 4800
webconsole	
port	TCP 9010
farm	
port	UDP 4806

For configured checkers

- Ping checker for mirror or farm module
Change ICMP settings to allow ping at destination to the address defined into the configuration.
- TCP checker for mirror or farm module
Allow TCP connections at destination to the address defined into the <tcp> configuration if this address is not local.
- Module checker
Allow TCP connections at destination to 9010 port of the node running the module that is checked.
- Split-brain checker
Change ICMP settings to allow ping at destination to the witness defined into the <splitbrain> configuration.

10.4 Boot and shutdown setup in Windows

`safeadmin` service is configured for automatically starting on boot and stopping on shutdown. In turn, this service starts modules configured for starting at boot and shutdown all modules.

On some Windows platforms, the `safeadmin` boot start fails because the network configuration is not ready, and the modules shutdown does not have time to complete since the timeout for services shutdown is too short. If you encounter such problems, apply one of the following procedures.



When using the SNMP agent, adapt the following procedures to set the manual start of the Net-SNMP Agent service and include its start/stop into SafeKit start-up (`safebootstart.cmd`) and shutdown (`safebootshutdown.cmd`) scripts.

10.4.1 Automatic procedure

You can run the script as follow:

1. open a PowerShell window as administrator
2. `cd SAFE\private\bin`
3. `run addStartupShutdown.cmd`

This script sets the manual start for `safeadmin` service and adds default SafeKit start-up (`safebootstart.cmd`) and shutdown (`safebootshutdown.cmd`) scripts as part of the computer group policy start-up/shutdown scripts. If the script fails, apply the manual procedure below.

10.4.2 Manual procedure

You must apply the following procedure that uses the Group Policy Object Editor.

1. set manual start for `safeadmin` service
2. start the MMC console with the `mmc` command line
3. File - Add/Remove Snap-in Add - "Group Policy Object Editor" - OK
4. under "Console Root"/"Local Computer Policy"/"Computer Configuration"/"Windows Settings"/"Scripts (Start-up/Shutdown)", double click on "Start-up". Click on Add

then set for "Script Name:" `c:\safekit\private\bin\safekitbootstart.cmd`. This script launches the `safeadmin` service.

5. under "Console Root"/"Local Computer Policy"/"Computer Configuration"/"Windows Settings"/"Scripts (Start-up/Shut-down)", double click on "Shutdown". Click on Add then set for "Script Name:" `c:\safekit\private\bin\safekitshutdown.cmd`. This script shutdowns all running modules.

10.5 Antivirus settings

Antiviruses may face detection challenges with SafeKit due to its close integration with the OS, virtual IP mechanisms, real-time replication, and restart of critical services. It may then be necessary to configure the antivirus to exclude certain directories and processes. The list of directories and processes is provided below.

Directories

SAFE	<p>SafeKit installation directory:</p> <ul style="list-style-type: none">• In Windows <code>C:\safekit</code> on Windows if <code>SystemDrive=C:</code>• In Linux <code>/opt/safekit</code>
SAFEVAR	<p>SafeKit working files directories:</p> <ul style="list-style-type: none">• In Windows <code>C:\safekit\var</code> if <code>SystemDrive=C:</code>• In Linux <code>/var/safekit</code>
Replicated folders	All replicated folders defined into mirror modules

Processes

The SafeKit processes for services and daemons are listed into the [section 10.2](#).

Executables are in:

SAFE	<code>safekit</code> command
<code>SAFE/private/plugin/*/*</code>	Executables that are run on module state changes
<code>SAFE/private/bin</code>	SafeKit executables
<code>SAFE/web/bin</code>	SafeKit web service executables

10.6 Securing module internal communications

You can secure communications for the module between cluster nodes by creating cryptographic keys associated with the module. By default, these keys are generated by

SafeKit with a “private” certification authority (SafeKit PKI). In SafeKit <= 7.4.0.31, the generated key has a validity period of 1 year. See [section 10.6.3.1](#) for solutions when the key expires.

Since SafeKit 7.4.0.16, you can also provide your own certificates generated with your trusted certification authority (enterprise PKI or commercial PKI). See [section 10.6.3.2](#) for details.

Since SafeKit 7.4.0.32, the module can be reconfigured with new keys while it is in ALONE state (dynamic update).



When encryption is not properly configured (e.g.: not the same key on all cluster nodes of the module), the module internal communications between nodes are rejected. In this case, the module configuration is not identical on all nodes. You must apply it again on all nodes. Then, you can check it by running on each node the command `safekit confinfo -m AM` where *AM* is the module name (see [section 9.5](#)).

The **encryption** resource reflects the current communication mode of the module: “on”/“off” when encryption is active/not active. To read resources, see [section 7.3](#). The resource name is `usersetting.encryption`.

10.6.1 Configuration with the SafeKit Web console

When configuring the module with the SafeKit web console, communication encryption is enabled in the step 3 of the module configuration wizard (see [section 3.3.2](#)).

10.6.2 Configuration with the Command Line Interface

The commands line equivalent for configuring a module, named *AM*, with cryptographic key are:

1. Stop the *AM* module on all nodes
2. On one node, log as administrator/root and open a command shell window
3. Run `safekit module genkey -m AM`
4. Run `safekit -H "server1,server2" -E AM`
where *server1* and *server2* are the nodes that implement the module

The commands line equivalent for re-configuring a module without cryptographic key are:

1. Stop the *AM* module on all nodes
2. On one node, log as administrator/root and open a command shell window
3. Run `safekit module delkey -m AM`
4. Run `safekit -H "server1,server2" -E AM`
where *server1* and *server2* are the nodes that implement the module

For more details on commands, refer to [section 9.5](#).

10.6.3 Advanced configuration

10.6.3.1 Advanced configuration with the SafeKit PKI

In SafeKit <= 7.4.0.31, the key for encrypting the module communication has a validity period of 1 year. When it expires in a mirror module with file replication, the secondary fails to reintegrate. You must re-configure the module with a new key, as explained in [SK-0084](#), for reverting to normal behavior. In SafeKit > 7.4.0.31, the validity period has been set to 20 years.

If you cannot upgrade SafeKit, you can generate new keys with a longer validity period. For this apply the following procedure:

1. Stop the *AM* module on all nodes
2. On one node, log as administrator/root and open a command shell window
3. Run `safekit module genkey -m AM`
4. Delete the file `SAFE/modules/AM/conf/modulekey.pl2`
5. Change to the directory `SAFE/web/bin`
6. Run `./openssl req -config ../conf/ssl.conf -subj "/O=SafeKiModule/CN=mirror" -new -x509 -sha256 -nodes -days 3650 -newkey rsa:2048 -keyout pkey.key -out cert.crt`
Set the `-days` value to the validity period you want
7. Run `./openssl pkcs12 -export -inkey ./pkey.key -in ./cert.crt -name "Module certificate" -out modulekey.pl2`
This command requires to fill a password. Contact Evidian support to get the correct value for the password
8. Delete the files `pkey.key` and `cert.crt`
9. Move the file `modulekey.pl2` into `SAFE/modules/AM/conf`
10. Run `safekit -H "server1,server2" -E AM`
where `server1` and `server2` are the nodes that implement the module

The module is configured, on the 2 nodes, with the new key and ready to start.

10.6.3.2 Advanced configuration with an external PKI

Since SafeKit 7.4.0.16, you can provide your own key generated with your trusted certification authority (enterprise PKI or commercial PKI). For this apply the following procedure:

1. Stop the *AM* module on all nodes
2. On one node, log as administrator/root and open a command shell window
3. Run `safekit module genkey -m AM`
4. Delete the file `SAFE/modules/AM/conf/modulekey.pl2`
5. Append the X509 certificate in PEM format, for your certification authority (certificate of the CA or certificate bundle of all the certificate authorities) to the file `SAFE/web/conf/cacert.crt`

6. Change to the directory `SAFE/web/bin`
7. Generate your certificate with the PKI with the subject set to `"/O=SafeKiModule/CN=mirror"`
8. Copy the generated files `pkey.key` and `cert.crt` into the directory `SAFE/web/bin`
9. Run `./openssl pkcs12 -export -inkey ./pkey.key -in ./cert.crt -name "Module certificate" -out modulekey.pl2`
 This command requires to fill a password. Contact Evidian support to get the correct value for the password
10. Delete the files `pkey.key` and `cert.crt`
11. Move the file `modulekey.pl2` into `SAFE/modules/AM/conf`
12. Run `safekit -H "server1,server2" -E AM`
 where `server1` and `server2` are the nodes that implement the module

The module is configured, on the 2 nodes, with the new key and ready to start.

10.7 SafeKit web service configuration

SafeKit comes with a web service, `safewebserver`, which runs on each SafeKit server. It is a standard Apache web service that is **mandatory** for running:

- the web console (see [section 3](#))
- the distributed command line interface (see [section 9.7](#))
- the `<module>` checkers (see [section 13.16](#))

`safewebserver` starts automatically at the end of SafeKit package install and on server reboot. If you do not need the SafeKit web service and want to remove the automatic boot start, refer to [section 9.1](#).

The default configuration is HTTP with file-based authentication, initialized with a single `admin` user that got the Admin role. This could be changed via configuration files.

10.7.1 Configuration files

The configuration of an instance of `safewebserver` on a SafeKit server is contained in the `SAFE/web/conf` directory. It consists in standard Apache configuration files (see <http://httpd.apache.org>). The configuration is split into many files, but for most common configurations, only the main configuration file `httpd.conf` need to be modified.



- After changes, you must restart the service with the command: `safekit webserver restart` (see [section 9.1](#)).
- Do not edit `.default` files since they are backups of delivered configuration files.

The `httpd.conf` file consists essentially in a set of `Define` statements. Comment character `#` disables the definition.

The main `Define` are:

Connection port definition:

```
Define httpport 9010
Define httpsport 9453
```

Set the listening port in `http` and `https` mode. (See [section 10.7.2](#) for usage).

User authentication definition:

```
Define usefile
# Define useldap
# Define useopenid
...
```

Select which user authentication to use. At most one must be defined. `usefile` is the default. (See [section 11.4](#) for details.)

Apache logging definition:

```
#Define LogLevel info
#Define accesslog
```

Uncomment these lines to enable the logging for debug purposes. Logging files `httpd.log` and `access.log` are in `SAFEVAR`.

Session validity period definition:

```
Define SessionMaxAge 28800
```

Since SafeKit 8.2.1, the user is automatically logged out after 8 hours of inactivity (28800 seconds). If necessary, adjust this value.

Other `Define` are self-documented in the `httpd.conf` file.

The other configuration files are listed below. Modifying one of them may cause problems when upgrading SafeKit :

Global configuration	<code>httpd_main.conf</code>
File based authentication and role mapping	<code>httpd.webconsolefileauth.conf</code>
Form authentication configuration	<code>httpd.webconsoleformauth.conf</code>
LDAP/AD authentication configuration	<code>httpd.webconsoleldap.conf</code> using a LDAP/AD server
OpenID Connect authentication configuration	<code>httpd.webconsoleopenidauth.conf</code> using an OpenID connect identity provider
HTTPS configuration	<code>httpd.webconsolessl.conf</code> in <code>SAFE/web/conf/ssl</code>

User authentication configurations may optionally use `group.conf` (for HTTP) or `sslgroup.conf` (for HTTPS) files in `SAFE/web/conf` for user to role mapping.

10.7.2 Connection ports configuration

By default, connect the web console with the URL `http://host:9010`. The SafeKit web server will redirect to the appropriate section according to your security settings.

If you need to change the default value:

1. Edit `SAFE/web/conf/httpd.conf` and change the value of `httpport` or `httpsport` variables.
2. Restart the service using the command `safekit webserver restart`.

The HTTP and HTTPS configurations cannot be active simultaneously. See [section 11.3](#) for how to configure HTTPS.

The port value 9010 (HTTP) / 9453 (HTTPS) is also used by the module checker. Therefore, if the configuration of a module defines a `<module>` checker:

1. Edit the module configuration file `userconfig.xml`
2. Edit the `port` attribute and assign it to the new port value

```
<check>
  <module name="mirror">
    <to addr="192.168.1.31" port="9010"/>
  </module>
</check>
```

3. Apply the new configuration of the module

10.7.3 HTTP/HTTPS and user authentication configuration

- The default configuration is for HTTP.
The default configuration is also set with file-based authentication, initialized with a single `admin` user that got the Admin role.
- The HTTPS configuration requires the installation of certificates and the definition of user authentication.

For a detailed description, see [section 11](#).

To re-enable the HTTP configuration if it has been changed to HTTPS see [section 11.2.1.1](#).

10.7.4 SafeKit API

Use Swagger UI to visualize and interact with the SafeKit API provided by the SafeKit web service. For this, connect a browser at the URL <http://host:9010/swagger-ui/index.html>. It may be useful to debug issues with the SafeKit web console and/or API.

10.8 Mail notification

You may need to send a notification, such as an e-mail, when the module is started, stopped, or run a failover. This is implemented thanks to the scripts of the module.

For mail notification, you have first to choose a command line program to send mail. In Windows, you can use the `Send-MailMessage` from the Microsoft Powershell Utility. For Linux, you can use the `mail` command.

- Notification on the start and the stop of the module
The module scripts `prestart/poststop` can be used for sending a notification on the start/stop of the module.
- Notification on the failover of the module
The module script `transition` can be used to send a notification on main local state transitions of the module running on the local server. For instance, it may be useful to know when the mirror module is going `ALONE` (on failover for instance).

For details on module scripts, see [section 14](#).



For a full example with the demonstration module `notification.safe`, see [section 15.12](#). Since SafeKit 8, this `.safe` is delivered with the SafeKit package.

10.9 SNMP monitoring

SafeKit could be monitored by snmp. Since version 8, snmp monitoring implementation differs in Windows and Linux : In Windows, SafeKit use its own snmp agent service, when in Linux, the operating system's snmp agent is used.

10.9.1 SNMP monitoring in Windows

For using the SafeKit SNMP agent, you must:

1. configure it to start on boot, with the command

<pre>safekit boot [snmp on snmp off snmp status]</pre>	Controls the automatic start at boot of the Net-SNMP Agent service ("on" or "off"; by default, "off")
--	---

2. add the corresponding firewall rule

When using the operating system firewall, the firewall has already been configured for Net-SNMP Agent if you have applied the command:

```
SAFE/private/bin/firewallcfg add
```

3. start it with the command

<pre>safekit safeagent [start stop restart check]</pre>	Controls start/stop of the Net-SNMP Agent service that implements the SafeKit SNMP agent.
---	---

The configuration of the Net-SNMP Agent is defined in the self-documented **SAFE/snmp/conf/snmpd.conf** file. It is a standard net-snmp configuration file as described in <http://net-snmp.sourceforge.net>. By default, the service is listening on UDP **agentaddress** port 3600 and accepts read request from the public community and write requests from the private community. Read requests are used to get module status and write requests to run actions on the module.

You can change the default configuration according to your needs. When you modify `snmpd.conf`, you must manually change the firewall rule and restart the service to load the new configuration with: `safekit safeagent restart`.



Since SafeKit 8, the service name is `Net-SNMP Agent` instead of `safeagent` in previous releases.

10.9.2 SNMP monitoring in Linux

Since SafeKit 8, Safekit did not come with its own snmp agent anymore, so the following safekit commands are obsoleted in Linux: `safeagent install`, `safeagent start`, `safeagent stop`, `boot snmpon`, `boot snmpoff`, `boot snmpstatus`.

Instead, it is possible to configure the standard snmpd Linux agent to access safekit mib:

1. Install net-snmp
`dnf install net-snmp net-snmp-utils`
2. If selinux is in enforced mode, you have to set snmpd in permissive mode for snmp by :
`semanage permissive -a snmpd_t`
3. If firewall is active, you have to open the snmp ports with:
`firewall-cmd --permanent --add-service snmp`
`firewall-cmd --reload`
4. Edit `/etc/snmp/snmpd.conf`
 Add the following lines :
`pass .1.3.6.1.4.1.107.175.10 /opt/safekit/snmp/bin/snmpsafekit`
`view systemview included .1.3.6.1.4.1.107.175.10`

Note : the "view systemview" line set the access rights. You could have to adapt it to your general snmpd configuration.

5. Enable and Start the snmp agent
`systemctl enable snmpd`
`systemctl start snmpd`

10.9.3 The SafeKit MIB

The SafeKit MIB is common to Windows and Linux implementation. It is delivered in `SAFE/snmp/mibs/safekit.mib`.

The SafeKit MIB is accessed with the following identifier (OID, prefix of SafeKit SNMP variables): `= enterprises.bull.safe.safekit (1.3.6.1.4.1.107.175.10)`.

The SafeKit MIB defines:

- The module table: `skModuleTable`

The index on the module table is the ID of the application module as returned by the command `safekit module listid`.

Through the MIB, you can read and display the status of an application module on a server (`STOP`, `WAIT`, `ALONE`, `UP`, `PRIM`, `SECOND`) or you can take an action on the module (`start`, `stop`, `restart`, `swap`, `stopstart`, `prim`, `second`).

For example, the status of the module with ID 1 is read by an SNMP get to the variable:

```
enterprises.bull.safe.safekit.skModuleTable.skModuleEntry.skModuleCurrentState.1 = stop (0)
```

Use the `snmpwalk` command to check all MIB entries.

- The resource table: **skResourceTable**

Each element defines a resource as for instance the one corresponding to the network interface checker "intf.192.168.0.0" and its status (unknown, init, up, down).

Example: SNMP get request to

```
enterprises.bull.safe.safekit.skResourceTable.skResourceEntry.skResourceName.1.2
```

means name of resource 2 in application module 1.

10.10 Commands log of the SafeKit server

There is a log of the `safekit` commands ran on the server. It allows auditing the actions performed on the server to help support for instance. The log records all the `safekit` commands that are run and that modify the system such as a module install and configuration, a module start/stop, the `safekit webserver` start/stop, ...

The command log is stored in the `SAFEVAR/log.db` file in SQLite3 format. For viewing its content:

- run the command `safekit cmdlog`

or

- click on the commands log tab into the web console

Below is the raw extract of this log:

```
| 2021-07-27 14:37:33.205122 | safekit | mirror | 6883 | START | config -m mirror
| 2021-07-27 14:37:33.400513 | cluster | mirror | 0 | 1 | update cluster state
| 2021-07-27 14:37:33.405597 | cluster | mirror | 0 | 1 | module state change on node centos7-
test3
| 2021-07-27 14:37:34.193280 | | | 6883 | END | 0
| 2021-07-27 14:37:34.718292 | cluster | mirror | 0 | 1 | update cluster state
| 2021-07-27 14:37:34.722080 | cluster | mirror | 0 | 1 | module state change on node centos7-
test4
| 2021-07-27 14:37:37.510971 | | | 6871 | END | 0
| 2021-07-27 14:38:05.092924 | safekit | mirror | 7017 | START | prim -m mirror -u
admin@10.0.0.103
| 2021-07-27 14:38:05.109368 | | | 7017 | END | 0
```

Each field has the following meaning:

- The 1st field in the log entry is the date and time of the message
- The next one is the type of the action
- The next one is the module name when the action is not global
- The next one is the pid of the process that runs the command. It is used as the identifier of the log entry
- The next ones are `START` when the command starts and the command's arguments; or `END` when the command has finished with the return value.

10.11 SafeKit log messages in system journal

Since SafeKit 8, SafeKit modules log messages are sent to system log too. To view them:

- In Windows, open a PowerShell window and run

`Get-EventLog -Logname Application -Source Evidian.SafeKit` that returns:

```
47086 Nov 23 11:27 Information Evidian.SafeKit 1073873154 mirror | heart | Remote
state UNKNOWN Unknown...
47085 Nov 23 11:27 Information Evidian.SafeKit 1073873154 mirror | heart | Resource
heartbeat.flow set to down by heart...
47084 Nov 23 11:26 Information Evidian.SafeKit 1073873154 mirror | heart | Local
state ALONE Ready...
47082 Nov 23 11:26 Warning Evidian.SafeKit 2147614977 mirror | heartplug | Action
alone called by heart : remote stop...
47081 Nov 23 11:25 Information Evidian.SafeKit 1073873154 mirror | heart | Remote
state PRIM Ready...
47080 Nov 23 11:25 Information Evidian.SafeKit 1073873154 mirror | heart | Local
state SECOND Ready...
47079 Nov 23 11:25 Information Evidian.SafeKit 1073873154 mirror | rfsplug |
Reintegration ended (default)...
```

- In Linux, open a shell window and run

`journalctl -r -t safekit` that returns:

```
Nov 23 15:22:43 localhost.localdomain safekit[3689940]: mirror | heart | Local state ALONE
Ready
Nov 23 15:22:43 localhost.localdomain safekit[3689940]: mirror | heart | Local state PRIM
Ready
Nov 23 15:16:48 localhost.localdomain safekit[3689940]: mirror | heart | Local state ALONE
Ready
Nov 23 15:16:48 localhost.localdomain safekit[3690096]: mirror | userplug | Script start_prim >
userlog_2023-11-23T151648_start_prim.ulong
Nov 23 15:16:48 localhost.localdomain safekit[3690066]: mirror | rfsplug | Uptodate replicated
file system
Nov 23 15:16:24 localhost.localdomain safekit[3689940]: mirror | heart | Remote state
UNKNOWN Unknown
```


11. Securing the SafeKit web service

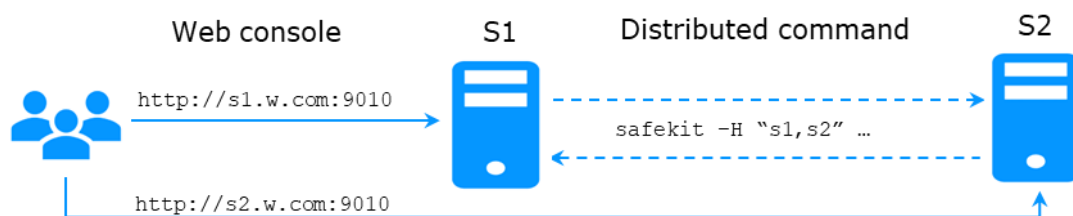
- ⇒ [Section 11.1 "Overview"](#)
- ⇒ [Section 11.2 "HTTP setup"](#)
- ⇒ [Section 11.3 "HTTPS setup"](#)
- ⇒ [Section 11.4 "User authentication setup"](#)

11.1 Overview

The SafeKit web service is mainly used by:

- the web console (see [section 3](#))
- the distributed command line interface (see [section 9.7](#))

SafeKit provides different setups for this web service to enhance the security of the SafeKit web console and distributed commands.



Protocol	Authentication	Role management
✓ HTTP	✓ None (http only)	✓ Admin
✓ HTTPS	✓ File based	✓ Control
	✓ LDAP/AD	✓ Monitor
	✓ OpenID Connect	

The most secure setups are based on HTTPS and user authentication. SafeKit provides a "private" certification authority (the SafeKit PKI). This allows SafeKit to be quickly secured without the need for an external PKI (enterprise PKI or commercial PKI) that provides trusted certification authority.

SafeKit offers also optional role management based on 3 roles:

Admin role ⚙️👁️	This role grants all administrative rights by allowing access to ⚙️ Configuration and 👁️ Monitoring in the navigation sidebar
Control role 👁️	This role grants monitoring and control rights by allowing access only to 👁️ Monitoring in the navigation sidebar
Monitor role 👁️	This role grants only monitoring rights, prohibiting actions on modules (start, stop...) in 👁️ Monitoring in the navigation sidebar.

11.1.1 Default setup

The default setup is the following:

Setup	Protocol	Authentication Role management
Default	✓ HTTP	<ul style="list-style-type: none"> ✓ File-based authentication (username/password stored in an Apache file) ✓ Initialization with a single user named <code>admin</code> with the Admin role <p>⇒ To configure, see section 11.2.1</p>

11.1.2 Predefined setups

The predefined setups are as follows:

Setup	Protocol	Authentication Role management
Unsecure	✓ HTTP	<ul style="list-style-type: none"> ✓ No authentication ✓ Same role for all users <p>For troubleshooting purpose only.</p> <p>⇒ To configure, see section 11.2.2</p>
File-based	<ul style="list-style-type: none"> ✓ HTTP ✓ HTTPS <p>To configure HTTPS with:</p> <p>⇒ the SafeKit PKI, see section 11.3.1</p> <p>⇒ an external PKI, see section 11.3.2</p>	<ul style="list-style-type: none"> ✓ username/password stored in a local Apache file ✓ Optional role management stored in a local Apache file <p>⇒ To configure, see section 11.4.1</p>
LDAP/AD	<ul style="list-style-type: none"> ✓ HTTP ✓ HTTPS <p>To configure HTTPS with:</p> <p>⇒ the SafeKit PKI, see section 11.3.1</p>	<ul style="list-style-type: none"> ✓ LDAP/AD authentication ✓ Optional role management <p>⇒ To configure, see section 11.4.2</p>

	⇒ an external PKI, see section 11.3.2	
OpenID Connect	✓ HTTPS To configure HTTPS with: ⇒ the SafeKit PKI, see section 11.3.1 ⇒ an external PKI, see section 11.3.2	✓ OpenID Connect authentication ✓ Optional role management ⇒ To configure, see section 11.4.3

On Linux, for all files added under `SAFE/web/conf`, change their rights with:



```
chown safekit:safekit SAFE/web/conf/<filename>
chmod 0440 SAFE/web/conf/<filename>.
```

11.2 HTTP setup

By default, after the SafeKit install, the web service is configured for HTTP with file-based authentication that must be initialized.

This default configuration can be extended as described in [section 11.2.1](#).

It can also be replaced by the unsecure setup described in [section 11.2.2](#) or anyone of the predefined setups.

11.2.1 Default setup

The default setup relies on HTTP with file-based authentication. It requires some initialization described below. It is a mandatory step.

This default configuration can be extended:

- to add users and assign them a role as described in [section 11.4.1.1](#)
- to switch to HTTPS with:
 - ⇒ the SafeKit PKI described in [section 11.3.1](#)
 - ⇒ an external PKI described in [section 11.3.2](#)

After the installation of SafeKit, the configuration and restart of the web service is not necessary since this is the default configuration and the web service has been started with it.

11.2.1.1 Reset to default HTTP Setup

If you have changed the default user authentication configuration and want to revert to it, see [section 11.4.1](#).

If you want to revert to HTTP from HTTPS, on all SafeKit servers:

- 1. Remove `SAFE/web/conf/ssl/httpd.webconsolessl.conf`
- 2. Run `safekit webserver restart`

(where `SAFE=C:\safekit` in Windows if System Drive=`C:` and `SAFE=/opt/safekit` in Linux)

11.2.1.2 Initialization for the web console and distributed command


SafeKit provides a command to get the web console and distributed commands up and running quickly.

If you opted-in for automatic configuration during SafeKit package installation, the initialization has already been done.

If you opted-out for automatic configuration, you must execute this command.

In both cases, you will have to give the password value, `pwd` for the `admin` user.

<code>SAFE/private/bin/webservercfg -passwd <i>pwd</i></code>	On all nodes:
where	1. Open a PowerShell/shell window as administrator/root
<code>SAFE=C:\safekit</code> (if <code>%SYSTEMDRIVE%=C:</code>) in Windows	2. Run <code>SAFE/private/bin/webservercfg -passwd <i>pwd</i></code>
<code>SAFE=/opt/safekit</code> in Linux	<code>pwd</code> is the password value
	You must set the same password on all nodes.

 The password must be identical on all nodes that belong to the same SafeKit cluster. Otherwise, web console and distributed commands will fail with authentication errors.

Once this initialization is done on all the cluster nodes:

- you can authenticate in the web console with the name `admin` and the password you provided. The role is Admin by default (unless you change the default behavior by providing the `group.conf` file as described in [section 11.4.1.1](#))

On authentication failure in the web console, you may need to reinitialize the `admin` password. For this, run again `SAFE/private/bin/webservercfg -passwd pwd` on all nodes.

- you can run distributed commands. It is based on a dedicated user `rcmdadmin` with the Admin role. It is managed in a different, private user file that you do not have to change.

On authentication failure for distributed commands, you may need to reset `rcmdadmin` password. To reset only this one, without changing the `admin` password, run `SAFE/private/bin/webservercfg -rcmdpasswd pwd` on all nodes.

11.2.1.3 Test the web console and distributed command

The setup is complete; you can now test that it is operational.

- Test the web console
 1. Start a browser on the user's workstation
 2. Connect it to the default URL `http://host:9010` (where `host` is the name or Ip address of one of the SafeKit nodes)
 3. In the login page, enter `admin` as user's name and the password you gave on initialization (the value for `pwd`)
 4. The loaded page authorizes accesses that corresponds to the Admin role by default


- Test the distributed command
 1. Connect on S1 or S2 as administrator/root
 2. Open a system console (PowerShell, shell, ...)
 3. Change directory to `SAFE`
 4. Run `safekit -H "*" level`
that should return the level for all nodes

11.2.2 Unsecure setup based on identical role for all

It is based on the configuration of a single role that is applied to all users without requiring authentication. This solution can only be implemented in HTTP and is incompatible with user authentication methods. It is intended to be used for troubleshooting only.

11.2.2.1 Configure and restart the web service

To configure where `SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux):

 <p>httpd.conf</p>	<p>On S1 and S2:</p> <ol style="list-style-type: none"> 1. edit <code>SAFE/web/conf/httpd.conf</code> file 2. comment all authentication variants (<code>usefile</code>, <code>uselldap</code>, <code>useopenid</code>) <pre>#Define usefile ... #Define uselldap ... #Define useopenid</pre> 3. select the desired role by uncommenting the associated line (<code>httpadmin</code> for Admin role, <code>httpcontrol</code> for Control role) ; if both lines are commented, the default role is Monitor. <pre>Define httpadmin #Define httpcontrol</pre>
	<p>On S1 and S2, disable HTTPS if you had configured it:</p>

	4. remove the file SAFE/web/conf/ssl/httpd.webconsolessl.conf
	On S1 and S2: 5. run <code>safekit webserver restart</code>



11.2.2.2 Test the web console and distributed command

The setup is complete; you can now test that it is operational.

- Test the web console
 1. Start a browser on the user's workstation
 2. Connect it to the default URL `http://host:9010` (where `host` is the name or Ip address of one of the SafeKit nodes)
 3. The loaded page authorizes only the actions corresponding to the selected role
- Test the distributed command
 1. Connect on S1 or S2 as administrator/root
 2. Open a system console (PowerShell, shell, ...)
 3. Change directory to `SAFE`
 4. Run `safekit -H "*" level`
that should return the level for all nodes

11.3 HTTPS setup

The HTTPS web service relies on the existence of a set of certificates listed below:

	The certificate of the Certification Authority CA used to issue the server certificate for S1 and S2
	The server certificate of S1 and S2 used to assert the nodes' identity

Apply one of the following 2 procedures to configure HTTPS and associated certificates:

⇒ [section 11.3.1](#) "HTTPS setup using the SafeKit PKI"

Go to this section to quickly setup HTTPS with the SafeKit "private" certification authority.

⇒ [section 11.3.2](#) "HTTPS setup using an external PKI"

Go to this section to setup HTTPS with an external PKI (enterprise PKI or commercial PKI) that provides trusted certification authority.

At the end of HTTPS setup, you must implement one of the authentication methods described in [section 11.4](#).

11.3.1 HTTPS setup using the SafeKit PKI



Verify that the system clock is set to the current date and time on all SafeKit nodes and workstations that will run the HTTPS SafeKit web console. Certificates are timestamped, and a time difference between systems may have an impact on certificate validity.

11.3.1.1 Choose the Certificate Authority server

First, choose one SafeKit node to act as the Certificate Authority server. The selected node will be hereafter called the `CA server`. The other cluster nodes are called `non-CA server`. Then go through all the next subsections to activate the HTTPS configuration with the SafeKit PKI.

11.3.1.2 Start the CA web service on the CA server

On the CA server:

1. Log as administrator/root and open a command shell window
2. Change to the directory `SAFE/web/bin`
3. Run the command `./startcaserv`

When prompted, enter a password to protect the access to this service for the `CA_admin` user (for instance, `PasW0rD`). This command starts the `safecaserv` service.

Remember this password since it will be required to connect to this service in next steps.



The CA web service running on the first server is also accessed by the additional non-CA servers.



Since the service listens to TCP port 9001, make sure TCP port 9001 is not used, and is allowed in the firewall configuration. On Linux, the TCP 9001 port is automatically opened in local firewall by the `startcaserv` command. In Windows, the `SAFE/private/bin/firewallcfg add` command opens `safecaserv` service communications.

11.3.1.3 Generate Certificates on the CA server

During this step, the environment for generating certificates is set up: certificate authority, local server and client certificates are created; and server-side certificates are installed in their expected location.

On the CA server:

1. Log as administrator/root and open a command shell window
2. Change to the directory `SAFE/web/bin`
3. List server DNS names and IP addresses

By default, the server certificate includes all the locally defined IP addresses and DNS names. They are listed into the files: `SAFE/web/conf/ipv4.json` and `SAFE/web/conf/ipv6.json` and `SAFE/web/conf/ipnames.json`.

For building these files, run the command:

- In Linux

```
./getipandnames
```

This command relies on the `host` command delivered with the `bind-utils` package. Install it if necessary or manually fill the DNS names into the file `SAFE/web/conf/ipnames.json`.

- In Windows

```
./getipandnames.ps1
```



If the service will be accessed using another DNS name or IP address, edit the corresponding file to insert the new value before executing the `initssl` command. This is required for instance in the clouds using NAT, where the server has a public address mapped on a private address.

4. Run the command:

```
./initssl sca
```

This command :

- Create a CA certificate `conf/ca/certs/cacert.crt` and its associated key `conf/ca/private/cacert.key`
- Create server certificate `conf/ca/certs/server_<HOSTNAME>.crt` and its corresponding key `conf/ca/private/server_<HOSTNAME>.key`
- Install the CA certificate, server certificate and key in the `conf` directory



This command creates a Certificate Authority certificate with the default subject name (that is "SafeKit Local Certificate Authority"). To customize the subject name, run the command with an extra parameter:

```
./initssl sca "/O=My Company/OU=My Entity/CN=My Company Private  
Certificate Authority".
```

11.3.1.4 Generate certificates on non-CA server

During this step, on non-CA servers, local certificate requests are created, signed certificates are retrieved from the CA server, and finally certificates are installed at their expected locations.

Apply the following procedure sequentially on each non-CA servers:

1. Log on as administrator/root and open a command shell window
2. Change to the directory `SAFE/web/bin`
3. List server DNS names and IP addresses

By default, the server certificate includes all the locally defined IP addresses and DNS names. They are listed into the files: `SAFE/web/conf/ipv4.json`, `SAFE/web/conf/ipv6.json` and `SAFE/web/conf/ipnames.json`. For building these files, run the command:

- In Linux

```
./getipandnames
```

This command relies on the `host` command delivered with the `bind-utils` package. Install it if necessary or manually fill the DNS names into the file `SAFE/web/conf/ipnames.json`.

- In Windows

```
./getipandnames.ps1
```



If the service will be accessed using another DNS name or IP address, edit the corresponding file to insert the new value before executing the `initssl` command. This is required for instance in the clouds using NAT, where the server has a public address mapped on a private address.

4. Run the command:

```
./initssl req https://CAserverIP:9001 CA_admin
```

where `CAserverIP` is the DNS name or IP address of the CA server.

Then enter, each time it is required, the password you specified when you started the CA web service on the CA server (for instance, `PasW0rD`)

Or

```
./initssl req https://CAserverIP:9001 CA_admin:PasW0rD
```



If necessary, set the environment variables `HTTPS_PROXY` and `HTTP_PROXY` to adequate values.



If you get the error "Certificate is not yet valid", it means the system clock of the server is not synchronized with the system clock of the CA server. You should synchronize your server clocks and re-run the `initssl` command if the time difference is not acceptable.

11.3.1.5 Enable HTTPS on CA server and non-CA server

To enable HTTPS, on all SafeKit servers:

1. copy `SAFE/web/conf/httpd.webconsolessl.conf` to `SAFE/web/conf/ssl/httpd.webconsolessl.conf`
2. On Linux run :

```
chown safekit:safekit SAFE/web/conf/ssl/httpd.webconsolessl.conf
```

 - a. `chmod 0440 SAFE/web/conf/ssl/httpd.webconsolessl.conf`
3. run `safekit webserver restart`

(where `SAFE=C:\safekit` in Windows if System Drive=C: and `SAFE=/opt/safekit` in Linux)

11.3.1.6 Configure the firewall on CA server and non-CA server

When the SafeKit web service runs in HTTPS mode, it is safe to allow network communication with this server and configure the firewall. For this, apply the instructions described in [section 10.3](#).

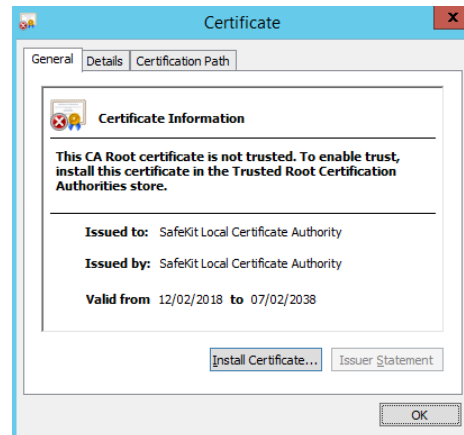
11.3.1.7 Set the HTTPS SafeKit Web console

If the CA certificate has not been imported, the browser issues security alerts when the user connects to the web console with his client certificate. If the import has not already been done, apply the procedure below in Windows:

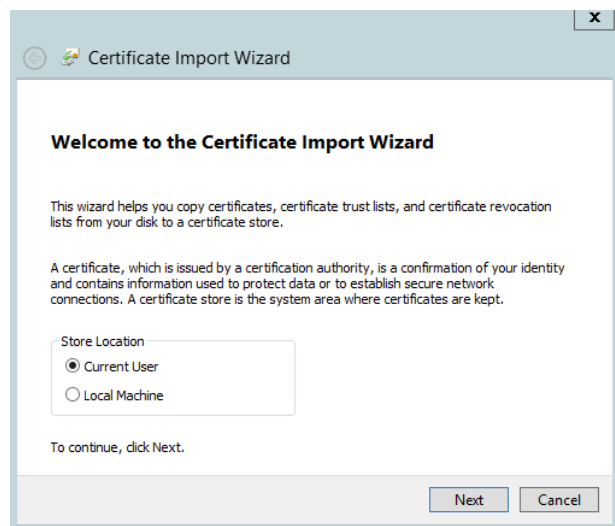
1. Log-in the user's workstation

2. Download from the CA server the CA certificates (`cacert.crt` file) located into `SAFE/web/conf/ca/certs`.

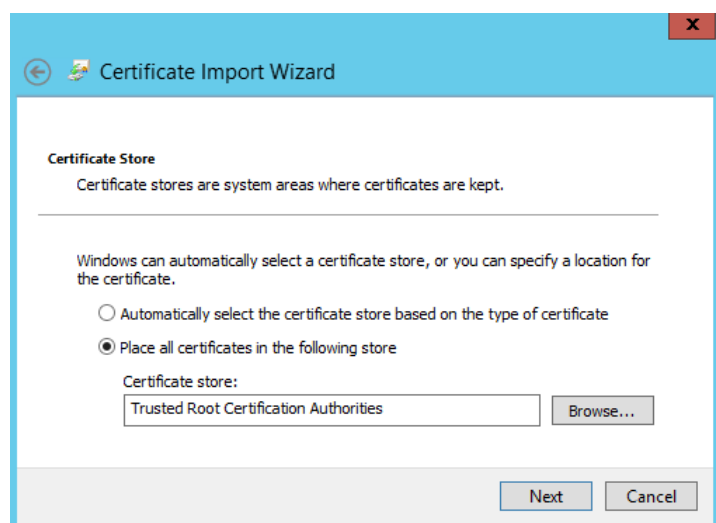
3. Click on the downloaded `cacert.crt` file for opening the certificate window. Then click on **Install Certificate** button



4. It opens the Certificate Import Wizard. Select **Current User** and click on the **Next** button



5. Browse stores to select the **Trusted Root Certification Authorities** store. Then click on **Next** button



6. Then complete the certificate import.

11.3.1.8 Stop the CA web service on CA server

Once all SafeKit servers have been configured, it is recommended to bring the CA web service (`safecaserv` service) offline on the CA server, to limit the risk of accidental or malicious access.

For stopping the SafeKit CA web service with the command line:

1. Log as administrator/root and open a command shell window
2. Change to the directory `SAFE/web/bin`
3. Run the command `./stopcaserv`



On Windows, this command also removes the service entry to prevent any accidental start of the service afterwards. On Linux, the 9001 port is automatically closed on local firewall.

When all foreseeable certificate generation and installation is done, it is a good practice to make sure files unnecessary at production time are not accessible. This step is not mandatory.

The files that constitute the CA, i.e., the `SAFE/web/conf/ca` file tree (especially the private keys stored under `SAFE/web/conf/ca/private/*.keys`) should be stored for future use on a removable storage media and removed from the server. Store the removable media in a secure place (i.e., a vault). This also applies to the files located under the `SAFE/web/conf/ca` directory of non-CA servers. The CA files should be restored into the same location before using the CA again (for example, if adding a new SafeKit cluster node).

11.3.1.9 SafeKit PKI advanced configuration

11.3.1.9.1 Renewing certificates

Every certificate has an expiration date. The default expiration date of the CA certificate is set to 20 years after the CA installation date. The default expiration date of the server certificates is set to 20 years after the certificate request date.

Expired server certificates will trigger warnings when the browser connects to the server. Expired CA certificates cannot be used to validate issued certificates.

It is possible to renew certificates using the original certificate requests and the private keys stored under the `SAFE/web/conf/ca` directory tree. You may also create a new certificate request using the existing private key. The procedure to do so is beyond the scope of this document, see `openssl` (or your certificate authority) documentation.

Creating a new set of certificates (and private keys) will have the side effect of renewing all certificates. To create a new set of certificates:

1. Erase the `web/conf/ca` directory on all SafeKit servers related to the CA, including the CA SafeKit server itself
2. Suppress existing certificates from the client machines certificate stores
3. Apply the full procedures described in [section 11.3](#)

11.3.1.9.2 Revoking certificates

It is possible to modify the SafeKit web service configuration to use a CRL containing the revoked certificates list. Setting up such a configuration is beyond the scope of this document. Refer to the Apache and `openssl` documentation.

Creating a new set of certificates and replacing the old set with the new one will have the side effect of effectively revoking the previous certificate set, since the CA certificate is different.

11.3.1.9.3 Commands for certificate generation

These commands are located, and must be run from, the `SAFE/web/bin` directory.

All paths below are relative to `SAFE/web` directory.

`initssl sca [<subject>]`

Parameters

`<Subject>`: the optional CA certificate subject, that identify in human readable form the owner of the CA.

Examples


```
initssl ca "/O=My Company/OU=My Unit/CN=My Company Private Certificate Authority"
```

Description

This command :

- Create a CA certificate `conf/ca/certs/cacert.crt` and its associated key `conf/ca/private/cacert.key`
- Create server certificate `conf/ca/certs/server_<HOSTNAME>.crt` and its corresponding key `conf/ca/private/server_<HOSTNAME>.key`
- Install the CA certificate, server certificate and key in the `conf` directory

It initializes a `conf/ca` file tree needed for the SafeKit PKI related commands.

 Note that the best practice is to protect private keys with a password, but it needs more complex configuration on the server and is beyond the scope of this document. See the Apache and OpenSSL documentation for more information.

`initssl rca`

Description

As `initssl sca`, but reuse the existing CA infrastructure to reissue the server certificate and key (re)install the CA certificate , server certificate and key in the `conf` directory

`initssl req <url> <user>[:<password>]`

Parameters

- `<url>`: URL of the CA service. (`https://CA_server:9001`)
- `<user>`, `<password>`: user and password used to authenticate against the CA web service.

`<user>` preconfigured value is `CA_admin`. `<password>` is the one entered by the administrator at the start of CA web service. If these optional field are not present, the password will be asked interactively several times, when needed.

Example

```
initssl req https://192.168.0.1:9001 CA_admin:PasW0rD
```

Description

This command :

- Creates a certificate request for a server certificate that includes all the locally defined IP addresses and DNS names. The certificate request is stored in `conf/ca/private/server_<hostname>.csr`. The corresponding key is stored in `conf/ca/private/server_<hostname>.key`.
- Creates a certificate request for a client certificate with the Admin role (to be used by the distributed commands). The certificate request is stored in `conf/ca/private/user_Admin_<hostname>.csr`. The corresponding key is stored in `conf/ca/private/user_Admin_<hostname>.key`.
- Retrieves the CA certificate from the CA server
- Retrieves signed certificates corresponding to the certificate requests above, from the CA server (using provided login)
- Installs certificates and keys in the conf directory
- Checks certificates are OK

If no `<url>` is given, the command stops after having generated the certificate requests corresponding to:

- The local server, in the `conf/ca/private/server_<hostname>.csr`
- An Admin role client certificate, in `conf/ca/private/user_Admin_<hostname>.csr`

Those certificate requests are stored in a base64 encoded file ready to be submitted to an external certificate authority such as Microsoft Active Directory Certificate Services (refer to the Microsoft documentation on how to submit a base64 encoded certificate request file).

makeusercert `<name>` `<role>`

Parameters

`<name>` is the subject's CN name of the certificate, usually the subject's username.

`<role>` is subject's role as a console user. The valid value is `Admin` or `Control` or `Monitor`.

Examples

```
makeusercert administrator Admin
makeusercert manager Control
makeusercert operator Monitor
```

Description

Creates a client certificate request (and certificate + pkcs12 file containing certificate and key if started on the CA SafeKit server) for the `<name>` and `<role>`.

When the pkcs12 file is generated, the command asks twice for a password to protect the file. The generated unencrypted private key is stored into `conf/ca/private/user_<role>_<name>.key` file. If applicable, the generated certificate and pkcs12 files are stored into `conf/ca/certs/user_<role>_<name>.crt` and `conf/ca/private/user_<role>_<name>.p12` files respectively.

Client certificates could be used as an authentication method on an HTTPS server. They are transmitted to the web service by the browser and verified on the server as part of

the HTTPS connection handshake. A certificate corresponding to the desired role must be installed in the browser certificate store before the SafeKit web console can be used.

11.3.1.9.4 SafeKit CA web service

The SafeKit CA web service configuration is stored in `SAFE/web/conf/httpd.caserv.conf` file.

This service implements limited PKI.

CA certificates are accessible at the `https://CAserverIP>:9001/certs/<certificate name>.cert` URL.

For example, the CA certificate is accessible at `https://CAserverIP>:9001/certs/cacert.cert`.

Certificate signature requests are processed by posting a form at the URL: `https://<CA server IP>:9001/caserv`.

The form takes the following parameters:

- `action = signrequest`
 - `name = <certificate name>`
 - `servercsr = <file content of the server certificate request>`
- Or
- `usercsr = <file content of the client certificate request>`




11.3.2 HTTPS setup using an external PKI



Apply steps below to setup HTTPS with your trusted certification authority (your enterprise PKI or commercial PKI).

11.3.2.1 Get and install server certificates

11.3.2.1.1 Get certificate files


You must get server certificates from the PKI with the expected format.

 CA	The certificate of the Certification Authority CA used to issue the server certificates
 S1	The server certificate to assert the S1 identity.
 S2	The server certificate to assert the S2 identity.
s1.crt s2.crt	<p>X509 certificate file in PEM format.</p> <p>The subfield CN (Common Name) into the subject field, or the Subject Alternative Name field of the certificate, must contain :</p> <ul style="list-style-type: none">• S1 name(s) and/or IP address(es) for <code>s1.crt</code>• S2 names and/or IP address(es) for <code>s2.crt</code>

<p>s1.key s2.key</p>	<p> See the example in section 11.3.2.1.3.</p> <p>Be aware that you must provide all names and/or IP addresses, for S1 and S2, which are used for HTTPS connections:</p> <ul style="list-style-type: none">  those included into the SafeKit cluster configuration file Those used in the browser URL to load the web console from a cluster node, and which are not present into the cluster configuration <p>The private, <i>*unencrypted*</i> key corresponding to the certificates s1.crt and s2.crt</p>
--------------------------	--

11.3.2.1.2 Install files in SafeKit

Install the certificates as follow (where `SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux):

<p> S1 s1.crt s1.key</p>	<p>On S1:</p> <ol style="list-style-type: none"> copy s1.crt to <code>SAFE/web/conf/server.crt</code> copy s1.key to <code>SAFE/web/conf/server.key</code>
<p> S2 s2.crt s2.key</p>	<p>On S2:</p> <ol style="list-style-type: none"> copy s2.crt to <code>SAFE/web/conf/server.crt</code> copy s2.key to <code>SAFE/web/conf/server.key</code>

5. On Linux, on S1 and S2, run:

```
chown safekit:safekit SAFE/web/conf/server.crt SAFE/web/conf/server.key
chmod 0440 SAFE/web/conf/server.crt SAFE/web/conf/server.key
```

You can check the installed certificates with:

```
cd SAFE/web/bin
checkcert -t server
```

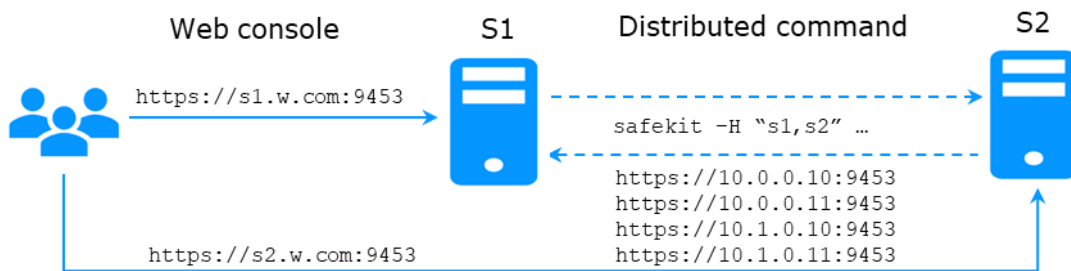
It returns a failure if an error is detected.

You can check that the certificate contains some DNS name or IP address with:

```
checkcert -h "DNS name value"
checkcert -i "Numeric IP address value"
```

11.3.2.1.3 Example

Consider the following architecture:



The corresponding SafeKit cluster configuration file, `SAFEVAR/cluster/cluster.xml` must contain these values into `addr` field:

```
<?xml version="1.0"?>
<cluster>
  <lans>
    <lan name="default">
      <node name="s1" addr="10.0.0.10"/>
      <node name="s2" addr="10.0.0.11"/>
    </lan>
    <lan name="private">
      <node name="s1" addr="10.1.0.10"/>
      <node name="s2" addr="10.1.0.11"/>
    </lan>
  </lans>
</cluster>
```

The server certificates must contain the same values (DNS names and/or IP addresses) as those in the cluster configuration and the values used to connect the web console. If not, the SafeKit web console and distributed commands will not work properly.

To check that the certificate file is correct:

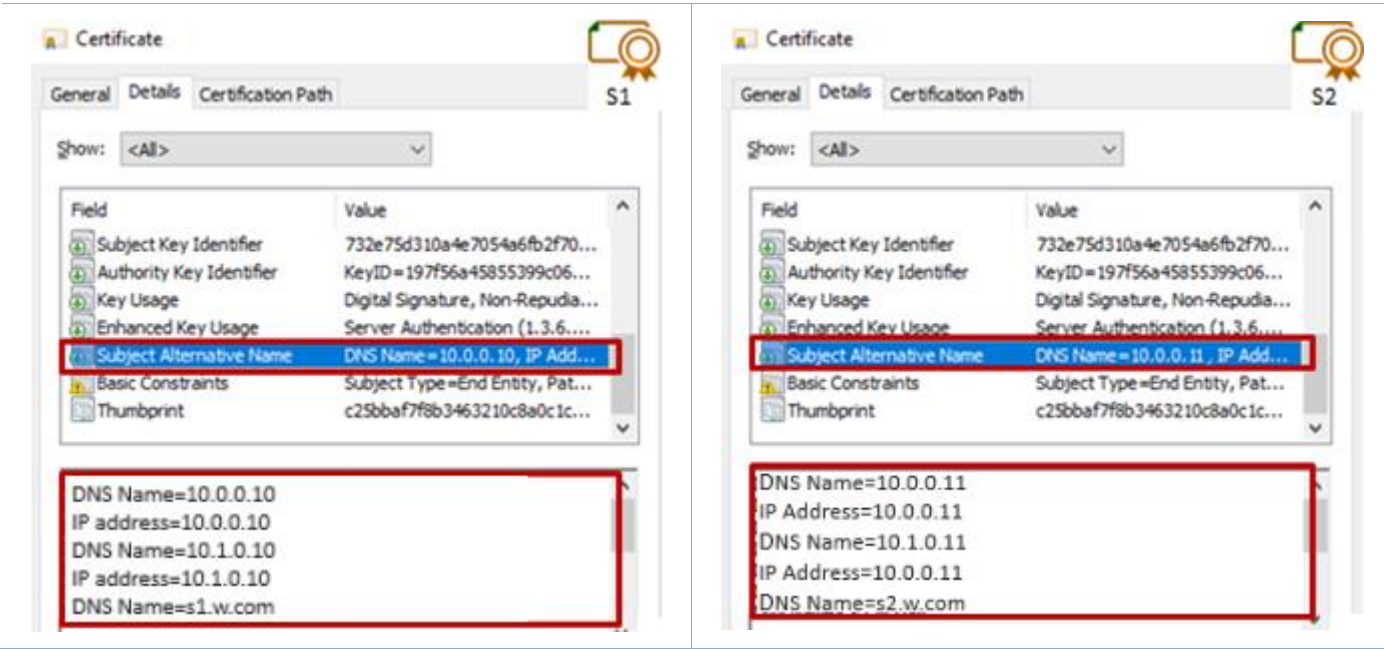
1. Copy the `.crt` (or `.cer`) file on a Windows workstation
2. Double click on this file to open it with `Crypto Shell Extensions`
3. Click on the `Details` tab
4. Verify the `Subject Alternative Name` field

If you prefer the command line interface, you can run on each the SafeKit node:



```
SAFE/web/bin/openssl.exe x509 -text -noout -in
SAFE/web/conf/server.crt
```



and look for the value after `Subject Alternative Name`.



11.3.2.2 Get and install the CA certificate

11.3.2.2.1 Get certificate file

You must get these certificates from the PKI with the expected format.

 cacert.crt	<p>The Certification Authority CA certificate used to issue the server certificates. X509 certificate file in PEM format.</p> <p>The chain of certificates for the root and intermediates CA</p>	 S1 S2 Server certificates for S1 and S2
---	--	---

If you have trouble retrieving this file from the PKI, you can build it using the procedure described in [section 7.18](#).

11.3.2.2.2 Install file in SafeKit

Install certificates files as follow (where `SAFE=C:\safekit` in Windows if System Drive=`C:` ; and `SAFE=/opt/safekit` in Linux):

 cacert.crt	<p>On S1 and S2:</p> <ol style="list-style-type: none">1. copy <code>cacert.crt</code> to <code>SAFE/web/conf/cacert.crt</code>2. On Linux, run: <pre>chown safekit:safekit SAFE/web/conf/cacert.crt chmod 0440 SAFE/web/conf/cacert.crt</pre>
---	---

You can check the installed certificates with:

```
cd SAFE/web/bin  
checkcert -t CA
```

It returns a failure if an error is detected.

You must also check that the `cacert.crt` contains the chain of certificates for the root and intermediates Certification Authorities.

11.3.2.3 Configure and restart the web service

To enable HTTPS, on all servers :

- 1. copy `SAFE/web/conf/httpd.webconsolessl.conf` to `SAFE/web/conf/ssl/httpd.webconsolessl.conf`
- 2. On Linux, run :
`chown safekit:safekit SAFE/web/conf/ssl/httpd.webconsolessl.conf`
`chmod 0440 SAFE/web/conf/ssl/httpd.webconsolessl.conf`
- 3. run `safekit webserver restart`

where `SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux

11.3.2.4 Change the firewall rules

You can run the `firewallcfg` command to change the firewall rules. It set SafeKit rules into the operating system default firewall (in Windows, Microsoft Windows Firewall ; in Linux, `firewalld` or `iptables`).

Firewall	On S1 and S2: 1. run <code>SAFE/private/bin/firewallcfg add</code> where <code>SAFE=C:\safekit</code> in Windows if System Drive=C: ; and <code>SAFE=/opt/safekit</code> in Linux
----------	--

Don't run this command if you want to configure the firewall yourself or if you use a different firewall than the system one. For the list of SafeKit processes and ports, see [section 10.3](#).

11.4 User authentication setup


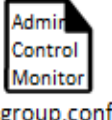
Setup one of the following user authentication methods:

- ⇒ [section 11.4.1 "File-based authentication setup"](#)
- ⇒ [section 11.4.2 "LDAP/AD authentication setup"](#)
- ⇒ [section 11.4.3 "OpenID authentication setup"](#)

At the end of this setup, you can start using the secure SafeKit web console.

11.4.1 File-based authentication setup

File-based authentication setup can be applied in HTTP or HTTPS. It relies on the following files:

 user.conf	User file configuration that defines authorized users
 group.conf	Optional file to restrict the user's role. If the <code>group.conf</code> file is not present, all authenticated users will have the Admin role.

11.4.1.1 Manage users and groups

The users and groups must be identical on S1 and S2, as well as passwords. It is defined by the files `user.conf` and `group.conf` into `SAFE/web/conf` directory (`SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux).

During the default setup initialization, described in [section 11.2.1](#), the user named `admin` has been created and thus is present into `user.conf`. You can decide to remove this user if you create others.


1. Create a new user

Users are created with the `SAFE/web/bin/htpasswd` command.

For instance, to add the new user `manager` and set its password `managerpassword`, run:

```
SAFE/web/bin/htpasswd -bB SAFE/web/conf/user.conf manager managerpassword
```

The new user is inserted into `SAFE/web/conf/user.conf` the file.


 user.conf	<pre>admin:\$2y\$05\$0PquL6Z2Y78QcXpHIako.O58Z6lWfa5A86XD.eCbEnbRcguJln9Ce manager:\$apr1\$U2GLivF5\$xx39WKmSpq6BGmLybESgNV1 operator1:\$apr1\$DetdwaZz\$hy5pQzpUlPny3qsXrIS/z1 operator2:\$apr1\$ICiZv2ru\$wRkc3BclBhXzc/4llofoc1</pre>
--	---

2. Assign the role of the users (optional)

By default, all users have the Admin role. If you want to assign distinct roles to different users, you must create the `SAFE/web/conf/group.conf` file and assign user's role. The group file can contain the 3 groups Admin, Control, Monitor. Users in these groups will have the corresponding roles.

Each line of the group file must contain the group name followed by a colon, followed by the member users name separated by spaces. See the example above.

For instance, assign the Control role to the new user `manager`:

 group.conf	<pre>Admin : admin Control : manager Monitor : operator1 operator2</pre>
---	---





Each line of the group file must contain the group name followed by a colon, followed by the member users name separated by spaces. See the example above.

3. Delete a user, ...

Use `htpasswd -?` for all user management commands (add/delete, ...).

11.4.1.2 Install files

Install the files as follow (where `SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux):

	<p>On S1 and S2:</p> <ol style="list-style-type: none"> 1. copy <code>user.conf</code> to <code>SAFE/web/conf/user.conf</code>
	<p>On S1 and S2 if groups are set:</p> <ol style="list-style-type: none"> 2. copy <code>group.conf</code> to <code>SAFE/web/conf/group.conf</code>

3. On Linux, on S1 and S2, run:

```
chown safekit:safekit SAFE/web/conf/user.conf SAFE/web/conf/group.conf
chmod 0440 SAFE/web/conf/user.conf SAFE/web/conf/group.conf
```

These files must be identical on all nodes.

11.4.1.3 Configure and restart the web service

To configure the file-based authentication (where `SAFE=C:\safekit` in Windows if System Drive=C: ; and `SAFE=/opt/safekit` in Linux):

	<p>On S1 and S2:</p> <ol style="list-style-type: none"> 1. edit <code>SAFE/web/conf/httpd.conf</code> file 2. if necessary uncomment <code>usefile</code> <div style="background-color: #f0f0f0; padding: 5px; margin-top: 5px;">Define usefile</div>
	<p>On S1 and S2:</p> <ol style="list-style-type: none"> 3. run <code>safekit webserver restart</code>

This is the default content of `httpd.conf`.

11.4.1.4 Test the web console and distributed command



The setup is complete; you can now test that it is operational.

- Test the web console
 1. Start a browser on the user's workstation
 2. Connect it to the default URL <http://host:9010> (where `host` is the name or Ip address of one of the SafeKit nodes). If HTTPS is configured, there is an automatic redirection to <https://host:9453>

3. In the login page, specify in the user's name and password
With the SafeKit default configuration, you can log-in with the user `admin` by giving the password you assigned during initialization.
 4. The loaded page only allows access authorized by the user's role. If the groups have not been defined, all users have the Admin role.
- Test the distributed command
 1. Connect on S1 or S2 as administrator/root
 2. Open a system console (PowerShell, shell, ...)
 3. Change directory to `SAFE`
 4. Run `safekit -H "*" level`
that should return the level for all nodes

11.4.2 LDAP/AD authentication setup

LDAP/AD authentication setup can be applied in HTTP or HTTPS. It requires:

	LDAP/Active Directory account configuration used to assert the user identity
	Optional LDAP/Active Directory group configuration to restrict the user's role. When groups are not defined, all authenticated users have the Admin role.



On some Linux distributions (such as RedHat 8 and CentOS 8), the web server start fails when it is configured with LDAP/AD authentication. In this case, apply the solution described in [SK-0092](#).

Apply the steps described below after verifying that S1 and S2 can connect to the LDAP controller domain port (default is 389).

11.4.2.1 Manage users and groups



If necessary, ask your LDAP administrator to create users of the SafeKit web console.

If you want to define user's role, ask your LDAP administrator to create groups for Admin, Control, Monitor roles and assign users to groups. When groups are not defined, all users will have the Admin role.

11.4.2.2 Configure and restart the web service

To configure the LDAP/AD authentication (where `SAFE=C:\safekit` in Windows if `%SYSTEMDRIVE%=C: ;` and `SAFE=/opt/safekit` in Linux):

On S1 and S2:

	<p>Initialize the authentication for the distributed command. This may have already been done if you initialized the default configuration after SafeKit installation. Otherwise:</p> <ol style="list-style-type: none"> 1. Run <code>SAFE/private/bin/webservercfg -rcmdpasswd <i>pwd</i></code> where <i>pwd</i> is the password for the private user <code>rcmdadmin</code>. You don't need to memorize it.
 <p>httpd.conf</p>	<p>On S1 and S2:</p> <ol style="list-style-type: none"> 2. edit <code>SAFE/web/conf/httpd.conf</code> file 3. uncomment <code>useldap</code> <pre>Define useldap</pre> <ol style="list-style-type: none"> 4. Locate the following lines and replace bold values according to your LDAP/AD service configuration: <pre>Define binddn "CN=bindCN,OU=bindOU1,OU=bindOU2,DC=domain,DC=fq,DC=dn" Define bindpwd "Password0" Define searchurl "ldap://ldaporad.fq.dn:389/OU=searchou, DC=domain,DC=fq, DC=dn?sAMAccountName, memberOf?sub?(objectClass=*)" "</pre> <p>the <code>binddn</code> and <code>bindpwd</code> variables must contain the credentials of an account with search rights on the directory.</p> <p>the <code>searchurl</code> variable defines the RFC2255 search URL to authenticate the user.</p> <p>CN: common name  OU: organization unit DC: domain component (one field for each part of the FQDN).</p> <p>If the group configuration is not enabled, all authenticated users will have the Admin role.</p>
	<p>On S1 and S2</p> <p>To enable group management (optional):</p> <ol style="list-style-type: none"> 5. edit <code>SAFE/web/conf/httpd.conf</code> file 6. uncomment the following lines and replace bold values according to your LDAP/AD service configuration: <pre>Define admingroup "CN=Group1CN,OU=Group1OU1,OU=Group1OU2,DC=domain,DC=fq,DC=dn" Define controlgroup "CN=Group2CN,OU=Group2OU1,OU=Group2OU2,DC=domain,DC=fq,DC=dn" Define monitorgroup "CN=Group3CN,OU=Group3OU1,OU=Group3OU2,DC=domain,DC=fq,DC=dn"</pre> <p>Users set into the LDAP/AD groups associated to <code>admingroup</code>, <code>controlgroup</code> and <code>monitorgroup</code>, will respectively have Admin, Control and Monitor roles.</p> <p>For more sophisticated authentication, read Apache web service documentation (see http://httpd.apache.org).</p>

On S1 and S2:
7. <code>run safekit webserver restart</code>

11.4.2.3 Test the web console and distributed command

The setup is complete; you can now test that it is operational.





- Test the web console
 1. Start a browser on the user's workstation
 2. Connect it to the default URL <http://host:9010> (where `host` is the name or Ip address of one of the SafeKit nodes). If HTTPS is configured, there is an automatic redirection to <https://host:9453>
 3. In the login page, specify in the user's name and password
 4. The loaded page only allows access authorized by the user's role. If the groups have not been defined, all users have the Admin role.
- Test the distributed command
 1. Connect on S1 or S2 as administrator/root
 2. Open a system console (PowerShell, shell, ...)
 3. Change directory to `SAFE`
 4. Run `safekit -H "*" level`
that should return the level for all nodes

11.4.3 OpenID authentication setup



Since SafeKit 8.2.3, OpenID authentication works only with HTTPS. To setup HTTPS, refer to [section 11.3](#).

OpenID authentication relies on the `mod_auth_openidc` Apache module. It must be set with HTTPS. It requires:

	OpenID Identity provider client application registration and account configuration used to assert the user identity
   ADMIN CONTROL MONITOR	Optional OpenID claims configuration to restrict the user's role. When claims are not defined, all authenticated users have the Admin role.



On some Linux distributions you may need to install the `mod_auth_openidc` module from the distribution repository.

Apply the steps described below after verifying that S1 and S2 can connect to the OpenID Identity Provider. You may need to setup a proxy configuration, see relevant `httpd.conf` section and `mod_auth_openidc` documentation for details.

11.4.3.1 Manage app, users and groups

If necessary, ask your OpenID administrator to create users of the SafeKit web console.

Ask your OpenID administrator to register the webconsole App into the OpenID provider (OP) and retrieve the assigned credentials (ClientID and ClientSecret) values (you will need those values during the `httpd.conf` configuration step below).


Set the app's redirect URI to <https://host:9453/openid>. If you plan to connect to more than one server, enter the URL of each connection server.

If you want to define user's role on the Identity Provider, ask your OpenID administrator to create groups or roles for Admin, Control, Monitor roles and assign users to the created groups or roles, then fill in the `AdminClaim`, `ControlClaim` and `MonitorClaim` variables in `httpd.conf` with the corresponding claims. When the above is not defined, all authenticated users will have the Admin role.

You may also define the groups on the SafeKit Web Server by filling in the `group.conf` file as in the File-based authentication case (see "Assign the role of the users" in [section 11.4.1.1](#)).

11.4.3.2 Configure and restart the web service

To configure the OpenID authentication (where `SAFE=C:\safekit` in Windows if `%SYSTEMDRIVE%=C: ;` and `SAFE=/opt/safekit` in Linux):

	<p>On S1 and S2:</p> <p>Initialize the authentication for the distributed command. This may have already been done if you initialized the default configuration after SafeKit installation. Otherwise:</p> <ol style="list-style-type: none"> Run <code>SAFE/private/bin/webservercfg -rcmdpasswd pwd</code> where <code>pwd</code> is the password for the private user <code>rcmdadmin</code>. You don't need to memorize it.
 httpd.conf	<p>On S1 and S2:</p> <ol style="list-style-type: none"> edit <code>SAFE/web/conf/httpd.conf</code> file uncomment <code>useopenid</code> <div style="background-color: #f0f0f0; padding: 5px;"> <p>Define <code>useopenid</code></p> </div> <ol style="list-style-type: none"> Locate the following lines and replace values according to your OpenID service configuration: <div style="background-color: #f0f0f0; padding: 5px;"> <pre>OIDCProviderMetadataURL <Your OpenId provider metadata URL> OIDCClientID <Your OpenID client ID> OIDCClientSecret <Your OpenID client secret> OIDCRemoteUserClaim <The Claim in ID token that identifies the user, if not set, defaults to sub> ## openid connect scope request; this defines which claims are returned by the IDP. OIDCScope "openid email"</pre> </div>

	<ul style="list-style-type: none"> the <code>OIDCClientID</code> and <code>OIDCClientSecret</code> variables must contain the credentials of the registered app in the OpenID Identity Provider. the <code>OICDScope</code> variable defines the scopes needed to return the <code>RemoteUser</code> and optionally roles claims. <code>openid</code> should always be specified. <p>If neither the <code>AdminClaim</code>, <code>ControlClaim</code> and <code>MonitorClaim</code> configuration nor the <code>group.conf</code> configuration is enabled, all authenticated users will have the Admin role.</p>
	<p>On S1 and S2</p> <p>To enable role claim management:</p> <ol style="list-style-type: none"> edit <code>SAFE/web/conf/httpd.conf</code> file uncomment the following lines and replace the values according to your OpenID service configuration: <pre># Define AdminClaim roles:SKAdmin # Define ControlClaim roles:SKControl # Define MonitorClaim roles:SKMonitor</pre> <p>Users' tokens bearing the claims defined by the <code>AdminClaim</code>, <code>ControlClaim</code> and <code>MonitorClaim</code>, will respectively have Admin, Control and Monitor roles.</p> <p>For more details, see the <code>mod_auth_openidc</code> documentation (GitHub - OpenIDC/mod_auth_openidc: OpenID Certified™ OpenID Connect Relying Party implementation for Apache HTTP Server 2.x).</p>
	<p>On S1 and S2:</p> <ol style="list-style-type: none"> run <code>safekit webserver restart</code>

11.4.3.3 Test the web console and distributed command

The setup is complete; you can now test that it is operational.

- Test the web console
 - Start a browser on the user's workstation
 - Connect it to the default URL `http://host:9010` (where `host` is the name or Ip address of one of the SafeKit nodes). Since HTTPS must be configured, there is an automatic redirection to `https://host:9453`
 - In the login page, specify in the user's name and password
 - The loaded page only allows access authorized by the user's role. If the groups have not been defined, all users have the Admin role.
- Test the distributed command
 - Connect on S1 or S2 as administrator/root
 - Open a system console (PowerShell, shell, ...)
 - Change directory to `SAFE`
 - Run `safekit -H "*" level`
that should return the level for all nodes

12. Cluster.xml for the SafeKit cluster configuration

⇒ [Section 12.1 "Cluster.xml file"](#)

⇒ [Section 12.2 "SafeKit cluster Configuration"](#)

SafeKit uses the configuration file `cluster.xml`. This file defines all the servers that make up the SafeKit cluster as well as the IP address (or name) of these servers on the networks used to communicate with the cluster nodes. These are global cluster and module internal communications; these communications are encrypted. This network is also used for executing the global `safekit` command (with argument `-H`).

You must define at least one network that includes all nodes in the cluster. It is recommended to define several networks to tolerate at least one network failure.

The cluster can be configured:

- Either via the cluster configuration wizard in the SafeKit web console
- Or by directly editing the cluster configuration file and applying the configuration via command line

Both methods are described in [section 12.2](#).



For full examples of cluster configurations refer to [section 15.1.1](#) and [section 15.2.1](#). It presents the configuration via the web console along with the corresponding `cluster.xml`.

12.1 Cluster.xml file

Each network (`lan`) has a logical name that will be used in the configuration of the modules to name the monitoring networks:

- into the heartbeat section for a mirror module (for details, see [section 13.3](#))
- into the lan section for a farm module (for details, see [section 13.4](#))

The node name is the one that is used by the SafeKit administration service (`safeadmin`) for uniquely identifying a SafeKit node. You must always use the same name for designing a given server on different networks. This name is also used by the SafeKit web console when displaying the node's name.

12.1.1 Cluster.xml example

- In the example below, two networks are defined. One of them can be dedicated to file replication in a mirror module.

```
<cluster>
<lans>
  <lan name="default">
    <node name="node1" addr="192.168.1.67"/>
    <node name="node2" addr="192.168.1.68"/>
  </lan>
  <lan name="repli">
    <node name="node1" addr="10.0.0.1"/>
  </lan>
</lans>
</cluster>
```

```
<node name="node2" addr="10.0.0.2"/>
</lan>
</lans>
</cluster>
```

- In the example below, a unique network is used, but in a Network address translation (NAT) configuration. For each node two addresses must be defined: the local one `laddr` (defined on local interface) and the external one `addr` (as seen by other servers).

All nodes must be able to communicate to the others via the NATted addresses.

```
<cluster>
  <lans>
    <lan name="default">
      <node name="node1" addr="server1.dns.name" laddr="10.0.0.1"/>
      <node name="node2" addr="server2.dns.name" laddr="10.0.0.2"/>
    </lan>
  </lans>
</cluster>
```

12.1.2 Cluster.xml syntax

```
<cluster>
  <lans [port="4800"]>
    <lan name="lan_name" [command="on|off"] >
      <node name="node1 name" addr="node1 IP address or name"
        [ laddr="local_IP1_address" ]/>
      <node name="node2 name" addr="node2 IP address or name"
        [ laddr="local_IP2_address" ] />
      ...
    </lan>
    ...
  </lans>
</cluster>
```

12.1.3 <lans>, <lan>, <node> attributes

<lans	Begin the definition of the cluster nodes and network topology.
[port="xxxx"]	Defines the UDP port with which the membership protocol is exchanged. Default: 4800
[pulse="xxxx"]	Defines the period of the membership protocol messages emission. Longer pulse makes the membership protocol use less bandwidth but react more slowly.
[mlost_count="xx"]	Defines the number of periods elapsed without message before electing a new leader.
[slost_count="xx"]	Defines the number of periods elapsed without messages before declaring a follower node offline.

<code><lan</code>	Definition of a LAN (i.e., IPv4 broadcast domain, IPv6 link) on which the membership protocol will be transmitted. At least one LAN must be defined. Define one such tag per used LAN.
<code>name="lan name"</code>	Single logical name for the lan. This name is used into module configuration to name networks used by the module.
<code>command="on" "off"</code>	Set <code>command="on"</code> to use this network for running distributed commands on the cluster. In this case, this <code><lan></code> section must include all nodes in the cluster. You can set only one <code><lan></code> section with <code>command="on"</code> . When this attribute is not set, it is the first <code><lan></code> section that is used for running distributed commands on the cluster. Default: <code>off</code>
<code><node</code>	Definition of one node in the SafeKit cluster. Define as many <code><node></code> tags as there are nodes in the cluster (at least 2).
<code>name="node name"</code>	Single logical name to the SafeKit server. You must always use the same name for designing a given server on different lans.
<code>addr=</code> <code>"IP address or name"</code>	IPv4 or IPv6 address, or name of the node as it is known by other nodes on this LAN (IP address recommended to be independent from a DNS server). On NAT configuration, it must be the external address. When defining an IPv6 address, use literal format: the address is enclosed in square brackets (e.g. <code>[2001::7334]</code>)
<code>laddr=</code> <code>"local IP address"</code>	Local IP address on this LAN. To be used only on NAT configurations, where local address is different from external one. IPv4 address or literal IPv6 address.



In SafeKit < 8.2, the cluster configuration had attributes `console` and `framework` on `<lan>` tag. These attributes were necessary for the legacy web console and are obsolete with the new one. If presents, these attributes are ignored in SafeKit 8.2.

12.2 SafeKit cluster Configuration

12.2.1 Configuration with the SafeKit web console

The SafeKit web console provides a configuration wizard for editing the `cluster.xml` file and applying the configuration on all the cluster nodes.

- The cluster configuration requires to log in the web console with a user having Admin role
- If the cluster is not configured, the web console automatically opens the Cluster configuration wizard
- When the cluster is configured, the current cluster configuration is loaded from the connection node specified in the browser URL

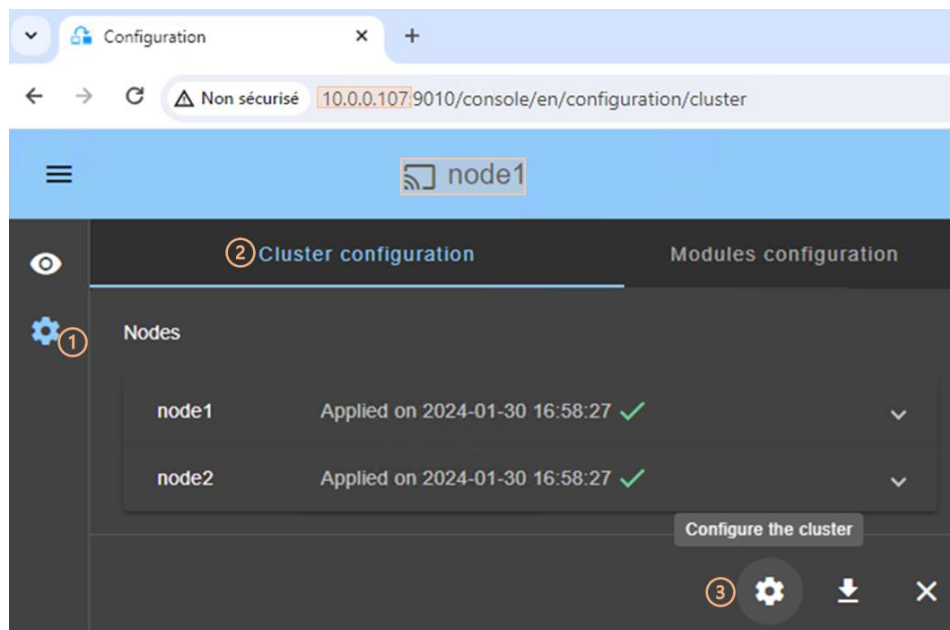
Open the cluster configuration wizard:

- Directly via the URL <http://host:9010/console/en/configuration/cluster/config>

Or

- Navigate in the console

In this example, the console is loaded from `10.0.0.107`, which corresponds to `node1` in the existing cluster. This is the connection node.



- Click on ⚙️ "Configuration" in the navigation sidebar
- Click on "Cluster configuration" tab
- Click on ⚙️ "Configure the cluster" button

For details on the cluster configuration wizard, see [section 3.2.1](#).

12.2.2 Configuration with command line

- (1) Log as administrator/root
- (2) Edit the file `SAFEVAR/cluster/cluster.xml`
In Windows, `SAFEVAR= C:\safekit\var` si `%SYSTEMDRIVE%=C:`
In Linux, `SAFEVAR=/var/safekit`
- (3) Apply the cluster configuration with a new encryption key by executing:
 1. `safekit cluster`
Configure locally, from the `cluster.xml` file, and generate a new encryption key for communication between the nodes.
 2. `safekit -H "*" -G`
It applies the local configuration, defined into `cluster.xml`, on all cluster nodes.

To re-configure the cluster without cryptographic key, execute :

1. `safekit cluster delkey`
2. `safekit -H "*" -G`

To regenerate encryption keys and propagate them on cluster nodes:

1. `safekit cluster genkey`
2. `safekit -H "*" -G`



For the full description of commands, refer to [section 9.2](#).

12.2.3 Configuration changes

When changing the cluster configuration, the new configuration must be applied on all cluster nodes. When the configuration is applied only on a subset of the nodes present into the cluster configuration, only this subset will be able to communicate with each other. This is also the case when the cryptographic key is not identical on all nodes. This can have the effect of disrupting the operation of the modules installed on servers. For a correct behavior, you must re-apply the configuration on all the nodes that belong to the cluster as described above.



You can check the configuration by running the command `safekit cluster confinfo` on each node (see [section 9.2](#)). When the configuration is operational, this command must return on all nodes, the same list of nodes and the same value for the configuration signature.



Changing the cluster configuration could have important impact on module configurations since the lan names set into the cluster configuration are used into the module's configuration. Any change in the cluster configuration, will trigger modules updates: each module will reload its configuration to adapt the changes. Such changes could lead to module stop in case of incompatibility (for example if a lan used by a module is removed from the cluster configuration). So, great care must be taken when modifying cluster configuration when modules are running.

13. Userconfig.xml for a module configuration

- ⇒ [Section 13.1](#) "Macro definition - <macro>"
- ⇒ [Section 13.2](#) "Farm or mirror module - <service>"
- ⇒ [Section 13.3](#) "Heartbeats - <heart>, <heartbeat >"
- ⇒ [Section 13.4](#) "Farm topology - <farm>, <lan>"
- ⇒ [Section 13.5](#) "Virtual IP address - <vip>"
- ⇒ [Section 13.6](#) "File replication - <rfs>, <replicated>"
- ⇒ [Section 13.7](#) "Enable module scripts - <user>, <var>"
- ⇒ [Section 13.8](#) "Virtual hostname - <vhost>, <virtualhostname>"
- ⇒ [Section 13.9](#) "Process or service monitoring - <errd>, <proc>"
- ⇒ [Section 13.10](#) "Checkers - <check>"
- ⇒ [Section 13.11](#) "TCP checker - <tcp>"
- ⇒ [Section 13.12](#) "Ping checker - <ping>"
- ⇒ [Section 13.13](#) "Interface checker - <intf>"
- ⇒ [Section 13.14](#) "IP checker - <ip>"
- ⇒ [Section 13.15](#) "Custom checker - <custom>"
- ⇒ [Section 13.16](#) "Module checker - <module>"
- ⇒ [Section 13.17](#) "Splitbrain checker - <splitbrain>"
- ⇒ [Section 13.18](#) "Failover machine - <failover>"

Each time you modify `userconfig.xml`, the configuration must be applied to all the nodes of the cluster onto which the module is installed, to become the active configuration.

To apply the new configuration modified on `node1`, on all cluster nodes, follow the procedure below (replace `node1`, `node2` by the nodes name and `AM` by the module name).



- the web console, connected to `node1`, by navigating to  "Configuration/Modules configuration/
 Configure the module/"
- or the web console, connected to `node1`, by directly entering the URI </console/en/configuration/modules/AM/config/>
- or the command `safekit config -H "node1,node2" -E AM` executed on `node1`

Example of `userconfig.xml`:

```
<safe>
  <!-- Insert below <macro> <service> tags -->
</safe>
```

With the web console, the module must be stopped before applying the configuration.



With command line, it is possible to apply a new configuration while the module is running, but only in  `ALONE` (Ready) or  `WAIT` (NotReady) states. This feature is called *dynamic configuration*. Only a restricted subset of parameters could be changed. If the new configuration cannot be deployed, an error message is displayed. The attributes that can be dynamically modified are reported hereafter.

13.1 Macro definition - `<macro>`

Use a macro to associate a name with a value. In the `userconfig.xml`, the name, enclosed by the `%` character, is replaced by the value of the corresponding macro.



The syntax `%identifier%` can also be used in `userconfig.xml` to represent the value of an environment variable named `identifier`. In case of conflict, it is the macro value that is expanded.

13.1.1 `<macro>` example

In the example below, `%PATH%` is replaced by `e:\path`.

```
<macro name="PATH" value="e:\path"/>
<service>
  ...
  <rfs>
    <replicated dir="%PATH%" />
  </rfs>
</service>
```



For an example of macro usage, refer to [section 15.3](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.1.2 `<macro>` syntax

```
<macro
  name="identifier"
  value="value"
/>
```

13.1.3 `<macro>` attributes

<code><macro</code>	
<code>name="identifier"</code>	A character string that identifies the macro.
<code>value="value"</code>	The value that will replace each occurrence of <code>%identifier%</code> in the rest of <code>userconfig.xml</code> .
<code>/></code>	

13.2 Farm or mirror module - <service>

13.2.1 <service> example

- Example for a mirror module

```
<service mode="mirror" defaultprim="alone" maxloop="3" loop_interval="24"
failover="on">
  <!-- Insert below <heartbeat> <rfs> <vip> <user> <vhost> <errd> <check>
<failover> tags -->
</service>
```



For a full example of a mirror module, refer to [section 15.1](#). It presents the configuration via the web console along with the corresponding userconfig.xml.

- Example for a farm module

```
<service mode="farm" maxloop="3" loop_interval="24">
  <!-- Insert below <farm> <vip> <user> <vhost> <errd> <check> <failover> tags
-->
</service>
```



For a full example of a farm module, refer to [section 15.2](#). It presents the configuration via the web console along with the corresponding userconfig.xml.


13.2.2 <service> syntax


```
<service mode="mirror"|"farm"|"light"
[boot="off"|"on"|"auto"|"ignore"]
[boot_delay="0"]
[failover="on"|"off"]
[defaultprim="alone"|"server_name"|"lastprim"]
[maxloop="3"] [loop_interval="24"]
[automatic_reboot="off"|"on"]>
</service>
```






Only boot, maxloop, loop_interval and automatic_reboot attributes can be changed with a dynamic configuration.

13.2.3 <service> attributes

<service	Top level section of userconfig.xml
mode="mirror" "farm" "light"	<ul style="list-style-type: none"> • mode="mirror" for mirror module (section 1.2) The synchronization protocol between the 2 servers is defined in section 13.3.  For a full example of a mirror module, refer to section 15.1. • mode="farm" for farm module (see section 1.3) The synchronization protocol between the 2 servers is defined in section 13.4.

	<p> For a full example of a farm module, refer to section 15.2.</p> <ul style="list-style-type: none"> • <code>mode="light"</code> for light (see section 1.2.9) <p>It is a module set to the minimum needed for one server with error detection and local restart only (no failover).</p>
<pre>[boot= "on" "off" "auto" "ignore"]</pre>	<ul style="list-style-type: none"> • <code>boot="on"</code> the module is automatically started at boot time. • <code>boot="off"</code> the module is not started at boot time. • <code>boot="auto"</code> the module is automatically started at boot time if it was started before the reboot. • <code>boot="ignore"</code> Before SafeKit 7.5, the configuration to start the module at boot was done with the command <code>safekit boot -m AM on off</code> (which had to be executed on each node). If you prefer to continue using this command, remove the <code>boot</code> attribute or set it to <code>ignore</code> (the default). The module will not be started at boot time unless the <code>safekit boot -m AM on</code> command is executed. <p>The state of the boot configuration is visible in the <code>usersetting.boot</code> resource. The status of resources is visible in web console/🗑️ Control/Select the node/Resources tab/; with the command <code>safekit state -m AM -v</code></p> <p>Default value: <code>ignore</code></p>
<pre>[boot_delay="0"]</pre>	<p>The delay, in seconds, before starting the module at boot.</p> <p>Default value: <code>0</code> (no delay)</p>
<pre>[failover= "on" "off"]</pre>	<p>For mirror module only.</p> <ul style="list-style-type: none"> • <code>failover="on"</code> An automatic failover on the secondary server is triggered if the primary fails or stops. • <code>failover="off"</code> When the primary server fails or stops, the secondary server waits (no automatic failover is triggered). Only the <code>prim</code> command can start the secondary server as primary. See description in section 5.7. <p>Default value: <code>on</code></p>
<pre>[defaultprim= "alone"]</pre>	<p>For mirror module only.</p>

<pre>"server_name" "lastprim"]</pre>	<p>defaultprim specifies which server among two servers is the default primary server for an application module.</p> <p>This option is useful when a module is <code>ALONE</code> on a server and the module is started on the other server.</p> <ul style="list-style-type: none"> • defaultprim="alone" <p>The <code>ALONE</code> module becomes <code>PRIM</code> while the module on the other server becomes <code>SECOND</code>. Value recommended avoiding swap of application after reintegration.</p> • defaultprim="server_name" <p>When the module is running on two servers, the primary server among the two servers is the one set in defaultprim. This value can be useful for active/active (see section 1.4.2) or N-1 active (see section 1.4.3) architectures.</p> • defaultprim="lastprim" <p>The restarted module becomes <code>PRIM</code> if it was <code>PRIM</code> before its last stop.</p> <p>Default value: alone</p>
<pre>[maxloop="3"]</pre>	<p>Number of consecutive error detections before stopping. This attribute defines the maximum number of actions (<code>restart</code>, <code>stopstart</code>, <code>wait</code>) that can be executed following an error detection issued by <code><errd></code> or a <code><checker></code>, before locally stopping the module.</p> <p>The counter is reset at the expiration of the <code>loop_interval</code> timeout and upon <code>safekit start</code>, <code>restart</code>, <code>swap</code>, <code>stopstart...</code> administrative commands execution.</p> <p>Note that a <code>safekit</code> command sent by a detector passes the <code>-i identity</code> parameter and increments the counter, whereas administrator issued commands reset it.</p> <p> This attribute's value can be changed with a dynamic configuration.</p> <p>The <code>maxloop</code> is represented by the resource <code>heart.stopstartloop</code>. Its current value corresponds to the date on which the counter was initialized (in the form of a Unix Epoch timestamp); and its assignment date corresponds either to its initialization or to a <code>stopstart</code>, <code>restart</code>. View the resource history to see each increment of the <code>maxloop</code> counter.</p> <p>Default value: 3</p>
<pre>[loop_interval ="24"]</pre>	<p>Time interval during which <code>maxloop</code> applies.</p> <p>If set to 0, the <code>maxloop</code> counter becomes inactive.</p> <p>Default value: 24 hours.</p>

	 This attribute's value can be changed with a dynamic configuration.
<pre>[automatic_reboot = "off" "on"]</pre>	<p>If set to <code>on</code>, <code>stopstart</code> triggers a reboot instead of stopping and restarting the module.</p> <p>Default value: <code>off</code></p>  This attribute's value can be changed with a dynamic configuration.

13.3 Heartbeats - `<heart>`, `<heartbeat >`


Heartbeats must be used only for mirror architecture. For farm architecture, see [section 13.4](#).

The basic mechanism for synchronizing two servers and detecting server failures is the heartbeat, which is a monitoring data flow on a network shared by a pair of servers. Normally, there are as many heartbeats as there are networks shared by the two servers. In normal operation, the two servers exchange their states (`PRIM`, `SECOND`, the resource states) through the heartbeat mechanism and synchronizes their application start and stop procedures.

If all heartbeats are lost, it is interpreted as if the other server was down, and the local server switches to the `ALONE` state. Although not mandatory, it is better to have two heartbeat channels on two different networks for synchronizing the two servers to avoid the split-brain case.

The network used by the heartbeat is defined by the logical name of a network set into the SafeKit cluster configuration (for details, see [section 12](#)).

13.3.1 `<heart>` example

 For a full example of in a mirror module, refer to [section 15.1](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

- Basic example to configure heartbeat on the cluster network named `default`

```
<heart>
  <heartbeat name="default" />
</heart>
```

- Example with 2 heartbeats, one dedicated replication network configured with `ident="flow"` on the cluster network named `private`

```
<heart>
  <heartbeat name="default" />
  <heartbeat name="private" ident="flow"/>
</heart>
```

13.3.2 `<heart>` syntax

```
<heart
  [port="xxxx"] [pulse="700"] [timeout="30000"]
  [permanent_arp="on"]
>
  <heartbeat
```



```
[port="xxxx"] [pulse="700"] [timeout="30000"] name="network" [ident="name"]
>
</heartbeat>
...
</heart>
```



The `<heart>` tag and full subtree can be changed with a dynamic configuration.

13.3.3 `<heart>`, `<heartbeat >` attributes

<code><heart</code>	
<code>[port="xx"]</code>	UDP port on which all the heartbeats are exchanged. Default: depends on the id of the application module. Returned by the <code>safekit module getports</code> command.
<code>[pulse="700"]</code>	The delay, in milliseconds, between two heartbeat packets. Default value: 700 ms
<code>[timeout="30000"]</code>	Timeout value for heartbeat loss detection. Default value: 30 000 ms
<code><heartbeat</code>	Definition of one heartbeat. There are as many <code><heartbeat></code> tags as there are networks used to probe servers' mutual connectivity. At least one heartbeat must be defined.
<code>[port="xx"]</code>	Redefines the UDP port for the heartbeat. Default value is the same as the one defined in <code><heart></code> tag.
<code>[pulse="700"]</code>	Redefines the delay in milliseconds between two heartbeat packets. Default value is the same as the one defined in <code><heart></code> tag.
<code>[timeout="30000"]</code>	Redefines the timeout value for heartbeat loss detection. Default value is the same as the one defined in <code><heart></code> tag.
<code>name="network"</code>	Network named used by the heartbeat. <i>network</i> must be the name of a network set into the SafeKit cluster configuration (for details, see section 12). This attribute is mandatory in new config syntax (since SafeKit 7.2).
<code>[ident="name"]</code>	Set how the heartbeat will be labelled in the web console and in internal resources. The associated resource name <code>heartbeat.name</code> . If no ident attribute is present the value of the name attribute will be used.

	<p> <code>ident="flow"</code> is a reserved name associated with a heartbeat declared for a replication flow. If you set a heartbeat with <code>ident="flow"</code>, automatically the replication flow will be set on the same network.</p> <p>If you set <code>ident="flow"</code> without <code><rfs></code> configuration, the module start blocks in <code>WAIT</code> state.</p>
<pre>[permanent_arp= "on" "off"]</pre>	<p>Regularly, heart sets a permanent ARP entry for the ip addresses associated with the heartbeats.</p> <p>On some Linux systems, it may cause heart to freeze. Set this parameter to <code>off</code> in this case and manually set permanent arp for the remote server on boot. On Linux, this can be done by inserting the following line into a script that is executed at boot:</p> <pre>arp -s hostname hw_addr</pre> <p>Default value: <code>on</code></p>
<pre>[<server addr= "IP1_address />]</pre>	<p>Legacy definition of the server address in the heartbeat.</p> <p>The <code><server></code> tag is a legacy syntax used in previous SafeKit version (before SafeKit 7.2). It's supported for compatibility reason but must not be used for new modules.</p> <p> In the same <code>userconfig.xml</code>, you must not use the syntax for SafeKit 7.1 and the one for SafeKit 7.2.</p>

13.4 Farm topology - `<farm>`, `<lan>`

The basic mechanism to synchronize a farm of servers is a group communication protocol which automatically detects the available members of the farm. Normally, the membership protocol is configured on all networks connecting the N servers.

The network used by the protocol is defined by the logical name of a network set into the SafeKit cluster configuration (for details, see [section 12](#)).

13.4.1 `<farm>` example

Basic example to use the cluster network named `default`.

```
<farm>
  <lan name="default" />
</farm>
```



For full examples in a farm module, see [section 15.2](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.4.2 `<farm>` syntax


```
<farm [port="xx"]>
  <lan name="network"></lan>
  ...
</farm>
```

</farm>



The <farm> tag and subtree **cannot** be changed with a dynamic configuration.

13.4.3 <farm>, <lan> attributes

<farm	Begin the definition of a farm topology.
[port="xx"]	UDP port with which the membership protocol is exchanged. Default: depends on the id of the application module. Returned by <code>safekit module getports</code> command.
[pulse="xx"]	The period of the membership protocol messages emission. Longer pulse makes the membership protocol use less bandwidth but reacts more slowly.
[mlost_count="xx"]	Number of periods elapsed without message before electing a new leader.
[slost_count="xx"]	Number of periods elapsed without messages before declaring a follower node offline.
<lan	Definition of a LAN (i.e., IPv4 broadcast domain, IPv6 link) on which the membership protocol will be transmitted. At least one LAN must be defined. Define one such tag per used LAN.
name="network"	Define the name of network used. <code>network</code> must be the name of a network set into the SafeKit cluster configuration (see section 12). This attribute is mandatory in new config syntax (since SafeKit 7.2).
[<node name="identity" addr="IP1_address" />]	Legacy address and name of the node on this lan. The node tag is a legacy syntax used in previous SafeKit version (before SafeKit 7.2). It's supported for compatibility reason but must not be used for new modules.  In the same <code>userconfig.xml</code> , you must not use the syntax for SafeKit 7.1 and the one for SafeKit 7.2.

13.5 Virtual IP address - <vip>



If you install and run several application modules on the same server, the virtual IP addresses must be different for each application module.

13.5.1 <vip> example in a mirror module

The following example configures the virtual IP address on the primary node of an on-premises cluster.

```
<vip>
  <interface_list>
    <interface check="off" arpreroute="on">
      <real_interface>
        <virtual_addr addr="192.168.1.222" where="one_side_alias"
check="on"/>
      </real_interface>
    </interface>
  </interface_list>
</vip>
```



See also the full example in [section 15.1](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.5.2 <vip> example in a farm module

The following example configures load balancing to port 80 and virtual IP address between nodes in an on-premises cluster. The virtual IP address is configured on all nodes.

```
<vip>
  <interface_list>
    <interface check="on" arpreroute="on" arpinterval="60" arpelapse="10">
      <virtual_interface type="vmac_directed">
        <virtual_addr addr="192.168.1.222" where="alias" check="on"/>
      </virtual_interface>
    </interface>
  </interface_list>
  <loadbalancing_list>
    <group name="FarmProto">
      <rule port="80" proto="tcp" filter="on_port"/>
    </group>
  </loadbalancing_list>
</vip>
```



See also the full example in [section 15.2](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.5.3 Alternative to <vip> for servers in different networks



The configuration of a virtual IP address with a `<vip>` section in `userconfig.xml` requires servers in the same IP network (network rerouting and load balancing made at level 2).

If servers are in different IP networks, the `<vip>` section cannot be configured. In this case, an alternative is to configure the virtual IP in a load balancer. The load balancer routes packets to the physical IP addresses of servers by testing an URL status named health check and managed by SafeKit.


So, SafeKit provides a health check for SafeKit modules. For this, configure the health check in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where *AM* is the module name

In a mirror module, the health check:

- returns OK, that means that the instance is healthy, when the module state is  PRIM (Ready) or  ALONE (Ready)
- returns NOT FOUND, that means that the instance is unhealthy, in all other states

In a farm module, the health check:

- returns OK, that means that the instance is healthy, when the farm module state is  UP (Ready)
- returns NOT FOUND, that means that the instance is out of service, in all other states

Another alternative is that you implement a special DNS configuration and a DNS rerouting command inserted in the SafeKit restart scripts.

13.5.4 <vip> syntax

13.5.4.1 Virtual IP loadbalancing in farm architecture

```
<vip [tcppreset="off"|"on"]>
  <interface_list>
    <interface
      [check="off"|"on"]
      [arpreroute="off"|"on"]
      [arpinterval="60"]
      [arpelapse="1200"]
    >

    <virtual_interface
      [type="vmac_directed"|"vmac_invisible"]
      [addr="xx:xx:xx:xx:xx:xx"]
    >

      <virtual_addr
        addr="virtual_IP_name or virtual_IP_address"
        [where="alias"]
        [check="off"|"on"]
        [connections="off"|"on"]
      />
      ...
    </virtual_interface>
  </interface>
</interface_list>
<loadbalancing_list>
  <group name="group_name"
    <cluster>
      <host name="node_name" power="value" />
      ...
    </cluster>
    <rule
      [virtual_addr="*"|"virtual_IP_name"|"virtual_IP_address"]
      [port="*"|"value"]
      proto="udp"|"tcp"
      filter="on_addr"|"on_port"|"on_ipid"
    />
    ...
  </group>
  ...
</vip>
```

```
</loadbalancing_list>
</vip>
```



The `<vip>` tag and subtree **cannot** be changed with a dynamic configuration.

13.5.4.2 Virtual IP failover in mirror architecture

For on-premises SafeKit cluster:

```
<vip [tcpreset="off"|"on"]>
  <interface_list>
    <interface
      [check="off"|"on"]
      [arpreroute="off"|"on"]
      [arpinterval="60"]
      [arpelapse="1200"]
    >

    <real_interface>
      <virtual_addr
        addr="virtual_IP_name or virtual_IP_address"
        where="one_side_alias"
        [check="off"|"on"]
        [connections="off"|"on"]
      />
      ...
    </real_interface>
  </interface_list>
</vip>
```


13.5.5 `<vip>`, `<interface_list>`, `<interface>`, `<virtual_interface>`, `<real_interface>`, `<virtual_addr>` attributes

<code><vip</code>	
<code>[tcpreset="off" "on"]</code>	Before unconfiguring the virtual IP address, all connections with the virtual IP address as IP source are reset. The reset is disabled when set to <code>off</code> . Default value: <code>on</code>
<code><interface_list></code>	
<code><interface</code>	Definition of an interface with virtual IP addresses. Define as many <code><interface></code> sections as there are network interfaces to configure.
<code>[check="off" "on"]</code>	Set an interface checker on the interface to stop the service and put it in the <code>WAIT</code> state when the interface is down. The name of the interface checker is <code>intf.<network_IP_mask></code> (<code>intf.192.168.0.0</code>).

	<p>Default value: on</p> <p>For more information, see section 13.13.</p>
[arpreroute="off" "on"]	<p>Automatically broadcast gratuitous ARP on virtual IP addresses defined in <real_interface> section.</p> <p>Default value: off.</p>
[arpinterval="60"]	<p>Time in seconds between two gratuitous ARP.</p> <p>Default value: 60 s</p>
[arpelapse="1200"]	<p>Time during which gratuitous ARP are sent.</p> <p>Default value: 1200 s</p>
[name="interface name"]	<p>Linux only</p> <p>You can specify the name of the network interface on which the virtual IP addresses will be set.</p> <p>Ex.: name="bond0"</p> <p>Default: no value, SafeKit detects the network interface with virtual IP addresses set on it.</p>

13.5.5.1 <virtual_interface>, <virtual_addr> attributes in farm architecture

Use with farm modules for virtual IP load balancing :

<virtual_interface	<p>Definition of virtual IP addresses configured on an Ethernet interface.</p>
<p>type=</p> <p>"vmac_directed" </p> <p>"vmac_invisible"</p>	<ul style="list-style-type: none"> type="vmac_directed" <p>Advertise the MAC address of one of the servers as the associated mac address, as with normal traffic. No promiscuous mode needed. For details, see section 13.5.7.3.</p> type="vmac_invisible" <p>The virtual MAC address never visible in Ethernet headers to allow broadcasting of switch. Needs promiscuous mode. For details, see section 13.5.7.2.</p> <p>When running SafeKit into a virtual machine, you must turn on the promiscuous mode on the virtual network adapter. See SK-0099 for the procedure to follow for Hyper-V and VMware ESXi.</p> <p> Note: can be used for a mirror module with a need of transparent rerouting.</p>

<code>[addr="xx:xx:xx:xx:xx"]</code>	<p>Unicast virtual MAC address value.</p> <p>If not set, default is the concatenation of "5A:FE" (Safe) and the first configured virtual IP address in hexadecimal. Ignored in <code>vmac_directed</code> mode.</p>
<code><virtual_addr</code>	<p>Definition of one Virtual IP address. Set as many <code><virtual_addr></code> sections as there are virtual IP addresses on the interface.</p>
<code>addr="virtual_IP_name" "virtual_IP_address"</code>	<p>Name or address of the virtual IP (prefer an IP address to be independent from the name server).</p> <p>IPv4 or IPv6 address.</p>
<code>where="alias"</code>	<p>Configuration for farm module: the virtual IP address is defined on all servers as an alias IP address.</p> <p>Load balancing rules apply only for this type of virtual IP addresses.</p> <p>Note : when VMAC is used with a mirror module, set here <code>where="one_side_alias"</code></p>
<code>[check="off" "on"]</code>	<p>Defines an ip checker on the virtual IP address to stopstart the module when the virtual IP is deleted or in conflict. The name of the ip checker is <code>ip.<addr value></code> (<code>ip.192.168.1.99</code>).</p> <p>Default value: <code>on</code></p> <p>For more information, see section 13.14</p>
<code>[connections="off" "on"]</code>	<p>Enables counting of the number of active connections on the virtual address. This count is stored in the resource named <code>connections.<virtual addr value></code> (for example: <code>connections.192.168.1.99</code>) which is assigned every 10 seconds. This value is provided as a guideline only.</p> <p>Default value: <code>off</code></p>
<code>netmask="defaultnetmask"</code>	<p>Linux and IPV4 only. By default, the netmask of the network interface on which the virtual IP address is set.</p> <p>Set the netmask if there are several netmasks on the interface.</p>
<code></virtual_interface></code>	

13.5.5.2 <real_interface>, <virtual_addr> attributes in mirror architecture

Use with mirror modules for virtual IP failover:

<code><real_interface></code>	Definition of virtual IP addresses associated with the real MAC address of the interface.
<code><virtual_addr</code>	Definition of one virtual IP address. Set as many <code>virtual_addr</code> sections as there are virtual IP addresses on the interface.
<code>addr=</code> <code>"virtual_IP_name" </code> <code>"virtual_IP_address"</code>	Name or address of the virtual IP (prefer an IP address to be independent from the name server). IPv4 or IPv6 address.
<code>where="one_side_alias"</code>	The Virtual IP address will be aliased on the server on which the module becomes <code>PRIM</code> or <code>ALONE</code> .
<code>[check="off" "on"]</code>	Defines an ip checker on the virtual IP address to stopstart the module when the virtual IP is deleted or in conflict. The name of the ip checker is <code>ip.<addr value></code> (<code>ip.192.168.1.99</code>). Default value: <code>on</code> For more information, see section 13.14 .
<code>[connections="off" "on"]</code>	Enables counting of the number of active connections on the virtual address. This count is stored in the resource named <code>connections.<virtual addr value></code> (for example: <code>connections.192.168.1.99</code>) which is assigned every 10 seconds. This value is provided as a guideline only. Default value: <code>off</code>
<code>netmask="defaultnetmask"</code>	Linux and IPV4 only. By default, the netmask of the network interface on which the virtual IP address is set. Set the netmask if there are several netmasks on the interface.
<code></real_interface></code>	


13.5.6 <loadbalancing_list>, <group>, <cluster>, <host> attributes

Use with farm module.



For many load-balancing examples, see [section 15.2](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

<code><loadbalancing_list></code>	
---	--

<code><group</code>	<p>Definition of a load balancing group. Define as many sections as there are groups.</p> <p> See multi group example in section 15.2.2.4.</p>
<code>name="group_name"</code>	Name of the load balancing group.
<code><cluster</code>	Optional definition of the server set on which the load current group balancing will be applied. If no <code><cluster></code> section is defined, the rules apply to all servers of the farm.
<code><host</code>	Definition of one node in the cluster. Define as many hosts sections as there are nodes configured for the module.
<code>name="node_name"</code>	Define the name of the host. <i>node_name</i> must be the name of a node name set into the SafeKit cluster configuration (see section 12).
<code>power="value"</code>	Relative weight to apply to the current node in this load balancing group's cluster. Can be equal to 0, which means no traffic will be dispatched to this node. See section 13.5.7.4 for more information.
<code></cluster></code>	
<code><rule</code>	Definition of a load balancing rule for the group. Define as many sections as there are load balancing rules for this group.
<code>[virtual_addr= "*" "virtual_IP_address" "virtual_IP_name"]</code>	<p>Virtual IP name or address scope of the rule.</p> <p>By default, all virtual IP addresses: *</p>
<code>[port="*" "value"]</code>	<p>TCP or UDP port to which the load balancing rule applies.</p> <p>By default, all ports: *</p>
<code>proto="udp" "tcp" "arp"</code>	<ul style="list-style-type: none">• <code>proto="udp"</code> Load balancing rule applies to the UDP protocol.• <code>proto="tcp"</code> Load balancing rule applies to the TCP protocol.• <code>proto="arp"</code> Load balancing rule applies to the IP<->MAC resolution protocol (arp or neighbor discovery)

<pre>filter="on_addr" "on_port" "on_ipid"</pre>	<ul style="list-style-type: none"> • filter="on_addr" Load balancing criteria is the source IP address (client, far end of the connection) • filter="on_port" Load balancing criteria is the source port (client, far end of the connection). • filter="on_ipid" Load balancing is made on the client ip_id at input. Useful for UDP. No sense for TCP and for IPv6 addresses.
---	---

13.5.7 <vip> Load balancing description

13.5.7.1 <vip> prerequisites

See network prerequisites described in [section 2.3.2](#).

13.5.7.2 What is the vmac_invisible type?

When `type="vmac_invisible"`, a virtual MAC address is mapped on the virtual IP address with a unicast MAC Ethernet address on several network nodes. When a network device tries to resolve the virtual IP address into its corresponding MAC address, the SafeKit servers respond with the virtual MAC address. However, SafeKit servers use its physical MAC address to communicate. To "see" the packets sent to the virtual MAC address the interface is set to promiscuous mode. So, the virtual MAC address is invisible to layer 2 network devices. Ethernet switches therefore forward virtual MAC address directed packets to all the ports in the same vlan as the source, reaching all the servers of the farm. A kernel module running on each farm server is responsible for filtering out the packets that should not be processed by a given farm node, according to the load balancing rules defined.

With the virtual MAC address technology, the failover time is null. There is no network rerouting after a failure: all network equipment keeps their mapping virtual IP address, virtual MAC address.



When running SafeKit into a virtual machine, you may have to turn on the promiscuous mode on the virtual network adapter. See [SK-0099](#) for the procedure to follow for Hyper-V and VMware ESXi.

To test a virtual MAC address in your network, see [section 4.3.7](#).

13.5.7.3 What is the vmac_directed type?

When `type="vmac_directed"`, there is in fact no virtual MAC address. Farm servers reply to virtual IP resolution requests with their own physical MAC address. A kernel module running on each farm server is responsible for filtering and dispatching the packets to their designated target farm node according to the load balancing rules defined. In `vmac_directed` mode there is a short failover time for clients that have resolved the virtual IP address as the MAC address of the failed server. This is

comparable to what happens in "real interface" mode. Clients that have another farm server's MAC address in their cache are not affected.

To help minimize failover time in ipv4, set the `arpreroute` attribute to "on" on the corresponding `<interface>` tag, and tune the `arpelapse` and `arpinterval` attributes to the desired values. Ipv6 does not need `arpreroute`, it has a built-in mechanism that takes care of the failover.

13.5.7.4 How does load balancing work?

On all the servers of the farm, the load balancing algorithm filters received packets according to the identity of the sender. The criteria to check is defined by configuration in `userconfig.xml`: client IP address, client port... (i.e.: level 3 load balancing), or requestor address (arp rules, i.e., level 2 load balancing). The criteria are hashed into a value representing the server on which the packet is to be accepted.

When a server fails, the membership protocol reconfigures the filters to re-balance the traffic of the failed server on the available servers.

Each server can have a power (=1, 2...) and then takes more or less traffic. The power is implemented by the number of bits set to 1 in the hash table (a bitmap of 256 bits).



A bitmap example is given in [section 4.3.5](#).

13.6 File replication - `<rfs>`, `<replicated>`

For mirror modules only.

In Linux, you must set the same value for uid/gid on the two nodes for replicating file permissions. When replicating a filesystem mount point, you must apply a special procedure described in [section 13.6.4.2](#).

In Windows, it is strongly recommended to enable the USN journal on the drive that contains the replicated directory as described in [section 13.6.4.3](#).



If you install and run several application modules on the same server, the replicated directories must be different for each application module.

13.6.1 `<rfs>` example

- Example in Windows:

```
<rfs async="second">
  <replicated dir="c:\safedir" mode="read_only"/>
</rfs>
```

- Example in Linux:

```
<rfs async="second">
  <replicated dir="/safedir" mode="read_only"/>
</rfs>
```

See also a full example at [section 15.1](#).



For the configuration of a dedicated replication network, refer to [section 15.1.2.2](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.6.2 <rfs> syntax

```
<rfs
  [acl="on"|"off"]
  [async="second"|"none"]

  [iotimeout="nb seconds"]
  [roflags="0x10"|"0x10000"]
  [locktimeout="100"]
  [sendtimeout="30"]

  [nbrei="3"]
  [ruzone_blocksize="8388608"]
  [namespacepolicy="0"|"1"|"3"|"4"]
  [reitimeout="150"]
  [reicommit="0"]
  [reidetail="on"|"off"]
  [allocthreshold="0"]
  [nbremconn ="1"]





  [checktime="220000"]
  [checkintv="120"]
  [nfsbox_options="cross"|"nocross"]
  [scripts="off"]
  [reiallowedbw="20000"]
  [syncdelta="nb minutes"]
  [syncat="synchronization scheduling"]
>
  <replicated dir="absolute path of a directory"
    [mode="read_only"]
  >
    <tocheck path="relative path of a file or subdir" />
    <notreplicated path="relative path of a file or subdir" />
    <notreplicated regxpath="regular expression on relative path of a file or
subdir" />
    ...
  </replicated>
</rfs>
```






Only `async`, `nbrei`, `reitimeout` and `reidetail` attributes of `<rfs>` tag can be changed with a dynamic configuration. The `<flow>` tag, describing the replication flow, can also be changed dynamically.



13.6.3 <rfs>, <replicated> attributes

<rfs	
[mountoversuffix= "suffix"]	<p>Linux only</p> <p>During the module configuration, the replicated directory <code>/a/dir</code> is renamed <code>/a/dirsuffix</code>. The directory /a/dir is created and it is:</p> <ul style="list-style-type: none"> • a mount point to <code>/a/dirsuffix</code> when the module is started • a link to <code>/a/dirsuffix</code> when the module is stopped <p>By default, <i>suffix</i> value is <code>"_For_SafeKit_Replication"</code>.</p>




	<p> If there is a hard failure, then the symbolic link will not be restored. In this case, you must restore the symbolic link manually.</p> <p>Restriction</p> <p> You cannot explicitly specify a root file system as a replicated directory (because of the directory rename that is not allowed across a file system). The work around is to manipulate the fstab file as described in a KB on https://support.evidian.com.</p> <p> When the module is started, NEVER ACCESS files in <code>"/a/dirsuffix"</code>, otherwise the modifications will not be replicated, and the system will become inconsistent. ALWAYS ACCESS replicated files through <code>"/a/dir"</code>.</p>
<pre>[acl= "on" "off"]</pre>	<p>Setting acl to <code>on</code> activate the replication of ACL on files and directories.</p> <p>Default value: <code>off</code></p> <p>Restriction for Windows</p> <p>ACL replication will not work if the SYSTEM account does not have the "Full control" access right on all the replicated forest.</p> <p> File ACLs are replicated literally (as SID values), therefore ACL granted to locally defined users and groups will be meaningless on the remote system.</p> <p>File encryption and file compression attributes are not supported.</p>
<pre>[async= "second" "none"]</pre>	<p>Setting async mode to <code>second</code> is a way to improve file replication performances: modification operations are cached on the secondary server and the acknowledgements are sent more quickly to the primary server.</p> <ul style="list-style-type: none"> • <code>async="none"</code> <p>It ensures more robustness: modification operations are put on disk of the secondary before sending acknowledgement to the primary.</p> <ul style="list-style-type: none"> • <code>async="second"</code> <p>In case of double failure at the same time of both <code>PRIM</code> and <code>SECOND</code> servers, if the <code>PRIM</code> server cannot restart, then the <code>SECOND</code> server does not have up-to-date data on its disk.</p>



	<p>There is data loss if the <code>SECOND</code> server is forced to start as primary with the <code>prim</code> command.</p> <p>Default value: <code>second</code></p> <p> This attribute's value can be changed with a dynamic configuration.</p>
<code>[packetsize]</code>	<p>Linux only</p> <p>Maximum size in bytes for NFS replication packets. It must be lower than the maximum size allowed by the NFS server of both servers. When it is set into the configuration, it is used as mount options for <code>rsiz</code> and <code>wsiz</code>.</p> <p>By default, the size is the one of the NFS server.</p>
<code>[reipacketsize="8388608"]</code>	<p>Maximum size in bytes of reintegration packets.</p> <p>In Linux, this value must be less or equal to <code>packetsize</code>.</p> <p>Default value in Linux: value of <code>packetsize</code> if it is set into the configuration and is lower than 8388608; else 8388608</p> <p>Default value in Windows: 8388608 bytes</p>
<code>[ruzone_blocksize="8388608"]</code>	<p>Size of a zone for the modification bitmap of a file.</p> <p>It must be a multiple of <code>reipacketsize</code> attribute.</p> <p>Default value: value of <code>reipacketsize</code> if it is set into the configuration; else 8388608</p>
<code>[iotimeout]</code>	<p>Windows only</p> <p>IO time out in seconds in the Windows file system filter. If an IO cannot be replicated and if the timeout expires in the filter, then the <code>PRIM</code> server becomes <code>ALONE</code>.</p> <p>If not set, the default value is dynamically calculated.</p>
<code>[roflags="0x10" "0x10000"]</code>	<p>Windows only</p> <ul style="list-style-type: none"> <code>roflags="0x10"</code> <p>To ensure the consistency of the data replicated on the 2 servers, the modification of the replicated directories/files must only take place on the <code>PRIM</code> server. If changes are made on the <code>SECOND</code> server, they are notified in the module log with the identification of the process responsible so that the administrator can correct this anomaly.</p> <ul style="list-style-type: none"> <code>roflags="0x10000"</code> <p>With this flag, since SafeKit 7.4.0.31, the module is also be stopped on the <code>SECOND</code> server.</p> <p>Default value: 0x10</p>



<pre>[locktimeout= "100"]</pre>	<p>Timeout in seconds for replication requests. If a request cannot be served within this timeout, the <code>PRIM</code> server becomes <code>ALONE</code>.</p> <p>Default value: 100 seconds</p>
<pre>[sendtimeout= "100"]</pre>	<p>Since SafeKit > 7.4.0.5</p> <p>Timeout in seconds for sending TCP packets to the remote node. If a packet cannot be sent within this timeout, the <code>PRIM</code> server becomes <code>ALONE</code>. Increase this value in case of low networks.</p> <p>Default value: 30 seconds</p> <p> In SafeKit 7.4.0.5, the default value was 120 seconds.</p>
<pre>[nbrei="3"]</pre>	<p>Number of reintegration threads running in parallel for resynchronizing files.</p> <p>Default value: 3</p> <p> This attribute's value can be changed with a dynamic configuration.</p>
<pre>[namespacepolicy= "0" "1" "3" "4"]</pre>	<ul style="list-style-type: none"> • <code>namespacepolicy="0"</code> Deactivate the zone reintegration on Windows or Linux • <code>namespacepolicy="1"</code> In Windows, zone reintegration after reboot when the module has been properly stopped is not active • <code>namespacepolicy="3"</code> In Windows, it allows zone reintegration after reboot when possible. It activates the USN change journal on the volume containing the replicated directories (see <code>fsutil usn</code> command for creating USN change journal on a volume). Even with this configuration, full reintegration is used instead of zone reintegration when: <ul style="list-style-type: none"> ◦ the USN change journal associated with the volume has been deleted/recreated for administration reasons ◦ discontinuity in the USN journal is detected • <code>namespacepolicy="4"</code> When zone synchronization is not possible (on the first reintegration or when zones are not available), the files that need to be synchronized are fully copied. If this reintegration does not complete, the next one will copy again these files. To avoid this, set <code>namespacepolicy="4"</code>. This option also enables USN journal checking in Windows. <p>Default value: 4 since SafeKit > 7.4.0.5 (not supported in previous releases)</p>

<pre>[reitimeout= "150"]</pre>	<p>Timeout in seconds for reintegration requests. The timeout can be increased to avoid reintegration failure on heavy load of the primary server.</p> <p>Default value: 150 seconds</p> <p> This attribute's value can be changed with a dynamic configuration.</p>
<pre>[reicommit="0"]</pre>	<p>Linux only</p> <p>Set <code>reicommit="nb blocks"</code> to commit every (nb blocks)* <code>reipacketsize</code> when reintegrating one file (in addition to the commit at the end of the copy). This can help to succeed reintegration of big files but slows down reintegration time.</p> <p>Default value: 0 that means no intermediate commit</p>
<pre>[reidetail= "on" "off"]</pre>	<p>Detailed logging for reintegration.</p> <p>Default value: off</p> <p> This attribute's value can be changed with a dynamic configuration.</p>
<pre>[allocthreshold= "0"]</pre>	<p>Windows only</p> <p>Size in Gb to apply the allocation policy before reintegration.</p> <p>When <code>allocthreshold > 0</code>, enable fast allocation of disk space for files to be synchronized on the secondary node. This feature avoids a timeout when the primary writes at the end of the file, when the file is large (> 200 Gb) and not yet completely copied.</p> <p>Since SafeKit 7.4.0.64, the allocation policy has changed and is applied for:</p> <ul style="list-style-type: none"> • Newly created files (files that did not exist on the secondary when the reintegration starts) • Files with size on the primary <code>>= allocthreshold</code> (size in Go) • Full synchronization on the first reintegration ; on start with full synchronization (<code>safekit second fullsync</code>) ; when synchronization by zones is disabled (<code>namespacepolicy="0"</code>) <p>Default value: 0 (that disables the feature)</p>
<pre>[nbremconn="1"]</pre>	<p>Number of TCP connections between the primary and the secondary nodes.</p> <p>This value may be increased to improve the replication and synchronization throughput when the network has high latency (in cloud for instance).</p> <p>Default value: 1</p>

<code>[checktime= "220000"]</code>	<p>Linux only</p> <p>Timeout in milliseconds for the null request that checks the local replicated file system. Run the <code>safekit stopstart</code> command when the timeout is reached.</p> <p>Default value: 220 000 milliseconds</p>
<code>[checkintv= "120"]</code>	<p>Linux only</p> <p>Interval in seconds between two null requests.</p> <p>Default value: 120 seconds</p>
<code>nfsbox_options="c ross" "nocross"</code>	<p>Windows only</p> <p>It specifies the policy to apply when a reparse point of type <code>MOUNT_POINT</code> is present in the replicated directory tree. This policy applies to all replicated directories.</p> <p><code>MOUNT_POINT</code> reparse points in NTFS can represent two types of objects: an NTFS mount point (for example the <code>D:\</code> directory) or an NTFS "directory junction" (a form of "symbolic link" to another part of the file system namespace).</p> <ul style="list-style-type: none">• <code>nfsbox_options="cross"</code> The <code>MOUNT_POINT</code> reparse point object itself is not replicated/reintegrated. It is evaluated, and the reintegration/replication process the target content as it would do for the content of a standard directory. This is useful for instance when a replicated directory is a mount point (e.g., replicating a "drive letter" root). This is the default configuration value.• <code>nfsbox_options="nocross"</code> The <code>MOUNT_POINT</code> reparse point object itself is replicated/reintegrated, but not evaluated. Reintegration does not descend into the target of the reparse point. This is useful for instance when a replicated directory tree contains NTFS "junctions" that point to another part of the replicated tree (e.g., when replicating a PostgreSQL database, as PostgreSQL is known to need such objects). <p>Default value: <code>cross</code></p>
<code>[scripts= "on" "off"]</code>	<p><code>scripts="on"</code> activates <code>_rfs_*</code> script callbacks used to implement specific data replication management</p> <p>Default value: <code>off</code></p>
<code>[reiallowdbw="20 000"]</code>	<p>When defined, this attribute specifies the maximum bandwidth that the reintegration phase may use (for instance 20000 KB/s), in kilo bytes per second (KB/s).</p> <p>Due to implementation trade-off, a +/-10% fluctuation of the effectively used bandwidth is to be expected.</p>

	<p> The replication bandwidth is not affected by this parameter.</p> <p>By default, the attribute is not defined, and the bandwidth used by the reintegration is not limited</p>
<pre>[syncdelta="nb minutes"]</pre>	<ul style="list-style-type: none"> • <code>syncdelta <=1</code> The attribute is ignored and the default failover and start policy is applied: only an up-to-date server can start as primary or run a failover. • <code>syncdelta >1</code> It changes the default failover and start policy. The not up-to-date server can become primary but only if the elapsed time, in minutes, since the last synchronization is lower than the <code>syncdelta</code> value (see section 13.6.4.4). <p>Default value: 0 minutes</p>
<pre>[syncat="synchron ization scheduling"]</pre>	<p>Default: real-time replication and automatic synchronization (no scheduling)</p> <p>Use <code>syncat</code> for scheduling the synchronization of replicated directories on the secondary node (see section 13.6.4.10). The module must be started for enabling this feature. Once synchronized, the module blocks in the <code>WAIT (NotReady)</code> state until the next synchronization.</p> <p>The scheduling is based on native job scheduler:</p> <ul style="list-style-type: none"> • On Unix, the job is defined in the <code>saferkit</code> user's crontab • On Windows, the job is defined as a system task <p>You must configure <code>syncat</code> with the syntax of the native job scheduler. For instance, for synchronizing daily, after midnight:</p> <ul style="list-style-type: none"> • in Windows <code>syncat="/SC DAILY /ST 00:01:00"</code> • in Unix <code>syncat="01 0 * * *"</code> <p> See <code>crontab</code> documentation in Unix and <code>schtasks.exe</code> documentation in Windows, for the full syntax of scheduled date and time.</p> <p> Since SafeKit configuration is just a front end to the job scheduler, when scheduling is not working, please check first for syntax errors.</p>
<pre>[<flow name ="network"> [<server addr="IP_1" /></pre>	<p>Legacy configuration preserved for backwards compatibility.</p>

<pre><server addr="IP_2" />] </flow>]</pre>	<p>When this section is not defined, the replication flow uses the same network as the heartbeat with <code>ident="flow"</code> if there is one, if not it uses the first heartbeat (see section 13.3).</p> <p>If you define this section, be coherent with heartbeat <code>ident="flow"</code>, if there is one, because default failover rules apply to this heartbeat.</p> <p> This <code><flow></code> tag subtree can be changed with a dynamic configuration for setting a new replication flow for instance.</p> <p>The name attribute of <code><flow></code> define the network used for replication flow. It must present in global cluster configuration (see section 12).</p> <p>The <code><server></code> tag is a legacy syntax used in previous SafeKit version (before 7.2). It's supported for compatibility reason but must not be used for new modules.</p> <p> In the same <code>userconfig.xml</code>, you must not use the syntax for SafeKit 7.1 and the one for SafeKit 7.2.</p>
<pre><replicated</pre>	<p>Begin the definition of replicated directories. Set as many lines as there are replicated directories.</p>
<pre> dir="abs_path"</pre>	<p>Absolute path of a directory to replicate.</p>
<pre> [mode= "read_only"]</pre>	<p>Read-only access rights on the secondary machine for replicated directories to avoid corruption</p>
<pre><notreplicated path="relative" /></pre>	<p>Relative path of a file or sub-directory in a replicated directory. The file (or sub-directory) is not replicated. Set as many lines as there are non-replicated files or sub-directories.</p>
<pre><notreplicated regexpath="regular expression" /></pre>	<p>Regular expression on the name of entries under the replicated directory :</p> <ul style="list-style-type: none"> • Replicate all except entries matching the regular expression. For example, to avoid replicating entries with the extension <code>.tmp</code> or <code>.bak</code> in the <code>/safedir</code> directory or its sub-directories: <pre><replicated dir="/safedir"> <notreplicated regexpath=".*\.tmp\$" /> <notreplicated regexpath=".*\.bak\$" /> </replicated></pre> <p>Note that <code>/safedir/conf/config.tmp.swap</code> is replicated.</p> • Replicate only those entries in the directory that match the regular expression after the ! <p>For example, to replicate only entries with the extension <code>.mdf</code> or <code>.ldf</code> in the <code>/safedir</code> directory or its sub-directories:</p> <pre><replicated dir="/safedir"> <notreplicated regexpath="!.*\.mdf\$" /></pre>

	<pre><notreplicated regexpath="!*\\.ldf\$" /> </replicated></pre> <p> Rename between not replicated and replicated files is not supported.</p> <p>The regex engine is POSIX Extended regex (see POSIX documentation):</p> <ul style="list-style-type: none"> • in Windows, case insensitive mode • in Linux, case sensitive mode <p> As regular expressions are defined inside the XML file <code>userconfig.xml</code>, special characters interpreted by XML like '<code><</code>' or '<code>></code>' cannot be used in regular expressions.</p>
<pre><tocheck path="relative" /></pre>	<p>Relative path of a file or sub-directory in a replicated directory. Checks the presence of the file or sub-directory before starting the replication mechanism. Avoids errors such as starting replication on an empty file system. Set as many lines as there are files or sub-directories to check.</p>

13.6.4 <rfs> description

13.6.4.1 <rfs> prerequisites

See file replication prerequisites described in [section 2.2.4](#).

13.6.4.2 <rfs> Linux

On Linux, interception of data is based on a local NFS mount. And the replication flow between servers is based on NFS v3 / TCP protocol.

The NFS mount of replicated directories from remote Unix clients is not supported. The NFS mount of other directories can be made with standard commands.

Procedure for replicating a mount point

When replicating a mount point in Linux, the module configuration fails with the error:

```
Error: Device or resource busy
```

In the following, we take the example of PostgreSQL module that set as replicated directories `/var/lib/pgsql/var` and `/var/lib/pgsql/data`. The `userconfig.xml` of the module contains:

```
<rfs ... >
  <replicated dir="/var/lib/pgsql/var" mode="read_only" />
  <replicated dir="/var/lib/pgsql/data" mode="read_only" />
</rfs>
```

These directories are mount points as shown by the result of the command `df -H`. It returns for instance:

```
/dev/mapper/vg01-lv_pgs_var ... /var/lib/pgsql/var
/dev/mapper/vg02-lv_pgs_data ... /var/lib/pgsql/data
```

You must apply the following procedure for configuring the module to replicate these directories.

1. unmount the file systems by running the commands:

```
umount /var/lib/pgsql/var
umount /var/lib/pgsql/data
```

2. configure the module by running the command:

```
/opt/safekit/safekit config -m postgresql
```

The configuration should succeed (no errors)

3. check the symbolic links created by running the command `ls -l /var/lib`. It returns:

```
lrwxrwxrwx 1 root var -> var_For_SafeKit_Replication
lrwxrwxrwx 1 root data -> data_For_SafeKit_Replication
```

4. edit `/etc/fstab` and change the two lines:

```
/dev/mapper/vg01-lv_pgs_var /var/lib/pgsql/var ext4...
/dev/mapper/vg02-lv_pgs_data /var/lib/pgsql/data ext4...
```

With

```
/dev/mapper/vg01-lv_pgs_var /var/lib/pgsql/var_For_SafeKit_Replication ext4...
/dev/mapper/vg02-lv_pgs_data /var/lib/pgsql/data_For_SafeKit_Replication
ext4..
```

5. mount the file systems by running the commands:

```
mount /var/lib/pgsql/var_For_SafeKit_Replication
mount /var/lib/pgsql/data_For_SafeKit_Replication
```



- Apply this procedure on both nodes if replicated directories are mount point on both nodes. Once applied, you can use the module as usual: i.e., safekit start stop etc ...
- It is the same procedure for all mounts points that must be replicated

To protect the start of the module on a non-mounted and empty directory, you can insert in `userconfig.xml` the checking of a file inside the replicated directory. Example for `/var/lib/pgsql/var` (do the same for



`/var/lib/pgsql/data` with a file inside this directory which is always present):

```
<replicated dir="/var/lib/pgsql/var" mode="read_only">
  <tocheck path="postgresql.conf" />
</replicated>.
```

If you want to unconfigure the module (or uninstall whole SafeKit package), you must reverse this procedure by:

1. unmount the file systems with:

```
umount /var/lib/pgsql/var_For_SafeKit_Replication
umount /var/lib/pgsql/data_For_SafeKit_Replication
```

2. de-configure the module with


```
/opt/safekit/safekit deconfig -m postgresql
```

3. edit `/etc/fstab` to undo previous editing

4. mount the file systems with:

```
mount /var/lib/pgsql/var
```

```
mount /var/lib/pgsql/data
```

13.6.4.3 <rfs> Windows

On Windows, interception of data is based on a file system filter. And the replication flow between servers is based on NFS v3 / TCP protocol.

The `rfs` filter may not work correctly with some anti-viruses.

On Windows, you can mount remotely a replicated directory from a workstation. If you want to mount with the virtual name instead of the digital virtual IP address, you must set the two following registry keys on the server side:

```
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\Lsa]
"DisableLoopbackCheck"=dword:00000001
[HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Services\lanmanserver\parameters] "DisableStrictNameChecking"=dword:00000001
```

In Windows, to enable zone reintegration after server reboot, when the module has been successfully stopped, the `<rfs>` component uses the NTFS USN log to verify that the information recorded on the zones is still valid after the reboot. When the control succeeds, the zone reintegration can be applied to the file; otherwise, the file must be fully copied.

By default, only the system drive has a USN log active. If the replicated directories are located on a different drive than the system drive, you must create the log (with `fsutil usn` command).



See [SK-0066](#) for an example.

13.6.4.4 <rfs> replication and failover

With its file-replication function, mirror architecture is particularly suitable for providing high availability for back-end applications with critical data to protect against failure. The reason is that the secondary server data is strongly synchronized with the primary server data. A synchronized server is considered as up-to-date and only an up-to-date server can start as primary or run a failover.

If the application availability is more critical than the application data, this default policy can be relaxed by allowing a server to become primary if the time elapsed since the last synchronization is below a configurable delay. This is configured by setting the `syncdelta` attribute of the `<rfs>` tag:

- `syncdelta <= 1`

The attribute is ignored and the default failover and start policy is applied. The default value is 0.

- `syncdelta > 1`

When the last up-to-date server is not responding, the not up-to-date server can become primary but only if the elapsed time since the last synchronization is lower than the `syncdelta` value (in minutes).

This feature is implemented with:

- `rfs.synced` resource

When `syncdelta` is > 1 , the `rfs.synced` resource is managed. This resource is UP if the replicated data are consistent and if the elapsed time, in minute since the last synchronization is lower than the `syncdelta` value.

- `syncedcheck` checker

When `syncdelta` is > 1 , this checker is running. It sets the value for the `rfs.synced` resource.

- `rfs_forceuptodate` failover rule

When `syncdelta` is > 1 , the following failover rule is valid:

```
rfs_forceuptodate:      if (heartbeat.* == down && cluster() == down &&
rfs.synced == up && rfs.uptodate == down) then rfs.uptodate=up;
```

This rule leads to the primary start of the server when the up-to-date server is not responding and if the server is isolated and can be considered as synchronized according to `syncdelta` value.

13.6.4.5 <rfs> replication verification

You can check for the module, named `AM`, that files are identical on the primary and the secondary, by running the following command on the `SECOND` server: `safekit rfsverify -m AM`. Run `safekit rfsverify -m AM > log` to redirect the command output into the file named `log`.

This output of the command is a log like that of the reintegration in which the files to be copied (therefore different) are indicated. When on the primary, there is activity on the replicated directories, an anomaly may be detected while there is no difference between the files in the following cases:

- on Windows because modifications are made on disk before being replicated
- with `async="second"` (default) because reads can bypass the asynchronous writes.

To check if there is really an inconsistency, you must re-run the command on the secondary server making sure that there is no more activity on the primary.

On Windows, some files are systematically seen as erroneous by the verifier while there is no difference. This occurs when files are modified with `SetvalidData`: files are extended without resetting the new extension and the reads return random data from the disk.



It is strongly recommended to run this command only when there are no accesses to the replicated directories on the primary.

13.6.4.6 <rfs> file changes since the last synchronization

Before starting a secondary server, it may be useful to evaluate the number of files and data that have been changed on the primary server since the secondary server has

stopped. This feature is provided by running the following command on the `ALONE` server: `safekit rfsdiff -m AM`. Run `safekit rfsdiff -m AM > log` to redirect the command output into the file named `log`.

This command runs on-line checks of regular files content of the module `AM`. It scans the entire replicated tree and displays the number of files that have been modified as well as the size that need to be copied. It also displays estimation for the synchronization duration. This is only estimation since only regular files are scanned and some other modifications may occur until the synchronization is run by the secondary server.

This command must be used with caution on a production server since it leads to an overhead on the server (for reading trees and files with locking). On Windows, rename of files can fail during the evaluation.



It is strongly recommended to run this command only when there are no accesses to the replicated directories.

13.6.4.7 <rfs> replication and reintegration bandwidth

The replication component monitors, on the `PRIM` server, the bandwidth used by replication and reintegration write requests.

Two resources (`rfs.rep_bandwidth` and `rfs.rei_bandwidth`) reflect the average bandwidth used by replication and reintegration respectively during the last 3 seconds, expressed in kilo bytes per second (KB/s).

If the replication load is IO intensive, the reintegration phase may saturate the network link and significantly slow down the application. In such a case, the `<rfs> reiallowedbw` attribute may be used to limit the bandwidth taken by the reintegration phase (see [section 13.6.3](#)). Please note that limiting the reintegration bandwidth will make the reintegration phase longer.

There are also 2 resources that reflect the network bandwidth (in Kbytes/sec) used between `nfsbox` processes, that run on each node to implement replication and reintegration:

- `rfs.netout_bandwidth` is the network output bandwidth
- `rfs.netin_bandwidth` is the network input bandwidth

You can observe the value of `rfs.netout_bandwidth` on the primary or `rfs.netin_bandwidth` on the secondary to know the modification rate at the time of observation (write, create, delete, ...). The history of the resource values gives an overview of its evolution over time.

The value of the bandwidth depends on the application, system, and network activity. Its measurement is available for information purposes only.

13.6.4.8 <rfs> synchronization by date

SafeKit 7.2 offers a new command `safekit secondforce -d date -m AM` that forces the module `AM` to start as secondary after copying only files modified after the specified date.



This command must be used with cautions since the synchronization will not copy files modified before the specified date. It is the administrator's responsibility to ensure that these files are consistent and up-to-date.

The date is in the format of `YYYY-MM-DD[Z]` or `"YYYY-MM-DD hh:mm:ss[Z]"` or `YYYY-MM-DDThh:mm:ss[Z]`, where:

- YYYY-MM-DD indicates the year, month, and day
- hh:mm:ss indicates the hours, minutes, and seconds
- Z indicates that the time is in UTC time zone; when not set the time is in local time zone
- For instance:
- `safekit secondforce -d 2016-03-01 -m AM` for copying only files modified after the 1st of March 2016
- `safekit secondforce -d "2016-03-01 12:00:00" -m AM` for copying only files modified after the 1st of March 2016 at 12h, local time zone
- `safekit secondforce -d 2016-03-01T12:00:00Z -m AM` for copying only files modified after the 1st of March 2016 at 12h, UTC time zone

This command may be useful in the following case:

- the module is stopped on the primary server and a backup of the replicated data is done (on a removable drive for instance)
- the module is stopped on the secondary server and the replicated data is restored from the backup. It may be the first start-up or the repair of the secondary server.
- the module is started on the primary server that becomes `ALONE`
- the module is started on the secondary with the command `safekit secondforce -d date -m AM` where the date is the backup date

In this case, only the files modified since the backup date will be copied (full copy), instead of the full copy of all files.



In Windows, the file modification date on the secondary server is changed when the file is copied by the synchronization process. Therefore, `safekit secondforce -d date -m AM`, where date is prior to the last reintegration on this server, has no interest.

13.6.4.9 <rfs> external synchronization


On the first synchronization, all replicated files are fully copied from the primary node to the secondary node. During the following synchronizations, necessary when the secondary node comes back, only zones modified, during the secondary downtime, of files that have been modified on the primary node during the secondary node downtime. When the replicated directories are voluminous, the first synchronization can take a lot of time especially if the network is slow. For this reason, since SafeKit> 7.3.0.11, SafeKit provides a new feature to synchronize a large amount of data that must be used in conjunction with a backup tool.

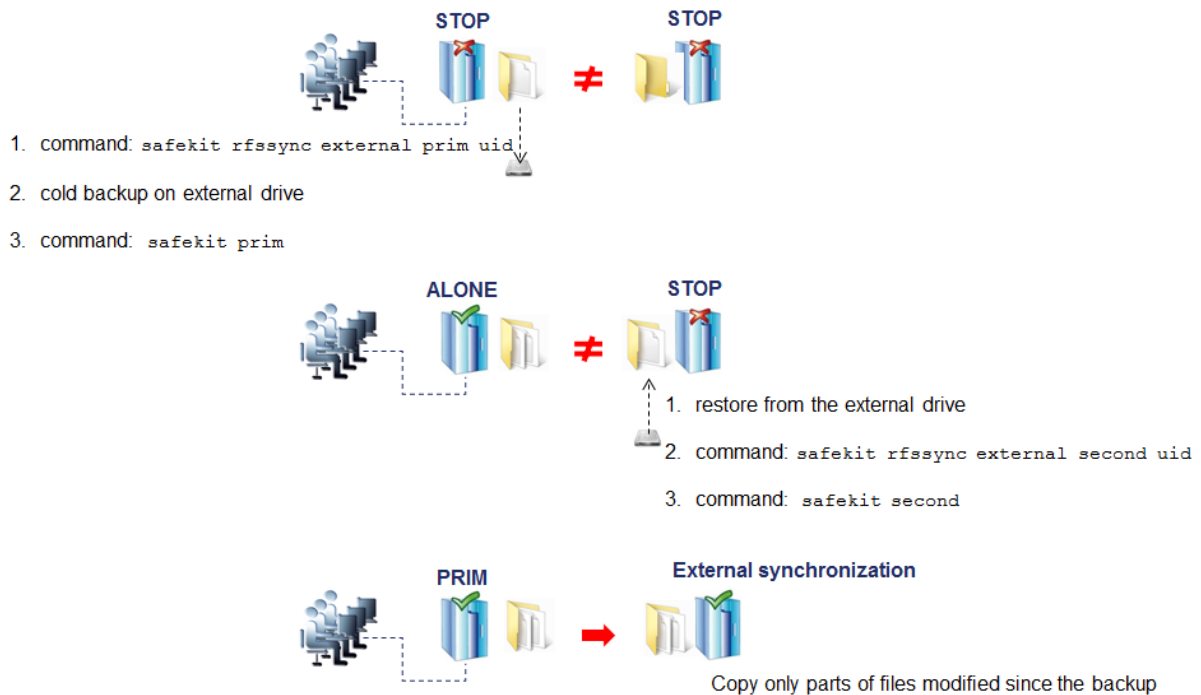
On the primary node, simply back up the replicated directories and pass the synchronization policy to the external mode. The backup is transported (using an external drive for instance) and restored to the secondary node, which is also configured to perform external synchronization. When the module is started on the secondary node, it copies only the file areas that were modified on the primary node since the backup


The external synchronization relies on a new SafeKit command `safekit rfssync` that must be applied on both nodes to set the synchronization policy to `external`. This command requires as arguments:

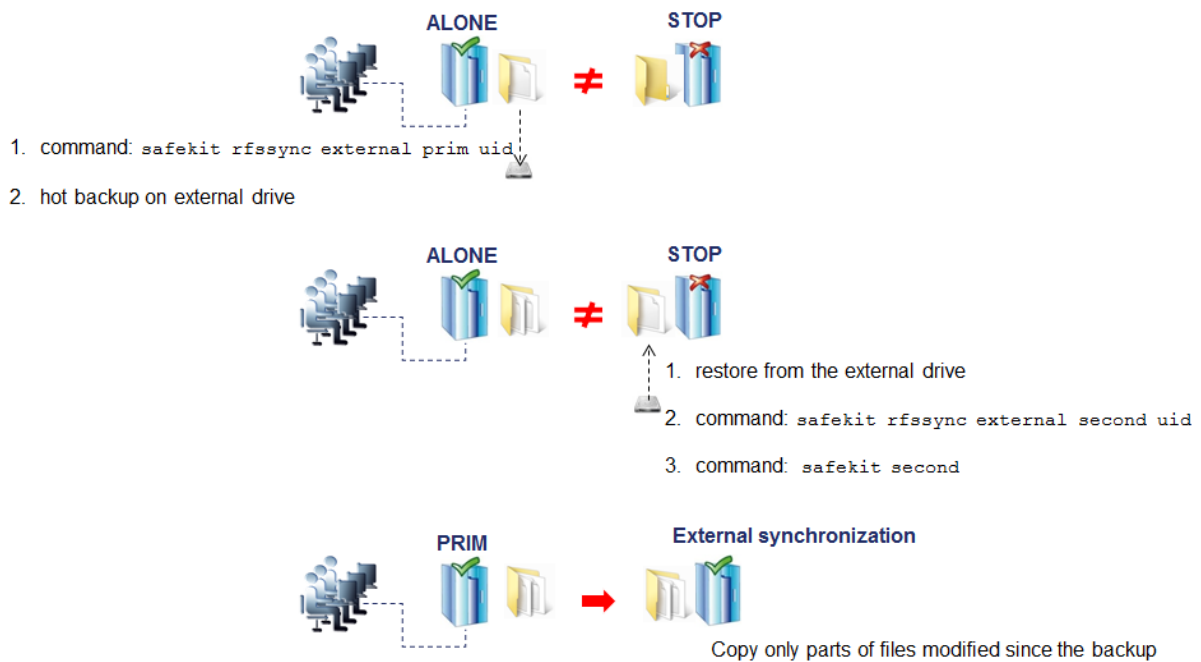
- the role of the node (`prim` | `second`)
- a unique identifier (`uid`)

External synchronization procedure


The external synchronization procedure, described below, is the procedure to be followed in the case of a cold backup of the replicated directories. In this case, the application must be stopped, and any modification of the replicated directories is prohibited until the module and the application are started, in  `ALONE (Ready)`. The order of operations must be strictly adhered to.



The external synchronization procedure, described below, is the procedure to be followed in the case of a hot backup of replicated directories. In this case, the module is  `ALONE (Ready)`; the application is started and changes to the contents of the replicated directories are allowed. The order of operations must be strictly adhered to.



safekit rfssync command

<code>safekit rfssync external prim uid [-m AM]</code>	Set the synchronization policy to <code>external</code> . It is identified by the value of <code>uid</code> (at max 24 char). The node is the primary one, the source for synchronizing data.
<code>safekit rfssync external second uid [-m AM]</code>	Set the synchronization policy to <code>external</code> . It is identified by the value of <code>uid</code> (at max 24 char). The node is the secondary one, the destination for synchronizing data
<code>safekit rfssync -d prim uid [-m AM]</code> <code>safekit rfssync -d second uid [-m AM]</code>	Disable the replicated directories change detection between the cold backup/restore and the start of the module.  Use this option with caution since the external synchronization may not properly detect all changes to be copied.
<code>safekit rfssync full [-m AM]</code>	Set the synchronization policy to <code>full</code> . This will copy all files in their entirety on the next synchronization.
<code>safekit rfssync</code>	Display the current synchronization policy

Internals

The synchronization policy is represented by module's resources:

`usersetting.rfssyncmode`, `usersetting.rfssyncrole`, `usersetting.rfssyncuid` and `rfs.rfssync`:

- `usersetting.rfssyncmode="default"` (`usersetting.rfssyncrole="default"`, `usersetting.rfssyncuid="default"`)

These values are associated with the standard synchronization policy, which is applied by default. It consists of copying only the modified areas of the files. When this policy cannot be applied, the modified files are copied in their entirety.

- `usersetting.rfssyncmode="full"` (`usersetting.rfssyncrole="default"`, `usersetting.rfssyncuid="default"`)

These values are associated with the `full` synchronization policy. It is applied:

- the first time the module is started after its first configuration
- on `safekit` commands (`safekit second fullsync ; safekit rfssync full ; safekit primforce ; safekit config ; safekit deconfig`)
- on change of pairing for the module

The `full` synchronization policy will copy all files in their entirety on the next synchronization.

- `usersetting.rfssyncmode="external"`, `usersetting.rfssyncrole="prim | second"` and `usersetting.rfssyncuid="uid"`

These values are associated with the `external` synchronization policy assigned with the commands `safekit rfssync external prim uid` and `safekit rfssync external second uid`. The next synchronization will apply the `external` synchronization policy.

- `rfs.rfssync="up | down"`

This resource is only `up` when the synchronization policy, defined by the previous resources, can be applied.

When the synchronization policy is not the default policy, the synchronization policy automatically returns to the default mode after successful synchronization.

In some cases, external synchronization cannot be applied, and the secondary node stops with an error specified in the module log. In this situation, you must either:

- complete the external synchronization procedure if this has not been done in its entirety on the 2 nodes
- fully reapply the external synchronization procedure on the 2 nodes
- revert to the `full` synchronization policy (`safekit rfssync full` command)
- apply the synchronization by date, using the date of the backup (see [section 13.6.4.8](#)). Unlike external synchronization, synchronization by date will copy the files, modified on the primary node, in their entirety (instead of just modified parts).

13.6.4.10 **<rfs> scheduled synchronization**

By default, SafeKit provides real-time file replication and automatic synchronization. On heavy loaded server or high latency network, you may want to let the secondary node weakly synchronized. For this, you can use the `syncat` attribute for scheduling replicated directories synchronization on the secondary node. The module must be started for enabling this feature. Once synchronized, the module blocks in the `WAIT (NotReady)` state until the next synchronization schedule. It is implemented with:

- the resource `rfs.syncat` that is set to `up` on the scheduled dates and set to `down` after the data synchronization

- the failover rule `rfs_syncat_wait` that blocks the module into the state `WAIT (NotReady)` until the `rfs.syncat` resource is up

If you want to manually force the synchronization, you can run the command: `safekit set -r rfs.syncat -v up -m AM` while the module is in the `WAIT (NotReady)` state.

With `syncat`, you just have to configure the scheduled time for the synchronization with the syntax of the native job scheduler: `crontab` in Linux and `schtasks.exe` in Windows (see [section 13.6.3](#)).

13.7 Enable module scripts - `<user>`, `<var>`

This section describes only the configuration options available for `<user>` tag. Refer to [section 14](#) for a full description of module scripts.

When this tag is not set, the module scripts are not executed.

13.7.1 `<user>` example

```
<user logging="userlog" >
  <var name="name1" value="value1" />
</user>
```



For an example of `<var>` usage, refer to [section 15.3](#). See also the full example of a mirror module at [section 15.1](#) or a farm module at [section 15.2](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.7.2 `<user>` syntax

```
<user
  [nicestoptimeout="300"]
  [forcestoptimeout="300"]
  [logging="userlog"|"none"]
  [userlogsize="2048"]
>
  <var name="name1" value="value1" />
  ...
</user>
```



The `<user>` tag and full subtree can be changed with a dynamic configuration.

13.7.3 `<user>`, `<var>` attributes

<code><user</code>	
<code>[nicestoptimeout="300"]</code>	Timeout delay in seconds to execute the <code>stop_xx</code> script. Default value: 300 seconds
<code>[forcestoptimeout="300"]</code>	Timeout delay in seconds to execute the <code>stop_xx -force</code> script. Default value: 300 seconds

<pre>[logging="userlog" "none"]</pre>	<p>stdout and stderr messages of the application started in scripts.</p> <ul style="list-style-type: none"> logging="userlog" <p>Messages are redirected into the log SAFEVAR/modules/AM/userlog_<year>_<month>_<day> T<time>_<script name>.ulog where <i>AM</i> is the module name (SAFEVAR=C:\safekit\var on Windows and SAFEVAR=/var/safekit on LINUX).</p> <ul style="list-style-type: none"> logging="none", messages are not logged. <p>Default value: userlog</p>
<pre>[userlogsize="2048"]</pre>	<p>Limit in KB of the size of the userlog</p> <p>On module start, the file is truncated to 0 if the size has reached this limit.</p> <p>Default value: 2048 KB</p>
<pre>[<var name="name1" value="value1"/>]</pre>	<p>Optional environment variable and its value are exported before the execution of module scripts. Define as many var sections as there are environment variables to export.</p>

13.8 Virtual hostname - <vhost>, <virtualhostname>

13.8.1 <vhost> example

```
<vhost>
  <virtualhostname name="vhostname" envfile="vhostenv"/>
</vhost>
```



See also the example in [section 15.13](#). It presents the configuration via the web console along with the corresponding userconfig.xml.

13.8.2 <vhost> syntax

```
<vhost>
  <virtualhostname
    name="virtual_hostname"
    envfile="path_of_a_file"
    [when="prim"|"second"|"both"]
  />
</vhost>
```



The <vhost> tag and subtree cannot be changed with a dynamic configuration.

13.8.3 <vhost>, <virtualhostname> attributes

<vhost>	
<virtualhostname	

<code>name="virtual_hostname"</code>	Definition of the virtual hostname.
<code>envfile="path_of_envfile"</code>	<p>Path of the environment file automatically generated by SafeKit during configuration command</p> <p>If the path of the file is relative, the file will be generated in the runtime environment of the application module i.e.: <code>SAFEUSERBIN</code></p> <p>This generated environment file is used in module scripts to set the virtual hostname before starting and stopping the application. See the module template <code>vhost.safe</code> delivered with Linux and Windows package.</p>
<code>[when="prim" "second" "both"]</code>	<p>Define when the virtual hostname must be returned to the application instead of the physical one.</p> <p>Default value: <code>prim</code> means when the server is primary (<code>PRIM</code> or <code>ALONE</code>).</p>
<code>/></code>	
<code></vhost></code>	

13.8.4 <vhost> description

Some applications need to see the same hostname on all SafeKit servers (typically, because it is stored in a replicated file). With the virtual hostname, these applications see the virtual name whereas other applications see the physical name.

- On Linux
Implementation is based on the `LD_PRELOAD` environment variable: `gethostname` and `uname` functions are overloaded.
- On Windows
Implementation is based on the `CLUSTER_NETWORK_NAME_` environment variable: the query API (`GetComputerName`, `GetComputerNameEx`, `gethostname`) functions take this variable into account. To use `vhost` for a service, use the command `vhostservice <service> [<file>]` before/after the service start/stop.

13.9 Process or service monitoring - <errd>, <proc>



<errd> section requires <user/> section.

13.9.1 <errd> example



See also a full example in [section 15.4](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.9.1.1 Process monitoring

- Linux and Windows

`myproc` is the command name of the process to monitor:

```
<errd>
  <proc name="myproc" atleast="1" action="restart" class="prim"/>
</errd>
```

- Linux only (since SafeKit > 7.2.0.29)

`oracle_.*` is a regular expression on the command name of the process to monitor:

```
<errd>
  <proc name="oracle" nameregex="oracle_.*" atleast="1" action="restart"
class="prim"/>
</errd>
```

13.9.1.2 Service monitoring

`myservice` is the name of a service to monitor. In Windows, it is the name of a Windows service (since `safekit` > 7.3). In Linux, it is the name of a `systemd` service (since `safekit` > 7.4.0.19).

```
<errd>
<proc name="myservice" service="yes" atleast="1" action="restart" class="prim" />
</errd>
```

13.9.2 <errd> syntax



```
<errd
  [polltimer="10"]
>
  <proc name="command name and/or resource name for the monitored process (or
service in Windows)"
    [service="no|yes"]
    [nameregex=="regular expression on the command name"]
    [argregex="regular expression on process arguments, including command
name"]
    atleast="1"
    action="stopstart"|"restart"|"stop"|"executable_name"
    class="prim"|"both"|"pre"|"second"|"sec"|"othername"]
    [start_after="nb polling cycles"]
    [atmax="-1"]
  />
  ...
</errd>
```




The `<errd>` tag and full subtree can be changed with a dynamic configuration.

13.9.3 <errd>, <proc> attributes

<code><errd</code>	
<code>polltimer="30"</code>	Time delay, in seconds, between two polls of the list of processes.

	Default value: 30 seconds
<proc	<p>Definition of a process to monitor. Set as many proc sections as there are processes.</p> <p>A resource is associated with each <proc>, it is named <code>proc.<value of the attribute name></code> (e. g <code>proc.process_name</code>). The resource is up when the monitoring condition is true; else down if false.</p>
<code>name="command_name"</code>	<p><code>command_name</code> is the command name of the process to monitor. It is also the name of the resource associated with the monitored process.</p> <p>At max 15 characters in Linux (the command name can be truncated); 63 in Windows.</p> <p>For example:</p> <ul style="list-style-type: none"> • <code>name="vi"</code> on Linux • <code>name="notepad.exe"</code> on Windows <p> In Windows only, the name is automatically converted to lower case.</p> <p>See section 13.9.4 for help on retrieving the process command name.</p>
<p>Or</p> <p><code>name="service_name"</code> <code>service="yes"</code></p>	<p><code>service_name</code> is the name of the service to monitor. It is also the name of the resource associated with the monitored service.</p> <p>At max 63 characters.</p> <p>For example:</p> <ul style="list-style-type: none"> • <code>name="W32Time" service="yes"</code> for monitoring the Windows Time service • <code>name="ntpd" service="yes"</code> for monitoring the Linux Time service (systemd ntpd.service) <p>The <code>service</code> attribute is optional.</p> <p>Default value: no</p>
<p>Or</p> <p><code>name="command_name"</code> <code>nameregex="regular expression on the command name"</code></p>	<p>Linux only</p> <p><code>nameregex</code> is a regular expression applied on the command name for selecting the process to monitor.</p> <p><code>name</code> is name of the resource associated with the monitored process.</p> <p> As regular expressions are defined inside the XML file <code>userconfig.xml</code>, special characters interpreted by XML like '<' or '>' cannot be used in regular expressions.</p>

	<p>For example:</p> <ul style="list-style-type: none"> <code>nameregex="oracle _.*" name="oracle"</code> for monitoring oracle process that match the regular expression. The associated resource is <code>proc.oracle</code> <p>The <code>nameregex</code> attribute is optional.</p>
<pre>class= "prim" "both" "pre" "second" "sec" "othername"</pre>	<p>The process belongs to a class.</p> <p>The monitoring of a class is enabled/disabled with the command <code>safekit errd enable disable "classname" -m AM</code>.</p> <ul style="list-style-type: none"> <code>class="prim" "both" "pre" "second" "sec"</code> Activation/deactivation of these classes are automatically done in the <code><user/></code> component with <code>start_prim/stop_prim</code>, <code>start_both/stop_both</code>, <code>start_second/stop_second</code>, <code>start_sec/stop_sec</code>. For scripts details, see section 14. <code>class="othername"</code> For nonstandard classes, you must explicitly enable/disable process monitoring after/before the start/stop of the process.
<pre>[argregex="regular expression on process arguments"]</pre>	<p>Regular expression matching the list of arguments of the process to monitor, including the executable name. Optional parameter.</p> <p>The regex engine is POSIX Extended regex (see POSIX documentation):</p> <ul style="list-style-type: none"> in Windows, case insensitive mode in Linux, case sensitive mode <p> As regular expressions are defined inside the XML file <code>userconfig.xml</code>, special characters interpreted by XML like <code>'<'</code> or <code>'>'</code> cannot be used in regular expressions.</p> <p>See section 13.9.4 for help on retrieving the list of arguments of a process.</p> <ul style="list-style-type: none"> Linux examples with <code>vi</code> editor on <code>myfile</code> <pre><proc name="vi" argregex=".*myfile.*" ... <proc name="vi" argregex="/myrep/myfile.*" ... <proc name="vi" argregex="/myrep/myfile" ...</pre> Windows examples with <code>notepad</code> editor on <code>myfile</code> <pre><proc name="notepad.exe" argregex=".*myfile.*" ... <proc name="notepad.exe" argregex="c:\\myrep\\myfile.*" ...</pre>

	<pre><proc name="notepad.exe" argregex="c:\\myrep\\myfile" ...</pre>
<pre>atleast="1"</pre>	<p>Minimum number of processes that must be running.</p> <p>If this minimum is not reached, then SafeKit triggers an action</p> <ul style="list-style-type: none"> name="oracle" argregex=".*db1.*" atleast="1" means that an action will be triggered if less than one oracle instance is running on db1. atleast="-1" this criterion is meaningless <p>Default value: 1</p>
<pre>action= "restart" "stopstart" "stop" "noaction" "executable_name"</pre>	<p>Action (or handler) to execute on the module</p> <ul style="list-style-type: none"> action="restart" triggers a local restart action="stopstart" triggers a stopstart and may lead to a failover action="stop" triggers a stop and may lead to a failover <p>To avoid a loop on reproducible fault, a maxloop counter is incremented at each restart/stopstart command. For the maxloop definition, see section 13.2.</p> <ul style="list-style-type: none"> action="noaction" means logging a message action="executable_name" <p>To define a special handler, either set an absolute path or a path relative to the "bin" directory of the module: SAFE/modules/AM/bin/. We recommend a relative path and a handler defined inside the module. When defining a special handler, a new class name must be associated with the monitored process.</p> <p>For a special handler on Linux, on success, end with <code>exit 0</code>. For a special handler on Windows, on success, end with <code>%SAFEBIN%\exitcode 0</code>. With a different value, SafeKit performs a stopstart command.</p> <p>When running special handlers, the maxloop counter is not incremented. To increment it, use: <code>safekit incloop -m AM -i <handler name></code></p> <p>This command increments the counter and returns 1 when the limit has been reached.</p> <p>Default value: stopstart</p>
<pre>[start_after="nb polling cycles"]</pre>	<p>Without the start_after attribute the monitoring of processes is immediately effective.</p> <p>Otherwise, it is delayed for $(n-1) * polltimer$ (in seconds) where:</p>



	<ul style="list-style-type: none"> • <code>n</code> is the value given in <code>start_after</code> parameter • <code>polltimer</code> is the value set on the <code>errd</code> flag (30 seconds by default) <p>For example, if <code>start_after="3"</code>, the server is delayed for 60 seconds $((3-1)*30)$.</p> <p>The <code>start_after</code> parameter is useful if the process takes a certain time to start.</p> <p>Default value: 0</p>
Advanced parameters	
<code>atmax="-1"</code>	<p>Maximum number of processes that can run.</p> <p>If this maximum is reached, then SafeKit triggers an action.</p> <ul style="list-style-type: none"> • <code>atmax="-1"</code> means that this criterion is meaningless. • <code>atmax="0"</code>, an action is triggered each time the process is started. <p>Default value: -1 this criterion is meaningless</p>
<code></errd></code>	

13.9.4 <errd> commands



If the command is used inside a module script, then the `SAFEMODULE` environment variable is set and the `-m AM` parameter is not necessary.

<pre>safekit -r errdpoll_running</pre>	<p>This command prints into the file <code>SAFEVAR/errdpoll_reserrd</code> (<code>SAFEVAR=/var/safekit</code> on Linux and <code>SAFEVAR=c:\safekit\var</code> on Windows if <code>c:</code> is the installation drive), one line for each running process with following fields:</p> <p><code><pid> <command name> <command full name and arguments list> (parent=<parent pid>)</code></p> <p>In Windows, the command name is displayed in lower case.</p> <p>Useful to find the process name and its arguments for an <code><errd></code> configuration</p>
<pre>safekit errd disable "classname" -m AM</pre>	<p>Suspends the monitoring of the processes included in the class <code>classname</code> (for the application module <code>AM</code>).</p> <p>Must be explicitly done in <code>stop_...</code> scripts before stopping the application, for processes in class different from <code>prim</code>, <code>both</code>, <code>second</code>, <code>sec</code>.</p>
<pre>safekit errd enable "classname" -m AM</pre>	<p>Resumes the monitoring of the processes defined with the class <code>classname</code> (for the application module <code>AM</code>).</p>

	<p>Must be explicitly done in start_... scripts after starting the application, for processes in class different from <code>prim</code>, <code>both</code>, <code>second</code>, <code>sec</code>.</p>
<pre>safekit errd off -m AM</pre>	<p>Suspends the monitoring of all processes except SafeKit processes (for the application module <i>AM</i>).</p> <p>Useful when stopping manually the application without triggering error detection.</p> <p> With SafeKit < 8.2, use <code>safekit errd suspend -m AM</code></p>
<pre>safekit errd on -m AM</pre>	<p>Resumes the monitoring of processes suspended with <code>safekit errd suspend</code> (for the application module <i>AM</i>).</p> <p> With SafeKit < 8.2, use <code>safekit errd resume -m AM</code></p>
<pre>safekit errd list -m AM</pre>	<p>Lists all processes monitored by SafeKit (including SafeKit processes) and defined in the application module <i>AM</i>.</p> <p>The list displayed may be truncated due to internal limits. The full list can be found in the file SAFEVAR/modules/AM/errdlist.</p> <p>SAFEVAR=/var/safekit on Linux and SAFEVAR=c:\safekit\var on Windows if c: is the installation drive.</p>
<pre>safekit kill - name="process_name" [-argregex="..."] -level="kill_level"</pre>	<p><errd> component must run.</p> <ul style="list-style-type: none"> • <code>level="test"</code>: only display the process list • <code>level="terminate"</code>: kill processes • <code>level="9"</code>: send SIGKILL signal to processes (Linux only) • <code>level="15"</code>: send SIGTERM signal to processes (Linux only) • Windows examples ("class CatlRegExp" for more information) <pre>safekit kill -name="notepad.exe" -argregex=".*myfile.*" -level="terminate" safekit kill -name="notepad.exe" -argregex="c:\myrep\myfile.*" -level="terminate"</pre> • Linux examples ("man regex" for more information) <pre>safekit kill -name="vi" -argregex=".*myfile.*" -level="9"</pre>


```
safekit kill -name="vi"
-argregex="/myrep/myfile.*"
-level="9"
```

13.10 Checkers - <check>

SafeKit provides checkers that test a critical element and affect the state of a module resource based on the test result. Upon error detection by a checker, the failover machine performs an action on the module according to the failover rule associated with the checker. For a complete description, see [section 13.10.3](#).

The checkers provided by SafeKit are:

- ⇒ [section 13.11](#) "TCP checker - <tcp>"
- ⇒ [section 13.12](#) "Ping checker - <ping>"
- ⇒ [section 13.13](#) "Interface checker - <intf>"
- ⇒ [section 13.14](#) "IP checker - <ip>"
- ⇒ [section 13.15](#) "Custom checker - <custom>"
- ⇒ [section 13.16](#) "Module checker - <module>"
- ⇒ [section 13.17](#) "Splitbrain checker - <splitbrain>"

13.10.1 <check> example


All built-in checkers are configured under a single <check> section:

```
<check>
  <!-- Insert below <tcp> <ping> <intf> <ip> <custom> <module> <splitbrain> tags
-->
</check>
```

13.10.2 <check> syntax

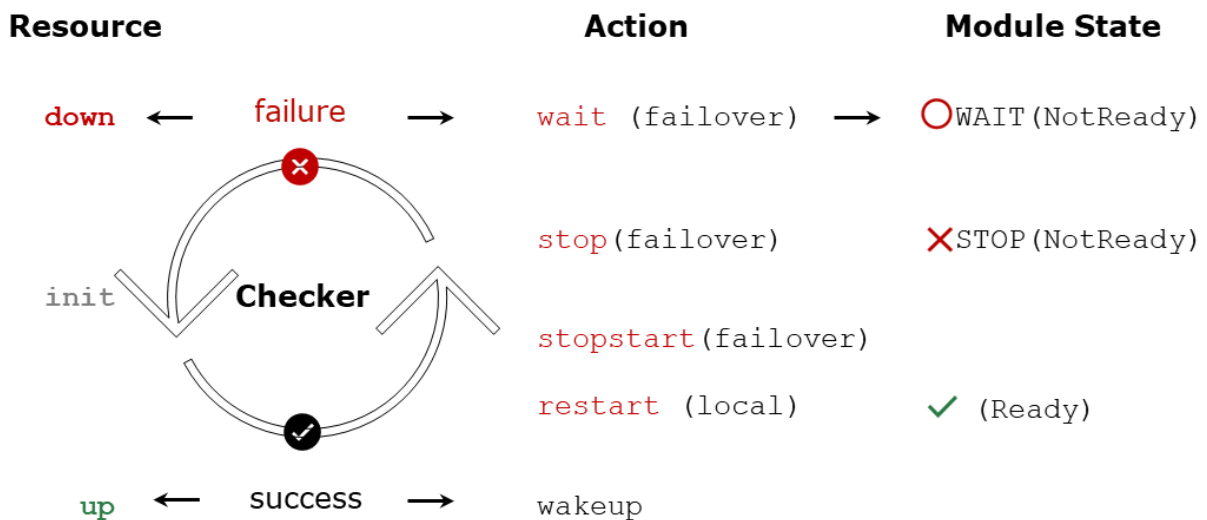
```
<check>
  <tcp ...>
    <to .../>
  </tcp>
  ...
  <ping ...>
    <to .../>
  </ping>
  ...
  <intf ...>
    <to .../>
  </intf>
  ...
  <ip ...>
    <to .../>
  </ip>
  ...
  <custom .../>
  ...
  <module ...>
    [<to .../>]
  </module>
```




```
...
<splitbrain .../>
</check>
```

 The `<check>` tag and full subtree can be changed with a dynamic configuration.


13.10.3 <checker> description

A checker tests a critical element (by default every 10 seconds) and affects the state of the associated resource, setting it to `up` or `down` based on the test result. The failover machine evaluates the failover rules and executes the action associated with the checker when the resource changes state.



- The initial state of the resource is `init`. The failover machine keeps the module in the  `WAIT (Transient)` state as long as at least one resource used by a rule with a `wait` action is in the `init` state.
- If the test fails, the associated resource is set to `down`. The failover rule associated with the checker determines which action to take in this case. Possible actions on the module are `restart`, `stop`, `stopstart`, or `wait`.
 - The `restart` action triggers a local restart of the application without changing the module's state.
 - The actions `stop`, `stopstart`, and `wait` involve stopping the module, and consequently the application, followed by an automatic restart in the cases of `stopstart` and `wait`. Stopping the module may trigger a failover to the other node if it is  `(Ready)`.
 - When the action is `wait`, the module remains stuck in the  `WAIT (NotReady)` state as long as the resource is `down`.

The actions `restart`, `stopstart`, and `wait` increment the error detection counter. When this counter exceeds the `maxloop` limit within the time interval `loop_interval` (by default, on the 4th error detection within 24 hours; see [section 13.2.3](#)), the module is stopped.

- If the test succeeds, the associated resource is set to `up`. This triggers the implicit `wakeup` action if the associated action is `wait`. The module exits the  `WAIT` (`NotReady`) state and continues its normal startup process.

The configuration of the checker determines:

- The name of the associated resource
- Optionally, the name of the associated failover rule and the action

13.10.3.1 Module resource associated with a checker

- The initial state of the resource is `init`
- If the test fails, the associated resource is set to `down`
- If the test succeeds, the associated resource is set to `up`

For a description of the resources, see [section 13.18.4.1](#).

The name of the resource associated with the checker is determined from its configuration:

- The resource class is the value of the XML tag of the checker: `tcp`, `ping`, `intf`, `ip`, `custom`, `module` or `splitbrain`
- The resource id is the value of the `ident` attribute.

For example, for the following configuration of a ping checker:

```
<check>
  <ping ident="testR2" action="wait">
    <to addr="R2"/>
  </ping>
</check>
```

The associated resource is named `ping.testR2`.

The current value of the resource is visible:

- via the web console as described in [section 3.4.4.2](#)
- with the command `safekit state -v -m AM` (where *AM* is the name of the module)

```
...
ping.testR2          down      yyyy-mm-dd
```

State changes of the resource are visible in the module log:

- via the web console as described in [section 3.4.4.1](#)
- with the command `safekit logview -A -m AM` (where *AM* is the name of the module)

```
I | Resource ping.testR2 set to up by pingcheck
...
C | Resource ping.testR2 set to down by pingcheck
```

13.10.3.2 Failover rule associated with checker

The failover rule associated with the checker defines which action to take when its resource goes down. For a description of the failover rules, see [section 13.18.4.2](#).

The possible actions for the module are `restart`, `stop`, `stopstart` or `wait`.

The failover rule associated with the checker is determined based on its configuration:

- The checkers `intf`, `ip`, `module`, and `splitbrain` have a predefined default rule that applies to all resources of that type:

```
/* rule for module checkers */
module_failure: if (module.? == down) then wait();

/* rule for interface checkers */
interface_failure: if (intf.? == down) then wait();

/* rule for ip checkers */
ip_failure: if (ip.? == down) then stopstart();

/* rules for splitbrain */
splitbrain_failure: if (splitbrain.uptodate == down) then wait();
```

- The checkers `tcp`, `ping`, and `custom` have a rule generated with the value of the action attribute if it is set to `stop`, `stopstart`, `restart` or `wait`.

For example, for the following configuration of a ping checker:

```
<check>
  <ping ident="testR2" action="wait">
    <to addr="R2"/>
  </ping>
</check>
```

The generated rule is named :

```
p_testR2 : if (ping.testR2 == down) then wait();
```

The name of the rule has as a prefix the first letter of the checker name (`t`, `p` or `c`), followed by `_`, then the value of the attribute `ident`.

- The `tcp`, `ping`, and `custom` checkers do not have a failover rule if the value of the action attribute in their configuration is set to `noaction`. In this case, the user must explicitly add the associated failover rule in the module configuration. For example, for the following configuration of a custom checker, the failover rule is added explicitly :

```
<check>
  <custom ident="checkfile" exec="checker.ps1"
    arg="c:\safekit\checkfile" when="prim" action="noaction"/>
</check>

<failover>
  <![CDATA[
    checkfile_failure: if( custom.checkfile == down ) then restart();
  ]]>
</failover>
```

When the failover rule is activated, it is visible:

- Through the web console in the detailed status of the module described in [section 3.4.2.2](#)
- By a message in the module log like the following:

C | Action wait according to the failover rule p_testR2

The module log can be viewed:

- Through the web console as described in [section 3.4.4.1](#)
- Using the command `safekit logview -A -m AM` (where *AM* is the name of the module)

13.11 TCP checker - <tcp>

By default, there is a `restart` action on the module when the `tcp` checker detects a connection failure to the TCP service.

Since SafeKit 8.2.3, the action can be configured using the `action` attribute of the `<tcp>` tag.



Insert the `<tcp>` tag into the `<check>` section if this one is already defined.

13.11.1 <tcp> example

```
<check>
  <tcp ident="Rltest" when="prim" action="restart" >
    <to addr="R1" port="80"/>
  </tcp>
</check>
```

- The resource associated with the checker is named `tcp.Rltest` (with the prefix `tcp.`)
- The generated failover rule, which performs a `restart` when the resource goes down, is named `t_Rltest` (with the prefix `t_`) and is equivalent to:

```
t_Rltest: if (tcp.Rltest == down) then restart();
```

For a description of checkers, refer to [section 13.10.3](#).



See also example in [section 15.5](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.11.2 <tcp> syntax

```
<tcp
  ident="tcp_checker_name"
  when="prim|second|both|pre"
  [action=" stop|stopstart|restart|wait|noaction"]
>
  <to
    addr="IP address or name to check"
    port="TCP port to check"
    [interval="10"]
```

```
[timeout="5"]
/>
</tcp>
```

Since SafeKit 8.2.3, use the `action` attribute to define the action to be taken when an error is detected by the `tcp` checker.



Before SafeKit 8.2.3, the action was static and defined by the default failover rule that applies to all `tcp` class resources:

```
tcp_failure: if (tcp.? == down) then restart();
```

13.11.3 <tcp> attributes

<tcp	Set as many <tcp> sections as there are TCP checkers.
ident="tcp_checker_name"	<p>TCP checker name.</p> <p>It defines the resource associated with the checker:</p> <p><code>tcp.tcp_checker_name</code> (with the prefix <code>tcp.</code>)</p>
when="prim second both" [action="stop stopstart restart noaction"]	<p>Use this value to test an internal TCP service of the application once it has started:</p> <ul style="list-style-type: none"> when="prim" for a mirror module The checker is started after/stopped before the execution of the <code>start_prim/stop_prim</code> scripts. when="both" for a farm module The checker is started after/stopped before the execution of the <code>start_both/stop_both</code> scripts. when="second" for a mirror module The checker is started after/stopped before the execution of the <code>start_second/stop_second</code> scripts. <p>Since SafeKit 8.2.3, you can configure the action to take when an error is detected with:</p> <ul style="list-style-type: none"> action="stop stopstart restart" stop, stopstart or restart the module. The name of the associated failover rule is <code>t_tcp_checker_name</code> (with the prefix <code>t_</code>) action="noaction" No action is generated automatically. The action must be explicitly written in the <failover> tag (see section 13.18). <p>Default value: action="restart"</p>

<pre>when="pre" action="wait noaction"</pre>	<p>Use this value to test an external TCP service before the application starts:</p> <ul style="list-style-type: none"> when="pre" The checker starts after/ends before the execution of the <code>prestart/poststop</code> scripts <p>Since SafeKit 8.2.3, you can configure the action to be taken in case of error detection with:</p> <ul style="list-style-type: none"> action="wait" wait on the module. The name of the associated failover rule is <code>t_tcp_checker_name</code> (with the prefix <code>t_</code>) action="noaction" No failover rule generated. The action must be explicitly written in the <code><failover></code> tag (see section 13.18).
<code><to</code>	
<pre>addr="IP address or name"</pre>	<p>IP address or name to check (ex.: 127.0.0.1 for a local service).</p> <p>IPv4 or IPv6 address.</p>
<pre>port="value"</pre>	TCP port to check.
<pre>[interval="10"]</pre>	<p>Interval in seconds between two connections trials.</p> <p>Default value: 10 seconds</p>
<pre>[timeout="5"]</pre>	<p>Connection establishment timeout in seconds.</p> <p>Default value: 5 seconds</p>
<code></tcp></code>	

13.12 Ping checker - <ping>

By default, there is a `wait` action on the module when the `ping` checker detects a ping failure on a device.

Since SafeKit 8.2.3, the action can be configured using the `action` attribute of the `<ping>` tag.



Insert the `<ping>` tag into the `<check>` section if this one is already defined.

13.12.1 <ping> example

```
<check>
  <ping ident="testR2" action="wait">
    <to addr="R2"/>
  </ping>
```

</check>

- The resource associated with the checker is named `ping.testR2` (with the prefix `ping.`)
- The generated failover rule, which performs a `wait` when the resource goes down, is named `p_testR2` (with the prefix `p_`) and is equivalent to:

```
p_testR2: if (ping.testR2== down) then wait();
```

For a description of checkers, refer to [section 13.10.3](#).



See also the example in [section 15.6](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.12.2 <ping> syntax

```
<ping
  ident="ping_checker_name"
  [when="pre|prim|second|both"]
  [action="wait|stop|stopstart|restart|noaction"]
>
  <to
    addr="IP address or name to check"
    [interval="10"]
    [timeout="5"]
  />
</ping>
```

13.12.3 <ping> attributes

<ping	Set as many ping sections as there are ping checkers.
ident="ping_checker_name"	<p>Ping checker name.</p> <p>It defines the resource associated with the checker: ping.ping_checker_name (with the prefix <code>ping.</code>)</p>
when="pre" action="wait noaction"	<p>Use this value to test an external device before the application starts.</p> <ul style="list-style-type: none"> • when="pre" The checker starts after/ends before the execution of the <code>prestart/poststop</code> scripts <p>Since SafeKit 8.2.3, you can configure the action to be taken in case of error detection with:</p> <ul style="list-style-type: none"> • action="wait" wait on the module. The name of the associated failover rule is t_tcp_checker_name (with the prefix <code>t_</code>) • action="noaction" No failover rule generated. The action must be

	<p>explicitly written in the <code><failover></code> tag (see section 13.18).</p> <p>Default value : <code>when="pre" action="wait"</code></p>
<pre>when="prim second both" action="stop stopstart restart noaction"</pre>	<p>Use this value to test a device after the application has started:</p> <ul style="list-style-type: none"> when="prim" for a mirror module The checker is started after/stopped before the execution of the <code>start_prim/stop_prim</code> scripts. when="both" for a farm module The checker is started after/stopped before the execution of the <code>start_both/stop_both</code> scripts. when="second" for a mirror module The checker is started after/stopped before the execution of the <code>start_second/stop_second</code> scripts. <p>Since SafeKit 8.2.3, you can configure the action to take when an error is detected with:</p> <ul style="list-style-type: none"> action="stop stopstart restart" stop, stopstart or restart the module. The name of the associated failover rule is <code>p_ping_checker_name</code> (with the prefix <code>p_</code>) action="noaction" No action is generated automatically. The action must be explicitly written in the <code><failover></code> tag (see section 13.18).
<to	
<pre>addr="IP address or name"</pre>	<p>External IP address or name to check. IPv4 or IPv6 address.</p>
<pre>[interval="10"]</pre>	<p>Interval in seconds between two ping requests. Default value: 10 seconds</p>
<pre>[timeout="5"]</pre>	<p>Reply timeout in seconds to the ping. Default value: 5 seconds</p>
</ping>	

13.13 Interface checker - <intf>

By default, there is a `wait` action on the module when the `intf` checker detects a failure on the interface.

 Insert the `<intf>` tag into the `<check>` section if this one is already defined.


13.13.1 <intf> example

```
<check>
  <intf ident="test_eth0">
    <to local_addr="192.168.1.10"/>
  </intf>
</check>
```

- The resource associated with the checker is named `intf.test_eth0` (with the prefix `intf.`)
- The failover rule, which performs a `wait` when an `intf` class resource goes down, is static and defined by the default failover rule:

```
interface_failure: if (intf.? == down) then wait();
```


For a description of checkers, refer to [section 13.10.3](#).

 See also the example in [section 15.10](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.13.2 <intf> syntax

```
<intf
  ident="intf_checker_name"
  [when="pre"]
  >
  <to
    local_addr="interface_physical_IP_address"/>
</intf>
```

13.13.3 <intf> attributes

<code><intf</code>	 <code><intf></code> sections are automatically generated on network interface when <code><interface check="on"></code> is set (see the virtual IP definition in section 13.5).
<code>ident="intf_checker_name"</code>	Interface checker name. It defines the resource associated with the checker: <code>intf.intf_checker_name</code> (with the prefix <code>intf.</code>)
<code>[when="pre"]</code>	Fixed value.

	<ul style="list-style-type: none"> when="pre" The checker starts after/ends before the execution of the <code>prestart/poststop</code> scripts <p>In case of error detection, the action is <code>wait</code>. The name of the failover rule, <code>interface_failure</code>, is static and predefined.</p>
<code><to local_addr="IP address" /></code>	<p>Physical IP address configured on the network interface to check.</p> <p>IPv4 or IPv6 address.</p>
<code></intf></code>	

13.14 IP checker - `<ip>`

By default, there is a `stopstart` of the module when the IP checker detects that the IP address is not configured locally. On Windows, it also detects conflicts with that address.



Insert the `<ip>` tag into the `<check>` section if this one is already defined.

13.14.1 `<ip>` example

```
<check>
  <ip ident="ip_check" >
    <to addr="192.168.1.10" />
  </ip>
</check>
```

- The resource associated with the checker is named `ip.ip_check` (with the prefix `ip.`)
- The failover rule, which performs a `stopstart` when an `ip` class resource goes down, is static and defined by the default failover rule:

```
ip_failure: if (ip.? == down) then stopstart();
```

For a description of checkers, refer to [section 13.10.3](#).




See also the example in [section 15.11](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.14.2 `<ip>` syntax

```
<ip
  ident="ip_checker_name"
  [when="prim"|"both"]
>
  <to
    addr="IP address or name to check"
    [interval="10"]
  />
</ip>
```

13.14.3 <ip> attributes

<ip	 <ip> sections are automatically generated on the virtual IPs when <virtual_addr check="on"> is set (see the virtual IP definition in section 13.5).
ident="ip_checker_name"	Interface checker name. It defines the resource associated with the checker: ip.ip_checker_name (with the prefix ip.)
[when="prim" "both"]	Default if not set. <ul style="list-style-type: none"> when="prim" for a mirror module The checker is started after/ended before the execution of the start_prim/stop_prim scripts. when="both" for a farm module The checker is started after/ended before the execution of the start_both/stop_both scripts. In case of error detection, the action is stopstart. The name of the failover rule, ip_failure , is static and predefined.
<to	
addr="IP address or name"	Local IP address or name to check. IPv4 or IPv6 address.
[interval="10"]	Interval in seconds between two checks. Default value: 10 seconds
</ip>	

13.15 Custom checker - <custom>

A custom checker is an executable (script or binary) that you develop to test a resource or application. It consists of a loop that performs a test at appropriate intervals. Its role is to set the associated resource's status to `up` or `down`. Then, a failover rule decides the action to be taken on the module when the resource is down.

Since SafeKit 8, the action can be configured using the `action` attribute of the `<custom>` tag.



Insert the `<custom>` tag into the `<check>` section if this one is already defined.

13.15.1 <custom> example

- Example with `action!="noaction"`

```
<check>
```

```
<custom ident="AppChecker" when="prim" exec="mychecker" action="stopstart"/>
</check>
```

- The resource associated with the checker is named `custom.AppChecker` (with the prefix `custom.`)
- The generated failover rule, which performs a `stopstart` when the resource goes down, is named `c_AppChecker` (with the prefix `c_`) and is equivalent to:

```
c_AppChecker: if (custom.AppChecker == down) then stopstart();
```

- Example with `action="noaction"`

```
<check>
  <custom ident="AppChecker" when="prim" exec="mychecker" action="noaction"/>
</check>
```

No failover rule is generated. The user has the option to define one explicitly in the `<failover>` tag. For example:

```
...
<failover>
  <![CDATA[
    custom_failure: if (custom.AppChecker == down) then stopstart();
  ]]>
</failover>
```



In SafeKit < 8, the `action` attribute did not exist, and the action was configured by defining a failover rule in the `<failover>` tag, as shown in the example above. Therefore, the default value of the `action` attribute is equivalent to `noaction` to maintain backward compatibility with older configurations.




See also the example in [section 15.7](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.15.2 <custom> syntax

```
<custom
  ident="custom_checker_name"
  when="pre|prim|second|both"
  exec="executable_path"
  arg="executable_arguments"
  action="wait|stop|stopstart|restart|noaction"
/>
```

13.15.3 <custom> attributes

<code><custom</code>	Set as many custom sections as there are custom checkers.
<code>ident="custom_checker_name"</code>	Custom checker name. It defines the resource associated with the checker:

	<p>custom.custom_checker_name (with the prefix custom.)</p> <p>A custom checker must set its associated resource state itself, using the command</p> <pre>safekit set -r custom.custom_checker_name -v up down</pre> <p> Note that SafeKit automatically initializes the state of the resource to <code>init</code>, and the failover machine stays in the <code>WAIT</code> state if its value is not set.</p>
<pre>when="pre" action="wait" "noaction"</pre>	<p>Use this value to test an external component before the application starts:</p> <ul style="list-style-type: none"> when="pre" The checker starts after/ends before the execution of the <code>prestart/poststop</code> scripts <p>Since SafeKit 8, you can configure the action to be taken in case of error detection with:</p> <ul style="list-style-type: none"> action="wait" wait on the module. The name of the associated failover rule is <code>c_custom_checker_name</code> (with the prefix <code>c_</code>) action="noaction" No failover rule generated. The action must be explicitly written in the <code><failover></code> tag (see section 13.18).
<pre>when="prim" "second" "both" action="stop" "stopstart" "restart" "noaction"</pre>	<p>Use this value to test a component after the application starts:</p> <ul style="list-style-type: none"> when="prim" for a mirror module The checker is started after/stopped before the execution of the <code>start_prim/stop_prim</code> scripts. when="both" for a farm module The checker is started after/stopped before the execution of the <code>start_both/stop_both</code> scripts. when="second" for a mirror module The checker is started after/stopped before the execution of the <code>start_second/stop_second</code> scripts. <p>Since SafeKit 8, you can configure the action to take when an error is detected with:</p> <ul style="list-style-type: none"> action="stop stopstart restart" stop, stopstart or restart the module. The name of the associated failover rule is <code>c_custom_checker_name</code> (with the prefix <code>c_</code>)

	<ul style="list-style-type: none"> • <code>action="noaction"</code> <p>No failover rule generated. The action must be explicitly written in the <code><failover></code> tag (see section 13.18).</p>
<code>exec="executable_path"</code>	<p>Defines the executable path of the custom checker.</p> <p>Can be a binary executable or a script file.</p> <p>When the path of <code>executable_path</code> is relative, it is relative to <code>SAFEUSERBIN</code>. In this case, put your executable file in <code>SAFE/modules/AM/bin/</code> of your application module and use a relative path. See section 10.1 for more information on path values.</p> <p>We recommend a relative path and an executable inside the module.</p> <ul style="list-style-type: none"> • In Windows, the executable can be a binary or a ps1, vbs or cmd script • In Linux, the executable can be a binary or a shell script
<code>arg="executable_arguments"</code>	<p>Defines the executable arguments when the custom checker is started.</p>

13.16 Module checker - `<module>`

By default, there is a `wait` of the module when the module checker detects the unavailability of another SafeKit module. The module checker also performs a `stopstart` action when it detects that the external module has been restarted (whether by a restart, a stopstart, or because of a failover). The module checker retrieves the status of the module by connecting to the SafeKit web service running on the server where the module is activated (see [section 10.7](#) for details on the web service).



Insert the `<module>` tag into the `<check>` section if this one is already defined.

13.16.1 `<module>` example

- Example using the default configuration of the SafeKit web service (protocol : HTTP, port : 9010) :

```
<check>
  <module name="mysql">
    <to addr="172.24.190.21" port="9010"/>
  </module>
</check>
```

`mysql` is the name of the external module and `172.24.190.21` is its virtual IP address.

- The resource associated with the checker is named `module.mysql_172.24.190.21` (with the prefix `module.`)

- The failover rule, which performs a `wait` when a `module` class resource goes down, is static and defined by the default failover rule:

```
module_failure: if (module.? == down) then wait();
```

- The same example using the secured configuration of the SafeKit web service (protocol : HTTPS, port : 9453) :

```
<check>
  <module name="mysql">
    <to addr="172.24.190.21" port="9453" secure="on"/>
  </module>
</check>
```

For a description of checkers, refer to [section 13.10.3](#).



See also examples in [section 15.9](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.16.2 <module> syntax

```
<module
  [ident="module_checker_name"]
  name="external_module_name">
  [<to
    addr="IP address or name of the SafeKit server running the external module"
    port="port of the SafeKit web server"
    [interval="10"]
    [timeout="5"]
    [secure="on"|"off"]
  />]
</module>
```

13.16.3 <module> attributes

<code><module</code>	Set as many <code><module></code> sections as there are module checkers.
<code>name="external_module_name"]</code>	Name of the module checker.
<code>[ident="module_checker_name"]</code>	<p>Name of the external SafeKit module to check.</p> <p>It defines the resource associated with the checker:</p> <p>module.module_checker_name (with the prefix module.)</p> <p>If this attribute is not provided, the resource name is constructed from the name and addr attributes :</p> <p>module.external_module_name_address_or_name</p>
<code>[<to</code>	Definition of the server(s) running the external module to check.

	Default is the local server.
<code>addr="address_or_name"</code>	IP address or name of the external module. IPv4 or IPv6 address.
<code>port="port of the SafeKit web service"</code>	Port of the SafeKit web service. 9010 for HTTP ; 9453 for HTTPS
<code>[interval="10"]</code>	Interval in seconds between two checks. Default value: 10 seconds.
<code>[timeout="5"]</code>	Check reply timeout in seconds. Default value: 5 seconds
<code>[secure="on" "off"]</code>	Use HTTP protocol (<code>secure="off"</code>) or HTTPS (<code>secure="on"</code>) Default value: <code>off</code>
<code>/>]</code>	
<code></module></code>	

13.17 Splitbrain checker - <splitbrain>

SafeKit provides a split-brain checker that is suits mirror architectures. Split-brain is a situation where, due to temporary failure of all network links between SafeKit nodes, and possibly due to software or human error, both nodes switched to the primary role while isolated. This is a potentially harmful state, as it implies that the application is running on both nodes. Moreover, when file replication is enabled, modifications to the data are made on the two nodes.

The split-brain checker detects the loss of all connectivity between nodes and selects only one node to become the primary. The other node is not up-to-date anymore and goes into the `WAIT` state until:

- the heartbeat becomes available again
- or
- the administrator runs `safekit` commands to force the start as primary (`safekit stop then safekit prim`).

The primary node election is based on the ping of an IP address, called the **witness**. The network topology must be designed so that only one node can ping the witness in case of split-brain. If this is not the case, both nodes will go primary.

- Ping between nodes and witness must be enabled



- Since SafeKit 8.2.1, multiple witnesses can be defined. This makes it possible to tolerate the failure of one witness, at least one of which must be accessible.



Insert the `<splitbrain>` tag into the `<check>` section if this one is already defined.

13.17.1 `<splitbrain>` example

```
<check>
  <splitbrain ident="witness" exec="ping" arg="192.168.1.100 192.168.2.120"/>
</check>
```

- The resource associated with the checker is named `splitbrain.witness` (with the prefix `splitbrain.`)
- In case of network isolation between nodes, the split-brain checker assigns the `splitbrain.uptodate` resource as up or down according to access to the witness.
- The failover rule, which performs a wait when the `splitbrain.uptodate` resource goes down, is static and defined by the default failover rule:

```
splitbrain_failure: if (splitbrain.uptodate == down) then wait();
```

For a description of checkers, refer to [section 13.10.3](#).




See also example in [section 15.8](#). It presents the configuration via the web console along with the corresponding `userconfig.xml`.

13.17.2 `<splitbrain>` syntax

```
<splitbrain
  ident="witness"
  exec="ping"
  arg="witness1_IP_name witness2_IP_name"
/>
```

13.17.3 `<splitbrain>` attributes

<code><splitbrain</code>	Set only one split-brain checker.
<code>ident="witness_name"</code>	<p>Custom checker name.</p> <p>It defines the resource associated with the checker:</p> <p><code>splitbrain.witness_name</code> (with the prefix <code>custom.</code>)</p> <p>The resource is assigned to :</p> <ul style="list-style-type: none"> • up, if at least one witness responds • down, if not all witnesses respond
<code>[when="pre"]</code>	<p>Fixed value.</p> <ul style="list-style-type: none"> • <code>when="pre"</code> The checker starts after/ends before the execution of the <code>prestart/poststop</code> scripts <p>On split-brain detection:</p>

	<ul style="list-style-type: none"> The node that has access to the witness (<code>splitbrain.witness_name="up"</code>) sets the resource <code>splitbrain.uptodate</code> to up and becomes primary The other server that does not have access to the witness (<code>splitbrain.witness_name="down"</code>) sets the resource <code>splitbrain.uptodate</code> to down. This triggers the wait action of the static and predefined failover rule, named splitbrain_failure.
<code>exec="ping"</code>	<p>Fixed value.</p> <p>Use a pinger to ping the witness and set <code>splitbrain.witness_name</code> state.</p>
<code>arg="</code> <code>witness1_IP_name</code> <code>witness2_IP_name"</code>	<p>List of IP addresses or witness names to ping.</p> <p>IPv4 or IPv6 address.</p> <p> Multiple witness definition supported since SafeKit 8.2.1.</p>
<code></splitbrain></code>	

13.18 Failover machine - <failover>

SafeKit provides checkers that test a critical element and affect the state of the associated resource based on the test result. Upon error detection by a checker, the failover machine executes an action on the module according to the failover rule associated with the checker. For a complete description, see [section 13.10](#).

Some SafeKit components (`<heart>`, `<rfs>`, `<vipd>`, `<errd>`) manage their own resources and provide their own failover rules. These rules should not be modified or deleted, as doing so may lead to abnormal behavior of SafeKit.

The failover machine regularly evaluates (by default, every 5 seconds) the overall state of all resources and applies an action based on the true failover rules.

In farm architecture, the failover machine can work only on the states of local resources whereas in mirror architecture, the failover machine can work on the states of local and remote resources.

As the states of resources are exchanged on heartbeat channels, it is better to have several heartbeat channels (see [section 13.3](#) for heartbeats definition).

Failover rules can be written in a simple language specific to SafeKit or in [Lua](#) using SafeKit function calls

13.18.1 <failover> example

The examples of rules written in this section are added to the default rules or those generated based on the configuration of the checkers.

- Example of adding a rule written in the failover machine language

```
<failover>
  <![CDATA[
    custom_failure: if (custom.AppChecker == down) then stopstart();
```

```
]]>
</failover>
```

- Example of adding a rule using the Lua language and the `if_then` function call

The prefix "`--Lua Rules`" indicates that the following section should be interpreted using the Lua interpreter.

```
<failover>
  <![CDATA[
    --Lua Rules
    Rules = Rules +
    {
  custom_failure=if_then("custom.AppChecker","down",Action.stopstart),_group="checker"}
  ]]>
</failover>
```

- Example of a rule to disable the default rule named `ip_failure` and add the rule `allip_failure`

```
<failover>
<![CDATA[
  --Lua Rules
  Rules.disable("ip_failure")
  -- Add here any Lua rules intended to replace the mentioned rules, or write
  the legacy rules in another CDATA section
]]>
<![CDATA[
  allip_failure: if (ip.* == down) then stopstart();
]]>
</failover>
```



Use a separate `<![CDATA[...]]>` section for each language.

13.18.2 <failover> syntax

```
<failover [extends="yes"] [period="5000"] [handle_time="15000"]>
<![CDATA[
  label: if (expression) then action;
  ...
]]>
</failover>
```



The `<failover>` tag and subtree cannot be changed with a dynamic configuration.

13.18.3 <failover> attributes

<code><failover</code>	
<code>[extends="yes" "no"]</code>	<ul style="list-style-type: none">• <code>extends="yes"</code> <p>The new failover rules extend the default failover rules (see section 13.18.4 for its definition).</p>

	<ul style="list-style-type: none"> extends="no" <p>The new failover rules overwrite the default one (avoid this configuration).</p> <p>Default value: yes.</p>
[period="5000"]	<p>Period in milliseconds between two evaluations of failover rules.</p> <p>Default value: 5000 milliseconds (5 seconds)</p>
[handle_time="15000"]	<p>A failover action must be stable (the same) at least during the time <code>handle_time</code> (in milliseconds) before being applied by the failover machine.</p> <p>Default value: 15000 milliseconds (15 seconds).</p> <p><code>handle_time</code> must be a multiple of the <code>period</code> value.</p>

13.18.4 <failover> description

13.18.4.1 Module resources

The syntax to design the resources is as follows:

```
resource ::= [local. | remote.] 0/1resource_class.resource_id (default: local)
resource_class ::= ping | intf | tcp | custom | module | heartbeat | rfs
resource_id ::= * | ? | name
resource_state ::= init | down | up | unknown
```

init	<p>Special initialization state of a resource when the checker is not started.</p> <p>If a resource in the <code>init</code> state is used in a failover rule, SafeKit does evaluate the rule.</p>
up	Resource OK
down	Resource KO
unknown	<p>Special state of a remote resource; the remote state is unknown at the test time (ex.: when the remote module is stopped).</p>

13.18.4.2 Failover rules

SafeKit provides default failover rules and generated failover rules from the module checkers' configuration. Users can also write their own failover rules.

Default failover rules

The default failover rules for the checkers (`module`, `intf`, `ip`, `splitbrain`) are:

```
<failover>
<![CDATA[
  /* rule for module checkers */
  module_failure: if (module.? == down) then wait();
```

```
/* rule for interface checkers */
interface_failure: if (intf.? == down) then wait();

/* rule for ip checkers */
ip_failure: if (ip.? == down) then stopstart();

/* rules for splitbrain */
splitbrain_failure: if (splitbrain.uptodate == down) then wait();
]]>
</failover>
```

There are also:

- failover rules dedicated to file replication management, heartbeats...
- the `Implicit_wakeup` rule that is applied when no `wait` rule applies. It runs the `wakeup` action.



Since SafeKit 7.5, default failover rules are using a new syntax based on the Lua language.

Generated failover rules

The checkers `tcp`, `ping`, and `custom` have a rule generated when the value of the action attribute if it is set to `stop`, `stopstart`, `restart` or `wait`.

The name of the rule has as a prefix the first letter of the checker's name (`t`, `p` or `c`), followed by `_`, then the value of the attribute `ident` (e.g. `p_router`, `t_service`, `c_app`).

Configured failover rules

The user can also define his own rules into the section `<failover><![CDATA[...]]></failover>`. By default, these are added to the default and generated rules.



See examples in [section 13.18.1](#).

Failover rules can be written using one of the following syntaxes:

- Failover machine language

```
label: if ( expression ) then action;

label ::= string

action ::= stop() | stopstart() | wait() | restart() | swap()

expression ::= ( expression )
| ! expression
| expression && expression
| expression || expression
| expression == expression
| expression != expression
| resource ::= [local. | remote.] 0/1resource_class.resource_id
| resource_state
```

- [Lua](#) language
 - `if_then` function call to define a rule

```
--Lua Rules
Rules = Rules +
{ label=if_then("resource","resource_state",action),_group="checker" }

label ::= string

action ::= Action.stop | Action.stopstart | Action.wait |
Action.restart | Action.swap

| resource ::= resource_class.resource_id
| resource_state
```

- o Rules.disable function call to disable a rule based on its label

```
--Lua Rules
Rules.disable("failover_rule_label")
```



Use a separate `<![CDATA[...]]>` section for each language.

13.18.4.3 **Actions**

The actions (`restart()`, `stopstart()`, `stop()`, `swap()`) of the failover machine are equivalent to control commands (with the `-i identity` parameter) described in [section 9.3](#).



`maxloop / loop_interval / automatic_reboot` are applied if `-i identity` is passed to commands. This is the case when called from the failover machine or checkers.

14. Scripts for a module configuration

- ⇒ [Section 14.1](#) "List of scripts"
- ⇒ [Section 14.2](#) "Variables and arguments passed to scripts"
- ⇒ [Section 14.3](#) "Scripts output"
- ⇒ [Section 14.4](#) "Scripts execution automaton"
- ⇒ [Section 14.5](#) "SafeKit special commands for scripts"



Examples of scripts are given in [section 15](#).

To enable scripts call, `<user>` tag must be defined in `userconfig.xml` as described in [section 13.7](#).

Scripts must executables:

- in Windows, an executable with the extension and type: `.cmd`, `.vbs`, `.ps1`, `.bat` or `.exe`
- in Linux, any type of executable

Each time you update scripts, you must apply the module configuration onto the servers (with the SafeKit console or command).



During the configuration phase, scripts are copied from `SAFE/modules/AM/bin` in the execution environment directory `SAFE/private/modules/AM/bin` (`=SAFEUSERBIN`, do not touch scripts at this place) where `AM` is the module name.

14.1 List of scripts

Below the list of scripts that can be defined by the user. The essential scripts start/stop are those that start and stop the application within the module.

14.1.1 Start/stop scripts

<pre>start_prim stop_prim</pre>	<p>Scripts for a mirror module.</p> <p>To start & stop application on the <code>ALONE</code> or <code>PRIM</code> server</p>
<pre>start_both stop_both</pre>	<p>Scripts for a farm module.</p> <p>To start & stop application on all <code>UP</code> servers in a farm cluster</p> <p>In the special case they are defined in a mirror module, they are also executed on both servers (<code>PRIM</code>, <code>SECOND</code> or <code>ALONE</code>)</p>
<pre>start_second stop_second</pre>	<p>Special scripts for a mirror module</p> <p>To start & stop application on the "SECOND" server</p> <p>When the secondary server becomes the primary one, <code>stop_second</code> followed by <code>start_prim</code> is executed</p>

<code>start_sec</code> <code>stop_sec</code>	Special scripts for a mirror module
<code>stop_[both, prim, second, sec] force</code>	Scripts for all modules The stop scripts are called twice: once for a graceful shutdown of the application (without force as first argument), a second time with a force parameter for a rapid shutdown (with <code>force</code> as first argument).
<code>prestart</code> <code>poststop</code>	Scripts for all modules Executed at the very beginning of the module start and at its end. By default, <code>prestart</code> contains <code>stop_sec</code> , <code>stop_second</code> , <code>stop_prim</code> , <code>stop_both</code> to stop application before starting the module under the control of SafeKit.
<code>transition</code>	Script for all modules This script is executed on state transitions described in section 14.4

14.1.2 Other scripts

<code>config</code>	<code>config</code> is called when executing the <code>safekit config -m AM</code> command on the application module. You can make a special application configuration in this script.
<code>deconfig</code>	<code>deconfig</code> is called when executing the <code>safekit deconfig -m AM</code> command, which is itself called at the application module uninstallation. You can remove a special application configuration made previously in the <code>config</code> script.
<code>confcheck</code>	<code>confcheck</code> is called when executing the <code>safekit confcheck -m AM</code> command on the application module. You can add in this script some tests for checking changes on the application configuration files.
<code>state</code>	<code>state</code> is called when executing the <code>safekit state -v -m AM</code> command on the application module. You can display a special state of the application.
<code>level</code>	<code>level</code> is called when executing the <code>safekit level -m AM</code> command on the application module. You can display the application version.

14.2 Variables and arguments passed to scripts

All scripts are called with 3 parameters:

- the current state (`STOP`, `WAIT`, `ALONE`, `PRIM`, `SECOND`, `UP`),
- the next state (`STOP`, `WAIT`, `ALONE`, `PRIM`, `SECOND`, `UP`)
- the action (`start`, `stop`, `stopstart` or `stopwait`).



The `stopwait` argument is passed during the execution of the `wait` action triggered by a checker.

The stop scripts are called twice:

- a first time for a graceful shutdown of the application
- a second time with a `force` parameter for a forced shutdown (with `force` as first argument)

The environment variables that can be used inside scripts are:

- `SAFE`, `SAFEMODULE`, `SAFEBIN`, `SAFEUSERBIN`, `SAFEVAR`, `SAFEUSERVAR` (for details, see [section 10.1](#))



The definition of `SAFEMODULE`, which contains the name of the module, allows omitting the `-m AM` option with the `safekit` command if it is to apply to the `SAFEMODULE`.

- all variables defined in `<user>` tag of `userconfig.xml` (see [section 13.7](#)).



For an example with environment variables, refer to [section 15.3](#).

14.3 Scripts output

14.3.1 Output into script log

By default (`logging="userlog"` in `<user>` tag of `userconfig.xml`), the `stdout` and `stderr` of the script are redirected into the file `SAFEVAR/modules/AM/userlog_<year>_<month>_<day>T<time>_<script name>.u`log where:

- `SAFEVAR=C:\safekit\var` in Windows and `/var/safekit` in Linux
- `AM` is the module name
- `<year>_<month>_<day>T<time>` are date and time of execution of the script
- `<script name>` is the script name

To insert a message into the script log, add the following command into the script:

```
echo "message"
```

14.3.2 Output into module log

To insert messages with level E or I into the `AM` module log, add the following command into the script:

- in Windows

```
"%SAFE%/safekit" printe "message"
"%SAFE%/safekit" printi "message"
```

- in Linux

```
"$SAFE/safekit" printe "message"
"$SAFE/safekit" printi "message"
```

Level E messages are visible in the non-verbose log; level I messages are found in the verbose log



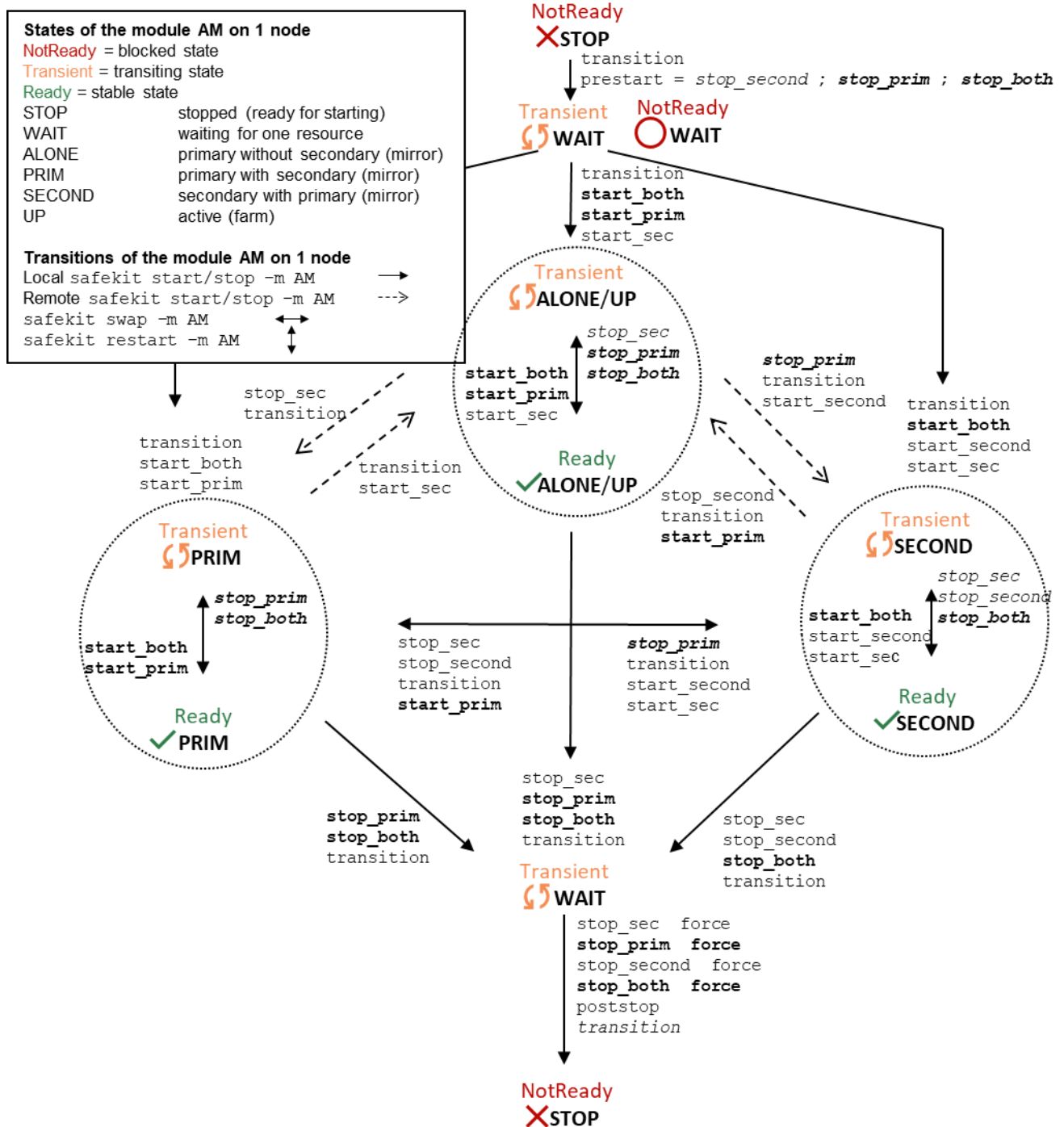
In the execution environment of the *AM* script, the `-m AM` option is unnecessary for the `safekit` command.

14.4 Scripts execution automaton

Most of the time, stop scripts are called twice (without the `force` parameter and then with the `force` parameter). In that case the script name is written in italic.



For instance, first transition from `STOP` to `WAIT` calls the script `transition STOP WAIT start` is called.



14.5 SafeKit special commands for scripts

Special commands are installed under `SAFE/private/bin`. Special commands can be called directly in module scripts with `%SAFEBIN%\specialcommand` or `$SAFEBIN/specialcommand`. Outside module scripts, use `safekit -r` command.

<pre>safekit -r <special command> [<args>]</pre>	<p><i><special command></i> <i><args></i> executed within the SafeKit environment. When the command name is not an absolute path, the command is searched in <code>SAFEBIN=SAFE/private/bin</code> directory.</p>
--	---

14.5.1 Commands for Windows

14.5.1.1 sleep, exitcode, sync commands

On Windows, you can use the following basic commands:

- `%SAFEBIN%\sleep.exe <timeout value in seconds>`
To be used inside stop scripts because net stop service is not synchronous
- `%SAFEBIN%\exitcode.exe <exit value>`
To return an error value when the script exits
- `%SAFEBIN%\sync.exe \\.\<drive letter:>`
To sync file system cache of a disk

14.5.1.2 namealias command

`%SAFEBIN%\namealias [-n | -s] <alias name>`

- `-n` to add a new NetBIOS name (set into `start_prim`) or `-s` to suppress the NetBIOS name (set into `stop_prim`)

You can also use the SafeKit command `netnames` (or the windows command `nbtstat`) to list NetBIOS information.

14.5.2 Commands for Linux

14.5.2.1 Managing the crontab

<pre>\$SAFEBIN/gencron [del add] <user name> [all <command name>] -c "<comment>"</pre>	<ul style="list-style-type: none"> • <code>del</code> to disable the entries in <code>stop_prim</code> (by inserting comments) • <code>add</code> to enable the entries in <code>start_prim</code> (by removing comments) • <code><user name></code> user name in the crontab • <code>all</code> to apply on all entries • <code><command name></code> to apply on the name of the command • <code><comment></code> header of the comment that will be inserted
---	---

The following example applies to the crontab entry:

```
5 0 * * * $HOME/bin/daily.job >> $HOME/tmp/out 2>&1
```

For a mirror module, to manage this entry on the primary, insert :

- Its activation into `start_prim`

```
$SAFEBIN/gencron add admin daily.job -c "SafeKit configuration for
$SAFEMODULE"
```

- Its deactivation into `stop_prim`

```
$SAFEBIN/gencron del admin daily.job -c "SafeKit configuration for
$SAFEMODULE"
```

14.5.2.2 Bounding command

```
$SAFEBIN/boundcmd
<timeout value> <command
path> [<args>]
```

- *<timeout value>* maximum time allocated to execute the command
- *<command path>* path to the command to execute
- *<args>* optional arguments to the command

`boundcmd` returns the exit code of the command when the command terminates before the timeout; otherwise, it exits with the value 2.

For example, to flush data on disk with a timeout of 30 seconds, run:

```
$SAFEBIN/boundcmd 30 /bin/sync 1>/dev/null 2>&1
```

14.5.3 Commands for Windows and Linux

```
safekit -r
processtree
list | kill ...
```

List running processes as a tree (except for `all`) and optional kill

- `safekit -r processtree list all`

List all running processes.

- `safekit -r processtree list <process command name>`

List all running processes with the specified command name.

- `safekit -r processtree kill <process command name>`

List and kill all running processes with the specified command name.

- `safekit -r processtree list | kill <process command name>| all <regular expression on the full command - path and arguments>`

List (and kill) all running process with the specified command name and arguments.

For regular expression syntax:



- in Windows, see class `CatIRegExp`
- In Linux, see `man regex`


- Windows examples

```
safekit -r processtree kill notepad.exe ".*myfile.*"
```

```
safekit -r processtree list all "mirror"
```

- Linux examples

```
safekit -r processtree kill vi ".*myfile.*"
```

	<pre>safekit -r processtree list all "mirror"</pre>
<pre>safekit incloop -m AM -i <handler name></pre>	<p>The module has a <code>maxloop</code> counter, the number of <code>restart</code>, <code>stopstart</code> and <code>wait</code> of the module on error detection. The module is stopped when this counter reaches the <code>maxloop</code> value over the <code>loop_interval</code> period.</p> <p>When running special handlers, the <code>maxloop</code> counter is not incremented. To increment it, use the command:</p> <pre>safekit incloop -m AM -i <handler name></pre> <p>It increments the <code>maxloop</code> counter for the module <code>AM</code> and returns 1 when the limit has been reached.</p> <p> For an example, refer to section 15.4.2.</p>
<pre>safekit resetloop -m AM [-i <handler name>]</pre>	<p>Reset the <code>maxloop</code> counter to the value 0</p>
<pre>safekit checkloop -m AM</pre>	<p>For checking the <code>maxloop</code> counter for the module <code>AM</code>, use the command: <code>safekit checkloop -m AM</code></p> <ul style="list-style-type: none"> • It returns 0 when the <code>maxloop</code> counter is not reached or the last increment occurred outside <code>loop_interval</code> • It returns 1 when the <code>maxloop</code> counter is reached and the last increment occurred during <code>loop_interval</code>

15. Examples of module configurations

- ⇒ [Section 15.1](#) "Mirror module example with `mirror.safe`"
- ⇒ [Section 15.2](#) "Farm module example with `farm.safe`"
- ⇒ [Section 15.3](#) "Macro and script variables example with `hyperv.safe`"
- ⇒ [Section 15.4](#) "Process monitoring example with `softerrd.safe`"
- ⇒ [Section 15.5](#) "TCP checker example"
- ⇒ [Section 15.6](#) "Ping checker example"
- ⇒ [Section 15.7](#) "Custom checker example with `customchecker.safe`"
- ⇒ [Section 15.8](#) "Split-brain checker example"
- ⇒ [Section 15.9](#) "Module checker example"
- ⇒ [Section 15.10](#) "Interface checker example"
- ⇒ [Section 15.11](#) "IP checker example"
- ⇒ [Section 15.12](#) "Mail notification example with `notification.safe`"
- ⇒ [Section 15.13](#) "Virtual hostname example with `vhost.safe`"

Some examples are taken from the modules delivered with the SafeKit package, under `SAFE/Application_Modules`. Many real integration examples are also described in [SafeKit Quick Installation Guides](#).



The `.safe` are platform dependent and therefore different in Windows and Linux, mainly for module scripts.

The module configuration can be modified in two ways:

- either through the module configuration wizard in the SafeKit web console (see section 3.3)
- or by directly editing the files `SAFE/module/AM/conf/userconfig.xml` or the scripts under `SAFE/module/AM/bin` (where `AM` is the name of the installed module)

To take effect, at the next module startup, the new configuration must be applied:

- either at the last step of the module configuration wizard
- or with the command `safekit config -H "node1,node2" -E AM` executed on the node where the files have been modified




Before applying the configuration, close all editors, file explorers, shells, or command prompts that may access a file under `SAFE/modules/AM` on the nodes.

15.1 Mirror module example with `mirror.safe`

Below is the configuration of the mirror module, `mirror.safe`.

To test a mirror module, refer to [section 4.2](#).

 The following description is for Windows. For Linux, please refer to `mirror.safe` delivered with the Linux package that includes Linux configuration and scripts.

15.1.1 Cluster configuration with two networks

The cluster configuration includes two networks, such as `default` and `private`. The second network is designed to illustrate the configuration of a dedicated network for replication traffic within the module configuration. Most configurations typically include only one network.

1 Edit cluster configuration

Advanced configuration

Lan and nodes

Lan name*
default

Node address*
10.0.0.107

Node name*
node1

Node address*
10.0.0.108

Node name*
node2

Lan and nodes

Lan name*
private

Node address*
10.1.0.107

Node name*
node1

Node address*
10.1.0.108

Node name*
node2

2 Check result

Advanced configuration

Help

cluster.xml

```
<cluster>
  <lans>
    <lan name="default">
      <node name="node1"
addr="10.0.0.107"/>
      <node name="node2"
addr="10.0.0.108"/>
    </lan>
    <lan name="private">
      <node name="node1"
addr="10.1.0.107"/>
      <node name="node2"
addr="10.1.0.108"/>
    </lan>
  </lans>
</cluster>
```

For detail on XML configuration refer to [section 12.1](#).

To start the cluster configuration wizard, refer to [section 3.2](#).
Switch to "Advanced configuration" to edit the XML if needed.

286

39 A2 38MC 04

15.1.2 Mirror module configurations

Below is mirror module configurations, with a virtual IP address, real-time replication, and failover.

15.1.2.1 Configuration with a virtual IP address, real-time replication, and failover

The following configuration use only one network for the heartbeats and replication flow.

To start the module configuration wizard, refer to [section 3.3](#).

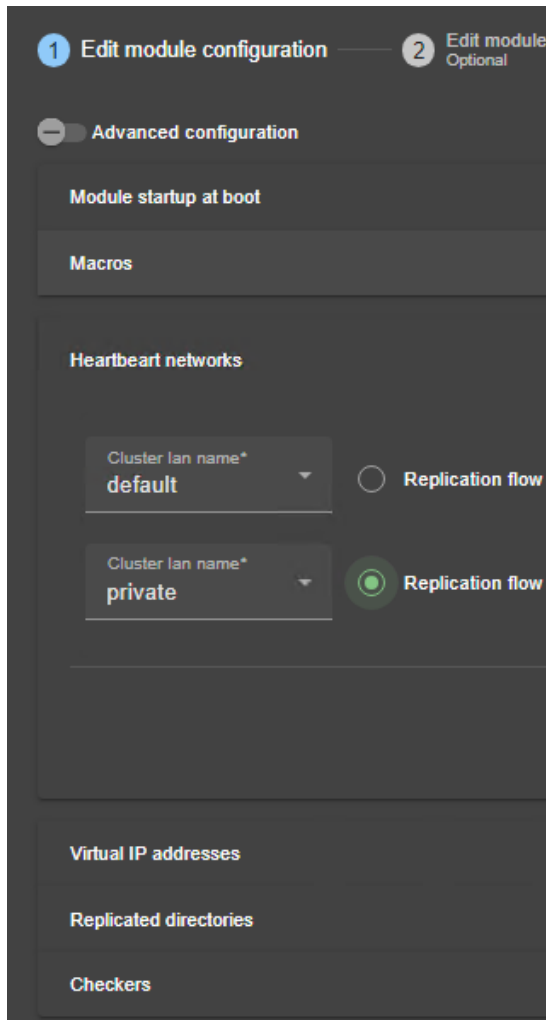
Switch to "Advanced configuration" to edit the XML if needed.

For detail on XML configuration of:

- `<service>` refer to [section 13.2](#)
- `<heart>` refer to [section 13.3](#)
- `<vip>` refer to [section 13.5](#)
- `<rfs>` refer to [section 13.6](#)
- `<user>` refer to [section 13.7](#)

15.1.2.2 Configuration of a dedicated replication network

The module is configured to use both cluster networks as defined in [section 15.1.1](#). The one named `private` is selected as the "Replication flow" for replication traffic.



To start the module configuration wizard, refer to [section 3.3](#).



For detail on XML configuration see [section 13](#).

15.1.3 Mirror Module scripts

Below are Windows scripts in CMD for a mirror module to start/stop services on the primary node. For Linux, please refer to the `mirror.safe` delivered with the Linux package that includes Linux scripts.

For detail on module scripts, refer to [section 14](#).

For details on script logging (with `echo` and `safekit printe` commands), refer to [section 14.3](#).

15.1.3.1 start_prim script

`start_prim` script is called when the mirror module is starting as primary (manual or automatic start after `stopstart` or `wait` exit) or restarting on a primary node (`restart`). It must contain the start of the application integrated into the module. The application runs on only on the primary node.

✓ Edit module configuration

⊖ Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

2 Edit module scripts
Optional

3 Enable communication encryption
Optional

bin/start_prim.cmd

```
@echo off
echo "Running start_prim %*"
set res=0

rem net start "myservice"

set res=%errorlevel%
if %res% == 0 goto end

:stop
"%SAFE%\safekit" printe "start_prim failed"

rem uncomment to stop the module when critical
rem "%SAFE%\safekit" stop -i "start_prim"

:end
```

For `safekit` command description, refer to [section 9](#).

15.1.3.2 stop_prim script

`stop_prim` script is called when the module is stopping (`stop`, `stopstart` or `wait`) or restarting on a primary node (`restart`). It must contain the stop of the application integrated into the module.

✓ Edit module configuration

⊖ Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

2 Edit module scripts
Optional

3 Enable communication encryption
Optional

bin/stop_prim.cmd

```
@echo off
echo "Running stop_prim %*"
set res=0

rem default: no action on forcestop
if "%1" == "force" goto end

rem net stop "myservice" /Y
set res=%errorlevel%

rem If necessary, wait for the stop of the services
rem "%SAFE%\safekit" sleep 10


if %res% == 0 goto end
```

	<pre>"%SAFE%\safekit" printe "stop_prim failed" :end</pre> <p>For safekit command description, refer to section 9.</p>
--	---

15.2 Farm module example with farm.safe

Below is the configuration of the farm module, farm.safe.


To test a mirror module, refer to [section 4.3](#).



The following description is for Windows. For Linux, please refer to farm.safe delivered with the Linux package that includes Linux configuration and scripts.

15.2.1 Cluster configuration with three nodes

The cluster configuration includes a single network, named default, and three nodes to demonstrate advanced load balancing configuration. Most cluster configurations typically include only two nodes.



Only a farm module with load balancing and no replication can be configured on more than 2 nodes. A mirror module with replication can be configured only on two nodes.

1 Edit cluster configuration

Advanced configuration

Lan and nodes

Lan name*
default

Node address*
10.0.0.107

Node name*
node1

Node address*
10.0.0.108

Node name*
node2

Node address*
10.0.0.106

Node name*
node3

2 Check result

Advanced configuration

Help

cluster.xml

```
<cluster>
  <lans>
    <lan name="default">
      <node name="node1" addr="10.0.0.107"/>
      <node name="node2" addr="10.0.0.108"/>
      <node name="node3" addr="10.0.0.106"/>
    </lan>
  </lans>
</cluster>
```

For detail on XML configuration refer to [section 12.1](#).

To start the cluster configuration wizard, refer to [section 3.2](#).

Switch to "Advanced configuration" to edit the XML if needed.

290

39 A2 38MC 04

15.2.2 Farm module configurations

Below is farm module configuration with a virtual IP address, load-balancing rules, and failover.

15.2.2.1 Configuration with a virtual IP address, load-balancing rule, and failover

The defined load-balancing rule allows you to view the load distribution among the nodes by accessing the SafeKit web page <http://host:9010/safekit/mosaic.html>.

To start the module configuration wizard, refer to [section 3.3](#).

Switch to "Advanced configuration" to edit the XML if needed.

```
<!DOCTYPE safe>
<safe>
  <service mode="farm" boot="on">

    <farm>
      <lan name="default"></lan>
    </farm>

    <vip>
      <interface_list>
        <interface check="on">
          <virtual_interface
            type="vmac_directed">
              <virtual_addr addr="10.1.0.127"
                where="alias" check="on"/>
            </virtual_interface>
          </interface>
        </interface_list>

        <loadbalancing_list>
          <group name="FarmProto">
            <rule port="9010" proto="tcp"
              filter="on_port"/>
          </group>
        </loadbalancing_list>
      </vip>

    <user></user>

  </service>
</safe>
```

For detail on XML configuration of:

- `<service>` refer to [section 13.2](#)
- `<farm>` refer to [section 13.4](#)
- `<vip>` refer to [section 13.5](#)
- `<user>` refer to [section 13.7](#)

Other examples of load balancing rules configuration are described in the following.

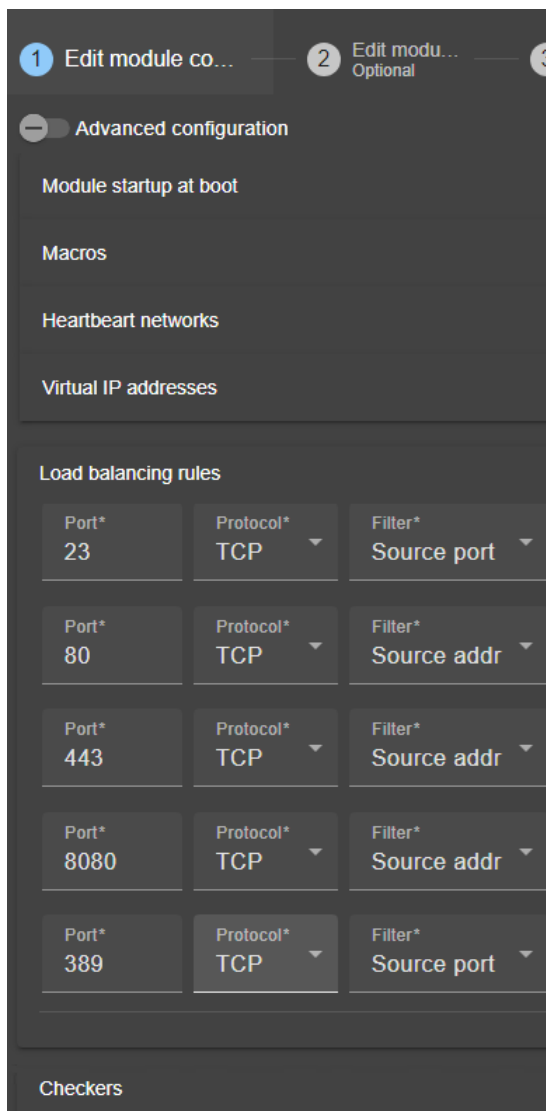
15.2.2.2 Configuration of TCP load-balancing rules

Below is the load balancing configuration for accessing the virtual IP using the TCP protocol on the specified ports:

- 80 (HTTP), 443 (HTTPS), 8080 (HTTP proxy)

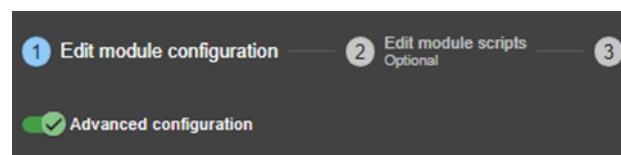
With HTTP and HTTPS, network load balancing is set on the client IP source address and not on the client TCP source port, to ensure that the same client is always connected to the same web server over several TCP connections (stateful versus stateless servers: see [section 1.3.3](#)).

- 389 (LDAP) et 23 (Telnet)



To start the module configuration wizard, refer to [section 3.3](#).

Switch to "Advanced configuration" to edit the XML if needed.



```
<!DOCTYPE safe>
<safe>
  <service mode="farm" boot="on">
    <farm>
      <lan name="default"></lan>
    </farm>
    <vip>
      <interface_list>
        <interface check="on">
          <virtual_interface
            type="vmac_directed">
            <virtual_addr addr="10.1.0.127"
              where="alias" check="on"/>
          </virtual_interface>
        </interface>
      </interface_list>
      <loadbalancing_list>
        <group name="FarmProto">
          <rule port="23" proto="tcp"
            filter="on_port"/>
          <rule port="80" proto="tcp"
            filter="on_addr"/>
          <rule port="443" proto="tcp"
            filter="on_addr"/>
          <rule port="8080" proto="tcp"
            filter="on_addr"/>
          <rule port="389" proto="tcp"
            filter="on_port"/>
        </group>
      </loadbalancing_list>
    </vip>
  </service>
</safe>
```

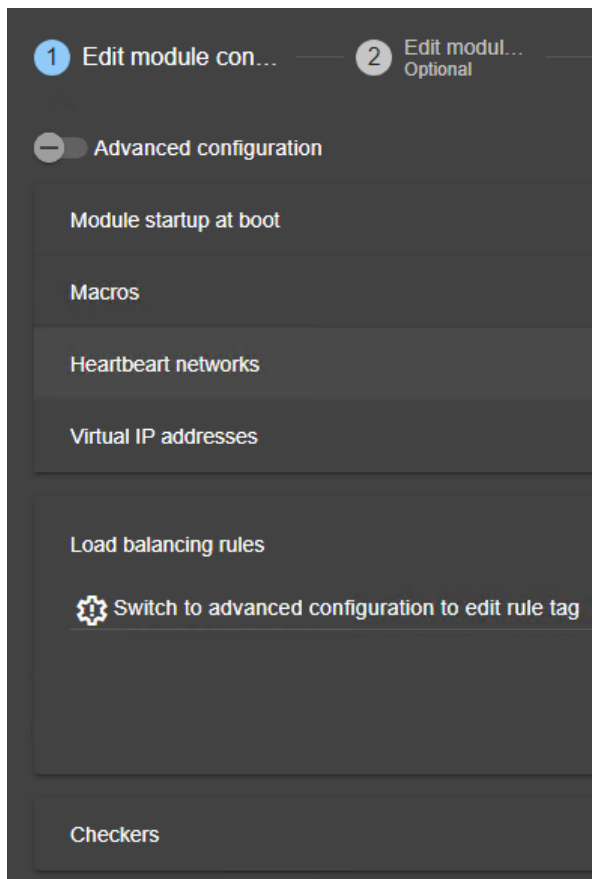
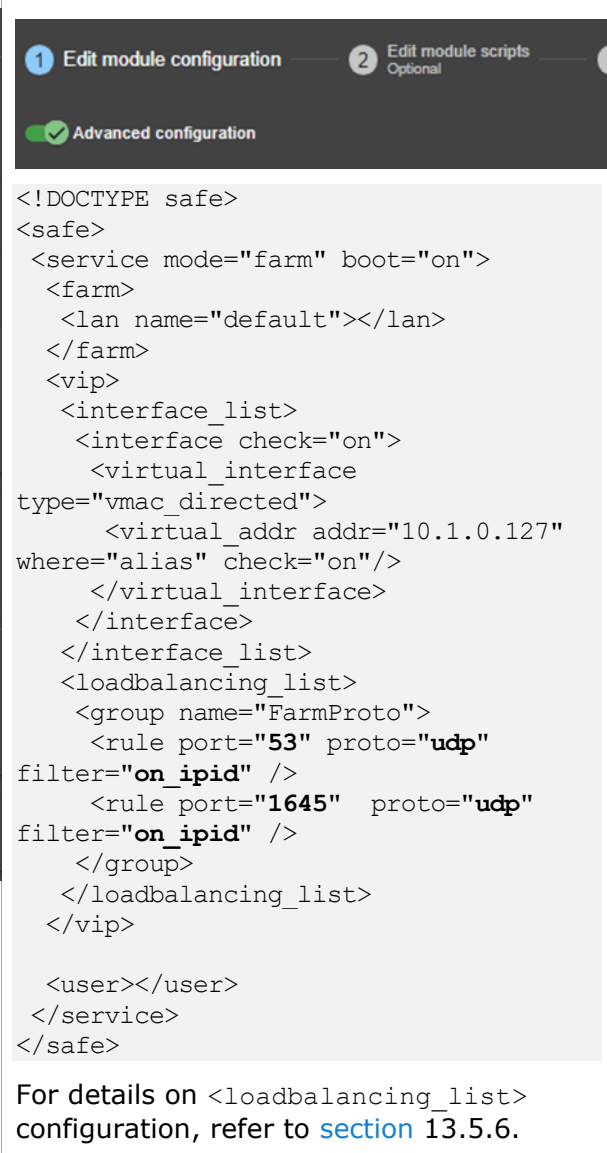
For details on `<loadbalancing_list>` configuration, refer to [section 13.5.6](#).

15.2.2.3 Configuration of UDP load-balancing rules

Below is the load balancing configuration for accessing the virtual IP using the UDP protocol on the specified ports:

- 53 (DNS)
- 1645 (RADIUS)

With "on_ipid", the load balancing is made on the IP identifier field in the packet IP header. The load balancing works even if the client always presents the same client IP address and client port at input.

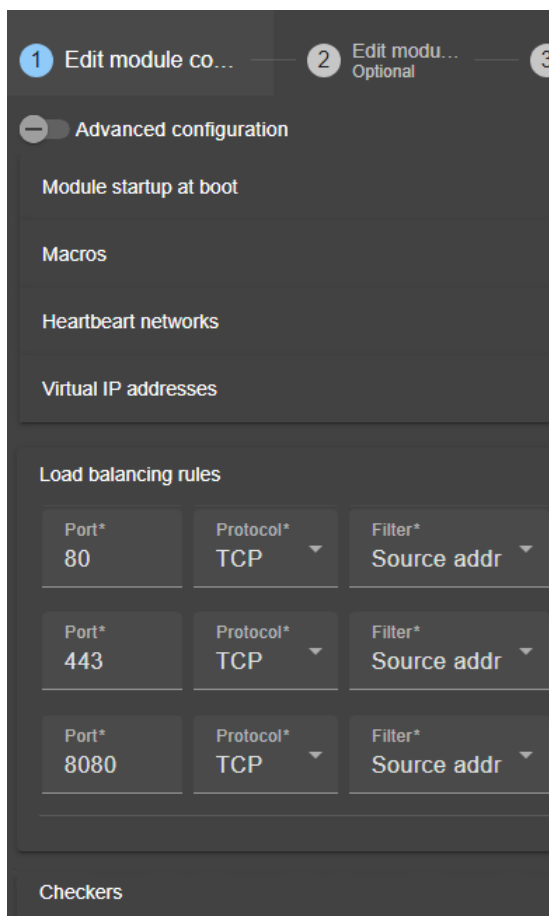
	 <pre> <!DOCTYPE safe> <safe> <service mode="farm" boot="on"> <farm> <lan name="default"></lan> </farm> <vip> <interface_list> <interface check="on"> <virtual_interface type="vmac_directed"> <virtual_addr addr="10.1.0.127" where="alias" check="on"/> </virtual_interface> </interface> </interface_list> <loadbalancing_list> <group name="FarmProto"> <rule port="53" proto="udp" filter="on_ipid" /> <rule port="1645" proto="udp" filter="on_ipid" /> </group> </loadbalancing_list> </vip> <user></user> </service> </safe> </pre> <p>For details on <loadbalancing_list> configuration, refer to section 13.5.6.</p>
--	--

To start the module configuration wizard, refer to [section 3.3](#).

The wizard do not present on_ipid filter. Switch to "Advanced configuration" to edit it.

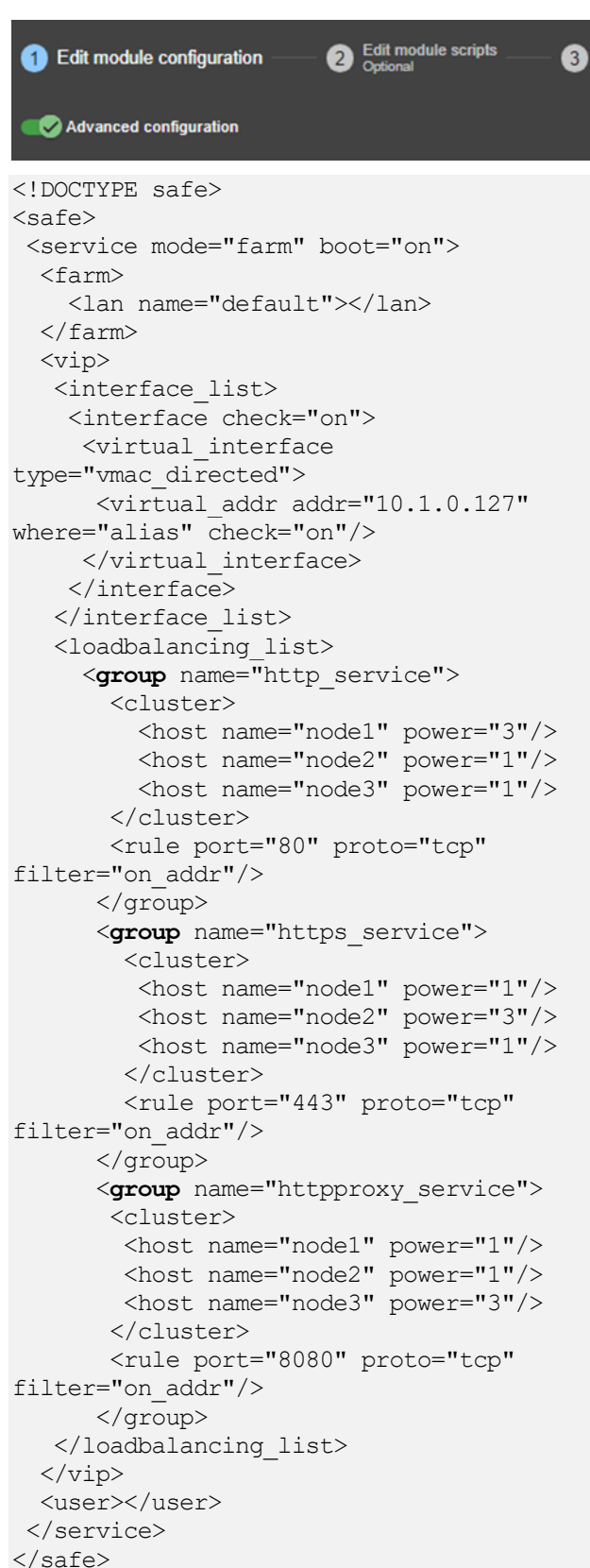
15.2.2.4 Configuration of advanced load-balancing rules

With the following configuration example, you are defining a farm of 3 nodes with a priority for HTTP traffic on the 1st node, HTTPS on the 2nd node and proxy HTTP on the 3rd node.



To start the module configuration wizard, refer to [section 3.3](#).

The wizard do not present details on the load-balancing groups. Switch to “Advanced configuration” to edit them.



For details on `<loadbalancing_list>` configuration, refer to [section 13.5.6](#).

15.2.3 Farm module scripts

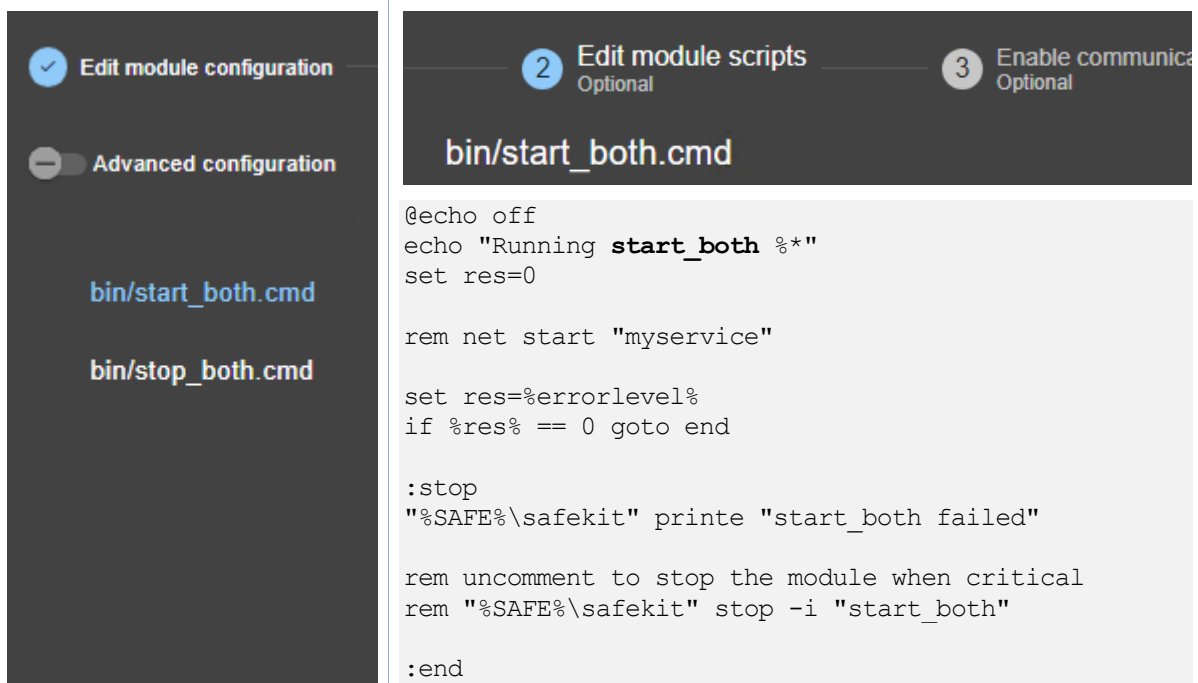
Below are Windows scripts in CMD for a farm module to start/stop services on all nodes. For Linux, please refer to the `farm.safe` delivered with the Linux package that includes Linux scripts.

For detail on module scripts, refer to [section 14](#).

For details on script logging (with `echo` and `safekit printe` commands), refer to [section 14.3](#).

15.2.3.1 start_both script

`start_both` script is called when the farm module is starting (manual or automatic `start` after `stopstart` or `wait`) and restarting (`restart`). It must contain the start of the application integrated into the module. The application runs on all nodes.



The screenshot shows a web-based configuration interface. On the left, there's a sidebar with 'Edit module configuration' (checked) and 'Advanced configuration' (unchecked). The main area is titled '2 Edit module scripts Optional' and '3 Enable communication Optional'. Below the title, the file 'bin/start_both.cmd' is selected. The script content is displayed in a text area:

```
@echo off
echo "Running start_both %*"
set res=0

rem net start "myservice"

set res=%errorlevel%
if %res% == 0 goto end

:stop
"%SAFE%\safekit" printe "start_both failed"

rem uncomment to stop the module when critical
rem "%SAFE%\safekit" stop -i "start_both"

:end
```

For details on script logging (with `echo` and `safekit printe` commands), refer to [section 14.3](#).

For `safekit` command description, refer to [section 9](#).

15.2.3.2 stop_both script

`stop_both` script is called when the farm module is stopping (`stop`, `stopstart` or `wait` exit) or restarting (`restart`). It must contain the stop of the application integrated into the module.

✓ Edit module configuration

— Advanced configuration

bin/start_both.cmd

bin/stop_both.cmd

2 Edit module scripts
Optional

3 Enable communication
Optional

bin/stop_both.cmd

```

@echo off
echo "Running stop_both %*"
set res=0

rem default: no action on forcestop
if "%1" == "force" goto end

rem net stop "myservice" /Y
set res=%errorlevel%

rem If necessary, wait for the stop of the services
rem "%SAFEBIN%\sleep" 10

if %res% == 0 goto end

"%SAFE%\safekit" printe "stop_both failed"

:end

```

15.3 Macro and script variables example with `hyperv.safe`

The module `hyperv.safe` brings high availability to Hyper-V between two Windows servers. It is a mirror module configuration, with a virtual IP address, real-time replication, and failover. It is presented to demonstrate the use of macros and module script environment variables.

15.3.1 Module configuration with macros and `var`

In the following example, four `<macro>` are configured and their values are used to define the replicated directory path `<dir>` (i.e. `E:\Hyper-V\Ubuntu20-1`) and the environment variables `<var>` for module scripts. Note that in the example, the names of the macros and the variables are identical, which is not a requirement.

1 Edit module configuration 2 Edit module Optional

☐ Advanced configuration

Module startup at boot

Macros

Macro name*	Macro value*
VM_PATH	E:\Hyper-V
VM_NAME	Ubuntu20-1
NORMAL_STOP	stop
FORCE_STOP	stop

Heartbeat networks

Virtual IP addresses

Replicated directories

Directory path*
%VM_PATH%\%VM_NAME%

Checkers

To start the module configuration wizard, refer to [section 3.3](#).

The wizard do not present the user configuration. Switch to "Advanced configuration" to edit it.

1 Edit module configuration 2 Edit module scripts Optional 3

☒ Advanced configuration

Module startup at boot

Macros

Macro name*	Macro value*
VM_PATH	E:\Hyper-V
VM_NAME	Ubuntu20-1
NORMAL_STOP	stop
FORCE_STOP	stop

Heartbeat networks

Virtual IP addresses

Replicated directories

Directory path*
%VM_PATH%\%VM_NAME%

Checkers

```
<!DOCTYPE safe>
<safe>
  <macro name="VM_PATH"
    value="E:\Hyper-V"/>
  <macro name="VM_NAME"
    value="Ubuntu20-1"/>
  <macro name="NORMAL_STOP"
    value="stop"/>
  <macro name="FORCE_STOP"
    value="stop"/>
  <service mode="mirror">
    <heart>
      <heartbeat name="default" />
    </heart>
    <rfs scripts="on" acl="on"
      namespacepolicy="0" allocthreshold="10">
      <replicated
        dir="%VM_PATH%\%VM_NAME%">
      </replicated>
    </rfs>
    <user>
      <var name="VM_PATH"
        value="%VM_PATH%\%VM_NAME%"/>
      <var name="VM_NAME"
        value="%VM_NAME%"/>
      <var name="NORMAL_STOP"
        value="%NORMAL_STOP%"/>
      <var name="FORCE_STOP"
        value="%FORCE_STOP%"/>
    </user>
  </service>
</safe>
```

For detail on XML configuration of:

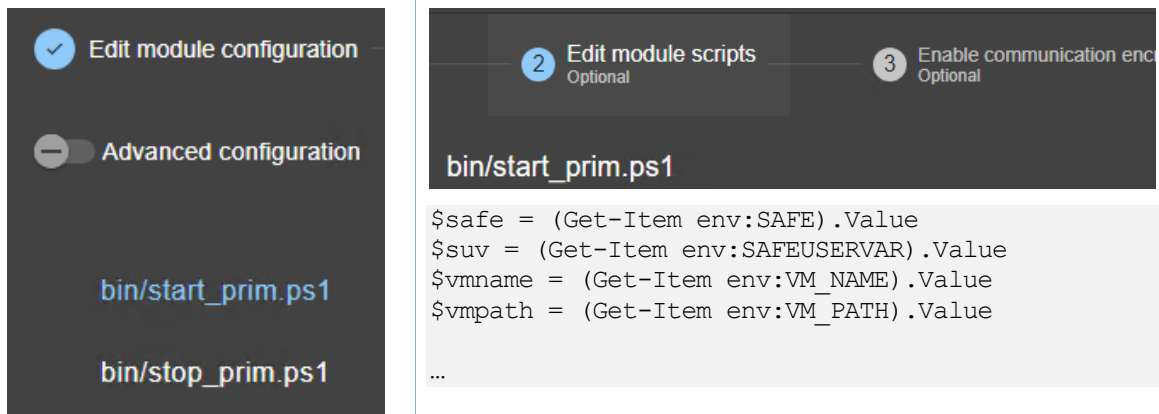
- `<macro>` refer to [section 13.1](#).
- `<user>`, `<var>` refer to [section 13.7](#).

15.3.2 Module scripts with var

Below, the `start_prim.ps1` accesses the environment variables defined at the time the script is executed:

- the SafeKit environment variables `SAFE` and `SAFEUSERVAR`
- the module environment variables `VM_PATH`, `VM_NAME`... defined in the `<var>` sections of `<user>`

For details, refer to [section 14.2](#).



15.4 Process monitoring example with `softerrd.safe`

The module `softerrd.safe` is a demonstration mirror module for process monitoring. This feature is also available in a farm module.

The tests consist of terminating the monitored processes (i.e., `mybin`, `myotherbin`, or `myappli`) using the `safekit kill` command.

To test the process/service monitoring, refer to [section 4.4.1](#).



The following description is for Windows. For Linux, please refer to `softerrd.safe` delivered with the Linux package that includes Linux configuration and scripts.

15.4.1 Module configuration with process monitoring

Detecting the shutdown of:

- `mybin.exe` causes the module to restart (`action="restart"`). Its monitoring enabled/disabled after/before the execution of `start_prim/stop_prim` (`class="prim"`).
- `myotherbin.exe` causes a stop of the module (`action="stop"`). Its monitoring enabled/disabled after/before the execution of `start_second/stop_second` (`class="second"`).
- `myappli.exe` causes the execution of a special handler `restart_myappli.cmd` (`action="restart_myappli"`) located into the `bin` directory of the module. The monitoring of `myappli` is manually enabled/disabled in the module scripts after/before its launch/stop (e.g. `class="myappli"`). Refer to scripts detailed in [section 15.4.2](#).

This configuration allows for the individual restart of the `myappli` process without having to completely restart the application integrated in `start_prim/stop_prim`.

The actions `restart` and `stopstart` automatically increment the `maxloop` counter to limit the number of automatic actions in the event of persistent errors. By default, the module is stopped on the 4th error detection within 24 hours (see `maxloop` and `loop_interval` in [section 13.2.3](#)).

If the action involves executing a special script, this script must manually manage the `maxloop` counter (i.e., `restart_myappli.cmd`).

1 Edit module configur... **2 Edit module sc...**
Optional

☐ Advanced configuration

Module startup at boot

Macros

Heartbeat networks

Virtual IP addresses

Replicated directories

Checkers

Processes/services

Process/service name*	Type*	Action*
mybin.exe	Process	restart
myotherbin.exe	Process	stop
myappli.exe	Process	restart_myappli

Custom

Tcp

Ping

Splitbrain

1 Edit module configuration **2 Edit module scripts** **3**
Optional

☒ Advanced configuration

```
<!--DOCTYPE safe>
<safe>
  <service mode="mirror">
    <heartbeat>
      <heartbeat name="default">
    </heartbeat>
    </heartbeat>
  </service>
  <errd>
    <proc name="mybin.exe"
      action="restart"
      class="prim"/>
    <proc name="myotherbin.exe"
      action="stop"
      class="second"/>
    <proc name="myappli.exe"
      action="restart_myappli"
      class="myappli"/>
  </errd>
  <user>
  </user>
</safe>
```

For details on XML configuration of `<errd>`, see [section 13.9](#).

To start the module configuration wizard, refer to [section 3.3](#).

The wizard do not present details on class associated to process. Switch to "Advanced configuration" to edit them.

15.4.2 Advanced configuration of module scripts

The module monitors the presence of the following processes:

- `mybin` and `myappli` started/stopped on the primary node with `start_prim/stop_prim`
- `myotherbin` started/stopped on the secondary node with `start_second/stop_second`

<div> <div> <div>✓</div> <div>Edit module configuration</div> </div> <div> <div>—</div> <div>Advanced configuration</div> </div> </div> <div> <div>bin/start_prim.cmd</div> <div>bin/start_second.cmd</div> <div>bin/stop_prim.cmd</div> <div>bin/stop_second.cmd</div> </div>	<div> <div> <div>2</div> <div>Edit module scripts</div> <div>Optional</div> </div> <div> <div>3</div> <div>Enable communication encryption</div> <div>Optional</div> </div> </div> <div>bin/start_prim.cmd</div> <pre> @echo off echo "Running start_prim %*" %SAFE%\safekit printi "start mybin" start %SAFEUSERBIN%\mybin.exe 10000000 %SAFE%\safekit printi "start myappli" start %SAFEUSERBIN%\myappli.exe 10000000 %SAFE%\safekit errd enable myappli </pre> <p>Note the call to <code>safekit errd enable myappli</code> to start monitoring the process with <code>class="myappli"</code> once this process is launched.</p> <p>Refer to section 13.9.4 for the description of this command.</p>
<div> <div> <div>✓</div> <div>Edit module configuration</div> </div> <div> <div>—</div> <div>Advanced configuration</div> </div> </div> <div> <div>bin/start_prim.cmd</div> <div>bin/start_second.cmd</div> <div>bin/stop_prim.cmd</div> <div>bin/stop_second.cmd</div> </div>	<div> <div> <div>2</div> <div>Edit module scripts</div> <div>Optional</div> </div> <div> <div>3</div> <div>Enable communication encryption</div> <div>Optional</div> </div> </div> <div>bin/stop_prim.cmd</div> <pre> @echo off echo "Running stop_prim %*" %SAFE%\safekit printi "stop mybin" %SAFE%\safekit kill -level="terminate" - name="mybin.exe" %SAFE%\safekit printi "stop myappli" %SAFE%\safekit errd disable myappli %SAFE%\safekit kill -level="terminate" - name="restart_myappli.cmd" %SAFE%\safekit kill -level="terminate" - name="myappli.exe" :end </pre> <p>Note the call to <code>safekit errd disable myappli</code> to stop monitoring the process with <code>class="myappli"</code>, before terminating this process.</p>

The specific handler `restart_myappli.cmd` is editable in "Advanced Configuration". This script increments the `maxloop` counter and restarts the `myappli` process.

✓ Edit module configuration

✓ Advanced configuration

bin/start_prim.cmd

bin/start_second.cmd

bin/stop_prim.cmd

bin/stop_second.cmd

bin/prestart.cmd

bin/myappli.exe

bin/mybin.exe

bin/myotherbin.exe

bin/restart_myappli.cmd

2 Edit module scripts
Optional
3 Enable communication e
Optional

bin/restart_myappli.cmd

```
@echo off

%SAFE%\safekit printi "restart_myappli"

rem first disable monitoring of the application
%SAFE%\safekit errd disable myappli

rem increment loop counter
%SAFE%\safekit incloop -i "restart_myappli"
if %errorlevel% == 0 goto next
rem max loop reached
%SAFE%\safekit stop -i "restart_myappli"
%SAFEBIN%\exitcode 0

:next
rem max loop not reached : go on restarting the
application
%SAFE%\safekit printi "Restart myappli"
%SAFE%\safekit kill -level="terminate" -
name="myappli.exe"
start %SAFEUSERBIN%\myappli.exe 10000000

rem finally, enable monitoring of the application
%SAFE%\safekit errd enable myappli
%SAFEBIN%\exitcode 0
```

Note the increment of the loop counter with `safekit incloop -i "restart_myappli"` and the stopping of the module when `maxloop` is reached.

Refer to [section 14.5.3](#) for the description of this command.

Switch to "Advanced configuration" to list and edit all scripts.

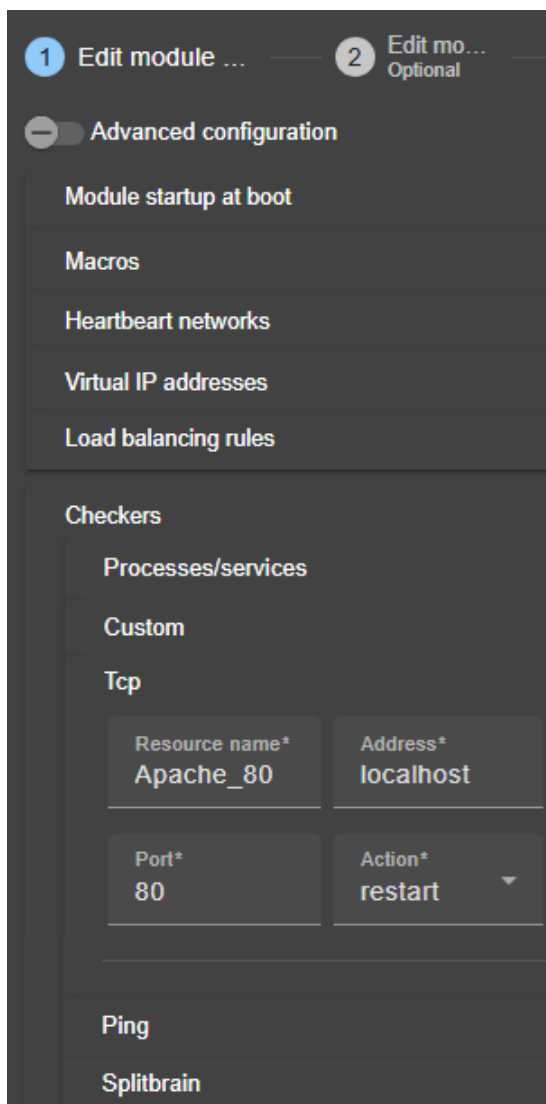
15.5 TCP checker example

Below is an example of the configuration of a TCP checker in a farm module. This checker tests the connection to the local web service on port 80. If the connection fails, the checker sets the resource `tcp.Apache_80` to down. The associated failover rule, named `t_Apache_80`, executes a `restart` of the module when the resource goes down.

- The resource name prefix is `tcp`.
- The failover rule name prefix is `t_`
- The suffix is the value of the attribute `ident`

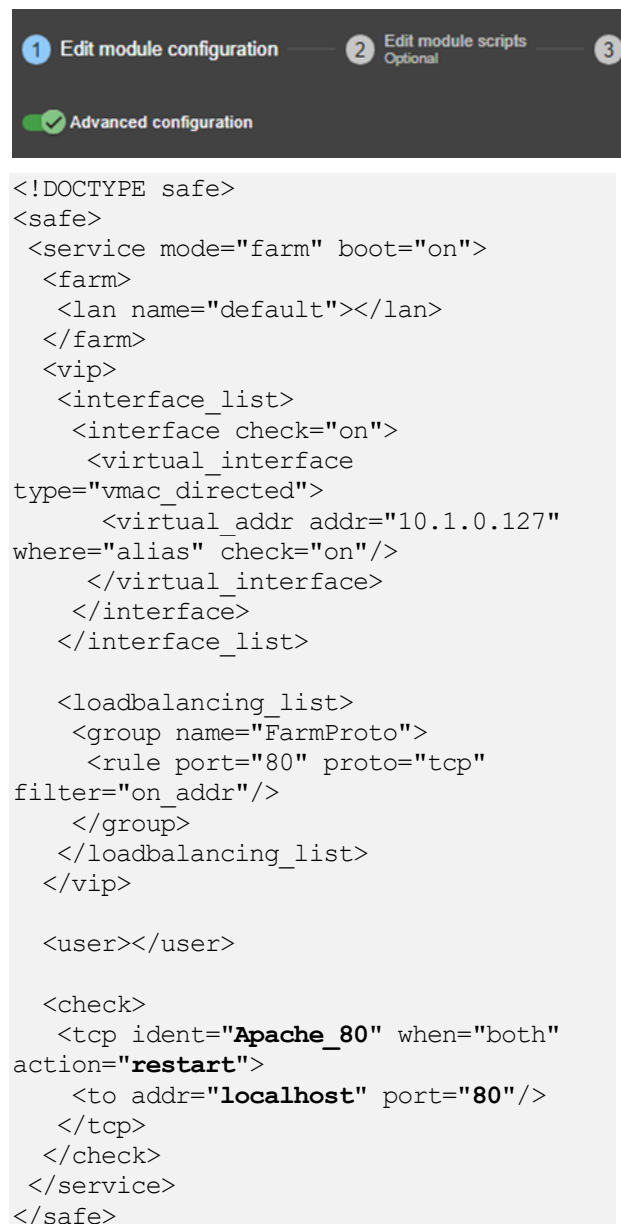
For a description of checkers, refer to [section 13.10.3](#).

To test the TCP checker, refer to [section 4.4.2](#) and [section 4.4.3](#).



To start the module configuration wizard, refer to [section 3.3](#).

Switch to "Advanced configuration" to edit the XML if needed.



For details on XML configuration of `<tcp>`, see [section 13.11](#).

15.6 Ping checker example

Below is an example of the configuration of a ping checker in a mirror module. This checker tests that 192.168.1.1 responds to the ping. If the ping fails, the checker sets the resource `ping.router` to down. The associated failover rule, named `p_router`, executes a `wait` on the module when the resource goes down.

- The resource name prefix is `ping`.
- The failover rule name prefix is `p_`
- The suffix is the value of the attribute `ident`

For a description of checkers, refer to [section 13.10.3](#).

To test the ping checker, refer to [section 4.4.5](#).

1 Edit module ...

2 Edit mo...
Optional

☐ Advanced configuration

Module startup at boot

Macros

Heartbeat networks

Virtual IP addresses

Load balancing rules

Checkers

Processes/services

Custom

Tcp

Ping

Resource name*

router

Address*

192.168.1.1

Action*

wait

Splitbrain

1 Edit module configuration

2 Edit module scripts
Optional

3

☒ Advanced configuration

```

<!DOCTYPE safe>
<safe>
<service mode="mirror" boot="on">

  <heart>
    <heartbeat name="default">
    </heartbeat>
  </heart>

  <vip>
    <interface_list>
      <interface check="on">
        <real_interface>
          <virtual_addr addr="10.1.0.126"
where="one_side_alias" check="on"/>
        </real_interface>
      </interface>
    </interface_list>
  </vip>

  <rfs>
    <replicated dir="e:\replib"/>
  </rfs>

  <user></user>

  <check>
    <ping ident="router" when="pre"
action="wait">
      <to addr="192.168.1.1"/>
    </ping>
  </check>
</service>
</safe>

```

To start the module configuration wizard, refer to [section 3.3](#).

Switch to "Advanced configuration" to edit the XML if needed.

For details on XML configuration of `<ping>`, see [section 13.12](#).

15.7 Custom checker example with `customchecker.safe`

The `customchecker.safe` module is a demonstration mirror module including a custom checker that tests the presence of a file on the primary server. This feature is also available in a farm module.

If the file is not present, the checker sets the resource `custom.checkfile` to `down`. The associated failover rule, named `c_checkfile`, executes a `restart` of the module when the resource goes `down`.

- The resource name prefix is `custom`.
- The failover rule name prefix is `c_`
- The suffix is the value of the attribute `ident`



The `customchecker.safe` is delivered with the SafeKit package and can be used as a basis for writing your own checker.

For a description of checkers, refer to [section 13.10.3](#).

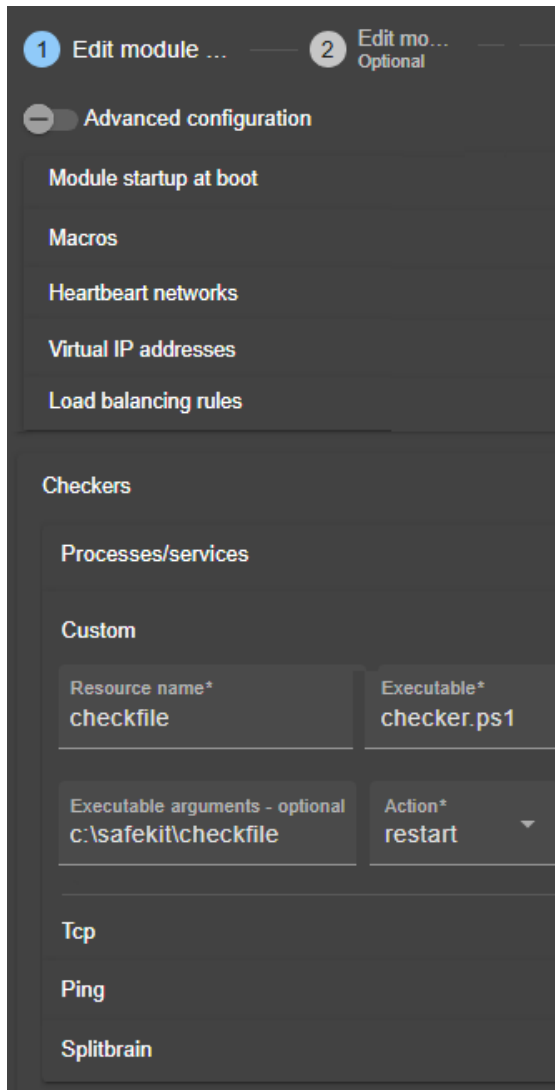
To test the custom checker, refer to [section 4.4.7](#) and [section 4.4.8](#).



The following description is for Windows. For Linux, please refer to `customchecker.safe` delivered with the Linux package that includes Linux configuration and scripts.

15.7.1 Module configuration with custom checker

The following example is the custom checker configuration supported since SafeKit 8 with the attribute `action`.



To start the module configuration wizard, refer to [section 3.3](#).

Switch to "Advanced configuration" to edit the XML if needed.



For details on XML configuration of <custom>, see [section 13.15](#).

The custom checker configuration for SafeKit < 8 is still supported. In previous releases, the custom checker configuration required to define an explicit failover rule in userconfig.xml as follow:

```
...
<check>
  <custom ident="checkfile" exec="checker.ps1" arg="c:\safekit\checkfile"
when="prim"/>
</check>
<failover>
  <![CDATA[
    c_checkfile: if( custom.checkfile == down ) then restart();
  ]]>
</failover>
...
```

Attribute action is not defined and its value, by default, is `noaction`.

The module configuration wizard do not present the `failover` section. You must switch to "Advanced configuration" to edit it.

15.7.2 Advanced configuration of module checker script

The custom checker is an infinite loop that performs a test and assigns the associated resource as `up` or `down` based on the test result.

The checker is called with at least 2 arguments:

- The 1st argument is the module name
- The 2nd is the name of the resource to be assigned

If the `<custom>` configuration contains the `arg` attribute, its value is passed as the next arguments.

In the following example, the checker is written with the following precautions:

- The resource is only assigned if its value has changed
- When the resource is `down`, the checker consolidates this state (`grace` times) before assigning it. This can help to avoid false error detections.

✓

Edit module configuration

✓

Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

bin/prestart.cmd

bin/checker.ps1

Switch to "Advanced configuration" to list and edit all scripts.

2

Edit module scripts
Optional

3

Enable communication encryption
Optional

bin/checker.ps1

```
# Custom checker template that tests if a file exists

param([Parameter(Mandatory = $true, ValueFromPipeLine = $true, position=1)][String]$ModName,
      [Parameter(Mandatory = $true, ValueFromPipeLine = $true, position=2)][String]$RName,
      [Parameter(Mandatory = $true, ValueFromPipeLine = $true, position=3)][String]$Arg1Value,
      [Parameter(Mandatory = $false, ValueFromPipeLine = $false, position=4)][String]$Grace="2",
      [Parameter(Mandatory = $false, ValueFromPipeLine = $false, position=5)][String] $Period="5"
)

# return up on success | down on failure
Function test([String]$Arg1Value)
{
    $res="down"
    if (Test-Path "$Arg1Value"){
        $res="up"
    }
    return $res
}

$customchecker=$MyInvocation.MyCommand.Name
$safekit="$env:SAFE/safekit.exe"
$gracecount=0
$prevrstate="unknown"
# wait a little
Start-Sleep $Period
```

```

while ($true){
    Start-Sleep $Period
    $rstate = test($Arg1Value)
    if($rstate -eq "down"){
        $gracecount+=1
    }else{
        $gracecount = 0
        if($prevrstate -ne $rstate){
            & $safekit set -r "$RName" -v $rstate -i
$customchecker -m $ModName
            $prevrstate = $rstate
        }
    }
    if($gracecount -ge $Grace){
        if($prevrstate -ne $rstate){
            & $safekit set -r "$RName" -v $rstate -i
$customchecker -m $ModName
            $prevrstate = $rstate
        }
        $gracecount = 0
    }
}

```

Note the call to `safekit set -r custom.checkfile -v up` (or `down`) to assign the resource value.

Refer to [section 9.3](#) for the description of this command.

15.8 Split-brain checker example

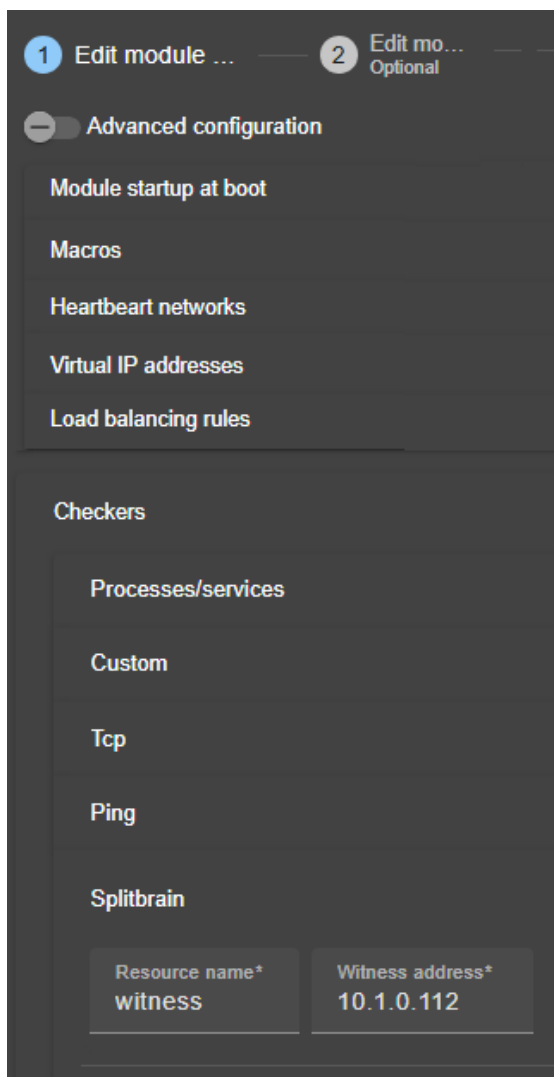
Below is an example of the split-brain checker configuration in a mirror module. This feature is not also available in a farm module

This checker tests if the address `192.168.1.1` responds to the ping. If the ping fails, the checker sets the `splitbrain.witness` resource to `down`.

In case of network isolation between nodes, the split-brain checker assigns the `splitbrain.uptodate` resource as `up` or `down` according to access to the witness. The static and predefined failover rule, named `splitbrain_failure`, executes a `wait` on the module when this resource goes `down`. This ensures that only the node with access to the witness becomes `ALONE`, while the other is stuck in the `WAIT` state.

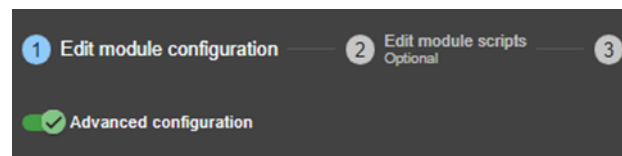
- The resource name prefix is `splitbrain`.
- The suffix is the value of the attribute `ident`
- The failover rule is static and predefined, and tests the other resource managed by the split-brain checker, `splitbrain.uptodate`. Its name is `splitbrain_failure`.





To start the module configuration wizard, refer to [section 3.3](#).

Switch to "Advanced configuration" to edit the XML if needed.



```
<!DOCTYPE safe>
<safe>
<service mode="mirror" boot="on">

  <heart>
    <heartbeat name="default">
    </heartbeat>
  </heart>

  <vip>
    <interface_list>
      <interface check="on">
        <real_interface>
          <virtual_addr addr="10.1.0.126"
where="one_side_alias" check="on"/>
        </real_interface>
      </interface>
    </interface_list>
  </vip>

  <rfs>
    <replicated dir="e:\replib"/>
  </rfs>

  <user></user>

  <check>
    <check>
      <splitbrain ident="witness"
exec="ping" arg="10.1.0.112"/>
    </check>
  </check>
</service>
</safe>
```

For details on XML configuration of `<splitbrain>`, see [section 13.17](#).

15.9 Module checker examples

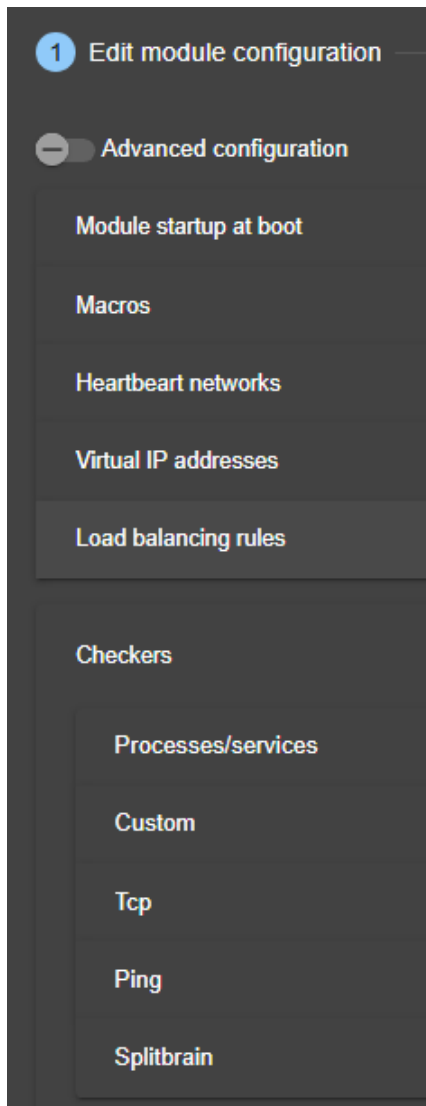
15.9.1 Example of a farm module depending on a mirror module

Below is an example of the configuration of a module checker in a farm module. This checker tests that the module name `mirror` with virtual IP address `10.0.0.129` is ready (ALONE or PRIM). If it is not ready, the checker sets the resource `module.mirror_10.0.0.129` to down. The static and predefined failover rule, named `module_failure`, executes a `wait` on the farm module when this resource goes down.

- The resource name prefix is `module`.
- The suffix is the value of the attribute `name` and `addr`
- The failover rule is static and predefined, and is named `module_failure`

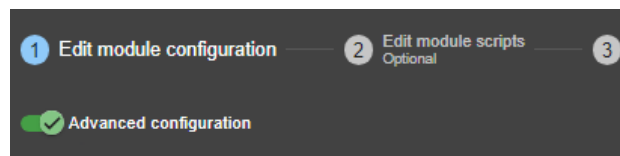
For a description of checkers, refer to [section 13.10.3](#).

To test the module checker, refer to [section 4.4.6](#).



To start the module configuration wizard, refer to [section 3.3](#).

The wizard do not present the module checker. Switch to "Advanced configuration" to configure it.



```
<!DOCTYPE safe>
<safe>
  <service mode="farm" boot="on">

    <farm>
      <lan name="default"></lan>
    </farm>

    <vip>
      <interface_list>
        <interface check="on">
          <virtual_interface
type="vmac_directed">
            <virtual_addr addr="10.1.0.127"
where="alias" check="on"/>
          </virtual_interface>
        </interface>
      </interface_list>

      <loadbalancing_list>
        <group name="FarmProto">
          <rule port="9010" proto="tcp"
filter="on_port"/>
        </group>
      </loadbalancing_list>
    </vip>

    <user></user>

    <check>
      <module name="mirror">
        <to addr="10.0.0.129" port="9010"/>
      </module>
    </check>

  </service>
</safe>
```

For details on XML configuration of `<module>`, see [section 13.16](#).



Note that the module dependency can be used when you deploy farm and mirror modules on the same SafeKit cluster or when you deploy farm and mirror modules on two different clusters. In this case, the password set to initialize the web service must be identical on both SafeKit clusters.

15.9.2 Example with `leader.safe` and `follower.safe`

This example describes the two application modules `leader.safe` and `follower.safe` delivered with SafeKit:

- The leader module defines shared SafeKit resources between followers like virtual IP addresses and replicated directories
- The follower modules contain individual start and stop of several applications that are then isolated in different modules. Each follower module can be started and stopped independently without stopping the other modules.

The leader module is configured for a mirror architecture. It also includes the start and stop of the follower modules.

Each follower module is configured for a light architecture with module scripts and error detectors. The follower modules depend on the leader failover with the following module checker.

`follower/conf/userconfig.xml` - see [section 13](#)

```
<check>
  <module name="leader"/>
</check>
```

This is a shortcut for:

```
<module name="leader">
  <to addr="127.0.0.1" port="9010"/>
</module>
```

For details on XML configuration of `<module>`, see [section 13.16](#).



If you change the listening port for the SafeKit web service (as described in [section 10.7](#)), replace the short configuration with the full one and change the port value.

15.10 Interface checker example

Below is the example of an interface checker configuration automatically generated when `<interface check="on">` is set. For details, refer to [section 13.5](#).

In the `userconfig.xml` of the mirror module for instance, the virtual IP address is defined as follows:

```
<vip>
  <interface_list>
    <interface check="on">
      <real_interface>
        <virtual_addr addr="10.0.0.129" where="one_side_alias" check="on"/>
      </real_interface>
    </interface>
  </interface_list>
</vip>
```

When configuring the module, SafeKit generates the corresponding configuration for the interface checker. For the example, the automatically generated configuration is:

```
<check>
  <intf when="pre" ident="10.0.0.0">
    <to local_addr="10.0.0.107"/>
  </intf>
</check>
```

Where the value of `ident` is the network corresponding to the virtual IP address; the value of `local_addr` is the first IP address of the network corresponding to the virtual address.

The checker checks that the Ethernet cable is connected on this interface. If the cable is disconnected, the checker set the associated resource `intf.10.0.0.0` to down. The static and predefined failover rule, named `interface_failure`, executes a `wait` on the module when this resource goes down.

- The resource name prefix is `intf`.
- The suffix is the value of the attribute `ident`
- The failover rule is static and predefined, and is named `interface_failure`



For configuration details of interface checker, see [section 13.13](#).

For a description of checkers, refer to [section 13.10.3](#).

To test the interface checker, refer to [section 4.4.4](#).

15.11 IP checker example

Below is the example of an IP checker configuration automatically generated when `<virtual_addr ... check="on">` is set. For details, refer to [section 13.5](#).

In the `userconfig.xml` of the mirror module for instance, the virtual IP address is defined as follows:

```
<vip>
  <interface_list>
    <interface check="on">
      <real_interface>
        <virtual_addr addr="10.0.0.129" where="one_side_alias" check="on"/>
      </real_interface>
    </interface>
  </interface_list>
</vip>
```

When configuring the module, SafeKit generates the corresponding configuration for the IP checker. For the example, the automatically generated configuration is:

```
<check>
  <ip ident="10.0.0.129" when="prim">
    <to addr="10.0.0.129"/>
  </ip>
</check>
```

Where the value of `ident` and `addr` are the the virtual IP address ; the value of `when` is `prim` for a mirror module, and `both` for a farm module.

The IP checker checks that the IP address is configured locally. If the IP address is not configured, the checker set the associated resource `ip.10.0.0.129` to down. The static and predefined failover rule, named `ip_failure`, executes a `stopstart` on the module when this resource goes down.

- The resource name prefix is `ip`.
- The suffix is the value of the attribute `ident`
- The failover rule is static and predefined, and is named `ip_failure`

For configuration details of IP checker, see [section 13.14](#).

For a description of checkers, refer to [section 13.10.3](#).

15.12 Mail notification example with `notification.safe`

The `notification.safe` module is a mirror demonstration module for sending notification on main module state changes. The following example is for sending an e-mail, but you can replace it by any other notification mechanism. In Windows, it uses the `Send-MailMessage` from the Microsoft PowerShell Utility. In Linux, it uses the `mail` command.

- The following description is for Windows. For Linux, please refer to `notification.safe` delivered with the Linux package that includes Linux configuration and scripts.

15.12.1 Notification on the start of the module

The `prestart` script sends an e-mail with the name of the module and server on which the module is started.

✓ Edit module configuration

✓ Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

bin/poststop.ps1

bin/prestart.ps1

bin/transition.ps1

2 Edit module scripts
Optional

3 Enable communication encryption
Optional

bin/prestart.ps1

Script called on module start for stopping applications
before setting SafeKit resources
echo "Running prestart \$args"

try{
 \$sub = (Get-Item env:SAFEUSERBIN).Value
 \$safebin = (Get-Item env:SAFEBIN).Value
 \$module = (Get-Item env:SAFEMODULE).Value
 \$action = \$args[2]
 \$retval = 0
 \$hostname=(Get-Item env:computername).Value

 if (\$action -eq "start") {
 echo "*** Start of module \$module on \$hostname"
 # insert here your notification: the module is starting
 }
}

Switch to "Advanced configuration" to list and edit all scripts.

```
# Send-MailMessage -From 'SafeKit' -To
'admin@mydomain.com' -Subject 'Start of module $module
on $hostname' -Body 'Running prestart'
}

#graceful stop
if (Test-Path -Path "$sub/stop_second.*") { &
"$sub/stop_second" }
if (Test-Path -Path "$sub/stop_prim.*") { &
"$sub/stop_prim" }
if (Test-Path -Path "$sub/stop_both.*") { &
"$sub/stop_both" }

#force stop
if (Test-Path -Path "$sub/stop_second.*") { &
"$sub/stop_second" force }
if (Test-Path -Path "$sub/stop_prim.*") { &
"$sub/stop_prim" force }
if (Test-Path -Path "$sub/stop_both.*") { &
"$sub/stop_both" force }

}catch{
    $retval=-1
}finally{
    echo "prestart exit ($retval)"
    exit $retval
}
```

Note that the graceful stop and force stop parts, are the standard content of the `prestart` script.

15.12.2 Notification on the stop of the module

When the module stops, it can send a notification via the `poststop` script. This is not provided by default.

Edit module configuration

Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

bin/poststop.ps1

bin/prestart.ps1

bin/transition.ps1

Switch to "Advanced configuration" to list and edit all scripts.

2 Edit module scripts
Optional

3 Enable communication encryption
Optional

bin/poststop.ps1

```


# Script called on module stop
# after resetting SafeKit resources
echo "Running poststop $args"


try{
    $module      = (Get-Item env:SAFEMODULE).Value
    $hostname=(Get-Item env:computername).Value
    $action = $args[2]
    $retval = 0
    if ( $action -eq "stop" ) {
        echo "*** Stop of module $module on $hostname"
        # insert here your notification: the module is
        stopping
        # Send-MailMessage -From 'SafeKit' -To
        'admin@mydomain.com' -Subject 'Stop of module $module
        on $hostname' -Body 'Running poststop'
    }
}catch{
    $retval=-1
}finally{
    echo "poststop exit ($retval)"
    exit $retval
}

```

15.12.3 Notification on module state changes

The module script `transition` can be used to send an e-mail on main local state transitions of the module. For instance, it may be useful to know when the mirror module is going `ALONE` (on failover for instance). The script `transition` is not delivered by default and can be created as follow.

 Edit module configuration

 Advanced configuration

bin/start_prim.cmd


bin/stop_prim.cmd


bin/poststop.ps1

bin/prestart.ps1

bin/transition.ps1

Switch to "Advanced configuration" to list and edit all scripts.

 2 Edit module scripts
Optional

 3 Enable communication encryption
Optional

bin/transition.ps1

```
# Script called on module state change
echo "Running transition $args"

try{
    $module      = (Get-Item env:SAFEMODULE).Value
    $hostname=(Get-Item env:computername).Value
    $from = $args[0]
    $to = $args[1]
    $retval = 0

    if ( $from -eq "WAIT" -and $to -eq "ALONE" ) {
        echo "**** Start ALONE of $module on $hostname"
        # insert here your notification: the module is
        # starting as ALONE
        # Send-MailMessage -From 'SafeKit' -To
        'admin@mydomain.com' -Subject 'Start ALONE of module
        $module on $hostname' -Body 'Running prestart'
    }
    if ( $from -eq "WAIT" -and $to -eq "PRIM" ) {
        echo "**** Start PRIM of $module on $hostname"
        # insert here your notification: the module is
        # starting as PRIM
        # Send-MailMessage -From 'SafeKit' -To
        'admin@mydomain.com' -Subject 'Start PRIM of module
        $module on $hostname' -Body 'Running prestart'
    }
    if ( $from -eq "WAIT" -and $to -eq "SECOND" ) {
        echo "**** Start SECOND of $module on
        $hostname"
        # insert here your notification: the module is
        # starting as SECOND
        # Send-MailMessage -From 'SafeKit' -To
        'admin@mydomain.com' -Subject 'Start SECOND of module
        $module on $hostname' -Body 'Running prestart'
    }
    if ( $from -ne "WAIT" -and $to -eq "ALONE" ) {
        echo "**** Go ALONE of module $module on
        $hostname"
        # insert here your notification: the module is
        # going ALONE
        # Send-MailMessage -From 'SafeKit' -To
        'admin@mydomain.com' -Subject 'Go ALONE of module
        $module on $hostname' -Body 'Running prestart'
    }
    if ( $from -ne "WAIT" -and $to -eq "PRIM" ) {
        echo "**** Go PRIM of module $module on
        $hostname"
        # insert here your notification: the module is
        # going PRIM
        # Send-MailMessage -From 'SafeKit' -To
        'admin@mydomain.com' -Subject 'Go PRIM of module
        $module on $hostname' -Body 'Running prestart'
    }
    if ( $from -ne "WAIT" -and $to -eq "SECOND" ) {
```

```
        echo "*** Go SECOND of module $module on
$hostname"
        # insert here your notification: the module is
going SECOND
        # Send-MailMessage -From 'SafeKit' -To
'admin@mydomain.com' -Subject 'Go SECOND of module
$module on $hostname' -Body 'Running prestart'
    }
}catch{
    $retval=-1
}finally{
    echo "transition exit ($retval)"
    exit $retval
}
```

For a farm module, change the state values.

15.13 Virtual hostname example with `vhost.safe`

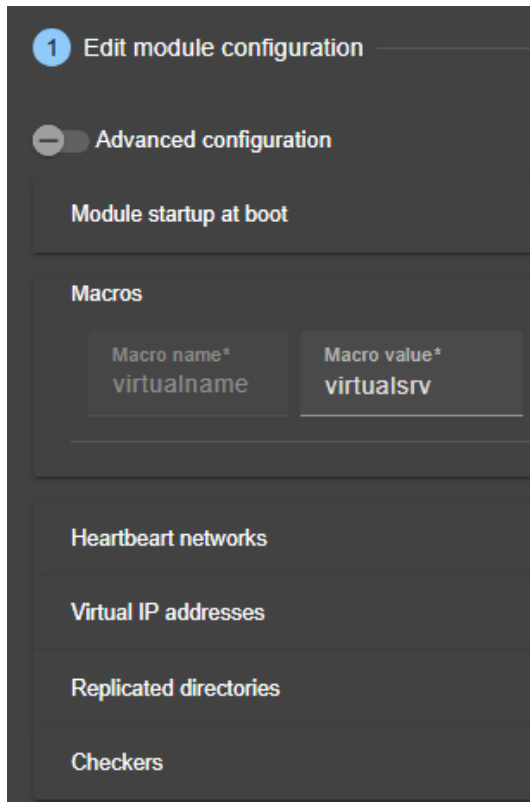
The demonstration module `vhost.safe` shows how to set a virtual hostname in a mirror module. This feature is also available in a farm module.



The following description is for Windows. For Linux, please refer to `vhost.safe` delivered with the Linux package that includes Linux configuration and scripts.

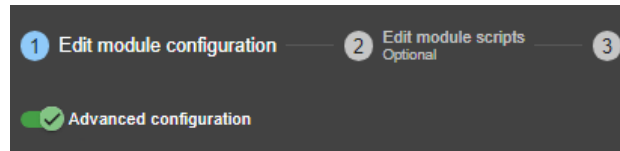
15.13.1 Module configuration with a virtual hostname

In the following example, one `<macro>` is configured and its value is used to define the virtual hostname.



To start the module configuration wizard, refer to [section 3.3](#).

The wizard do not present the vhost. Switch to "Advanced configuration" to edit it.



```
<!--DOCTYPE safe>
<safe>
<macro name="virtualname"
value="virtualsrv"/>

<service mode="mirror" boot="on">

  <heart>
    <heartbeat name="default">
    </heartbeat>
  </heart>

  <vip>
    <interface_list>
      <interface check="on">
        <real_interface>
          <virtual_addr addr="10.1.0.126"
where="one_side_alias" check="on"/>
        </real_interface>
      </interface>
    </interface_list>
  </vip>

  <rfs>
    <replicated dir="e:\replib">
    </rfs>

  <user></user>

  <vhost>
    <virtualhostname name="%virtualname%"
envfile="vhostenv.cmd"/>
  </vhost>
</service>
</safe>
```

For details on XML configuration of <vhost>, see [section 13.8](#).


15.13.2 Module scripts with a virtual hostname


In addition to the module configuration, special commands must be executed in the module scripts.

For details on script logging (with `echo` and `safekit printe` commands), refer to [section 14.3](#).

15.13.2.1 start_prim script

The script runs commands to set the virtual hostname in the script environment, as well as in the Windows service environment.

 Edit module configuration

 Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

2 Edit module scripts
Optional

3 Enable communication encryption
Optional

bin/start_prim.cmd

```
@echo off
echo "Running start_prim %*"

rem Set virtual hostname
CALL "%SAFEUSERBIN%\vhostenv.cmd"

rem Next commands use the virtual hostname
FOR /F %x IN ('hostname') DO SET servername=%x
echo "hostname is "%servername%"

rem WARNING: previous virtual hostname setting is
insufficient to change the hostname for services
rem If one service needs the virtual hostname, you
need also to uncomment the rem following

rem "%SAFE%\private\bin\vhostservice"
SERVICE_TO_BE_DEFINED

set res=0

rem net start "myservice"

set res=%errorlevel%
if %res% == 0 goto end

:stop
"%SAFE%\safekit" printe "start_prim failed"

rem uncomment to stop the module when critical
rem "%SAFE%\safekit" stop -i "start_prim"

:end
```

For safekit command description, refer to [section 9](#).

15.13.2.2 stop_prim script

The script runs commands to reset the virtual hostname in the script environment, as well as in the Windows service environment.

Examples of module configurations

✓ Edit module configuration

Advanced configuration

bin/start_prim.cmd

bin/stop_prim.cmd

2 Edit module scripts
Optional

3 Enable communication encryption
Optional

bin/stop_prim.cmd

```
@echo off
echo "Running stop_prim %*"

rem Reset virtual hostname
CALL "%SAFEUSERBIN%\vhostenv.cmd"

rem Next commands use the real hostname
FOR /F %x IN ('hostname') DO SET servername=%x
echo "hostname is %servername%"

set res=0

rem default: no action on forcestop
if "%1" == "force" goto end

rem net stop "myservice" /Y
set res=%errorlevel%

rem If necessary, wait for the stop of the services
rem "%SAFEBIN%\sleep" 10

if %res% == 0 goto end

"%SAFE%\safekit" printe "stop_prim failed"

:end
rem WARNING: if the virtual hostname was set for
services in start_prim.cmd,
rem uncomment the following to restore the real
hostname in last stop phase :

rem "%SAFE%\private\bin\vhostservice"
SERVICE_TO_BE_DEFINED
```

For safekit command description, refer to [section 9](#).

16. SafeKit cluster in the cloud

⇒ [Section 16.1 "SafeKit cluster in Amazon AWS"](#)

⇒ [Section 16.2 "SafeKit cluster in Microsoft Azure"](#)

⇒ [Section 16.3 "SafeKit cluster in Google GCP"](#)

You can install, configure, and administer SafeKit modules that run on virtual servers in the cloud instead of on-premises physical servers. This requires a minimum of cloud and/or server settings, especially to implement the virtual IP address.

16.1 SafeKit cluster in Amazon AWS

In the following, we suppose that you are familiar with:

- Amazon Elastic Compute Cloud (Amazon EC2) that offers computing capacity in the Amazon Web Services (AWS) cloud. For more information about the features of Amazon EC2, see the [Amazon EC2 product](#) page.
- AWS CloudFormation that helps deploying instances and applications on Amazon EC2. It permits to save a lot of time and effort so that you can spend less time managing EC2 resources and more time focusing on your applications that run in AWS.

Before implementing a SafeKit module, the administrator must :

1. Create instances (2 for a mirror module)
2. Make settings for AWS, instances, and SafeKit.
3. Then, apply specific settings for implementing your SafeKit module.

AWS settings

You must set AWS to:

- associate public addresses to each instance if you want to administer them with the SafeKit web console from the internet
- configure the security groups associated with network(s) to enable the communications of the SafeKit framework and the SafeKit web console. The ports to open are described in [section 10.3.3.2](#)
- use a high-bandwidth, low-latency network if real-time replication is used in a mirror module

Virtual machine settings

In each instance, you must also:

- install the SafeKit package
- apply the HTTPS configuration to secure the SafeKit web console (described in [section 11](#))

SafeKit settings

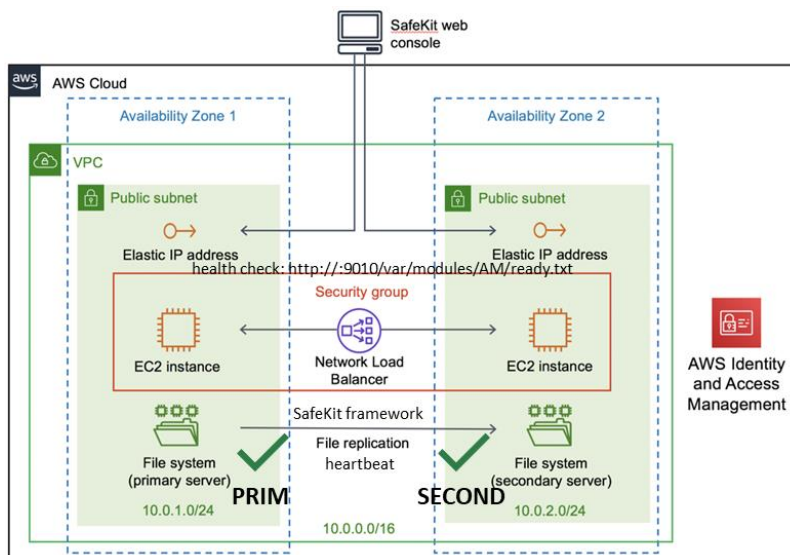
Finally, you must enter the SafeKit cluster configuration and apply it to all nodes (for details on cluster configuration, see [section 12](#)). For example, the SafeKit cluster configuration file would be:

```
<cluster>
<lans>
  <lan name="default">
    <node name="Server1" addr="10.0.11.10"/>
    <node name="Server2" addr="10.0.12.10"/>
  </lan>
</lans>
</cluster>
```

The `default` lan is used for SafeKit framework communications between cluster nodes.

16.1.1 Mirror cluster in AWS

Mirror module features are operational in the AWS cloud (real-time file replication, failover, process death detection, checkers, ...), except the virtual IP address failover. Anyway, you can set up a SafeKit mirror module on the cluster and use the Elastic load balancing provided by AWS (see [Elastic load balancing products](#) in AWS) in such way that all the traffic is routed only to the primary node. An IP address and/or DNS name is associated with the load balancer that plays the role of the virtual IP.



You must configure yourself the AWS load balancer and the security group.

For the load balancer, you must:

- specify the rules for your application
- set the SafeKit cluster nodes in the target group
- configure the `health check`. It tests whether the instance is in a healthy state or an unhealthy state.

The load-balancer routes the traffic only to healthy instances. It resumes routing requests to the instance when this one has been restored to a healthy state.

SafeKit provides a health checker for SafeKit modules. For this, configure it in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where *AM* is the module name

In a mirror module, the health checker:

- returns OK, that means that the instance is healthy, when the module state is
✓ PRIM (Ready) or ✓ ALONE (Ready)
- returns NOT FOUND, that means that the instance is out of service, in all other states

The AWS network security group must be at least configured to enable communications for the following protocols and ports:

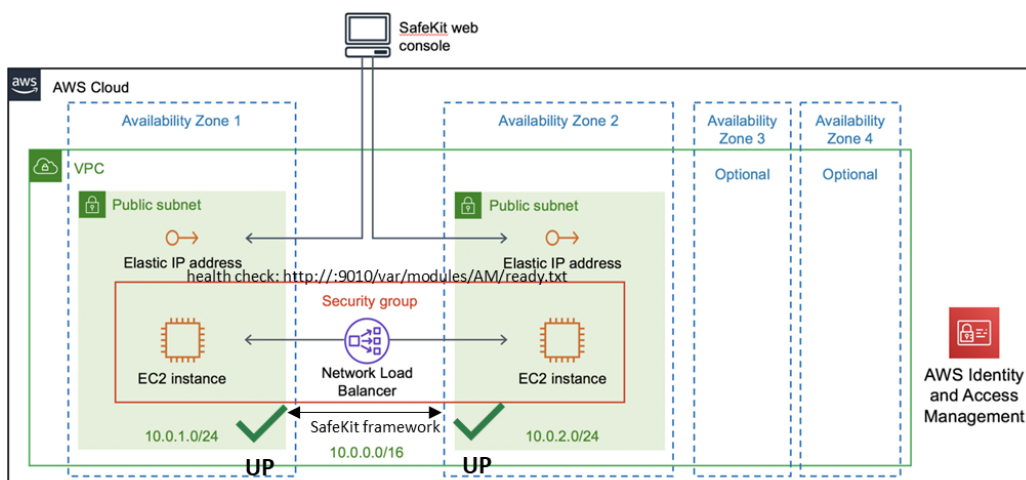
- UDP - 4800 for the `safeadmin` service (between SafeKit cluster nodes)
- UDP - 8888 for the module heartbeat (between SafeKit cluster nodes)
- TCP - 5600 for the module real time file replication (between SafeKit nodes)
- TCP - 9010 for the load-balancer health check and the SafeKit web console in HTTP
- TCP - 9453 for the SafeKit web console in HTTPS
- TCP - 9001 for configuring the SafeKit web console for HTTPS



The module's port value depends on the module id (for details, see [section 10.3.3.2](#)). The previous values are the one for the first module installed on the node.

16.1.2 Farm cluster in AWS

Most farm module features are operational in the AWS cloud (process death detection, checkers), except the virtual IP address with load balancing. Anyway, you can set up a SafeKit farm module on the cluster and use the Elastic load balancing provided by AWS (see [Elastic load balancing products](#) in AWS). An IP address and/or DNS name is associated with the load balancer that plays the role of the virtual IP.



You must configure yourself the AWS load balancer and the security group.

For the load balancer, you must:


- specify the rules for your application
- set the SafeKit cluster nodes in the target group
- configure the `health check`. These tests whether the instance is in a healthy state or an unhealthy state.

The load-balancer routes the traffic only to healthy instances. It resumes routing requests to the instance when this one has been restored to a healthy state.

SafeKit provides a health check for SafeKit modules. For this, configure it in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where *AM* is the module name

In a farm module, the health check:

- returns `OK`, that means that the instance is healthy, when the module state  `UP (Ready)`
- returns `NOT FOUND`, that means that the instance is out of service, in all other states

The AWS network security group must be at least configured to enable communications for the following protocols and ports:

- UDP - 4800 for the `safeadmin` service (between SafeKit cluster nodes)
- TCP - 9010 for the load-balancer health check and the SafeKit web console in HTTP
- TCP - 9453 for the SafeKit web console in HTTPS
- TCP - 9001 for configuring the SafeKit web console for HTTPS

16.2 SafeKit cluster in Microsoft Azure

In the following, we suppose that you are familiar with Microsoft Azure that is a cloud computing service created by Microsoft for building, testing, deploying, and managing applications and services through a global network of Microsoft-managed data centers. For more information about the features and use of Azure, see the [Microsoft Azure portal](#).

Before implementing a SafeKit module, the administrator must :

1. Create virtual machines (2 for a mirror module)
2. Make settings for Azure, virtual machines, and SafeKit.
3. Then, apply specific settings for implementing your SafeKit module.

Azure settings

You must set Azure to:

- associate public IP addresses and DNS name to virtual machines if you want to administer them with the SafeKit web console from the internet
- configure the network security group to enable the communications of the SafeKit framework and the SafeKit web console. The ports to open are described in [section 10.3.3.2](#)
- use a high-bandwidth, low-latency network if real-time replication is used in a mirror module

Virtual machine settings

On each virtual machine, you must also:

- install the SafeKit package
- apply the HTTPS configuration to secure the SafeKit web console (described in [section 11](#))

SafeKit settings

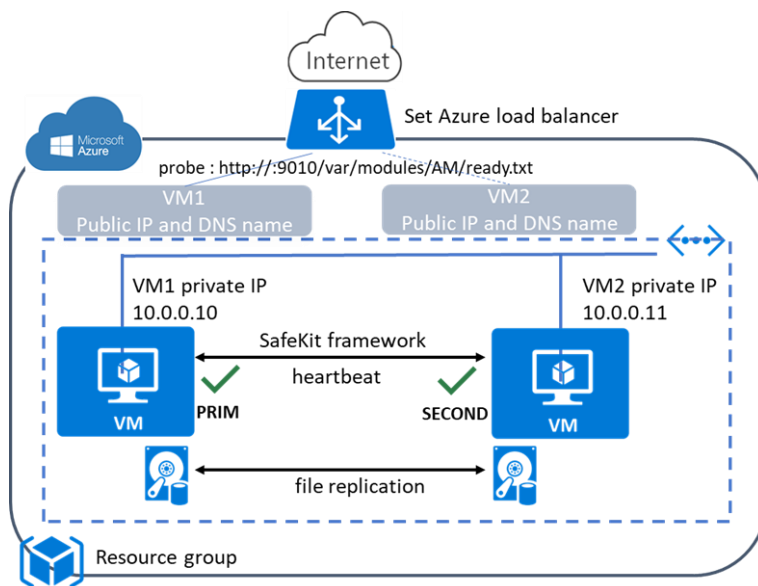
Finally, you must enter the SafeKit cluster configuration and apply it to all nodes (for details on cluster configuration, see [section 12](#)). For example, the SafeKit cluster configuration file would be:

```
<cluster>
<lans>
  <lan name="default">
    <node name="Server1" addr="10.0.0.10"/>
    <node name="Server2" addr="10.0.0.11"/>
  </lan>
</lans>
</cluster>
```

The `default` lan is used for SafeKit framework communications between cluster nodes.

16.2.1 Mirror cluster in Azure

Mirror module features are operational in the Azure cloud (real-time file replication, failover, process death detection, checkers, ...) except the virtual IP address failover. Anyway, you can set up a SafeKit mirror module on the cluster and use the load balancing provided by Azure (see [Load Balancer](#) in Azure) and route request only to the primary node. An IP is associated with the load balancer that plays the role of the virtual IP.



You must configure yourself the Azure load balancer and the network security group.

For the load balancer, you must:

- specify the rules for your application
- set the SafeKit cluster nodes into the backend pool
- configure the `probe`. It tests whether the instance is in a healthy state or an unhealthy state.

The load balancer routes traffic only to healthy instances. It resumes routing requests to the instance when the instance has been restored to a healthy state.

SafeKit provides a probe for SafeKit modules. For this, configure the probe in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where `AM` is the module name

In a mirror module, the probe:

- returns `OK`, that means that the instance is healthy, when the module state is `✓ PRIM (Ready)` or `✓ ALONE (Ready)`
- returns `NOT FOUND`, that means that the instance is out of service, in all other states

The Azure network security group must be at least configured to enable communications for the following protocols and ports:

- UDP - 4800 for the `safeadmin` service (between SafeKit cluster nodes)
- UDP - 8888 for the module heartbeat (between SafeKit cluster nodes)
- TCP - 5600 for the module real time file replication (between SafeKit nodes)
- TCP - 9010 for the load-balancer health check and the SafeKit web console in HTTP

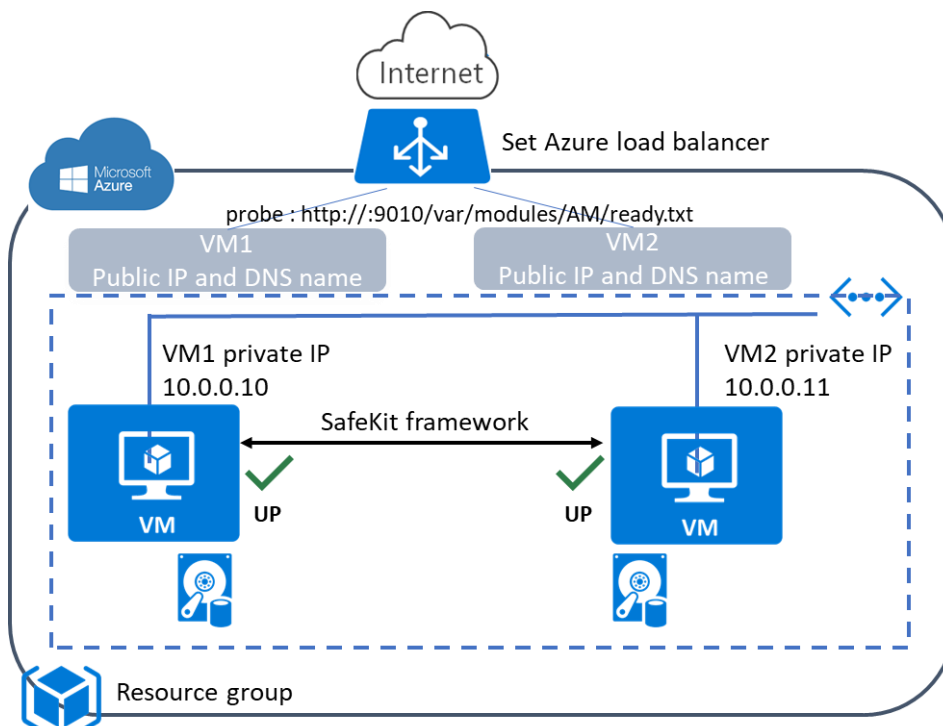
- TCP - 9453 for the SafeKit web console in HTTPS
- TCP - 9001 for configuring the SafeKit web console for HTTPS



The module's port value depends on the module id (for details, see [section 10.3.3.2](#)). The previous values are the one for the first module installed on the node.

16.2.2 Farm cluster in Azure

Most farm module features are operational in the Azure cloud (process death detection, checkers), except the virtual IP address with load balancing. Anyway, you can set up a SafeKit farm module on the cluster and use the load balancing provided by Azure (see [Load Balancer](#) in Azure). An IP is associated with the load balancer that plays the role of the virtual IP.



You must configure yourself the Azure load balancer and the network security group.

For the load balancer, you must:

- specify the rules for your application
- set the SafeKit cluster nodes as backend
- configure the `probe`. It tests whether the instance is in a healthy state or an unhealthy state.

The load balancer routes traffic only to healthy instances. It resumes routing requests to the instance when the instance has been restored to a healthy state.

SafeKit provides a probe for SafeKit modules. For this, configure the probe in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where *AM* is the module name

In a farm module, the probe:

- returns `OK`, that means that the instance is healthy, when the farm module state is `✓UP (Ready)`
- returns `NOT FOUND`, that means that the instance is out of service, in all other states

The Azure network security group must be at least configured to enable communications for the following protocols and ports:

- UDP - 4800 for the `safeadmin` service (between SafeKit cluster nodes)
- TCP - 9010 for the load-balancer health check and the SafeKit web console in HTTP
- TCP - 9453 for the SafeKit web console in HTTPS
- TCP - 9001 for configuring the SafeKit web console for HTTPS

16.3 SafeKit cluster in Google GCP

In the following, we suppose that you are familiar with Google Cloud Platform (GCP) that delivers virtual machines running in Google's innovative data centers and worldwide fiber network. For more information about the features and use of Google Cloud Platform, see the [Google Cloud Computing](#) documentation.

Before implementing a SafeKit module, the administrator must :

1. Create virtual machines (2 for a mirror module)
2. Make settings for Google Compute Engine (GCP), virtual machines, and SafeKit.
3. Then, apply specific settings for implementing your SafeKit module.

GCP settings

You must set GCP to:

- associate an external IP address (and optionally DNS name) to each virtual machine instance if you want to administer them with the SafeKit web console from the internet
- configure the firewall rules for the Virtual Private Cloud (VPC) network to enable the communications of the SafeKit framework and the SafeKit web console. The ports to open are described in [section 10.3.3.2](#)
- use a high-bandwidth, low-latency network if real-time replication is used in a mirror module

Virtual machine settings

On each virtual machine, you must also:

- install the SafeKit package
- apply the HTTPS configuration to secure the SafeKit web console (described in [section 11](#))

SafeKit settings

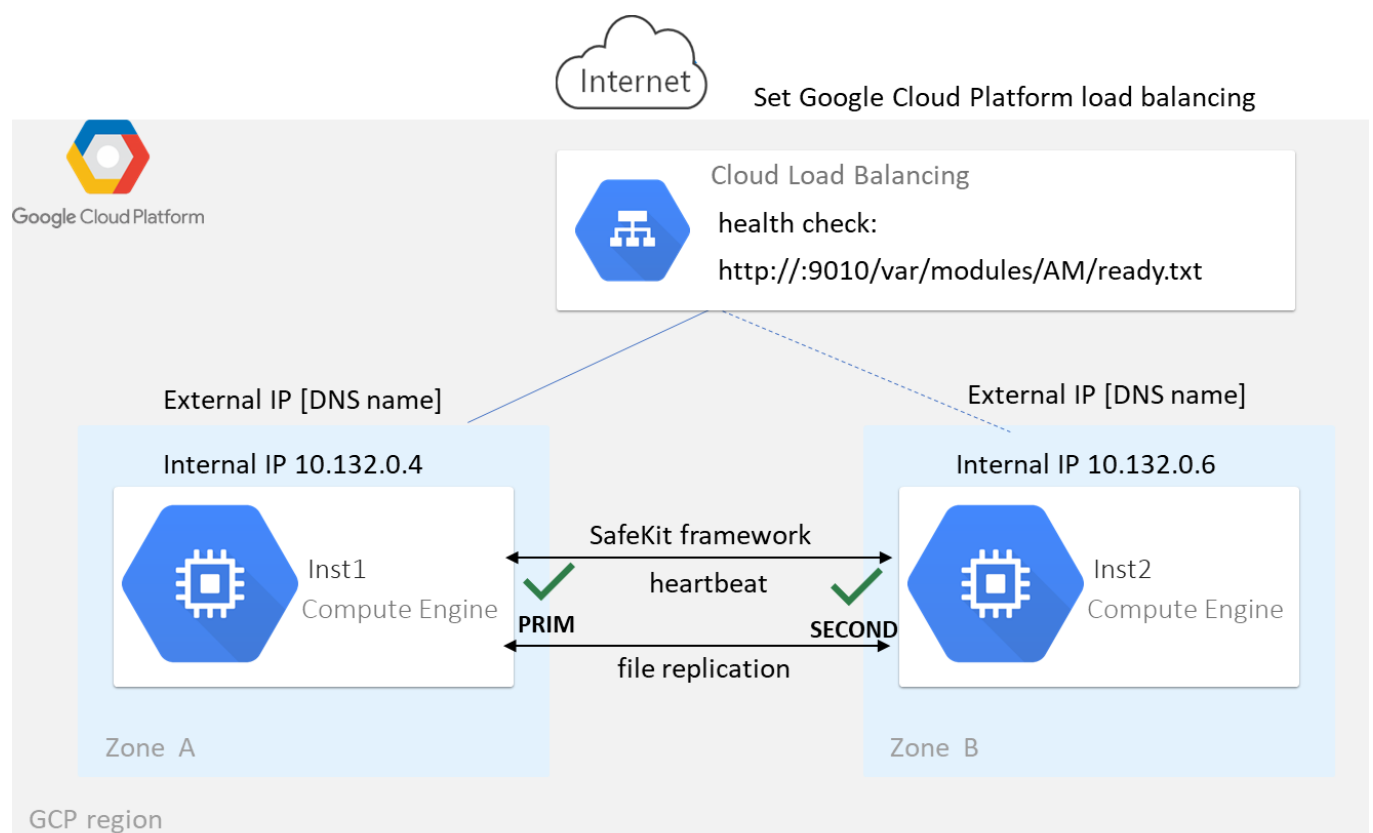
Finally, you must enter the SafeKit cluster configuration and apply it to all nodes (for details on cluster configuration, see [section 12](#). For example, the SafeKit cluster configuration file would be:

```
<cluster>
<lans>
  <lan name="default">
    <node name=" Inst1" addr="10.132.0.4"/>
    <node name=" Inst2" addr="10.32.0.6"/>
  </lan>
</lans>
</cluster>
```

The `default` lan is used for SafeKit framework communications between cluster nodes.

16.3.1 Mirror cluster in GCP

Mirror module features are operational in the Google Cloud Platform (real-time file replication, failover, process death detection, checkers, ...) except the virtual IP address failover. Anyway, you can set up a SafeKit mirror module on the cluster and use the load balancing provided by GCP (see [Load Balancer](#) in GCP) and route request only to the primary node. An IP is associated with the load balancer that plays the role of the virtual IP.



You must configure yourself the Google load balancer and the network firewall.

For the load balancer, you must:

- specify the rules for your application
- set the SafeKit cluster nodes as backend
- configure the `health check`. It tests whether the instance is in a healthy state or an unhealthy state.

The load balancer routes traffic only to healthy instances. It resumes routing requests to the instance when the instance has been restored to a healthy state.

SafeKit provides a health check for SafeKit modules. For this, configure the health check in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where `AM` is the module name

In a mirror module, the health check:

- returns `OK`, that means that the instance is healthy, when the module state is `✓ PRIM (Ready)` or `✓ ALONE (Ready)`
- returns `NOT FOUND`, that means that the instance is unhealthy, in all other states

The network firewall must be at least configured to enable communications for the following protocols and ports:

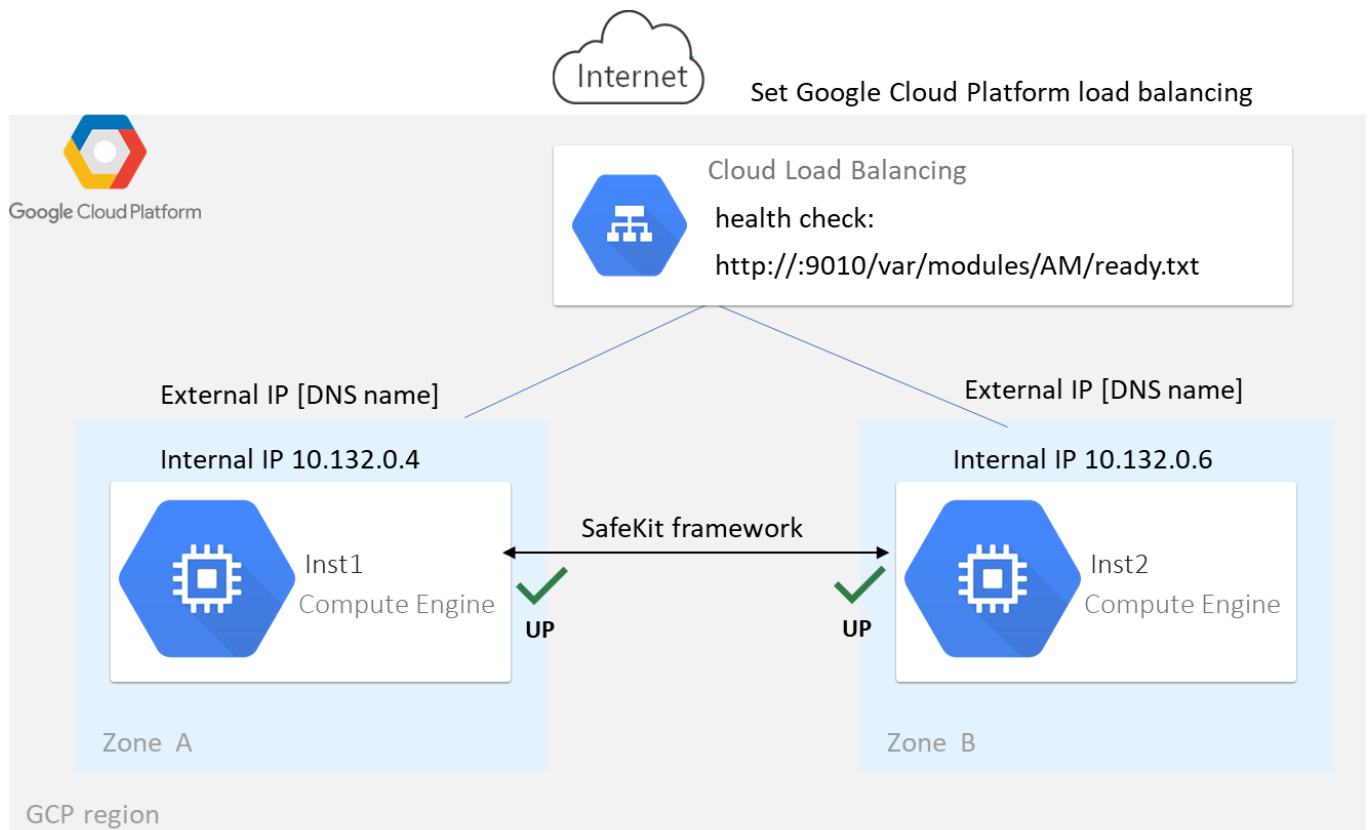
- UDP - 4800 for the `safeadmin` service (between SafeKit cluster nodes)
- UDP - 8888 for the module heartbeat (between SafeKit cluster nodes)
- TCP - 5600 for the module real time file replication (between SafeKit nodes)
- TCP - 9010 for the load-balancer health check and the SafeKit web console in HTTP
- TCP - 9453 for the SafeKit web console in HTTPS
- TCP - 9001 for configuring the SafeKit web console for HTTPS



The module's port value depends on the module id (for details, see [section 10.3.3.2](#)). The previous values are the one for the first module installed on the node.

16.3.2 Farm cluster in GCP

Most farm module features are operational in the Google Cloud Platform (process death detection, checkers), except the virtual IP address with load balancing. Anyway, you can set up a SafeKit farm module on the cluster and use the load balancing provided by GCP (see [Load Balancer](#) in GCP). An IP is associated with the load balancer that plays the role of the virtual IP.



You must configure yourself the Google load balancer and the network firewall.

For the load balancer, you must:

- specify the rules for your application
- set the SafeKit cluster nodes as backend
- configure the `health check`. It tests whether the instance is in a healthy state or an unhealthy state.

The load balancer routes traffic only to healthy instances. It resumes routing requests to the instance when the instance has been restored to a healthy state.

SafeKit provides a health check for SafeKit modules. For this, configure the health check in the load balancer with:

- HTTP protocol
- port 9010, the SafeKit web service port
- URL `/var/modules/AM/ready.txt`, where *AM* is the module name

In a farm module, the health check:

- returns `OK`, that means that the instance is healthy, when the farm module state is `✓UP (Ready)`
- returns `NOT FOUND`, that means that the instance is out of service, in all other states

The network firewall must be at least configured to enable communications for the following protocols and ports:

- UDP - 4800 for the `safeadmin` service (between SafeKit cluster nodes)
- TCP - 9010 for the load-balancer health check and the SafeKit web console in HTTP
- TCP - 9453 for the SafeKit web console in HTTPS
- TCP - 9001 for configuring the SafeKit web console for HTTPS

17. Third-Party Software

SafeKit comes with the third-party software listed below.

For licenses details, refer to the links or the license files into the `SAFE/licenses` directory (`SAFE=/opt/safekit` in Linux and `SAFE=C:\safekit` in Windows if `%SYSTEMDRIVE%=C:`).

libnet	Packet Construction and Injection Libnet license - license Used for arpreroute and ping
swagger-ui	https://github.com/swagger-api/swagger-ui Apache2 License - https://github.com/swagger-api/swagger-ui/blob/master/LICENSE Swagger UI is a collection of HTML, JavaScript, and CSS assets that dynamically generate beautiful documentation from a Swagger-compliant API Used for to visualize the SafeKit API
Sqlite3	https://www.sqlite.org/about.html Public Domain License - https://www.sqlite.org/copyright.html SQLite is an in-process library that implements a self-contained, serverless, zero-configuration, transactional SQL database engine Used by SafeKit framework

And on Windows OS only :

libxml	http://xmlsoft.org MIT license - http://www.xmlsoft.org/FAQ.html#License Used by the SafeKit framework
libxslt	http://xmlsoft.org/XSLT/ MIT license - https://gitlab.gnome.org/GNOME/libxslt/blob/master/Copyright Used by the SafeKit framework
Net-SNMP	http://net-snmp.sourceforge.net BSD like and BSD license - http://www.net-snmp.org/about/license.html Used by SafeKit SNMP agent in Windows
HTTP server	https://httpd.apache.org/ Apache license - https://www.apache.org/licenses/LICENSE-2.0 Used by the SafeKit web service for the web console, the distributed commands, and the module checker
APR	https://apr.apache.org/ Apache license - https://www.apache.org/licenses/LICENSE-2.0

	Used by the Apache HTTP server
PCRE	http://www.pcre.org/ BSD license - https://www.pcre.org/licence.txt Used by the Apache HTTP server
libexpat	https://github.com/libexpat/libexpat BSD license - https://github.com/libexpat/libexpat/blob/master/expat/COPYING Used by the Apache HTTP server
mod_auth_openidc	https://github.com/OpenIDC/mod_auth_openidc Apache2 License - https://github.com/OpenIDC/mod_auth_openidc/blob/master/LICENSE.txt mod_auth_openidc is an OpenID Certified™ authentication and authorization module for the Apache 2.x HTTP server that implements the OpenID Connect Relying Party Used by the Apache HTTP server
cURL	http://curl.haxx.se Curl license - https://github.com/curl/curl/blob/master/docs/LICENSE-MIXING.md Used by the distributed commands and the module checker
OpenSSL	http://www.openssl.org dual OpenSSL and SSLeay license - https://www.openssl.org/source/license.html Used when securing the web console, the distributed commands, and the module checker
Lua	http://www.lua.org MIT license - https://www.lua.org/license.html Used by SafeKit framework and the web service
Info-ZIP	http://info-zip.org BSD like license - http://infozip.sourceforge.net/license.html Used to pack/unpack a .safe module

SafeKit uses the following third-party packages for the SafeKit web console:

Angular	https://angular.io MIT License - https://github.com/angular/angular-cli/blob/main/LICENSE Angular is an application-design framework and development platform for creating efficient and sophisticated single-section apps.
---------	---

Third-Party Software

	@angular/animations, @angular/cdk, @angular/common, @angular/core, @angular/forms, @angular/material, @angular/material-moment-adapter, @angular/platform-browser, @angular/router
jszip	https://stuk.github.io/jszip/ MIT OR GPL-3.0-or-later license - https://github.com/Stuk/jszip/blob/main/LICENSE.markdown A library for creating, reading, and editing .zip files with JavaScript, with a lovely and simple API.
material-icons	https://github.com/marella/material-icons Apache-2.0 license - https://github.com/marella/material-icons/blob/main/LICENSE
moment	https://github.com/urish/angular-moment#readme MIT license - https://github.com/urish/angular-moment?tab=MIT-1-ov-file
ngx-logger	https://github.com/dbfannin/ngx-logger#readme MIT license - https://github.com/dbfannin/ngx-logger?tab=MIT-1-ov-file NGX Logger is a simple logging module for angular
rxjs	https://github.com/ReactiveX/rxjs Apache2 License - https://github.com/ReactiveX/rxjs/blob/master/LICENSE.txt Reactive Extensions For JavaScript
tslib	https://www.typescriptlang.org/ 0BSD Copyright (c) Microsoft Corporation Runtime library for typescript
vlq	https://github.com/Rich-Harris/vlq/blob/master/README.md MIT license - https://github.com/Rich-Harris/vlq/blob/master/LICENSE Convert integers to a Base64-encoded VLQ string, and vice versa
zone.js	https://github.com/angular/zone.js MIT license - https://angular.io/license Implements Zones for JavaScript

This list is available in file : safekit/web/htdcos/console//en/3rdpartylicenses.txt .

Log Messages Index

"Action ..." messages

"Action forcestop called by admin@<IP>/SYSTEM/root", 119, 147
"Action prim called by admin@<IP>/SYSTEM/root", 102, 147
"Action primforce called by SYSTEM/root", 109
"Action restart called by admin@<IP>/SYSTEM/root", 78, 83, 119, 147
"Action restart|stopstart called by customscript", 95, 121, 147
"Action restart|stopstart called by errd", 89, 121, 147
"Action restart|stopstart from failover rule tcp_failure", 90, 121, 147
"Action second called by admin@<IP>/SYSTEM/root", 102, 147
"Action shutdown called by SYSTEM", 80, 88, 147
"Action start called at boot time", 80, 80, 88
"Action start called automatically", 90, 95
"Action start called by admin@<IP>/SYSTEM/root", 77, 83, 119, 147
"Action stop called by admin@<IP>/SYSTEM/root", 77, 83, 119, 147
"Action stopstart called by failover-off", 106, 147
"Action stopstart called by modulecheck", 93, 147
"Action stopstart called by admin@<IP>/SYSTEM/root", 119, 147
"Action stopstart from failover rule customid_failure", 95, 121, 147
"Action wait from failover rule customid_failure", 94, 121
"Action wait from failover rule t_id", 90, 121
"Action wait from failover rule degraded_server", 105
"Action wait from failover rule interface_failure", 91, 121
"Action wait from failover rule module_failure", 93, 121
"Action wait from failover rule notuptodate_server", 104, 121
"Action wait from failover rule ping_failure", 92, 121
"Action wait from failover rule splitbrain_failure", 121
"Action alone called by heart : no heartbeat", 80
"Action alone called by heart : remote stop", 77, 80

File replication and reintegration messages

"Copied <reintegration statistics>", 79
"Data may be inconsistent for replicated directories (stopped during reintegration)", 109
"Data may not be uptodate for replicated directories (wait for the start of the remote server)", 102, 104, 121
"If you are sure that this server has valid data, run safekit prim to force start as primary", 102, 104, 121

"If you are sure that this server has valid data, run safekit primforce to force start as primary", 109

"Reintegration ended (synchronize)", 79

"Updating directory tree from /replicated", 79

Load-balancing messages

"farm load: 128/256 (group FarmProto_0)" , 113, 85, 86

"farm membership: node1 (group FarmProto_0)", 85, 86

"farm membership: node1 node2 (group FarmProto_0)" , 113, 85, 86

"farm membership: node2 (group FarmProto_0)", 86

"Local state ..." messages

"Local state `ALONE` Ready", 101, 77, 81

"Local state `PRIM` Ready", 101, 77

"Local state `SECOND` Ready", 101, 77

"Local state `UP` Ready", 112, 113

"Local state `WAIT` NotReady", 121, 106

"Remote state ..." messages

"Remote state `ALONE` Ready", 101, 81

"Remote state `PRIM` Ready", 101, 77

"Remote state `SECOND` Ready", 101, 77

"Remote state `UNKNOWN` Unknown", 80, 81

"Resource ..." messages

"Resource custom.id set to down by customscript", 94, 121, 121

"Resource custom.id set to up by customscript", 94

"Resource heartbeat.0 set to down by heart", 80, 81

"Resource heartbeat.flow set to down by heart", 80, 81

"Resource intf.ip.0 set to down by intfcheck", 91, 121

"Resource intf.ip.0 set to up by intfcheck", 91

"Resource module.othermodule_ip set to down by modulecheck", 93, 121

"Resource module.othermodule_ip set to up by modulecheck", 93

"Resource ping.id set to down by pingcheck", 92, 121

"Resource ping.id set to up by pingcheck", 92

"Resource rfs.degraded set to up by nfsadmin", 105

"Resource tcp.id set to down by tcpcheck", 90, 90, 121, 121

"Resource tcp.id set to up by tcpcheck", 90

"Script ..." messages

"Script start_prim", 277, 77, 80, 80

"Script stop_prim", 277, 77, 80, 81

"Script start_both", 277, 83, 88

"Script stop_both", 277, 83

"Transition ..." messages

"Transition RESTART|STOPSTART from failover rule customid_failure", 95

"Transition STOPSTART from failover-off", 106

"Transition SWAP from defaultprim", 108

"Transition WAIT_TR from failover rule customid_failure", 94

"Transition WAIT_TR from failover rule interface_failure", 91

"Action wakeup from failover rule Implicit_wakeup", 90, 91, 92, 93, 94

Other messages

"Process appli.exe not running", "Service mySQL not running", 89, 121

"Failover-off configured", 106

"Requested prim start aborted ", 109

"Split brain recovery: exiting alone", 81

"Split brain recovery: staying alone", 81

"Action stop called by maxloop", 122, 89, 90, 91, 92, 93, 94, 95, 121

"Virtual IP <ip 1.10 of mirror> set", 78

"Virtual IP <ip1.20 of farm> set", 83

Index

Architectures

mirror, farm... - 15
cloud - 321

Installation

install, upgrade... - 29

Console

configuration, monitoring- 41
securing (https, ...) - 177

Advanced Configuration

cluster.xml - 203
userconfig.xml - 209
module scripts - 277
examples - 285

Administration

mirror - 99
farm - 111
advanced - 157
command line - 143

Support

tests - 73
troubleshooting - 115
call desk - 135
log messages - 337

Other

table of contents - 5
third-party software - 333

